

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

### CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'ed | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|-------------|-----------------------------------------------------------------|
| Main | 27 Sep 2019<br><a href="#">Edit Reg</a> |               | 27 Sep 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$2,500.00</b><br><a href="#">Edit Estimates</a> | <b>S\$2,500.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                          | Reference                | Claim Details          | Documents                                                                   | <a href="#">Show All</a> |                |                    |                     |                   |              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------------|-----------------------------------------------------------------------------|--------------------------|----------------|--------------------|---------------------|-------------------|--------------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>                                                                                                                                       |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| Insured: <b>PANG TE CHENG</b> , ID: S1828853B                                                                                                                                                                                 |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| Main Claimant: <b>ROBIN SOON BAN HUAT (SUN WANFA)</b> , ID: S7729180F                                                                                                                                                         |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| Vehicle Reg. No.:                                                                                                                                                                                                             | <b>SKD3157K</b>          | Date of Loss:          | 26/09/2019 09:00 - :59<br>[94 Months and 8 Days From LTA Reg Date (Man Yr)] |                          |                |                    |                     |                   |              |
| Claim Type:                                                                                                                                                                                                                   | <b>TP / 6100051665SG</b> | Policy/Cover Note No.: | (Comprehensive)                                                             |                          |                |                    |                     |                   |              |
| Vehicle Reg. No. (Insured):                                                                                                                                                                                                   | <b>SJV8677K</b>          | Policy No. (Claimant): | 5106820834                                                                  |                          |                |                    |                     |                   |              |
|                                                                                                                                                                                                                               |                          | Excess:                |                                                                             |                          |                |                    |                     |                   |              |
| Repairer: <b>J-mart Motor Pte Ltd (HQ)</b> Blk 5 Defu Lane 10, #01-578, 539186 Defu Lane - Tel: 63430934                                                                                                                      |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] <a href="mailto:Chee-Heng.Loh@aig.com">Chee-Heng.Loh@aig.com</a>                          |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:                                                                                                                                                 |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 08/10/2019]                                                                                       |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                 |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| <ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (18/05/2020): <b>Alert - Adj Mandate Approved (S\$3175.00) - SKD3157K - Claim Handler: Loh, Chee-H...</b></li> <li>AIG_SG (30/09/2019): <b>TP GIA REPORT</b></li> </ul> |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                 |                          |                        |                                                                             |                          |                |                    |                     |                   |              |
| <b>Due Date</b>                                                                                                                                                                                                               | <b>Priority</b>          | <b>Type</b>            | <b>Task Group</b>                                                           | <b>Subject</b>           | <b>Handler</b> | <b>Assigned By</b> | <b>Completed On</b> | <b>Created On</b> | <b>Done?</b> |
| No results.                                                                                                                                                                                                                   |                          |                        |                                                                             |                          |                |                    |                     |                   |              |



## Claim Documents

**\*SKD3157K (6100051665SG)**  
**[SJV8677K]**

TP

**ROBIN SOON BAN HUAT (SUN WANFA)**

**Sep 26 2019 9:00AM**

**[PANG TE CHENG]**

**J-mart Motor Pte Ltd**

|                                                                                                                                                             |                 |                                                    |                                               |                          |                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------------------------------------------|-----------------------------------------------|--------------------------|-------------------------------------|
| <a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a> |                 |                                                    | <b>View</b> <a href="#">View in Browser</a> ▼ |                          |                                     |
| <b>Letters/Correspondences</b> <div style="float: right;">1 per page ▼ <input checked="" type="checkbox"/></div>                                            |                 |                                                    |                                               |                          |                                     |
| No                                                                                                                                                          | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                  |                                               | <b>Thumbnail</b>         | <b>Print</b>                        |
| 1                                                                                                                                                           | (Draft)         | Third Party Express Settlement – Payment Breakdown |                                               | <a href="#">Edit</a>     |                                     |
| <b>Photos/Images</b> <div style="float: right;">3 per page ▼ <input checked="" type="checkbox"/></div>                                                      |                 |                                                    |                                               |                          |                                     |
| No                                                                                                                                                          | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  |                                               | <b>Thumbnail</b>         | <b>Print</b>                        |
| 1                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 2                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 3                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 4                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 5                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 6                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 7                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 8                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 9                                                                                                                                                           | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 10                                                                                                                                                          | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 11                                                                                                                                                          | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 12                                                                                                                                                          | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 13                                                                                                                                                          | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 14                                                                                                                                                          | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 15                                                                                                                                                          | 31/03/20 13:39  | General View                                       |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 16                                                                                                                                                          | 31/03/20 13:39  | Reinspection Photo                                 |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 17                                                                                                                                                          | 31/03/20 13:39  | Reinspection Photo                                 |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 18                                                                                                                                                          | 31/03/20 13:39  | Reinspection Photo                                 |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 19                                                                                                                                                          | 31/03/20 13:39  | Reinspection Photo                                 |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 20                                                                                                                                                          | 31/03/20 13:39  | Reinspection Photo                                 |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| 21                                                                                                                                                          | 31/03/20 13:39  | Reinspection Photo                                 |                                               | <a href="#">Load JPG</a> | <input checked="" type="checkbox"/> |
| <b>Documentation</b> <div style="float: right;">1 per page ▼ <input checked="" type="checkbox"/></div>                                                      |                 |                                                    |                                               |                          |                                     |
| No                                                                                                                                                          | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  |                                               | <b>Thumbnail</b>         | <b>Print</b>                        |
| 1                                                                                                                                                           | 04/10/19 09:55  | TP GIA REPORT                                      |                                               | <a href="#">Load PDF</a> |                                     |
| 2                                                                                                                                                           | 13/05/20 13:15  | LETTER TO OI                                       |                                               | <a href="#">Load PDF</a> |                                     |
| 3                                                                                                                                                           | 13/05/20 13:15  | LOD                                                |                                               | <a href="#">Load PDF</a> |                                     |
| 4                                                                                                                                                           | 13/05/20 13:15  | RENTAL RECEIPT                                     |                                               | <a href="#">Load PDF</a> |                                     |
| 5                                                                                                                                                           | 28/05/20 08:47  | Authorisation to Act                               |                                               | <a href="#">Load PDF</a> |                                     |
| 6                                                                                                                                                           | 28/05/20 08:47  | Release Voucher                                    |                                               | <a href="#">Load PDF</a> |                                     |
| 7                                                                                                                                                           | 28/05/20 08:47  | WORKSHOP INVOICE                                   |                                               | <a href="#">Load PDF</a> |                                     |
| No                                                                                                                                                          | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG)          |                                               | <b>Thumbnail</b>         | <b>Print</b>                        |
| 1                                                                                                                                                           | 30/09/19 14:58  | OI GIA REPORT                                      |                                               | <a href="#">Load PDF</a> |                                     |

## Documents Checklist

|                                                                                                                                |  |
|--------------------------------------------------------------------------------------------------------------------------------|--|
| <b>DOCUMENTS CHECKLIST</b> <div style="float: right;"> <a href="#">Reset</a> <a href="#">Save</a> <a href="#">Print</a> </div> |  |
| There are no document checklists configured.                                                                                   |  |

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                       |
|-------------------|---------------------|--------|-----------------------|
| Vehicle No:       | SJV8677K (Insd veh) | Model: | VOLKSWAGEN TOURAN 1.4 |
|                   | SKD3157K (TP veh)   |        | TSI (A)               |
| Date of Accident: | 26/09/2019          |        |                       |

|                       |   |         |          |                        |
|-----------------------|---|---------|----------|------------------------|
| Global Sum Settlement | : | [ ] Yes | [ X ] No |                        |
| Repair Estimate       | : | \$      |          | 5,641.79               |
| Final Repair Cost     | : | \$      |          | 2,675.00               |
| Loss of Use           | : | \$      |          | days at \$0.00 per day |
| Rental (if any)       | : | \$      |          | 500.00 5 days          |
| LTA / GIA Search Fee  | : | \$      |          |                        |
| Others:               | : | \$      |          |                        |
|                       | : | \$      |          |                        |
| Final Settlement Sum  | : | \$      |          | 3,175.00               |

|                                                                                                             |                                                  |          |                         |
|-------------------------------------------------------------------------------------------------------------|--------------------------------------------------|----------|-------------------------|
| Is Third Party Workshop GIA Registered?                                                                     | [ ] YES                                          | [ X ] NO | (Kindly indicate below) |
| A) For <b>Non GIA Registered Workshop:</b>                                                                  | Agreed Liability _____ 100 _____ (%)             |          |                         |
| B) For <b>GIA Registered Workshop:</b>                                                                      | BOLA Applicable: Yes/ No BOLA Scenario No: _____ |          |                         |
| BOLA Liability: _____ (%)                                                                                   | Assessed Liability (*): _____ (%)                |          |                         |
| <i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i> |                                                  |          |                         |
| Remarks _____                                                                                               |                                                  |          |                         |

| Payment Instruction: Payee's Breakdown |                      |      |          |
|----------------------------------------|----------------------|------|----------|
| 1)                                     | J-Mart Motor Pte Ltd | : \$ | 3,175.00 |
| 2)                                     |                      | : \$ |          |

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

28 May  
2020

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT****Our File No:** CC6/AIG19017072/ADS3S2**Date:** 28/05/2020**REFERENCE**

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

**Claimant Vehicle No :** SKD3157K**Insured Vehicle No :** SJV8677K

Date of Loss: 26/09/2019

Nature of Claim: TP

Claim No: 6100051665SG

**DESCRIPTION & IDENTIFICATION OF VEHICLE**Reg No: **SKD3157K**

Make &amp; Model: VOLKSWAGEN TOURAN, 1.4 TSI (A)

Engine No: CAV355598

Reg. Date: 18/11/2011 (Man. Year: 2011)

Chassis No: WVGZZZ1TZW042208

Colour: Grey

Odometer: 182077 km

Engine Capacity: 1390 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price****CONDITION OF VEHICLE AT THE TIME OF SURVEY**

|                          |      |                         |     |                          |     |
|--------------------------|------|-------------------------|-----|--------------------------|-----|
| General Condition:       | Good | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes  | Engine Modification:    | No  | Pre-accident Condition:  |     |

**CONDITION OF TYRES**

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

*The above values represent the remaining tyre treads depth*

| <b>COST OF CLAIMS</b>                           | <b>Repairer's</b> | <b>Adjuster's</b> | <b>Difference</b> | <b>Diff %</b> |
|-------------------------------------------------|-------------------|-------------------|-------------------|---------------|
| Parts                                           | 3,942.70          | 2,506.70          | 1,436.00          | 36.42         |
| Miscellaneous Items                             | 0.00              | 0.00              | 0.00              |               |
| Labour                                          | 1,330.00          | 630.00            | 700.00            | 52.63         |
| Paintwork Labour                                | 0.00              | 0.00              | 0.00              |               |
| Towing                                          | 0.00              | 0.00              | 0.00              |               |
| <b>Calculated Gross Total (S\$)</b>             | <b>5,272.70</b>   | <b>3,136.70</b>   | <b>2,136.00</b>   | <b>40.51</b>  |
| <b>Approved Total (Overridden) (S\$)</b>        |                   | <b>2,500.00</b>   |                   |               |
| <b>(S\$)</b>                                    | 5,272.70          | 2,500.00          | 2,772.70          | 52.59         |
| <b>+ GST 7.00/7.00% (S\$)</b>                   | 369.09            | 175.00            | 194.09            | 52.59         |
| <b>Nett Amount (S\$)</b>                        | <b>5,641.79</b>   | <b>2,675.00</b>   | <b>2,966.79</b>   | <b>52.59</b>  |
| <b>+ Car Rental (5.0 x S\$100.00/day) (S\$)</b> |                   | 500.00            |                   |               |
| <b>Nett Liability (S\$)</b>                     |                   | <b>3,175.00</b>   |                   |               |

**INSPECTION**

Date of Assignment: 27/09/2019

Date Inspected: 27/09/2019

Inspected At:

J-mart Motor Pte Ltd (HQ)

Blk 5 Defu Lane 10, #01-578

Singapore 539186

Estimated Period of Repair: 3.0 days

**Adjuster:** ADRIAN LING**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars                | Condition     | Repairer's                                               | Amount          |
|-----|-----|----------|----------------------------|---------------|----------------------------------------------------------|-----------------|
| 1   | 1   |          | *TOURAN EMBLEM             | Necessary     | 76.00 FL                                                 | *76.00 FL       |
| 2   | 1   |          | *TSI EMBLEM                | Necessary     | 46.00 FL                                                 | *46.00 FL       |
| 3   | 1   |          | *REAR BUMPER               | Deformed      | 1,360.00 FL                                              | *1,360.00 FL    |
| 4   | 2   |          | *REAR BUMPER REFLECTORS    | Not Necessary | 220.00 FL                                                | *- FL           |
| 5   | 1   |          | *REAR BUMPER LOWER SPOILER | Deformed      | 462.00 FL                                                | *462.00 FL      |
| 6   | 1   |          | *REAR BUMPER REINFORCEMENT | Bent          | 619.00 FL                                                | *619.00 FL      |
| 7   | 1   |          | *END PANEL                 | Repair        | 1,069.00 FL                                              | *- FL           |
| 8   | 1   |          | *END PANEL INNER GARNISH   | Not Necessary | 251.00 FL                                                | *- FL           |
| 9   | 1   |          | *REVERSE SENSOR            | Damaged       | 250.00 FS                                                | *200.00 FS      |
|     |     |          |                            |               | <b>Sub Total (\$)</b>                                    | <b>4,353.00</b> |
|     |     |          |                            |               | <b>- List Item Discount on L Items 10.00/10.00% (\$)</b> | <b>256.30</b>   |
|     |     |          |                            |               | <b>Total Parts (\$)</b>                                  | <b>2,506.70</b> |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.



Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No                              | Particulars     | Lab.Type | Repairer's      | Amount        |
|---------------------------------|-----------------|----------|-----------------|---------------|
| <b>Labour Items</b>             |                 |          |                 |               |
| 1                               | PANEL BEATING.  | New      | 500.00          | 200.00        |
| 2                               | SPRAY PAINTING. | New      | 800.00          | 400.00        |
| 3                               | WIRING.         | New      | 30.00           | 30.00         |
| <b>Gross Labour Cost (\$\$)</b> |                 |          | <b>1,330.00</b> | <b>630.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >