

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 10 October 2019 5:50 PM
To: PBSP
Cc: Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK
REF:CC3/AIG19017064/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 9 October 2019 5:32 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK
REF:CC3/AIG19017064/eb3

Dear Asher

Our client's insurer Sompo Insurance confirms that AIG has reported the accident under Reporting Only on 30 September 2019.

Please verify with your Principal if they have checked the Merimen to confirm if their insured had reported.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 8 October 2019 11:59 AM
To: PBSP <pml-pbsp@simedarby.com.sg>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK
REF:CC3/AIG19017064/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Caroline,

We refer to the email below.

Our principal have inform that our insured yet to report.

Shall revert once our insured reported.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 8 October 2019 11:39 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK
REF:CC3/AIG19017064/eb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 3 October 2019 11:11 AM
To: PBSP <pml-pbsp@simedarby.com.sg>; Shu Pei (LKKAuto) <shupe@lkkauto.com>
Cc: 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK
REF:CC3/AIG19017064/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Caroline,

We refer to the email below.

Our principal have inform that our insured yet to report.

Shall revert once our insured reported.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 3 October 2019 10:48 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK
REF:CC3/AIG19017064/eb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 1 October 2019 11:43 AM
To: PBSP <pml-pbsp@simedarby.com.sg>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK
REF:CC3/AIG19017064/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Caroline,

We refer to the email below.

Our principal have inform that our insured yet to report.

Shall revert once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 1 October 2019 11:33 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK

REF:CC3/AIG19017064/eb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Friday, 27 September 2019 3:17 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019 ***LKK

REF:CC3/AIG19017064/eb3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@sime-darby.com.sg>

Sent: Thursday, 26 September 2019 6:17 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SKS123Z & SLX3341C ON 25/09/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."