

**Re: OD CLAIM FOR SKH 9895 C**

Shirley Hiew (LKK Auto)

Wed 2/10/2019 12:13 PM

To: Claims Dept &lt;claims@premiumauto.com.sg&gt;

Cc: SUR &lt;sur@lkkauto.com&gt;

Dear Tony,

As spoken, please do let owner know that your side repair the vehicle on lump sum basis.

As instructed by our client, please proceed at repair cost not exceeding \$7,500.00 (inclusive supplementary) to repair the insured vehicle **SKH 9895C (Excess \$ 400/-)** on lump Sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>**Sent:** Tuesday, 1 October 2019 11:48 AM**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>**Subject:** RE: OD CLAIM FOR SKH 9895 C

Dear Shirley,

We propose Lump Sum repair with limit \$7500 (Beg GST)

Thank you.

Best Regards,

Tony Foong

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

**Sent:** Friday, 27 September 2019 5:28 PM

**To:** Claims Dept; SUR

**Subject:** Re: OD CLAIM FOR SKH 9895 C

Dear Tony,

Kindly check whether you are able to undertake the repair cost not exceeding \$ 7,500.00 on part by part basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>

**Sent:** Friday, 27 September 2019 1:39 PM

**To:** 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

**Subject:** RE: OD CLAIM FOR SKH 9895 C

Dear all,

Kindly assist follow up repair approval.

Survey had carry out by Adrian.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 26 September 2019 8:28 AM

**To:** 'SUR'

**Cc:** 'Claims'

**Subject:** OD CLAIM FOR SKH 9895 C

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 27/9/2019, 10am. Owner waiting

**Best Regards,**

**Kee Siang**

**Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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10/2/2019

Mail - Shirley Hiew (LKK Auto) - Outlook

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