

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 25 March 2020 10:47 AM
To: OngHuaYen@smrt.com.sg; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: OUR REF:BUS/09/19/1066 - ACCIDENT ON 23/09/19 INVOLVING SMB1421Y AND SHD6832K ALONG STAMFORD RD JUNCTION WITH QUEEN ST (BEF BS:04121-SMU)
Attachments: Video - OID (14).MP4

Your Ref: **SMB 1421Y** Without Prejudice
Our Ref: CC4/III19017061/Egb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 6832K(III) & SMB 1421Y ON 23/09/2019

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident. Our Insured has recovered 100% from your client. Video uploaded also shows Our Insured is within in his own lane.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

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