

ASS. REC. BY:

Surveyor: Persu

REF:

01ASM19017062/Rlvdr

Special Instruction:

68804461

ASSIGNMENT (Office)

From (Person):

Yvonne Ang

of

ASM(AXA)

Date/Time:

27/09/2019

Estimated Cost:

Bill to:

OD

TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

XE 4759H

Insured:

at Workshop to/

AAK Logistics

Tel:

6677 6227 / 68869097
Idah

of

4 penjun close

Policy No:

Perpetus Focus Auto

Claim No:

S9M01Y5H

Sum Insured:

Excess:

\$3000.00

Make of Veh:

(Client's Record)

D.O.A

22/08/2019

CA / (REV)

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:48am @ 27/9/19

Person Contacted:

Petruen

Vehicle

IN OUT

Date/Time	Action/Instruction
<u>27/9/19</u>	<u>Broken Suy assign to normal surveyor when the investigation pass shenwin to do.</u> <u>XE 4759H - X</u>
<u>30/9/19</u>	<u>Revert via SMART claim - Pending investigation</u>
<u>14/10/19</u>	<u>Denise informed Idah C/A</u>

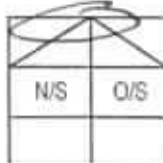
RECEIVED 11 MAR 2020

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 (OD / TP / WS / TP RES / OD RES / EVA / INV / MV)
 To Inspect Vehicle No: XE 4759H
 at Workshop m/s AAK
 of 4, Penzance close
 Insured: Asm (AXA)
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: 3000
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: 151K
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: XE 4759H Yr Regn: 2019 / APR
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

(Truck / Trailer or

Make: MITSUBISHI Fuso FP70HDER 10677Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: _____ T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: FP 70H DA 00001Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 295/80R22.5R: 22

(BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal. 8 mm R/Bal. 8/8 mmL/Bal. 8 mm L/Bal. 8/8 mmD.O.A. 22/08/19 D.O.I. 27/09/19Survey held at AAKDes. of Damages Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

20/11/19 @ 1150am Idah said vehicle still under repairing

9/12/19 @ 441pm Idah on leave

13/12/19 @ 213pm Idah said vehicle still under repairing

7/1/2020 @ 255pm Mr. Wong said vehicle still waiting for spare parts

6/2/20 @ 245pm Mr Wong said vehicle still under repairing

19/2/20 @ 1048am Mr Wong said vehicle in agent

doing wiring programming checking

7/10/19 LS \$28000 confirmed with Per Juan (Red 61,887.2) (697)

Date/Time, File Pass to?



Prel. Report

Days Of Repair: 20

1)



Final Report

Resurvey No. of Trip: 2

Date/Time, File Return to?

2) 11/3 - typist

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Inv (\$☐ Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Fines

Claims SCDF

TOTAL

Report From: SMART chimAmount Paid / M.B.I.F: 28,000

700

\$170 p 30/04/19

500



Please apply SCDF report - XE 4759H

Type

🔔 Question

Message

Hi Veron, please assist urgently

Reply

New Message

Type *

☒ Message

Subject *

IA SUBMITTED FOR XE 4759H

Message *

Dear Yvonne,

Please be informed that IA submitted. We have Not Authorize repair, pending investiagtion. Thanks Veron Chen

Cancel

Send



Auto
Consultants
Pte Ltd

51 UBI AVE 1, 001-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 30/9/2019

Survey details

Date of loss	22/8/2019
Date of appointment	27/9/2019
Date of survey	27/9/2019
Location of survey	AAK LOGISTICS SERVICES PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	XE 4759G
Make and Model	MITSUBISHI FUSO FP70HDR2VDEA
Date of registration	24/4/2019
Excess	\$3,000
Market Value	\$151,000.00
Part Rebate	\$26,385.00
Nett Loss	\$124,615.00

Repair details

Initial Estimate	\$89,887.52
------------------	-------------

Proposed/Revised repair cost:

Parts	\$47,318.80
"Check items (Estimated)	\$42,568.72
Labour	
Total	\$89,887.52
Lump Sum (Estimated)	\$

Number of days of repair	20 days (est)
--------------------------	---------------

Remarks:

The vehicle sustained damages at the front portion

Repair Cost Economical

Pending investigation




Service Request Details

Claim

S9M01Y5H

Reference

None 

Loss Date

August 22, 2019

Report Date

Aug 23, 2019 12:00:00 AM

Request Date

September 27, 2019

Due Date

October 4, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Fire

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

XE4759H

Model
MITXXX

Service Address

...

Primary Contact/Insured

AAK LOGISTICS SERVICES PTE LTD
BLK 153 BUKIT BATOK STREET 11, #03-292, 650153, Singapore
63380083
insurance@virtualinvest.biz

Claim Handler

ANG Yvonne
6568804461
yvonne.ang@axa.com.sg

Additional Instructions
SURVEY WP PLEASE ADVISE REPAIR LIMIT

4

Messages Invoices History Documents Assessment Metrics Notes

New Message

From: Pei Juan <peijuan_lee@aakls.com>
Sent: Thursday, September 26, 2019 10:48 AM
To: KHOR Saw Theng; SG AXA Insurance SM AXA SGP - Motor Survey
Cc: NGUETTE Kadi; CHIONH Hock San Christopher; 'Operations Admin'; PAN Chee Keong
Subject: [EXTERNAL] RE: RE: RE: XE4759H AXA OD claim DOA:22/8/2019
Attachments: XE4759H Estimate.pdf; XE4759H DOA 22.08.19 R1.PDF; LOA.pdf

Hi,

For this case, I would like to claim own damage first before reverting back to third party.
Please refer to attached GIA report and estimate.
Kindly arrange for a surveyor to 4 Penjuru Close, Singapore 608574, call before coming

Best regards,
Pei Juan
AAK
4 Penjuru Close
Singapore 608574
Tel: 66776227

From: Pei Juan <peijuan_lee@aakls.com>
Sent: Tuesday, 3 September 2019 4:29 PM
To: 'KHOR Saw Theng' <sawtheng.khor@axa.com.sg>
Cc: 'NGUETTE Kadi' <kadidiatou.nguette@axa.com.sg>; 'CHIONH Hock San Christopher' <chris.chionhhs@axa.com.sg>; 'Operations Admin' <admin@virtualinvest.biz>; 'PAN Chee Keong' <cheekeong.pan@axa.com.sg>
Subject: RE: [EXTERNAL] RE: RE: XE4759H AXA OD claim DOA:22/8/2019

Hi Saw Theng,

We're not sure the cause of the fire too as it started inside Mapletree bin centre and spread to our stationary vehicle.

Anyway I want to double confirm something from AXA. From what we understand our policy indicate that we can choose the ANY workshop to do the repair but AXA cases are mostly by bidding now. For this case if Goldbell were to help me submit the estimate then do they go through bidding too (lowest bidding to do the repair) or they have the privilege of doing the repair at any amount they submitted?

Best regards,
Pei Juan
AAK
4 Penjuru Close
Singapore 608574
Tel: 66776227

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Sent: Tuesday, 3 September 2019 4:11 PM
To: Pei Juan <peijuan_lee@aakls.com>
Cc: NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>;

Operations Admin <admin@virtualinvest.biz>; PAN Chee Keong <cheekeong.pan@axa.com.sg>
Subject: RE: [EXTERNAL] RE: RE: XE4759H AXA OD claim DOA:22/8/2019

Dear Pei Juan

May I know what is the cause of the fire?

We would recommend you to make Own Damage claim under your own policy if there is no strong evidence to prove fire was spread from other sources. We would request for SCDF report once your workshop send us estimate. Meanwhile, please furnish us with maintenance record of your vehicle and we might need to appoint investigator to investigate into the matter.

Regards



Khor Saw Theng (Ms)

Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Customer Care hotline 1800-880 4888
sawtheng.khor@axa.com.sg
www.axa.com.sg



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From: PAN Chee Keong

Sent: Tuesday, September 3, 2019 3:39 PM

To: Pei Juan <peijuan_lee@aakls.com>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>

Subject: RE: [EXTERNAL] RE: RE: XE4759H AXA OD claim DOA:22/8/2019

Hi Pei Juan

From my understanding, if AAK is intending to make a Third Party claim, the vehicle will need to be surveyed by Third Party Insurer and not AXA. I am looping in my colleague from Claims to validate this understanding.

Saw Theng: AAK's vehicle was damaged by fire that broke out at the rubbish chute near 512 Chai Chee Lane. AAK is intending to make a Third Party claim. Can you advise if AAK's vehicle needs to be surveyed by AXA if the intention is to claim Third Party.

Thank you.

Best regards,



Chee Keong Pan
Manager, Claims Services
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
DID: +65 6880 4273
www.axa.com.sg



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From: Pei Juan <peijuan_lee@aakls.com>
Sent: Tuesday, 3 September, 2019 12:49 PM
To: PAN Chee Keong <cheekeong.pan@axa.com.sg>
Cc: NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>
Subject: [EXTERNAL] RE: RE: XE4759H AXA OD claim DOA:22/8/2019

Hi,

But this is not just a normal OD claim but OD revert back to third party. So does AXA and third party side need to send down surveyor to survey first before advising if third party claim will be successful?

Best regards,
Pei Juan
AAK
4 Penjuru Close
Singapore 608574
Tel: 66776227

From: PAN Chee Keong <cheekeong.pan@axa.com.sg>
Sent: Friday, 30 August 2019 6:27 PM
To: Pei Juan <peijuan_lee@aakls.com>
Cc: NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>
Subject: RE: [EXTERNAL] RE: XE4759H AXA OD claim DOA:22/8/2019

Hi Pei Juan

I confirmed with the Claims team, there is no need for our surveyor to survey the place and the vehicle at the accident site. Please proceed to tow the vehicle back to AAK to start the tendering process.

Thank you.

Best regards,



Chee Keong Pan
Manager, Claims Services
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
DID: +65 6880 4273
www.axa.com.sg



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From: Pei Juan <peijuan_lee@aakls.com>
Sent: Friday, 30 August, 2019 6:17 PM
To: PAN Chee Keong <cheekeong.pan@axa.com.sg>
Cc: NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>
Subject: [EXTERNAL] RE: XE4759H AXA OD claim DOA:22/8/2019

Hi,

Vehicle still at accident site. Does AXA needs to go down the survey the place and vehicle first before we can tow it?

Best regards,
Pei Juan
AAK
4 Penjuru Close
Singapore 608574
Tel: 66776227

From: PAN Chee Keong <cheekeong.pan@axa.com.sg>
Sent: Friday, 30 August 2019 6:08 PM
To: Pei Juan <peijuan_lee@aakls.com>
Cc: NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>
Subject: FW: XE4759H AXA OD claim DOA:22/8/2019

Hi Pei Juan

We receive the following email from Goldbell. Can you please confirm if the vehicle is now at AAK or at Goldbell.

Thank you.

Best regards,



Chee Keong Pan
Manager, Claims Services
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
DID: +65 6880 4273
www.axa.com.sg



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From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Friday, 30 August, 2019 2:30 PM
To: PAN Chee Keong <cheekeong.pan@axa.com.sg>; NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>
Subject: [EXTERNAL] XE4759H AXA OD claim DOA:22/8/2019

Dear Mr. Chee Keong,

Reference to XE4759H AXA OD claim DOA: 22/8/2019

We are appealing to AXA Insurance allowing GOLDBELL Engineering continuing on repairs and OD claim, This vehicle is registered on 25/4/2019 and have (3 years or 100,000km – warranty + 20 times free vehicle servicing)

We also assure to engage your appointed surveyor for PRS.

Looking forward to your approval.

Thank you Sir.

Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 8157 8014 |
Address: Goldbell Engineering Pte Ltd (Tuas)
8 Tuas Ave 18 Singapore 638894

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	787M
Vehicle Details	
Vehicle No.:	XE4759H
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Sep 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	FUSO FP70HDR2VDEA
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	470912C0400700
Chassis No.:	FP70HDA00001
Maximum Power Output:	-
Open Market Value:	\$99,321.00
Original Registration Date:	24 Apr 2019
First Registration Date:	24 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$4,967.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	23 Apr 2029
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$27,589.00
COE Rebate Amount:	\$26,385.00
Total Rebate Amount:	\$26,385.00

The information contained herein is correct as at 30 Sep 2019

OK

151,000

26,385

124,615

124k

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	787M
Vehicle Details	
Vehicle No.:	XE4759H
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Sep 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	FUSO FP70HDR2VDEA
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	470912C0400700
Chassis No.:	FP70HDA00001
Maximum Power Output:	-
Open Market Value:	\$99,321.00
Original Registration Date:	24 Apr 2019
First Registration Date:	24 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$4,967.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	23 Apr 2029
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$27,589.00
COE Rebate Amount:	\$26,385.00
Total Rebate Amount:	\$26,385.00

The information contained herein is correct as at 30 Sep 2019.

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/08/2019 12:59
Date Of Accident	22/08/2019 23:05
Exact Location Of Accident	CHAI CHEE LANE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	XE4759H
Insured/Policyholder	
Name Of Registered Owner	AAK LOGISTICS SERVICES PTE LTD
Co Reg No	201325787M
Email Address	AAKLS@SINGNET.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-66650190

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	FUSO FP70HDR2VDEA

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VCX/P2279940
Cover Note Number	

Driver

Name of Driver	MOHAMED FUDIN BIN JANTAN
NRIC No	S1486877A
Date Of Birth	08/08/1961
Occupation	OUTDOOR
Date Of Driving Pass	21/12/1983
Driving Experience	35 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86568771
Fax Number	
Contact Number	
EMail Address	AAKLS@SINGNET.COM.SG



Address	153 BUKIT BATOK ST 11
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	NANYANG N.P.C
Police Station Address	ROAD: 2 JURONG WEST AVE 5 , POSTCODE: 649482 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7929999 - FAX NO:
Was notice of Intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Refer to police report. I am working for 'AAK Logistics Services Pte Ltd' and not using the vehicle for delivery at the time of accident. Fire broke out at Mapletree bin centre and my company vehicle was damaged whilst parked.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	



**SINGAPORE
POLICE FORCE**



J/20190823/2032

1 of 2

POLICE REPORT (NP299)

Police Station Of Origin
Nanyang N.P.C
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No: 1800-7929999

Report No. J/20190823/2032

Handwritten: 8820 0892

Date/Time Report Made 23/08/2019 12:16	Vide Report No. G/20190822/0231	Station Diary No. 249
Name Of Informant MOHAMED FUDIN BIN JANTAN	Address APT BLK 54 CHAI CHEE STREET #14-871 SINGAPORE 460054	
ID Type / ID No. NRIC NO / S1486877A	Contact No. Home/Office Mobile 86568671	
Nationality SINGAPORE CITIZEN	Email Address	
Occupation Lorry driver	Sex Male	Age 58
	Date of Birth 08/08/1961	Race Malay
Institution/School Name	Language	
Date/Time Of Incident 22/08/2019 22:00	Location Of Incident 512 CHAI CHEE LANE UNNAMED SINGAPORE 469028	

Brief details.

On 22/08/2019 at 1900 hours I parked my lorry XE4759H at the rubbish chute near 512 Chai Chee lane. I am a lorry driver for company AAK logistics. The lorry also belonged to AAK logistics.

On the same day at 2340 hours I receive a call from my friend Jai HP 87554377. He informed me that my truck is on fire. When I arrived on scene there were police and SCDF on scene. One of the police officers took down my particulars.

I am lodging this report as it is part of my company's requirement. The incident number was G/20190822/0231

Signature Of Officer Recording The Report: J / Sgt 2 KOH ZHI ZHONG ABRAM	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 23/08/2019 12:16
Officer In-Charge Of Case: J / Jurong Police Divisional Investigation Branch / Insp MUHAMMAD ASRUL BIN ABDUL RAHIM Contact No.:	Classification Of Case:

Authentication Stamp





**SINGAPORE
POLICE FORCE**



J/20190823/2032

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. J/20190823/2032

Signature Of Officer Recording The Report:

J / Sgt 2 KOH ZHI ZHONG ABRAM

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
J / Jurong Police Divisional Investigation Branch /
Insp MUHAMMAD ASRUL BIN ABDUL RAHIM
Contact No.:

Signature Of Informant:

Date/Time:
23/08/2019 12:16

Classification Of Case:

Authentication Stamp



AAK LOGISTICS SERVICES PTE LTD

Blk 153 Bukit Batok Street 11 #03-292 Singapore 650153

Tel: (65) 6665 0190 Fax: (65) 6561 9509

E-mail: admin@aacls.com

Company Registration No.: 201325787M

GST Reg. No.: 201325787M

Page 1 / 1

ESTIMATE

Date	: 23/09/2019	Reg No	: XE4759H
To	: AXA INSURANCE SINGAPORE PTE LTD	Model	: FP70HDR2VDEA C/C
Attn.	:	Chassis No	: FP70HDA00001
Office / Mobile	:	Engine No	: 470912C0400700
Email Address	:	Quotation No.	: 96152
		Ref. No.	: GBE/SVC/SALES-4929/190923
From	: GOLDBELL ENGINEERING PTE LTD	D.O.A.	: 22/08/2019
Attn.	: ENKGWOKLONG	Policy No.	: VCX/P2279940
Office / Mobile	: +65 6864 0637	Claim Type	: OD CLAIM - AXA
Email / Fax No.	: EngKwokLong@goldbell.com.sg	Workshop	: 8 TUAS AVE 18

S/N	Part No	Description	Qty	U/Price	%	Net Price	Ext Price
1		SERVICE CABIN ASSY <i>burnt</i>	1	30,500.00	0	30,500.00	30,500.00
2		SEAT ASSY,FR SIDE <i>burnt</i>	1	6,500.00	0	6,500.00	6,500.00
3		BED,SLEEPING CENTER <i>? burnt</i>	1	289.97	0	289.97	289.97
4		BED,SLEEPING LEFT <i>? burnt</i>	1	289.97	0	289.97	289.97
5		BED,SLEEPING RIGHT <i>? burnt</i>	1	289.97	0	289.97	289.97
6		RADIO <i>burnt</i>	1	650.00	0	650.00	650.00
7		FRT CAMERA <i>? X sue</i>	1	0.00	0	0.00	0.00
8		IU UNIT <i>see</i>	1	0.00	0	0.00	0.00
9		SWITCH,ELECTRONICS IGNITION <i>? short</i>	1	0.00	0	0.00	0.00
10		CONTROL UNIT INSTRUMENT CL(METER ASSY) <i>burnt</i>	1	2,705.35	-0	2,705.35	2,705.35
11		CONTROLLER,RR BODY <i>? Short</i>	1	6,194.38	-0	6,194.38	6,194.38
12		HEADLINING ASSY,RR <i>burnt</i>	1	345.34	-0	345.34	345.34
13		CONSOLE ASSY,OVERHEAD,RH <i>burnt</i>	1	331.89	-0	331.89	331.89
14		GRILLE ASSY,RADIATOR,INNER <i>? X sue</i>	1	547.55	-0	547.55	547.55
15		PANEL ASSY,FRONT CORNER, R <i>burnt</i>	1	533.22	-0	533.22	533.22
16		SEAT ASSY,DRIVER <i>burnt</i>	1	4,530.00	-0	4,530.00	4,530.00
17		SUPPORT,SIDE SEAT <i>? burnt</i>	1	623.73	-0	623.73	623.73
18		HEATER UNIT <i>? X sue</i>	1	1,988.31	-0	1,988.31	1,988.31
19		OPERATING UNIT,BODY WIRING <i>? burnt</i>	1	314.28	-0	314.28	314.28
20		CONTROL UNIT,AIR BAG <i>? X sue</i>	1	408.00	-0	408.00	408.00
21		SWITCH,PWR WINDOW MAIN <i>burnt</i>	1	576.03	-0	576.03	576.03
22		CONTROL UNIT,ELTRC CONT WI <i>? short</i>	1	1,012.96	-0	1,012.96	1,012.96
23		STEERING COLUMN SWITCH / 3 <i>? X sue</i>	1	323.79	-0	323.79	323.79
24		CONTROL UNIT,AIR BAG <i>? X sue</i>	1	204.57	-0	204.57	204.57
25		STEERING WHEEL / D 450 PUR <i>burnt</i>	1	366.97	-0	366.97	366.97
26		DRIVER AIRBAG COMPL / FUSO <i>? X sue</i>	1	2,098.34	-0	2,098.34	2,098.34
27		STEERING COLUMN SWITCH / B <i>? X sue</i>	1	279.38	-0	279.38	279.38
28		CONTROL UNIT CPC / CPC3 AM <i>? burnt</i>	1	8,275.04	-0	8,275.04	8,275.04
29		CONTROL UNIT,EBS <i>? burnt</i>	1	7,081.08	-0	7,081.08	7,081.08
30		CONTROL UNIT,INFOMATION <i>? burnt</i>	1	2,355.00	-0	2,355.00	2,355.00
31		CONTROL UNIT,GATEWAY <i>? burnt</i>	1	1,554.06	-0	1,554.06	1,554.06
32		SINGLE KEY, 433MHZ <i>? burnt</i>	2	719.17	-0	719.17	1,438.34

PARTS TOTAL :

82,607.52

SPECIAL NETT ITEMS

1

RH FRT TYRE *burnt*

1

280.00

PARTS TOTAL:

280.00

LABOUR CHARGES

LABOR REPLACE CABIN

3600 / 7000.00 7

LABOUR TOTAL : 7,000.00

Sub total 89,887.52

Gst 7% for 89887.52

GRAND TOTAL (S\$) : 96,179.65

PREPARED BY : ENKWOKLONG

DATE / TIME : 27/09/19 @ 1620

SURVEYOR : RASUL

MOBILE NO : 90010068

OFFICE FAX NO :

EMAIL ADDRESS :

EXCESS AMOUNT :

REPAIR TYPE : PART-BY-PART / LUMP SUM

AUTHORISATION : AUTHORISED / NOT AUTHORISED

RE-SURVEY : BEFORE PAINT / AFTER PAINT

NO. OF DAYS : 20 days

REMARKS :

13/11/19

Customer's Responsibility

1. Customer's Responsibility

• Customer's Responsibility

• Customer's Responsibility

• Customer's Responsibility

• Customer's Responsibility

• Customer's Responsibility

• Customer's Responsibility

• Customer's Responsibility

Authorised by

Signature

Date



Fire Report Application

Your request for the Fire Report has been confirmed and the amount of SGD170.00 will be deducted from your account. You will receive the report within 8 working days upon completion of investigations. Please quote the following transaction number when making enquiries.


[Download Tax Invoice/Receipt](#)

Transaction Number: FR2019093003890

Date/Time: 30/09/2019 15:04

INCIDENT DETAILS

Date and Time	22/08/2019 22:00
Location of Fire	CHAI CHEE LANE
Fire Involved	XE4759H

REQUESTOR DETAILS

Requestor Type	Insurance Companies		
Requestor ID Type	Singapore Pink	Requestor ID	S7028214C
Name of Applicant	VERON CHEN		
Company Name	LKK AUTO CONSULTANTS PTE LTD		
Company UEN			
Company Reference Number	CS/ASM19017062/R1vd3		

CONTACT DETAILS

Mode of Collection	Email			
Main Contact No.	62563561	Office No.	62563561	
Handphone No.		Fax No.	62565315	
Email Address	sur@lkkauto.com.sg			
Address	Block No.	51 Floor No.	01 Unit No.	25
	Street Name	UBI AVE 1		
	Building Name	PAYA UBI IND PARK	Postal Code	408933

PAYMENT DETAILS

Payment Mode	Credit/Debit Card
EP Reference No.	5698273012906789503045
PSI Reference No.	b83f3642-69c6-4d23-9ae3-33ad9cc79e87
Total Fees	SGD170.00

Veron Chen (LKKAuto)

From: SCDF Payment Acknowledgement <donotreply@scdf.gov.sg>
Sent: Monday, 30 September 2019 3:08 PM
To: SUR
Subject: Order Confirmation

CyberSource*
the power of payment

Receipt

Date: 09-30-2019
Order Number:
FR2019093003890

Billing Information

LKK AUTO CONSULTANTS PTE LTD
Chen Veron
51 UBI AVE 1 #01-25 PAYA UBI IND PARK
SINGAPORE 408933
SINGAPORE
SG
408933

sur@lkkauto.com
62563561

Payment Details

Visa
XXXXXXXXXXXX9189

Order Total

Total amount SGD 170.00

Please keep a copy of this receipt for your records

Veron Chen (LKKAUTO)

From: Md Effendy SAADON (SCDF) <Md_Effendy_SAADON@scdf.gov.sg>
Sent: Wednesday, 2 October 2019 3:36 PM
To: SUR
Cc: Rashid MOHD NOOR (SCDF); Weikang HUANG (SCDF)
Subject: RE: New Fire Report Application - FR2019093003890
Attachments: MES_20190822-0938 (Rubbish Collection Centre, Near Block 512, Chai Chee Lane, Singapore 469028).pdf

Dear Sir/Madam,

Our reference: /20190822/0938

Thank you for your request and payment of \$170.00 via credit/debit card. The fire report is attached.

2. If you have any enquiries regarding the report, please liaise with MAJ Huang Weikang. His email address is HUANG_Weikang@scdf.gov.sg and he can be contacted at telephone no. 6848 3345.

3. Thank you.

Best regards,

Md. EFFENDY Saadon (Mr.)

Fire Investigator

Fire Investigation Unit (FIU) | Operations Department

Singapore Civil Defence Force

O: (65) 6848 3343 | F: (65) 6848 3368 | E: scdf_fiu@scdf.gov.sg

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From: Md Effendy SAADON (SCDF)
Sent: Tuesday, 1 October 2019 11:42 AM
To: 'SUR' <sur@lkkauto.com>
Cc: Rashid MOHD NOOR (SCDF) <Rashid_Mohd_Noor@scdf.gov.sg>; Weikang HUANG (SCDF) <HUANG_Weikang@scdf.gov.sg>
Subject: RE: New Fire Report Application - FR2019093003890

Dear Sir/Madam,

We refer to your application dated 30 September 2019 for a copy of the fire report with the following details.

2. Transaction Number : FR2019093003890
3. Incident Number : /20190822/0938
4. Incident Location : Bin Centre, Block 512, Chai Chee Lane, Singapore 469028
5. We acknowledge your application and will process the requested report.
6. Thank you.

Best regards,
Md. EFFENDY Saadon (Mr.)
 Fire Investigator
 Fire Investigation Unit (FIU) | Operations Department
Singapore Civil Defence Force
 O: (65) 6848 3343 | F: (65) 6848 3368 | E: scdf_fiu@scdf.gov.sg

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Transaction Number: FR2019093003890

INCIDENT DETAILS							
Date and Time		22/08/2019 22:00					
Location of Fire		CHAI CHEE LANE					
Fire Involved		XE4759H					
REQUESTOR DETAILS							
Requestor Type		Insurance Companies					
Requestor ID Type		Singapore Pink		Requestor ID		S7028214C	
Name of Applicant		VERON CHEN					
Company Name		LKK AUTO CONSULTANTS PTE LTD					
Company UEN							
Company Reference Number		CS/ASM19017062/R1vd3					
CONTACT DETAILS							
Mode of Collection		Email					
Main Contact No.		62563561		Office No.		62563561	
Handphone No.				Fax No.		62565315	
Email Address		sur@lkkauto.com.sg					
Address		Block No.		51	Floor No.		01
		Street Name		UBI AVE 1			
		Building Name		PAYA UBI IND PARK		Postal Code	
PAYMENT DETAILS							
Payment Mode		Credit/Debit Card					
EP Reference No.		5698273012906789503045					
PSI Reference No.		b83f3642-69c6-4d23-9ae3-33ad9cc79e87					
Total Fees		SGD170.00					

Veron Chen (LKKAUTO)

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Tuesday, 10 March 2020 3:59 PM
To: Veron Chen (LKKAUTO)
Subject: FW: [EXTERNAL] TENDER AWARD XE 4759 H - DISCHARGE VOUCHER / LETTER OF UNDERTAKING / TAX INVOICE
Attachments: img-305102722.pdf

Hi Veron

As spoken, please let me know once survey report done. Thank you

Regards

Yvonne Ang | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
Customer Care No. 1800 8804888



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From: claims@focusauto.com.sg <claims@focusauto.com.sg>
Sent: Thursday, March 5, 2020 10:43 AM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Subject: [EXTERNAL] TENDER AWARD XE 4759 H - DISCHARGE VOUCHER / LETTER OF UNDERTAKING / TAX INVOICE

Dear Yvonne

Kindly refer to the attached for your reference and necessary action.

The original documents will be posted to you too.

Thank you

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6844 4625

Office Hours : Mon ~ Sat, 0900 ~ 1800

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redefining / insurance

LETTER OF UNDERTAKING/ AUTHORIZATION FOR LUMP SUM REPAIR

1. I, [Name] [NRIC] AAK LOGISTICS SERVICES PTE LTD, the owner/ authorized driver of vehicle [Registration No.] YS 2359 H ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
2. The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorization for lump sum repair for the Vehicle.
3. I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
4. I am aware that AXA Insurance Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorized.
5. * To be applicable where person authorizing is the authorized driver.

I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Signature and acknowledged by:



Signature

Signature of policyholder/ authorized driver* and company stamp (where applicable)

Date:

Faint signature and date

Name and signature of workshop personnel including workshop stamp

Date:

*authorized driver to either the named drivers as per motor insurance policy or in the case of commercial vehicles, permitted drivers who are permitted to drive the Insured Vehicle.

FOCUS AUTO PTE LTD

Business Reg No 201004495R GST Reg No 201004495R

No. 1 Kaki Bukit Avenue 6 #02-50 Singapore 417883 Tel: 6886 9097 Fax: 6481 9095

SATISFACTION & DISCHARGE VOUCHER

Policy No : VLY/P2279440 Claim No : _____
Vehicle No : XE 4757 H Date of Loss : 11/10/2019
Insured : AAK LOGISTICS SERVICES PTE LTD
Repairers : FOCUS AUTO PTE LTD
Gross cost of repairs : S\$ 28,000.00
Policy excess : S\$ 3,000.00
Cost of repairs net of policy excess : S\$ 25,000.00
GST, if applicable : S\$ 1,750.00
Total amount payable : S\$ 26,750.00

I/We hereby declare and confirm that I/we have received from the aforesaid Repairers my/our aforesaid vehicle which is repaired to my/our entire satisfaction and is now in good running order and in consideration of AAK LOGISTICS SERVICES PTE LTD (hereinafter referred to as Insurers) settling the repair costs stated above with the said Repairers, I/We hereby release and discharge the Insurers from all further obligations and liabilities under the terms of the aforesaid policy in respect of an accident involving my/our aforesaid motor vehicle on the above mentioned date.

I/We confirm that there is no other insurance covering this loss or damage and no other person has any interest in the subject matter of this claim. In consideration of the above payment, I/We have no further claims whatsoever on the Insurers and I/We hereby undertake to indemnify and hold harmless the Insurers against any claim which may be made against them under the aforesaid policy.

Provide always that this discharge of my claims for damages relating to the damage to my vehicle shall not prejudice or effect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

I/We further authorize you to pay the above settlement sum directly to : **FOCUS AUTO PTE LTD**

Date : _____
Signature of Insured : 
Name : AMIRJAN BIN ZAINAL
NRIC : S 6812767 Z

Signature of Witness : 
Name : **Focus Auto Pte Ltd**
No. 1 Kaki Bukit Ave 6 Auto Bay
#02-50 Singapore 417883
Tel: 66349696

FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVE 6. #02-48 AUTOBAY@KAKI BUKIT

SINGAPORE 417883

Co.RegNo.: 201004495R

GST Reg No.: 201004495R

Tel No. : 6886 9097 Fax No. : 6844 4625

Bill To

AXA INSURANCE PTE LTD

8 SHENTON WAY

#24-01 AXA TOWER

SINGAPORE 068811

TAX INVOICE

No. : FA-INV000369

Date : 02/03/2020

P/O Ref. : XE4759H

Terms : C.O.D.

Page : 1

XE4759H MITSUBISHI FUSO DOL : 11/10/2019

No.	Code	Description	Qty	Price	Disc.	Tax Code	Amount SS
1	COR	COST OF REPAIR	1	28,000.00		SR	28,000.00
2	ODE	OWN DAMAGE EXCESS	1	-3,000.00		SR	-3,000.00

SINGAPORE TWENTY SIX THOUSAND SEVEN HUNDRED FIFTY ONLY

T FOCUS 14/2019

GST summary

SR @ 7%

Amount (SS)

25,000.00

GST (SS)

1,750.00

Subtotal (Excluding GST) 25,000.00

Discount 0.00

GST 7% on 25,000.00 1,750.00

Total 26,750.00

Rounding Adj. 0.00

Grand Total 26,750.00



FOR FOCUS AUTO PTE LTD

CUSTOMER SIGNATURE & STAMP