

INSURANCE

INS. CASE OWNER:

Shunni

CC 4/III1901 7061, E gba

LKK:

IDAC:

Surveyor:

STEV

DOI:

ASSIGNMENT

Volala

Date / Time:

Volala

Registered in Merimen:

Volala

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 682K

Name of Insured:

CTPL

Insured Tel No.:

HP:

Claim No.:

Policy No.:

MLO MOOV

Make / Model:

Hyundai

Excess Sec II :\$

D.O.A.:

22/11/14

Place of Accident:

STAMPED RD

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: SIM HOK MW

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SMB 1421 Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMKT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
21/10	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:
<b>FINALIZATION</b>	Date/Time:	Confirm with:
Repair Cost:	\$	( days) Reduction: %
<b>FINAL SETTLEMENT</b>	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	\$	
Loss of Rental (LOR):	\$	( days)
Loss of Use (LOU):	\$	( \$ x days)
Loss of Income (LOI):	\$	( \$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		(Tick only one)
GIA/LTA Search:	\$	
Medical:	\$	
Disbursement:	\$	(e.g. Tow/ Independent )
Legal Cost:	\$	
Total:	\$	Global Sum \$:
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:
Payee 1:	\$	Name 1:
Payee 2: (Strike if N.A.)	\$	Name 2:
Payee 3: (Strike if N.A.)	\$	Name 3:

COPY SENT 26/3/2020

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: Report  
3) Survey fee: 4250/-





# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63955882
Estimator Telephone Number : 98652523
Accident Reporting Number : 98652672

Date Generated : 26/09/2019

User ID : GSKKK2

## Section A - Accident Details

Registration Number	SAB1421Y
Case Reference Number	9US509191088
Registration Date	07/03/14
Company Type	SMRT Buses Ltd
Make	MAN
Model	MAN NL200P(A22)
Name of Driver	Zhang Shihui
Type of Accident	Side Swipe
Accident Date and Time	23/9/2019 7:28 PM
Accident Reported Date and Time	24/9/2019 10:37 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	
Special Instruction to ARC, if any	SAB1421Y-RIGHT REAR PORTION SHOCKS (TP) INSURED WITH B
Prepared Date and Time	26/9/2019 11:47 AM
Chassis Number	7NMAA22Z2267002135
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,325.00	\$0.00
Total Spray Cost	\$728.00	\$0.00
Total Spare Part Cost	\$180.00	\$0.00
Total Other Cost	\$0.00	\$0.00
<b>TOTAL COST</b>	<b>\$180.00</b>	<b>\$0.00</b>
Lump Sum Total	\$180.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Huk Khuan Goh	
ARC / Surveyor Sign Off Date	26/09/2019 12:44 PM	
Signature		
Remarks		

## Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Steve

26/09/2019

R/O - 2 days

TP without prejudice

Lump sum, after spray

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

45039.50



# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
40 Woodlands Industrial Park E4, Singapore 737705
FAX Number : 63921592
Estimator Telephone Number : 68625223
Accident Reporting Number : 5862572

Date Generated : 26/09/2018  
User ID : G6H9K2

## Section D - Details of Repair Estimates

### Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$1,325.00	1060
Total Labour	\$1,325.00	

### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPAW ABOVE REPAIR ITEMS	\$729.00	636
Total Spray Painting & Panel Beating	\$729.00	

### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

### Part 4 - Spare Parts / Material Usage

Part Number	Partion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
W00987	BODY RH	A21001-CW568	PANEL SIDE RL FOR MAN A22 BUS	1.00	\$1,776.80	100.00	\$0.00	Repair	X R
W00988	BODY RH	A21001-CW567	PANEL SIDE RL FOR MAN A22 BUS	1.00	\$885.50	100.00	\$0.00	Repair	X R
W02230	Body	5029	TRIM WHEEL ARCH FOR MAN A22 BUS	1.00	\$124.20	100.00	\$0.00	Repair	X R
			STICKER SMRT	1.00	\$200.00	0.00	\$200.00	Replace	✓ NRC
Total					\$2,986.50		\$200.00		

### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Partion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

SMRT Automotive Services Pte Ltd  
40 Woodlands Industrial Park E4, Singapore 737705  
FAX Number : 63921592  
Estimator Telephone Number : 68625223  
Accident Reporting Number : 5862572

200  
- 20% L/S  
160  
1696  
1856  
L/S - 1850

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	292D
Vehicle Details	
Vehicle No.:	SMB1421Y
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Sep 2019
Vehicle Make:	MAN
Vehicle Model:	NL 320F (A22) 11L AUTO ABS TURBO
Primary Colour:	Multicolor
Manufacturing Year:	2014
Engine No.:	50337612283765
Chassis No.:	WMAA22ZZ2E7002135
Maximum Power Output:	-
Open Market Value:	\$259,407.00
Original Registration Date:	08 Jul 2014
First Registration Date:	08 Jul 2014
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 26 Sep 2019

OK



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number	: 63685592
Estimator Telephone Number	: 68662623
Accident Reporting Number	: 68662672

Date Generated : 26/09/2019

User ID : GohKK2

### Section A - Accident Details

Registration Number	SMB1421Y
Case Reference Number	BU5/09/19/1098
Registration Date	9/7/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	MAN NL320F(A22)
Name of Driver	Zhang Shihui
Type of Accident	Side Swipe
Accident Date and Time	23/9/2019 7:28 PM
Accident Reported Date and Time	24/9/2019 10:37 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	
Special Instruction to ARC, if any	SMB1421Y-RIGHT REAR PORTION SHD6832K ( TP ) INSURED WITH III
Prepared Date and Time	26/9/2019 11:47 AM
Chassis Number	WMAA22ZZE7002135
Mileage	
Work Shop	
Repair Completion Date and Time	

### Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,325.00	\$0.00
Total Spray Cost	\$728.00	\$0.00
Total Spare Part Cost	\$160.00	\$0.00
Total Other Cost	\$0.00	\$0.00
<b>TOTAL COST</b>	<b>\$160.00</b>	<b>\$0.00</b>
Lump Sum Total	\$150.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Kok Khoo Goh	
ARC / Surveyor Sign Off Date	26/09/2019 12:44 PM	
Signature		
Remarks		

### Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Steve

26/09/2019

A/O - 2 days

TP without Prejudice

Lump Sum, after spray

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 26 September 2019 2:11 PM  
**To:** Goh Kok Khoo (Auto Svcs/ARC/ARC/Buses); 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses); Tay Boon Chew (Auto Svcs/ARC/ARC/Buses); Sherini Pillai  
**Subject:** RE: SMB1421Y - Survey (III)  
**Attachments:** ARC - Repair Estimate (76).pdf; SAS2674856 (1).pdf

2.23pm 26/9/2019  
vehicle in  
p: shen  
any or: Steve

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMB1421Y and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Goh Kok Khoo (Auto Svcs/ARC/ARC/Buses) [mailto:GohKK2@smrt.com.sg]  
**Sent:** 26 September, 2019 1:51 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) <catherineleesc@smrt.com.sg>; Tay Boon Chew (Auto Svcs/ARC/ARC/Buses) <BoonChew.Tay@smrt.com.sg>  
**Subject:** RE: SMB1421Y - Survey (III)

Hi,

- We selected LKK Auto Consultants Pte Ltd

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**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** 26 September 2019 13:46  
**To:** Goh Kok Khoo (Auto Svcs/ARC/ARC/Buses)  
**Subject:** RE: SMB1421Y - Survey (III)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) [<mailto:GohKK2@smrt.com.sg>]

**Sent:** 26 September, 2019 12:48 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) <[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)>; Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <[tanchweehock@smrt.com.sg](mailto:tanchweehock@smrt.com.sg)>; Tay Boon Chew (Auto Svcs/ARC/ARC/Buses) <[BoonChew.Tay@smrt.com.sg](mailto:BoonChew.Tay@smrt.com.sg)>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <[BalqishBAH@smrt.com.sg](mailto:BalqishBAH@smrt.com.sg)>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <[ChanSiauChin@smrt.com.sg](mailto:ChanSiauChin@smrt.com.sg)>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>

**Subject:** SMB1421Y - Survey (III)

Hi

Kindly arrange to survey the vehicle **SMB1421Y** within 48 hours according to GIA guide line, involving your insured **SHD6832K**.

Insurance Company : III

**Vehicle is in Woodlands Bus Depot**

Regards

Boon Chew  
HP : 97399848

Kok Khoon  
HP: 96451982

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.



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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Print Received Message

This mail is associated with :

**\*SMB1421Y**  
**[SHD6832K]**  
TP  
SMRT BUSES LTD  
Sep 23 2019 7:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
SMRT Automotive Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 12/12/2019 15:16 PM.  
**To** LKK\_HQ  
**Subject** TO REJECT TP CLAIM

Hi LKK,

Comfort has recovered 100% from SMRT. Video uploaded also shows OID NAF.  
As such, please proceed to reject claim from SMRT.

Rgds  
Sherini

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 25 March 2020 10:47 AM  
**To:** OngHuaYen@smrt.com.sg; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: OUR REF:BUS/09/19/1066 - ACCIDENT ON 23/09/19 INVOLVING SMB1421Y AND SHD6832K ALONG STAMFORD RD JUNCTION WITH QUEEN ST ( BEF BS:04121-SMU )  
**Attachments:** Video - OID (14).MP4

Your Ref: **SMB 1421Y**  
Our Ref: CC4/III19017061/Egb3

Without Prejudice

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHD 6832K(III) & SMB 1421Y ON 23/09/2019**

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident. Our Insured has recovered 100% from your client. Video uploaded also shows Our Insured is within in his own lane.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*



LKK  
Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

...CLAIM SUBFOLDER...(Pending for Survey Report)  
Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Mar 2020 <a href="#">Edit Reg</a>		26 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,850.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,850.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB1421Y	Date of Loss:	23/09/2019 19:00 - :59 [62 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19090578	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD6832K	Policy No. (Claimant):	D-19093203MFBP
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 08/10/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- III\_SG (25/03/2020): Alert - Adj Mandate Approved (S\$0.00) - SMB1421Y - Claim Handler: Sherini Pillai
- III\_SG (12/12/2019): TO REJECT TP CLAIM
- III\_SG (31/10/2019): Alert - Adj Mandate Maintained - SMB1421Y - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

\*SMB1421Y (MCT19090578)  
[SHD6832K]  
TP  
SMRT BUSES LTD  
Sep 23 2019 7:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
SMRT Automotive Services Pte Ltd


Upload Documents



































Upload Photos





Compose New Letter

View

View in Browser

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	31/10/19 14:36	Video - OID	 Load MP4	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
2	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
3	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
4	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
5	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
6	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
7	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
8	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
9	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
10	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
11	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
12	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
13	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
14	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
15	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
16	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
17	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
18	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
19	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
20	01/10/19 20:27	General View	 Load JPG	<input checked="" type="checkbox"/>
21	01/10/19 20:27	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
22	01/10/19 20:27	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
23	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
24	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
25	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
26	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
27	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
28	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
29	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
30	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
31	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
32	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
33	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
34	01/10/19 20:28	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/09/19 14:48	EMAIL FROM III DD 26092019	 Load PDF	
2	27/09/19 14:48	TP ESTIMATE	 Load PDF	
3	27/09/19 14:48	TP GIA REPORT	 Load PDF	
4	27/09/19 17:25	TP ESTIMATE- MARKED	 Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
5	25/03/20 10:47	REJECTION EMAIL TO TP		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	30/09/19 08:45	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19017061/EGS3Q2

Date: 30/03/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant  
 Vehicle No : SMB1421Y Insured Vehicle No : SHD6832K  
 Date of Loss: 23/09/2019 Nature of Claim: TP Claim No: MCT19090578

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMB1421Y  
 Make & Model: MAN NL320F (A22), 10.5 D (M) Engine No: 50337612283765  
 Reg. Date: 08/07/2014 (Man. Year: 2014) Chassis No: WMAA22ZZ2E7002135  
 Colour: Multi-colour Odometer: 477188 km  
 Engine Capacity: 10518 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5  
 Front Left Side: Goodyear 5 mm Rear Left Side: Goodyear 5 mm  
 Front Right Side: Goodyear 5 mm Rear Right Side: Goodyear 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,986.50	200.00	2,786.50	93.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,053.00	1,696.00	357.00	17.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,039.50	1,896.00	3,143.50	62.38
Approved Total (Overridden) (S\$)		1,850.00		
Nett Amount (S\$)	5,039.50	1,850.00	3,189.50	63.29
Global Sum Settlement (S\$)		0.00		

## INSPECTION

Date of Assignment: 26/09/2019  
 Date Inspected: 26/09/2019 Inspected At: SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: CHEN TSUE YEE

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

<https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g...> 30/3/2020





REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 30 Mar 2020)	
Parts:	N/A	MAN NL320F (A22) 10.5 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB1421Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL SIDE R6 FOR MAN A22 BUS	Repair	1,776.80 F	*- F
2	1		*PANEL SIDE R7 FOR MAN A22 BUS	Repair	885.50 F	*- F
3	1		*TRIM WHEELARCH FOR MB OC500LE BUS	Repair	124.20 F	*- F
4	1		*STICKER SMRT	Necessary	200.00 FS	*200.00 FS
Total Parts (S\$)					2,986.50	200.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,325.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	728.00	636.00
Gross Labour Cost (S\$)			2,053.00	1,696.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >