

\*SEL REC BY:

REF: CS/CTI/19017060/RITd3<sup>n2</sup>

Special Instruction:

## ASSIGNMENT (Office)

From (Person): Chong Boon Sen

CTI

Date/Time: 26/9/19 @ 4:23pm

Estimated Cost:

Bill to:

OD/TP/FWS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDJ 45014

Insured: CB 6395A

at Workshop n/s

cycle &amp; Caringe

Tel: 6568 4501

of

209 Punden Gardens

Policy No: DMB18N17452318022

Claim No: SNM19D20201363 C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A 22/02/19

CA / REV / REP. / REV 24 HRS

Date/Time: 9:53am @ 27/9/19

Person Contacted:

COCO

H.O.D. Endorsement:

Vehicle: ☒ IN ☐ OUT

Date/Time	Action/Instruction
	Isbanyid ✓
	SDJ 45014 - x
	CB 6395A - NBI/CTI/19013855/y
	Part by Part \$330/- (red 4327, 56%)

B.O.A: 22/2/2019

ASSIGNED BY:

Rasul

REF:

0074

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: 503 45014

at Workshop m/s CYUE &amp; CARRIAGE

of 209, PANDAN GARDENS

Insured: CTI

Policy No.

Claims No.

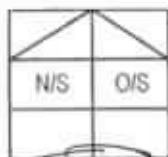
Sum Insured: Excess:

(Client's Record)

Make of Veh:

Coco

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: 503 45014

Yr Regn: 2018 / SEP

Type: M.Caf / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MITSUBISHI ATTORAGE 1.2 c.c. (193

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 024817 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MMBSTA 13A JH 003124

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185 / 55R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 22/02/19 D.O.I. 27/09/19

Survey held at C8CCAG7

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 05 NOV 2019

Date/Time, File Pass to?



: Prel. Report

11 21/10 Typst



: Final Report

Date/Time, File Return to?

3

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Insp (\$☐ Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Other:

TOTAL

220

Report Format:

TP

Lump Sum / M/L: 3301

## Nivitha (LKK Auto)

---

**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Thursday, 26 September 2019 4:23 PM  
**To:** Coco Lu Ting  
**Cc:** assignments  
**Subject:** RE: OUR SNM19D0201363-CB6395A-THP -YOUR REF: SDJ4501U - TP CHINA  
TAIPING CLAIM SDJ4501U AGAINEST CB6395A

WITHOUT PREJUDICE

Dear Sir

We will be assigning M/s LKK AUTO CONSULTANTS to survey your client's vehicle.

Aside to LKK AUTO CONSULTANTS,

Please proceed to survey the third party vehicle on WP basis. Please merimen.

Thank you.

### Chong Boon Sen

Claims Executive  
Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]  
**Sent:** Thursday, September 26, 2019 4:21 PM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** RE: OUR SNM19D0201363-CB6395A-THP -YOUR REF: SDJ4501U - TP CHINA TAIPING  
CLAIM SDJ4501U AGAINEST CB6395A

Hi Boon Sen,

We choose LKK.

Best regards

Coco Lu Ting  
Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Thursday, 26 September, 2019 3:36 PM  
**To:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** RE: OUR SNM19D0201363-CB6395A-THP -YOUR REF: SDJ4501U - TP CHINA TAIPING CLAIM SDJ4501U AGAINEST CB6395A

This email was sent from outside of your organisation

Without prejudice  
Dear Sir,  
LKK  
STA  
LBS

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Claims Dept of CTI  
**Sent:** Thursday, September 26, 2019 3:14 PM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; coco.lu@cyclecarriage.com.sg; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** FW: OUR SNM19D0201363-CB6395A-THP -YOUR REF: SDJ4501U - TP CHINA TAIPING CLAIM SDJ4501U AGAINEST CB6395A

Dear Boon Sen,

Please conduct PRS-SDJ4501U –soonest possible on behalf of Irene Tay.

File with Boon Sen -DID: 6389 6171

Officer in charge –Irene Tay –DID: 6389 6192

Regards

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Fax (65) 6224 7175 / 6224 7478  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]  
**Sent:** Thursday, 26 September, 2019 10:56 AM  
**To:** Irene Tay; Claims Dept of CTI  
**Cc:** Chee So Chow; Andre Chow En De; [ryanloh@fidrec.com.sg](mailto:ryanloh@fidrec.com.sg)  
**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

Dear Irene,

Please arrange survey for our customer car today. Thank you

Best regards

Coco Lu Ting  
Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



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---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Thursday, 19 September, 2019 2:13 PM  
**To:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; [ryanloh@fidrec.com.sg](mailto:ryanloh@fidrec.com.sg)  
**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

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WITHOUT PREJUDICE

Dear Coco,

Liability is down on our insured.

We are prepared to settle your client @ 100%.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

**Sent:** Thursday, September 19, 2019 11:02 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>

**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

Dear Irene,

Customer insist need to confirm 100%. Attached our customer email for you.

Dear Coco,

Before I agreed with the third party direct settlement with China Taiping, please *kindly confirm* that China Taiping is

I need the confirmation before proceeding. Thanks

Regards

Mr Mok

Best regards

Coco Lu Ting

Executive – Customer Service

Claim Division Operations Body & Paint Centre

209 Pandan Gardens

Singapore 609339

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Thursday, 15 August, 2019 9:26 AM  
**To:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

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**WITHOUT PREJUDICE**

Dear Mdm,

Please inform that your client that we have already agreed to do a DIRECT SETTLEMENT with you.

Thank you.

Regards,

**Irene Tay**

Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6192  
Fax (65) 62247478/62247175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]  
**Sent:** Wednesday, 14 August, 2019 9:31 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Andre Chow En De  
<andre.chow@cyclecarriage.com.sg>

**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR  
INSURE CB6395A

Dear Irene,

Customer request for a confirmation for 100% liability direct settlement. Thank you

Best regards

Coco Lu Ting  
Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
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---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** Tuesday, 13 August, 2019 8:37 AM

**To:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

**Cc:** Chee So Chow <sochow.chee@sg.cntaiping.com>

**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR  
INSURE CB6395A

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**WITHOUT PREJUDICE**

Dear Coco,

We refer to the above captioned matter.

As spoken, we are prepared to do a direct settlement with you.

Thank you.

Regards.

**Irene Tay**

Executive  
Claims Department (Motor Division)



China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6192  
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Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Coco Lu Ting [<mailto:coco.lu@cyclecarrriage.com.sg>]  
**Sent:** Saturday, 10 August, 2019 9:48 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Andre Chow En De <[andre.chow@cyclecarrriage.com.sg](mailto:andre.chow@cyclecarrriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarrriage.com.sg](mailto:kionghua.bong@cyclecarrriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarrriage.com.sg](mailto:edwin.caina@cyclecarrriage.com.sg)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>  
**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

Hi Irene,

Our customer need a black and white from China TP to says that China TP will do direct settlement and pay 100% liability for this case. Then he will withdraw the case from Fidrec.

Best regards

Coco Lu Ting  
Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>  
**Sent:** Thursday, 20 June, 2019 10:05 AM  
**To:** Elaine Cheong <elaine.cheong@sg.entaiping.com>  
**Cc:** Ong Chin Kiat <chinkiat.ong@sg.entaiping.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>  
**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A  
**Importance:** High

Dear Elaine,

Can I have the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service



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---

**From:** Tay Jian Ye  
**Sent:** Wednesday, 29 May, 2019 10:10 AM  
**To:** Elaine Cheong  
**Cc:** Ong Chin Kiat  
**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A  
**Importance:** High

Dear Elaine,

Can I have the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Tay Jian Ye  
**Sent:** Wednesday, 22 May, 2019 5:08 PM  
**To:** Elaine Cheong  
**Cc:** Ong Chin Kiat  
**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A  
**Importance:** High

Dear Elaine,

Can I have the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]  
**Sent:** Monday, 6 May, 2019 9:15 AM  
**To:** Tay Jian Ye  
**Cc:** Ong Chin Kiat  
**Subject:** RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

**WITHOUT PREJUDICE**

Dear Jian Ye,

We refer to your email of 03.05.19.

Our insured have yet to report the accident to us.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

-----Original Message-----

From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]  
Sent: Friday, 3 May, 2019 3:11 PM  
To: Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>  
Subject: RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR  
INSURE CB6395A  
Importance: High

Dear all,

Can I have liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

-----Original Message-----

From: Tay Jian Ye  
Sent: Thursday, 25 April, 2019 6:17 PM  
To: Ong Chin Kiat  
Cc: Elaine Cheong  
Subject: RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR  
INSURE CB6395A  
Importance: High

Dear Ong,

Can I have liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
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-----Original Message-----

From: Tay Jian Ye  
Sent: Wednesday, 17 April, 2019 3:29 PM  
To: Elaine Cheong  
Cc: Ong Chin Kiat  
Subject: RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINEST YOUR INSURE CB6395A  
Importance: High

Dear Elaine,

Can I have the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

-----Original Message-----

From: Tay Jian Ye  
Sent: Tuesday, 16 April, 2019 12:05 PM  
To: Ong Chin Kiat  
Cc: Elaine Cheong  
Subject: RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINEST YOUR INSURE CB6395A

Dear officer in charge,

Can I have the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
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-----Original Message-----

From: Tay Jian Ye  
Sent: Tuesday, 9 April, 2019 10:40 PM  
To: Ong Chin Kiat  
Cc: Elaine Cheong  
Subject: RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINEST YOUR INSURE CB6395A  
Importance: High

Dear officer in charge,

Can I have the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
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-----Original Message-----

From: Ong Chin Kiat [<mailto:chinkiat.ong@sg.cntaiping.com>]  
Sent: Wednesday, 3 April, 2019 5:41 PM  
To: Tay Jian Ye  
Cc: Elaine Cheong  
Subject: RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINEST YOUR INSURE CB6395A

Dear Jian ye,

Our insured still has not report.

Thank you.

Ong Chin Kiat

Assistant Claims Executive  
Claims

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

W:  
<https://apc01.safelinks.protection.outlook.com/?url=www.sg.cntaiping.com&data=01%7C01%7C%7C71b553a3d14149c1adcc08d6b8188e52%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=iQSvtj18wKW%2FI3%2FT8Jwcr5F52e5jABoHYbpcJ3V1z50%3D&reserved=0> | FB:  
<https://apc01.safelinks.protection.outlook.com/?url=www.facebook.com/%2Fchinataipingsg%2F&data=01%7C01%7C%7C71b553a3d14149c1adcc08d6b8188e52%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=KMyXCHBVktMr7IYDkSdKkMJ9MpYTjmj6lcWpCJB55m0%3D&reserved=0> | We  
Chat: 太平獅城 Taiping SG

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-----Original Message-----

From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]  
Sent: Wednesday, 3 April, 2019 10:49 AM  
To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>  
Subject: RE: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A  
Importance: High

Dear Officer in charge,

Have your insure reported ?

Can I have the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore \* 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 \* F: +65 6565 1240 \* H: +65 81680997 \* [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

-----Original Message-----

From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]  
Sent: Wednesday, 27 March, 2019 2:46 PM

To: Ong Chin Kiat; Tay Jian Ye

Cc: Elaine Cheong

Subject: OUR SNM19D0201363- TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

Dear Chin Kiat,

Registration No: SNM19D201363.

-----Original Message-----

From: Ong Chin Kiat

Sent: Wednesday, March 27, 2019 10:42 AM

To: Tay Jian Ye

Cc: Elaine Cheong; Angie Foo

Subject: FW: TP CHINA TAIPING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

Importance: High

Dear Jian Ye,

Please be informed that our insured has not report the accident, therefore we are unable to comment on liability.

You want to arrange for survey first?

Thank you.

Hi Angie,

No report case. Kindly assist to register claim. Attached TP's GIA report.

Our Insured vehicle no: CB6395A

Thank you.

Regards,

Ong Chin Kiat

Assistant Claims Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6174 Fax (65) 6224 7174 / 6224 7478

<https://apc01.safelinks.protection.outlook.com/?url=www.sg.cntaiping.com&data=01%7C01%7C%7C71b553a3d14149c1adcc08d6b8188e52%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=iQSvtj18wKW%2FI3%2FT8Jwcr5F52e5jABoHYbpcJ3V1z50%3D&reserved=0>

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-----Original Message-----

From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]

Sent: Wednesday, 27 March, 2019 9:22 AM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: TP CHINA TAIPIING CLAIM SDJ4501U AGAINST YOUR INSURE CB6395A

Importance: High

Dear Mr Ong,

This case is send on 25/02/2019 until now no reply, thank for the help,

My client who is driving SDJ4501U want to claims against CB6395A which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore \* 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 \* F: +65 6565 1240 \* H: +65 81680997 \* [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Monday, 25 February, 2019 10:17 PM

To: Tay Jian Ye

Subject:

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/02/2019 11:43
Date Of Accident	22/02/2019 19:25
Exact Location Of Accident	BEFORE TRAFFIC JUNCTION NEAR ANG MO KIO AVE 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDJ4501U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MOK BOON HENG
NRIC No	S1758007H
Email Address	MOKBOONH@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98369433
Alternative Phone No	OFFICE-64749135

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	ATTRAGE-1.2 (A)
Exact Purpose for which vehicle was being used at time of accident	RETURN HOME AFTER WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800104085
Cover Note Number	

### Driver

Name of Driver	MOK BOON HENG
NRIC No	S1758007H
Date Of Birth	10/10/1966
Occupation	INDOOR
Date Of Driving Pass	06/12/1988
Driving Experience	30 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98369433
Fax Number	
Contact Number	OFFICE-64749135
Email Address	MOKBOONH@YAHOO.COM.SG

Address	BLK 150 MEILING STREET #21-45 SINGAPORE
Postcode	141150
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	CB6395A
Vehicle Make/Model/Colour	TOYOTA MINI VAN / SCHOOL BUS / WHITE
Details Of Properties	
Vehicle Category	BUS
Name of Driver	SIM SOON HUAT
NRIC/Passport Number	S0209899G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

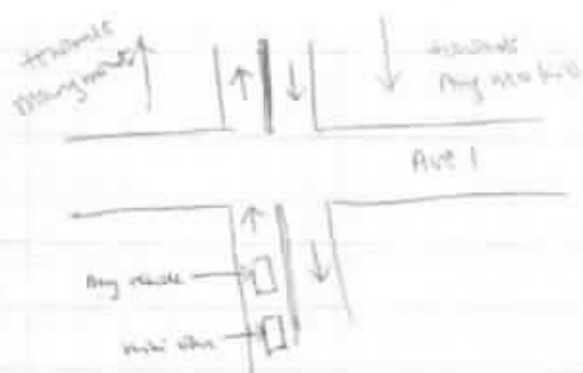
  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's signature  
Name:  
NRIC/PIN No.:

### Sketch Plan #2

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The traffic light was red and all cars slow down to stop.  
Before the traffic light turns green, the anti-van knolls from behind  
while the car is still stopping.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Patron/Visitor's Signature \_\_\_\_\_  
Date & Time: \_\_\_\_\_

Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)  
Date & Time: \_\_\_\_\_

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/PIN No.: \_\_\_\_\_





The following risk described on this Cover Note is hereby **HELD COVERED** on the terms and conditions of the policy issued to the Policyholder.



Vehicle No. : SDJ4501 V  
Cover Note No. : 1800104085  
Endorsement No. :  
Issued Date : 03 Sep 2018



Make/Model	: MITSUBISHI ATTRAGE 1.2 CVT /		
Engine Capacity/Tonnage	: 1,193.00 CC /	Sum Insured	: Market Value
Driver Restriction	: NA	Off Peak Car	: No
Person or Classes of Persons Entitled to Drive*		First Year of Registration	: 2018
		Insuring with COE/PARF	: Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition  
Limitation as to use\* :

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cm - 1600cm

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Section 1  
Fire - \$0. Own Damage - \$600. Theft - \$0. Flood Cover - \$0

Section 2  
Property Damage - \$0

Windscreens : £100

Named Driver and Excess (where applicable)  
MOK BOON HENG - \$600 (Own Damage)

1.Cycle & Carriage Authorised Service Centre Add: 20 Leng Kee Rd Singapore 159004 64706686  
2.Cycle & Carriage Authorised Service Centre (For windscreen claim only) Add: 333 Ubi Rd 3 Singapore 408660 67481000  
3.Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65584501

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG 360 Mobile App. Simply search and download "AIG 360" from iTunes or Google Play.

## Hire Purchase Company/Employer's Loan: NA

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.  
 (We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0500720791

CYCLE & CARRIAGE - SAGLEE  
239 ALEXANDRA ROAD  
SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

Journal List



## QUOTATION

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MOK BOON HENG	Cust No/Name KCV09216/MOK BOON HENG
BLK 150 MEI LING STREET	Reg No/Reg Date SDJ4501U / 07/09/2018
#21-45	Date In/Mileage / 0
SINGAPORE 141150	Chassis/Package MMBSTA13AJH003124 /CS5P
Contact No	Engine No 3A92UHG5004
	Make/Model MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
KCV09216	CRDVCH	08/08/2019/ 09:53	TLC	442 / CocoLu	43572	0		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW RERA BUMPER, AIRDAM REAR BOOLID, REPAIR REAR END PANEL								1100 2200.00
E PNT98000 SPRAY PAINT FOR REAR BUMPER, REAR AIRDAM, REAR END PANEL BOOTLID								840 2100.00
E PNT88000 REMOVE & INSTALL REAR TRUCKLID TRIMS AND MECHANISM TO NEW PARTS								180 300.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR								50 60.00
E PNT88000 REMOVE & INSTALL REAR COMPARTMENT TRIMS								180? 200.00
M SUNDRY APPLY ANTI CORROSION								50 80.00
M SUNDRY APPLY SEALANT FOR ACCIDENT PORTION								180? 200.00
M SUNDRY SUPPLY PARKING SENSOR								50 80.00
M SUNDRY Sundry								180? 200.00
M FACE,RR BUMPER repair								20.00
M BRACKET,RR BUMPER,RH								
M BRACKET,RR BUMPER,LH								
M WEATHERSTRIP,TRUNK LID								
M PANEL,TRUNK LID								
M HINGE,TRUNK LID,RH								
M HINGE,TRUNK LID,LH								
M LATCH,TRUNK LID								
M MARK,ATTRAGE								
M MARK,THREE-DIA								

Resurvey before paint

4-5 days

27/08/19 @ 1200

30/08/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications to be allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

791

69

7108

2022

Cycle & Carriage celebrates 120 years.  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

Cycle & Carriage celebrates 120 years.  
 Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

Parts	2,321.00	7% GST on	7581.00	Nett	7,581.00
Labour	4,860.00				530.67
Standard Menu	0.00			Total Payable	8,111.67
Specialist Job	0.00			Paid	0.00
Diagnostics Job	0.00			Total Due	8,111.67
Sundry/Others	400.00			Balance B/FWD	-822.81
Total(w/o GST)	7,581.00			Total Payable or C/FWD	7,288.86

Payment should be made strictly by cash, NETS or credit cards. Thank you.  
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



# Exceptional Journeys

Surveyor : Rasul - LKK  
Company : China Taiping  
DOA : 22/02/2019  
CSE : Coco  
Date of Survey : 27/09/2019

VEHICLE NO : SDJ4501U  
MODEL : MIT/ 18MY ATTRAGE 1.2 CVT  
WIP : 43572

Material	:	\$	881.00
Labour	:	\$	2,420.00
Sub-Total	:	\$	3,301.00
Less Excess	:	\$	-
Total	:	\$	3,301.00
GST 7%	:	\$	231.07
Grand Total	:	\$	3,532.07
Finalise By/Date	:	JoJo dtd	17/10/2019

Email :

☒ REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 5 WORKING DAYS + 2 Days ( 1 ) Weekends  
+        Days (        ) Public Holiday  
+ 1 Survey - 27/09/2019 - Fri  
TOTAL DAYS REPAIR TOOK = 8

☒ TP Claim China Taiping - CB6395A

☐ Claim GIA / LTA fee       

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others       

☐ Third Party Report



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 197701469G

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
CHINA TAIPING INSURANCE (S) PTE LTD MOTOR CLAIM DEPARTMENT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909 Contact No	Cust No/Name KCV09216/MOK BOON HENG Reg No/Reg Date SDJ4501U / 07/09/2018 Date In/Mileage 27/09/2019/ 21347 Chassis/Package MMBSTA13AJH003124 /CS5P Engine No 3A92UH65004 Make/Model MIT/18MY ATTRAGE 1.2 CVT Colour/Trim U01 TITANIUM GREY M/ BK BLACK
27/09/2019	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	17/10/2019/ 09:47	TLC	881 / Jojo Cheng	43572

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPAIR REAR BUMPER, AIRDAM REAR RENEW BOOT LID				1100.00
E PNT98000 SPRAY PAINT REAR BUMPER, BOOTLID				840.00
E PNT88000 REMOVE & INSTALL REAR TRUCKLID TRIMS AND MECHANISM TO NEW PARTS				180.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR				50.00
E PNT88000 REMOVE & INSTALL REAR COMPARTMENT TRIMS				180.00
M SUNDRY APPLY ANTI CORROSION				50.00
M SUNDRY SUNDRY				20.00
X PANEL, TRUNK LID	1.00	* 791.00	00.00	791.00
X MARK, ATTRAGE	1.00	21.00	00.00	21.00
X MARK, THREE-DIA	1.00	* 69.00	00.00	69.00
Z TEXT CHINA TAIPING TP CLAIM CB6395A DOA: 22/02/2019 SURVEYOR: RASUL LKK 27/09/2019				
* Price Change				
Cycle & Carriage celebrates 120 years. Visit <a href="http://www.cyclecarriage.com/120">www.cyclecarriage.com/120</a> for more info!				

Parts	881.00	Nett	3,301.00
Labour	2,350.00	7% GST on	231.07
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00	Total Payable	3,532.07
Sundry/Others	70.00		
Total(w/o GST)	3,301.00		

This is not an official tax invoice.  
This is a computer generated document, no signature is required.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119017060/R1TD3N2

Date: 08/11/2019

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMB1SN17452318022
Claimant Vehicle No :	SDJ4501U	Insured Vehicle No :	CB6395A
Date of Loss:	22/02/2019	Nature of Claim:	TP
		Claim No:	SNM19D201363C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SDJ4501U	Engine No:	3A92UHG5004
Make & Model:	MITSUBISHI ATTRAGE, 1.2 (A)	Chassis No:	MMBSTA13AJH003124
Reg. Date:	07/09/2018 (Man. Year: 2018)	Odometer:	24817 km
Colour:	Grey		
Engine Capacity:	1193 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	185/55R15	Rear Tyre Size:	185/55R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,688.00	901.00	1,787.00	66.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,020.00	2,400.00	2,620.00	52.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (\$\$)</b>	<b>7,708.00</b>	<b>3,301.00</b>	<b>4,407.00</b>	<b>57.17</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>539.56</b>	<b>231.07</b>	<b>308.49</b>	<b>57.17</b>
<b>Nett Amount (\$\$)</b>	<b>8,247.56</b>	<b>3,532.07</b>	<b>4,715.49</b>	<b>57.17</b>

## INSPECTION

Date of Assignment:	05/11/2019	
Date Inspected:	27/09/2019 Inspected At:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens Singapore 609339
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 08 Nov 2019)
<b>Parts:</b>	143	mitsubishi attrage 1.2 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SDJ4501U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FACE,RR BUMPER	Repair	740.00 FS	*- FS
2	1		*BRACKET,RR BUMPER,RH	Serviceable	27.00 FS	*- FS
3	1		*BRACKET,RR BUMPER,LH	Serviceable	27.00 FS	*- FS
4	1		*WEATHERSTRIP,TRUNK LID	Serviceable	155.00 FS	*- FS
5	1		*PANEL,TRUNK LID	Bent	791.00 FS	*791.00 FS
6	1		*HINGE,TRUNK LID,RH	Serviceable	201.00 FS	*- FS
7	1		*HINGE,TRUNK LID,LH	Serviceable	201.00 FS	*- FS
8	1		*LATCH,TRUNK LID	Serviceable	216.00 FS	*- FS
9	1		*MARK,ATTRAGE	Necessary	21.00 FS	*21.00 FS
10	1		*MARK,THREE-DIA	Necessary	69.00 FS	*69.00 FS
11	1		*SUNDRY	Necessary	20.00 FS	*20.00 FS
12	1		*PARKING SENSOR	Not Necessary	220.00 FS	*- FS

F=Franchise part, S=SpcNett.

<b>Total Parts (S\$)</b>	<b>2,688.00</b>	<b>901.00</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	RENEW REAR BUMPER,AIRDAM REAR BOOTLID,REPAIR REAR END PANEL	New	2,200.00	1,100.00
2	SPRAY PAINT FOR REAR BUMPER,REAR AIRDAM,REAR END PANEL,BOOTLID	New	2,100.00	840.00
3	REMOVE & INSTALL REAR TRUNKLID TRIMS AND MECHANISM TO NEW PARTS	New	300.00	180.00
4	REMOVE & INSTALL PARKING SENSOR	New	60.00	50.00
5	REMOVE & INSTALL REAR COMPARTMENT TRIMS	New	200.00	180.00
6	APPLY ANTI COROSSION	New	80.00	50.00
7	APPLY SEALANT FOR ACCIDENT PORTION	New	80.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>5,020.00</b>	<b>2,400.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >