

Vic (LKKAuto)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
<TanWeiTeck@smrt.com.sg>
Sent: Tuesday, 11 February, 2020 10:28 AM
To: Vic (LKKAuto); MTPRI
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A
Subject: RE: OUR REF:BUS/09/19/1061 - ACCIDENT ON 19/09/19 INVOLVING SG1711M AND SMF8659L ALONG JUNCTION OF NORTH BRIDGE RD AND STAMFORD RD (AFT BS:08069-BENCOOLEN STN EXIT B) - LKK REF CC3/AIG19017065/Ehb3
Attachments: img-211102301-0001.pdf

WITHOUT PREJUDICE

Dear Vic

Attached herewith the return duly signed DV & ATA for your perusal and necessary action.
Original copies will be forwarded to your office shortly. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, February 10, 2020 3:23 PM
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); MTPRI
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A; Vic (LKKAuto)
Subject: RE: OUR REF:BUS/09/19/1061 - ACCIDENT ON 19/09/19 INVOLVING SG1711M AND SMF8659L ALONG JUNCTION OF NORTH BRIDGE RD AND STAMFORD RD (AFT BS:08069-BENCOOLEN STN EXIT B) - LKK REF CC3/AIG19017065/Ehb3

WITHOUT PREJUDICE

Dear Patrick,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, in view of no concrete evidence from both parties, we are prepared to settle your client's claim on a 50/50 basis and we propose a global sum of \$1,390.00.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our

Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Wednesday, 22 January, 2020 11:42 AM

To: Vic (LKKAuto); MTPRI

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A

Subject: RE: OUR REF:BUS/09/19/1061 - ACCIDENT ON 19/09/19 INVOLVING SG1711M AND SMF8659L ALONG JUNCTION OF NORTH BRIDGE RD AND STAMFORD RD (AFT BS:08069-BENCOOLEN STN EXIT B) - LKK REF CC3/AIG19017065/Ehb3

WITHOUT PREJUDICE

Dear Vic,

Sorry for replying this late.

We wish to inform that video footage is not available for this case.

Since both parties were negotiating turning and also lack of conclusive evidence to decide who is the main cause for this side swipe collision.

We are prepared to accept 50% contribution, kindly let us have your offer soonest possible. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522| tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, November 12, 2019 3:34 PM

To: MTPRI

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A; Vic (LKKAuto)

Subject: RE: OUR REF:BUS/09/19/1061 - ACCIDENT ON 19/09/19 INVOLVING SG1711M AND SMF8659L ALONG JUNCTION OF NORTH BRIDGE RD AND STAMFORD RD (AFT BS:08069-BENCOOLEN STN EXIT B) - LKK REF CC3/AIG19017065/Ehb3

Without Prejudice

Dear All,

We refer further to our below email.

Kindly furnish us a copy of the video footage or any evidence to support your client's claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 16 October, 2019 11:22 AM

To: MTPRI

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A; Vic (LKKAuto)

Subject: RE: OUR REF:BUS/09/19/1061 - ACCIDENT ON 19/09/19 INVOLVING SG1711M AND SMF8659L ALONG JUNCTION OF NORTH BRIDGE RD AND STAMFORD RD (AFT BS:08069-BENCOOLEN STN EXIT B) - LKK REF CC3/AIG19017065/Ehb3

WITHOUT PREJUDICE

Dear Hua Yen,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: MTPRI [<mailto:MTPRI@smrt.com.sg>]

Sent: Wednesday, 16 October, 2019 11:12 AM

To: Admin A; CS A Team

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: OUR REF:BUS/09/19/1061 - ACCIDENT ON 19/09/19 INVOLVING SG1711M AND SMF8659L ALONG JUNCTION OF NORTH BRIDGE RD AND STAMFORD RD (AFT BS:08069-BENCOOLEN STN EXIT B)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG1711M. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,768.00
Loss of Use	\$1,237.50 (4.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$3,012.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen