

Meunien

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: **\$400/-**
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: **56k**
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **05/18/19** days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SKH989SG.** Yr Regn: **2013 Jan.**
 Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Audi A4** CC **1798**
 Colour: **Black** A/C: Insured / Std / NI / NA
 Sp. Reading: **80321** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WAUZZZ8K0DA177507**
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Mod: ☒ Nil / S/Rim / STD A/Rim or
 Tyre Size: F: **225/50R17.**
 R: **225/50R17.**
☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. **06** mm R/Bal. **06** mm
 L/Bal. **06** mm L/Bal. **06** mm
 D.O.A. _____ D.O.I. **27/09/19.**
 Survey held at **Premium.**

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
Front O/S.
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	ODA 16.
	SKH989SG - NA/AG19016930/hx
24/09/19 @ 17:25 pm	revised PA to AG via meunien.
	MV:
	PV:
	Nett.

RECEIVED 23 JAN 2020

01/10/19 @ 14:43 pm mandate requested authorize repair to AG via meunien.
02/10/19 @ 11:50 am mandate approved by AG

Date/Time, File Pass to? ☐ : Prel. Report
23/01/20
 1) Typist ☒ : Final Report

Days Of Repair: **5**
 Resurvey No. of Trip: **1**

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Insp (\$)
☐ : Wash and (\$)

Survey Fee:	
Transportation	200
S + PS	11
Phone	
Other	
TOTAL	211

Report Format:

Lump Sum / L&M: **\$ 6,396.40**

02/10/19 @ 12:13 pm informed cln to Tony (reparations)
via email.

Adrian Corbould P/P \$ 6,396.40 @ 5 days
With Boss. (\$ 12,391.60 Red - 66%)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Nadaraja, Deeban

Date: 01 Oct 2019

Preliminary Advice

Vehicle No	: SKH9895C	Accident Date	: 25/09/2019
Make	: AUDI A4	Policy No.	: 2100329580
Assignment Date	: 27/09/2019	Excess	: S\$400.00
Date of Inspection	: 27/09/2019	Est. Duration of Repair	: 5 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,788.00
Revised Amount	:S\$	9,674.00
Check Items (Estimated)	:S\$	674.00
Total	:S\$	10,348.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	56,000.00
COE / PARF Rebate	:S\$	48,219.00
Salvage Value	:S\$	
Margin for Repair	:S\$	7,781.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Repair margin is \$ 7,781.00. Repairer proposed to repair the vehicle not exceeding \$ 7,500.00 on lump sum basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loh, Chee-Heng

Date: 27 Sep 2019

Preliminary Advice

Vehicle No	: SKH9895C	Accident Date	: 25/09/2019
Make	: AUDI A4	Policy No.	: 2100329580
Assignment Date	: 27/09/2019	Excess	: S\$0.00
Date of Inspection	: 27/09/2019	Est. Duration of Repair	: 5 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,788.00
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COE / PARF Rebate	:S\$	48,219.00
Salvage Value	:S\$	
Margin for Repair	:S\$	7,781.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : WE ARE PENDING REPAIR COST FROM REPAIRER.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 16 December 2019 4:08 pm
To: Boo seng yak
Cc: Adrian Ling (LKKAuto); SUR; Carrine Leong; Chang Chee Sing; jiajee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SKH9895C - OD AIG - SURVEYED 27 SEP 19

Dear Mr. Boo,

Confirmed final fig \$6,396.40 @ 5 days of repairs before excess \$ 400/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 18 November 2019 9:01 am
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SKH9895C - OD AIG - SURVEYED 27 SEP 19

Hi Adrian and all,

Revised estimate and some photographs is attached.

Please confirm repair cost of \$6396.40 @ 5 days.

Your early closure is well appreciated.

Best regards - jb

Re: OD CLAIM FOR SKH 9895 C

Shirley Hiew (LKK Auto)

Wed 2/10/2019 12:13 PM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Dear Tony,

As spoken, please do let owner know that your side repair the vehicle on lump sum basis.

As instructed by our client, please proceed at repair cost not exceeding \$7,500.00 (inclusive supplementary) to repair the insured vehicle **SKH 9895C (Excess \$ 400/-)** on lump Sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>**Sent:** Tuesday, 1 October 2019 11:48 AM**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>**Subject:** RE: OD CLAIM FOR SKH 9895 C

Dear Shirley,

We propose Lump Sum repair with limit \$7500 (Beg GST)

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, 27 September 2019 5:28 PM
To: Claims Dept; SUR
Subject: Re: OD CLAIM FOR SKH 9895 C

Dear Tony,

Kindly check whether you are able to undertake the repair cost not exceeding \$ 7,500.00 on part by part basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 27 September 2019 1:39 PM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKH 9895 C

Dear all,

Kindly assist follow up repair approval.

Survey had carry out by Adrian.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699

View Received Message

This mail is associated with :

***SKH9895C (8886784205SG)**
OD
Sep 25 2019 11:00AM
[BRIAN LEONARD WHITMORE]
Premium Automobiles Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG)**, sent on **02/10/2019 11:50 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$7500.00) - SKH9895C - Claim Handler: Nadaraja, Deeban**

Approved:7500.00:Repair limit not exceeding \$7,500. Re-Inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY
There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	031J
Vehicle Details	
Vehicle No.:	SKH9895C
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU (NAVIGATION & XENON)
Primary Colour:	Blue
Manufacturing Year:	2012
Engine No.:	CJE043275
Chassis No.:	WAUZZZ8K0DA177507
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$36,119.00
Original Registration Date:	31 Jan 2013
First Registration Date:	31 Jan 2013
Transfer Count:	0
Actual ARF Paid:	\$26,119.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jan 2023
PARF Rebate Amount:	\$16,977.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jan 2023
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$95,990.00
COE Rebate Amount:	\$31,242.00
Total Rebate Amount:	\$48,219.00

The information contained herein is correct as at 27 Sep 2019

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 13729

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1166/2019/KK
Date	:	26-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Brian Leonard Whitmore
Address	:	208 Depot Road #06-55 Singapore 109698
Telephone	:	HP +65 96365176
Type of Claim	:	Own Damage Claims
Policy No.	:	2100329580-06
Vehicle No	:	SKH 9895 C
Model Code	:	Audi A4 1.8T FSI MU
Model / Year	:	Jan-13
Engine No	:	CJE 043275
Chassis No	:	WAUZZZ8K0DA177507
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	25-Sep-19
Place of Accident	:	1207 Dover Road Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKH 9895 C

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper, bonnet, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 3,150.00 1750.	
3	To respray front bumper, bonnet and rhs front fender. ✓ ✓	\$ 3,000.00 1650	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 6,702.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 9895 C

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
1	FRONT BUMPER <i>Best Regs</i>	\$ 2,100.00	+
2	FRONT BUMPER FIXING PARTS	\$ 234.00	+
3	FRONT BUMER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	+
4	FRONT BUMPER LOWER CENTRE GRILLE	\$ 123.00	+
5	FRONT BUMPER CLOSING ELEMENT - UPPER CENTRE	\$ 177.00	+
6	FRONT BUMPER FOG LAMP COVER - RH	\$ 123.00	+
7	FRONT WHEEL SPOILER - RH	\$ 45.00	+
8	FRONT BUMPER REINFORCEMENT	\$ 802.00	+
9	FOAM FILLER PIECE	\$ 113.00	+
10	FRONT BUMPER TOP COVER	\$ 116.00	+
11	FRONT BUMPER GRILLE SUPPORT BRACKET	2 \$ 46.00	+
12	FRONT BUMER GUIDE SECTION - RH	\$ 33.00	+
13	SIGN 'CAUTION'	\$ 13.00	+
14	AIR CONDITIONER STICKER	\$ 22.00	+
15	SIGNAL HORN LOW TONE - RH	\$ 184.00	+
16	LOW TONE HORN MOUNT BRACKET - RH	\$ 23.00	+
17	FRONT FENDER - RH <i>Dented</i>	\$ 904.00	✓ 722.80
18	FRONT FENDER ATTACHMENT PARTS <i>Not New</i>	\$ 52.00	? X
19	FRONT FENDER LOWER BRACE - RH <i>Not New</i>	\$ 107.00	? X
20	FRONT FENDER BRACKET - RH <i>Not New</i>	\$ 48.00	? X
SUB TOTAL SPARE PARTS		\$ 5,472.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 9895 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT FENDER CENTER BRACKET - RH <i>new</i>	\$ 45.00	+
22	WHEEL HOUSING LINER	\$ 223.00	+
23	WHEEL HOUSING LINER ATTACHMENT PARTS <i>3 new</i>	\$ 41.00	+
24	STONE CHIP GUARD <i>Not new</i>	\$ 67.00	?
25	ADHESIVE TAPE <i>Not new</i>	\$ 50.00	+
26	BONNET <i>Repaired Repair</i>	\$ 2,549.00	+
27	BONNET PROTECTIVE STRIP <i>2 new</i>	\$ 42.00	+
28	BONNET EDGE PROTECTION <i>1 new</i>	\$ 25.00	+
29	CATCH HOOK	\$ 127.00	+
30	MICRO-SWITCH LID LOCK <i>2 new</i>	\$ 196.00	+
31	BONNET LOCK COVER	\$ 21.00	+
32	HEADLAMP MOUNTING BEAM - RH <i>2 new</i>	\$ 107.00	+
33	HEADLAMP BRACKET - RH	\$ 96.00	-
34	GAS DISCHARGE LAMP HEADLIGHT - RH <i>at</i>	\$ 2,152.00	✓ 1721.60
35	LIFT CYLINDER - RH <i>new</i>	\$ 192.00	+
36	HALOGEN FOG LAMP - RH <i>2</i>	\$ 242.00	+
37	RADIATOR AIR GUIDE - RH <i>1 new</i>	\$ 24.00	+
38	RADIATOR SEALING STRIP	\$ 15.00	+
39	SUNDRIES <i>Not Nec.</i>	\$ 400.00	?
TOTAL SPARE PARTS		\$ 12,086.00	
TOTAL LABOUR CHARGES		\$ 6,702.00	
GRAND TOTAL		\$ 18,788.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adam King
Surveyed Date : 27/09/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 05 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@prelumauto.com.sg / claims@prelumauto.com.sg

WIP : 13729

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1166/2019/KK
Date	:	26-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

5 days - ok - jb - 18 Nov 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Brian Leonard Whitmore
Address	:	208 Depot Road #06-55 Singapore 109698
Telephone	:	HP +65 96365176
Type of Claim	:	Own Damage Claims
Policy No.	:	2100329580-06
Vehicle No	:	SKH 9895 C
Model Code	:	Audi A4 1.8T FSI MU
Model / Year	:	Jan-13
Engine No	:	CJE 043275
Chassis No	:	WAUZZZ8K0DA177507
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	25-Sep-19
Place of Accident	:	1207 Dover Road Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1163

Telefax

Estimated Labour Charges for Accident Vehicle. SKH 9895 C

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, bonnet, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.		\$ 3,150.00	\$ 1,750.00
3	To respray front bumper, bonnet and rhs front fender.		\$ 3,000.00	\$ 1,650.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 6,702.00</u>	<u>\$ 3,952.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 9895 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,100.00	
2	FRONT BUMPER FIXING PARTS	\$ 234.00	
3	FRONT BUMER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	
4	FRONT BUMPER LOWER CENTRE GRILLE	\$ 123.00	
5	FRONT BUMPER CLOSING ELEMENT - UPPER CENTRE	\$ 177.00	
6	FRONT BUMPER FOG LAMP COVER - RH	\$ 123.00	
7	FRONT WHEEL SPOILER - RH	\$ 45.00	
8	FRONT BUMPER REINFORCEMENT	\$ 802.00	
9	FOAM FILLER PIECE	\$ 113.00	
10	FRONT BUMPER TOP COVER	\$ 116.00	
11	FRONT BUMPER GRILLE SUPPORT BRACKET	2 \$ 46.00	
12	FRONT BUMER GUIDE SECTION - RH	\$ 33.00	
13	SIGN 'CAUTION'	\$ 13.00	
14	AIR CONDITIONER STICKER	\$ 22.00	
15	SIGNAL HORN LOW TONE - RH	\$ 184.00	
16	LOW TONE HORN MOUNT BRACKET - RH	\$ 23.00	
17	FRONT FENDER - RH	\$ 904.00	\$ 722.80
18	FRONT FENDER ATTACHMENT PARTS	\$ 52.00	
19	FRONT FENDER LOWER BRACE - RH	\$ 107.00	
20	FRONT FENDER BRACKET - RH	\$ 48.00	
SUB TOTAL SPARE PARTS		\$ 5,472.00	\$ 722.80

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 9895 C

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
			\$	722.80
21	FRONT FENDER CENTER BRACKET - RH	\$	45.00	
22	WHEEL HOUSING LINER	\$	223.00	
23	WHEEL HOUSING LINER ATTACHMENT PARTS	\$	41.00	
24	STONE CHIP GUARD	\$	67.00	
25	ADHESIVE TAPE	\$	50.00	
26	BONNET	\$	2,549.00	
27	BONNET PROTECTIVE STRIP	\$	42.00	
28	BONNET EDGE PROTECTION	\$	25.00	
29	CATCH HOOK	\$	127.00	
30	MICRO-SWITCH LID LOCK	\$	196.00	
31	BONNET LOCK COVER	\$	21.00	
32	HEADLAMP MOUNTING BEAM - RH	\$	107.00	
33	HEADLAMP BRACKET - RH	\$	96.00	
34	GAS DISCHARGE LAMP HEADLIGHT - RH	\$	2,152.00	\$ 1,721.60
35	LIFT CYLINDER - RH	\$	192.00	
36	HALOGEN FOG LAMP - RH	\$	242.00	
37	RADIATOR AIR GUIDE - RH	\$	24.00	
38	RADIATOR SEALING STRIP	\$	15.00	
39	SUNDRIES	\$	400.00	
TOTAL SPARE PARTS		:	\$ 12,086.00	\$ 2,444.40
TOTAL LABOUR CHARGES		:	\$ 6,702.00	\$ 3,952.00
GRAND TOTAL		:	\$ 18,788.00	\$ 6,396.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKH 9895 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1166/2019/NH

21st JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKH 9895 C, Audi A4 1.8T FSI MU.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SKH 9895 C**, claimant, **Mr. Brian Leonard Whitmore**, please find the related document per attached.

1. A copy of the Original invoice no. 85014759 – S\$ 6,416.15.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKH 9895 C

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 13:41

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014759 Date : 20/01/2020 Order : SKH9895C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKH9895C (V 20109) Regn Date: 31/01/2013 Mileage: 80402 WIP No.: 13729

Model: A4 1.8T FSI MU 8K203H ATTRACTI Chassis: WAUZZZ8K0DA177507 Engine: CJE 043275 Dept: U

You have been assisted by :- UR-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-400.00	1.00	-400.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT FENDER AND RHS HEADLIGHT.TO REPAIR BONNET.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,BONNET AND RHS FRONT FENDER.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8K0821106J	FENDER Less 020%	1.00	903.50	722.80
X	A8K0941044D	HEADLAMP Less 020%	1.00	2152.00	1,721.60

Parts 2,444.40
Labour 0.00
Sublet 3,952.00
Menus 0.00
Lubricant 0.00



Sub-Total 5,996.40

7% GST 419.75

Grand Total 6,416.15

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKH9895C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1166/2019/TF
27 September 2019

From
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 L8T FSI MU
Vehicle Chassis No. : WAUZZZ8K0DA177507
Vehicle Regn No. : SKH9895C
Vehicle Mileage : 80422 KM
Vehicle Owner : Mr. Brian Leonard Whitmore
Certificate No. : 2100329580-06
Own Damage Excess : \$ 428.00 (Inclusive 7% GST)
Accident Date : 25 September 2019
Place : 1207 Dover Road Carpark
Repair Cost : \$ 6416.15
WIP No. : 13729
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6366 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408689
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 8/10/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Sep 2019		27 Sep 2019 16:23 Edit Adj Rpt	S\$6,396.40 Edit Estimates	S\$6,396.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: **BRIAN LEONARD WHITMORE**, ID: S27030311

Vehicle Reg. No.: **SKH9895C** Date of Loss: 25/09/2019 11:00 - :59
[79 Months and 25 Days From LTA Reg Date (Man Yr)]

Claim Type: **OD / 8886784205SG** Policy/Cover Note No.: (Comprehensive)

Excess: S\$400.00

Repairer: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Nadaraja, Deeban**]
Deeban@nadaraja.Nadaraja@aig.com

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... **[Final Rpt due 08/10/2019]**

Driver/Custodian: **PI CHU WHITMORE** (59 / Female), NRIC: S1449721H, Tel: +6598153982 Email: pconemail@gmail.com

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (02/10/2019): Alert - Adj Mandate Approved (S\$7500.00) - SKH9895C - Claim Handler: Nadaraja, D...
- AIG_SG (30/09/2019): SKH9895C / OD / 25/09/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKH9895C (8886784205SG)**
OD
Sep 25 2019 11:00AM
[BRIAN LEONARD WHITMORE]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Video															1 per page		☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)													Thumbnail	Print		
1	26/09/19 08:23	Video - Accident [Linked Accident Report Documents]													Load MP4			
Assessment Reports															1 per page		☒	
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1	27/09/19 17:19	Adjuster Immediate Advice													Load HTM			
2	27/09/19 17:25	Adjuster Immediate Advice													Load HTM			
3	01/10/19 14:35	Adjuster Immediate Advice													Load HTM			
4	01/10/19 14:41	Adjuster Immediate Advice													Load HTM			
Photos/Images															3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	27/09/19 17:18	General View													Load JPG	☒		
2	27/09/19 17:18	General View													Load JPG	☒		
3	27/09/19 17:18	General View													Load JPG	☒		
4	27/09/19 17:18	General View													Load JPG	☒		
5	27/09/19 17:18	General View													Load JPG	☒		
6	27/09/19 17:18	General View													Load JPG	☒		
7	27/09/19 17:18	General View													Load JPG	☒		
8	27/09/19 17:18	General View													Load JPG	☒		
9	27/09/19 17:18	General View													Load JPG	☒		
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18	27/09/19 17:18	General View													Load JPG	☒		
19	27/09/19 17:18	General View													Load JPG	☒		
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21	16/12/19 16:06	Reinspection Photo													Load JPG	☒		
22	16/12/19 16:06	Reinspection Photo													Load JPG	☒		
Documentation															1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
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2	27/09/19 17:17	DRIVING.pdf													Load PDF			
3	27/09/19 17:17	ESTIMATE.pdf													Load PDF			
4	04/12/19 15:42	LAWYER LETTER.pdf													Load PDF			
5	16/12/19 16:05	ESTIMATE MARKED.pdf													Load PDF			
6	29/01/20 13:57	WORKSHOP INVOICE													Load PDF			
7	29/01/20 13:57	DISCHARGE VOUCHER													Load PDF			

Linked Accident Report Documents

				View	View In Browser
Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/09/19 08:23	Video - Accident		Load MP4	
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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12	26/09/19 08:11	Accident Photo		Load JPG	☒
13	26/09/19 08:11	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
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2	26/09/19 08:13	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☒ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19017073/ASD3N2

Date: 29/01/2020

REFERENCE

Insured/Claimant: BRIAN LEONARD WHITMORE
Date of Loss: 25/09/2019

Policy No:
Nature of Claim: OD Claim No: 8886784205SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKH9895C
Make & Model: AUDI A4, 1.8 TFSI (A)
Reg. Date: 31/01/2013 (Man. Year: 2012)
Colour: Black
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$56,000.00
Sum Insured (S\$): Market Value/New Car Price

Engine No: CJE043275
Chassis No: WAUZZZ8K0DA177507
Odometer: 80321 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50R17
Front Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm
Rear Tyre Size: 225/50R17
Rear Left Side: Bridgestone 6 mm
Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,086.00	2,444.40	9,641.60	79.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,702.00	3,952.00	2,750.00	41.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,788.00	6,396.40	12,391.60	65.95
- Excess (S\$)	400.00	400.00	0.00	0.00
(S\$)	18,388.00	5,996.40	12,391.60	67.39
+ GST 7.00/7.00% (S\$)	1,287.16	419.75	867.41	67.39
Nett Amount (S\$)	19,675.16	6,416.15	13,259.01	67.39

INSPECTION

Date of Assignment: 27/09/2019

Date Inspected: 27/09/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	2,100.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	234.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	207.00 FS	*- FS
4	1		*FRONT BUMPER LOWER CENTRE GRILLE	Not Necessary	123.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT-UPPER CENTRE	Not Necessary	177.00 FS	*- FS
6	1		*FRONT WHEEL SPOILER-RH	Not Necessary	45.00 FS	*- FS
7	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	802.00 FS	*- FS
8	1		*FRONT BUMPER FOG LAMP COVER-RH	Not Necessary	123.00 FS	*- FS
9	1		*FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
10	1		*FRONT BUMPER TOP COVER	Not Necessary	116.00 FS	*- FS
11	2		*FRONT BUMPER GRILLE SUPPORT BRACKET	Not Necessary	46.00 FS	*- FS
12	1		*FRONT BUMPER GUIDE SECTION-RH	Not Necessary	33.00 FS	*- FS
13	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
14	1		*AIR CONDITIONER STICKER	Not Necessary	22.00 FS	*- FS
15	1		*SIGNAL HORN LOW TONE-RH	Not Necessary	184.00 FS	*- FS
16	1		*LOW TONE HORN MOUNT BRACKET-RH	Not Necessary	23.00 FS	*- FS
17	1		*FRONT FENDER-RH	Dented	904.00 FS	*722.80 FS
18	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	52.00 FS	*- FS
19	1		*FRONT FENDER LOWER BRACE-RH	Not Necessary	107.00 FS	*- FS
20	1		*FRONT FENDER BRACKET-RH	Not Necessary	48.00 FS	*- FS
21	1		*FRONT FENDER CENTER BRACKET-RH	Not Necessary	45.00 FS	*- FS
22	1		*WHEEL HOUSING LINER	Not Necessary	223.00 FS	*- FS
23	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	41.00 FS	*- FS
24	1		*STONE CHIP GUARD	Not Necessary	67.00 FS	*- FS
25	1		*ADHESIVE TAPE	Not Necessary	50.00 FS	*- FS
26	1		*BONNET	Repair	2,549.00 FS	*- FS
27	1		*BONNET PROTECTIVE STRIP	Not Necessary	42.00 FS	*- FS
28	1		*BONNET EDGE PROTECTION	Not Necessary	25.00 FS	*- FS
29	1		*CATCH HOOK	Not Necessary	127.00 FS	*- FS
30	1		*MICRO-SWITCH LID LOCK	Not Necessary	196.00 FS	*- FS
31	1		*BONNET LOCK COVER	Not Necessary	21.00 FS	*- FS
32	1		*HEADLAMP MOUNTING BEAM-RH	Not Necessary	107.00 FS	*- FS
33	1		*HEADLAMP BRACKET-RH	Not Necessary	96.00 FS	*- FS
34	1		*GAS DISCHARGE LAMP HEADLIGHT-RH	Cut	2,152.00 FS	*1,721.60 FS
35	1		*LIFT CYLINDER-RH	Not Necessary	192.00 FS	*- FS
36	1		*HALOGEN FOG LAMP-RH	Not Necessary	242.00 FS	*- FS
37	1		*RADIATOR AIR GUIDE-RH	Not Necessary	24.00 FS	*- FS
38	1		*RADIATOR SEALING STRIP	Not Necessary	15.00 FS	*- FS
39	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	12,086.00	2,444.40
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WSSHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,BONNET,RHS FRONT FENDER AND RHS HEADLIGHT.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,150.00	1,750.00
3	TO RESPRAY FRONT BUMPER,BONNET AND RHS FRONT FENDER	New	3,000.00	1,650.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,702.00	3,952.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >