

ASS. REC. BY:

RE

CS/FCI19017055/Kvd3n2

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

CWS

From (Person):

Karen Tan

of

FCI

Date/Time:

5:38pm @ 26/9/19

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMD 4338A

Insured:

SHC 8006X

at Workshop in/s

Optima Werkz

Tel:

648 11522

of

G Kung chong Road

Policy No:

Claim No:

D19006129MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

23/09/2019

CA / REV / REP. / REV 24 HRS

(DS)

H.O.D. Endorsement:

Date/Time:

9:47am @ 27/9/19

Person Contacted:

Lily

Vehicle

☒ IN ☐ OUT

Date/Time

Action/Instruction

Johanna /

SMD 4338A-X

SHC 8006X-CE3/GT1/8018952/Klhq3n2

JDA: 16/10/2018

30/9/19

Email preli revised to FCI

ASS. REC. BY:

REF: 1021

Kennerh

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: DS 8150k

IDAC Accident Rpt: _____ Consistent? : Yes or No

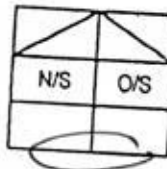
GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or NoLum Sum: 1.81% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMD 43384 Yr Regn: 07, 17
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or Wagon
Make: Toy Vellfire c.c. 2493Colour: M. Black A/C: Insured / Std / NI / NASp. Reading: 90766 T/Radio: Insured / Std / NI / NAEng/No: _____
C/No: AG1430 - 0109146Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size: Gen Max 235/50R18
R. HankookBS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 6 mmL/Bal. 6 mmD.O.A. 23/9/19

Survey held at

Rear

R/Bal. 7 mmL/Bal. 7 mmD.O.I. 27/9/19

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 / File pass to

2 / 11/10 85994.13 email

21/10 88188.13 Cabinn (Red 1138-15, 15M)

RECEIVED 2 OCT 2019

Date/Time, File Pass to?

☐ : Prell. Report☐ : Final ReportDays Of Repair: 6Resurvey No. of Trip: 2

Survey Fee:

Transportation:

S - RS. SI

F. M. S.

Others

TOTAL

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

150

50

50+50

23

323

Date/Time, File Return to?

1)

Date/Time, File Return to?

2) 21/10 - typist

Report Format :

Lump Sum / I.B.I. (\$)

TP
6189.13



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19006129MFSH

Our ref: CS/FCI19017055/Kvd3

Date : 30/9/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SMD 4338A

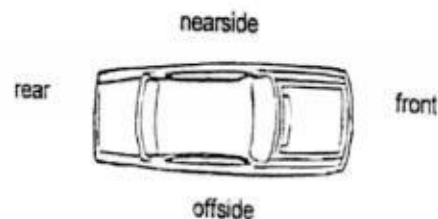
We thank for your instruction on 26/9/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27/9/2019 at the premises of M/s OPTIMA WERKZ PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$6,263.07
Revised Estimate Amount	: S\$5,107.29
"Check" Items Amount	: S\$345.60
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Kenneth Kong
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	24-09-2019	Our Ref No. D19006129MFSH
Accident Date	23-09-2019	Claim Type. Third Party
Insured Vehicle	SHC8006X	Third Party Vehicle. SMD4338A
Survey Location	6 KUNG CHONG ROAD	
Contact Person.	SHARON TEN (MS.)	
Contact No.	64811522/ 0	Fax No. 64811011
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	OPTIMA WERKZ PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 30 September 2019 11:31 AM
To: 'CWS Motor Claims'
Cc: 'Karen Tan'; SUR
Subject: RE: SURVEY ASSESSMENT - D19006129MFSH/1-SMD 4338A
Attachments: SMD 4338A PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SMD 4338A
Date of survey: 27/9/2019
Number of days (estimated) : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 27 September 2019 10:24 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19006129MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 26 September 2019 5:38 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19006129MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



AVG

This email has been checked for viruses by AVG antivirus software.

www.avg.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	819E

Vehicle Details

Vehicle No.:	SMD4338A
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE 2.5Z CVT
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	2ARH875227
Chassis No.:	AGH300109146
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$37,804.00
Original Registration Date:	20 Jul 2017
First Registration Date:	20 Jul 2017
Transfer Count:	1
Actual ARF Paid:	\$44,926.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jul 2027
PARF Rebate Amount:	\$33,694.00

Intended COE Rebate Details

COE Expiry Date:	19 Jul 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$50,526.00
COE Rebate Amount:	\$39,160.00
Total Rebate Amount:	\$72,854.00

The information contained herein is correct as at 25 Sep 2019

OK

Date: 25/09/2019
 Vehicle No: SMD4338A
 Model: TOYOTA VELLFIRE 2.5Z
 Chassis: AGH300109146 - 2017
 Reg.Year: 2017

MS FIRST
 Third Party Insurer: CAPITAL
 Third Party Veh No: SHC8006X
 Date of Accident: 23/09/2019

Not Notified
Resurvey B4 party
85994.13 6 day

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER <i>1573.00</i>	1		<i>Mr</i> \$1,745.50
2	REAR BUMPER RETAINER LH	1		<i>Ln</i> \$126.91
3	REAR BUMPER CLIPS	8	\$5.80	<i>Mr</i> \$46.40
4	REAR TAILGATE <i>1718.00</i>	1		<i>By</i> \$2,045.90
5	REAR TAILGATE (CHROME) MOULDING	1	<i>CM</i>	<i>Ln</i> \$260.00
6	REAR TAILGATE INNER LOCK	1		<i>Tm</i> \$508.30
7	REAR TAILGATE LOCK STRIKER	1		<i>R</i> \$78.90
8	REAR TAILGATE INNER TRIM CLIPS	6	\$6.80	<i>Mr</i> \$40.80
9	REAR REVERSE SENSOR	1		<i>Od</i> \$333.45
10	REAR END PANEL UPPER TOP COVERING	1		<i>nd</i> \$157.90
11	REAR END PANEL UPPER TOP COVERING CLIPS	4	\$5.80	<i>Mc</i> \$23.20
12	REAR WINDSCREEN MOULDING	1		<i>Mr</i> \$143.50
13	REAR WINDSCREEN SEALANT	1		<i>Mr</i> \$80.00
14	REAR END PANEL	1		REPAIR
SUB TOTAL				\$5,590.76
LESS 25%				-\$1,397.69
PARTS TOTAL				\$4,193.07

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	REAR WINDSCREEN DECAL STICKER	1		<i>Mr</i> \$20.00
S/N TOTAL				\$20.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before the spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplements & charges must be resurveyed and is subject to the applicable Insurance Company

Acknowledged: _____
 Signed: _____
 Date: _____

Head office

6 Kung Chong Road Singapore 159143
 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Branch

9A Serangoon North Ave 5 Singapore 554500
 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Branch

551 Upper Thomson Road Singapore 574415
 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223



Date: 25/09/2019
 Vehicle No: SMD4338A
 Model: TOYOTA VELLFIRE 2.5Z
 Chassis: AGH300109146 - 2017
 Reg.Year: 2017

Third Party Insurer: MS FIRST
 Third Party Veh No: CAPITAL
 Date of Accident: SHC8006X
 23/09/2019

LABOUR CHARGES:

TO REMOVE & REFIX, REPLACE REAR WINDSCREEN GLASS, REAR WINDSCREEN MOULDING, REAR WINDSCREEN SEALANT & ETC	\$150.00	1201
LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, RE-ADJUST REAR ACCIDENT AREAS & ETC	\$600.00	✓
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC	\$900.00	600
TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC	\$80.00	501
TO TUFF KOTE & UNDERSEAL MATERIALS	\$200.00	601
TO CHECK WIRING & TO DIAGNOSTIC FAULTY CODE & RESET MEMORY	\$120.00	301
LABOUR TOTAL	\$2,050.00	

ONG	TOTAL	\$6,263.07
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7337.28

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Branch

551 Upper Thomson Road Singapore 574415
 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223



Date: 30/09/2019
 Vehicle No: SMD4338A
 Model: TOYOTA VELLFIRE 2.5Z
 Chassis: AGH300109146 - 2017
 Reg.Year: 2017

Third Party Insurer: MS FIRST CAPITAL
 Third Party Veh No: SHC8006X
 Date of Accident: 23/09/2019

SUPPLEMENTARY

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE RUBBER	1		<i>Rs/Ls</i> \$374.45 ✓
2	REAR TAILGATE INNER TRIM COVERING	1		<i>Rs</i> \$1,044.50 ✓
			SUB TOTAL	\$1,418.95
			LESS 25%	-\$354.74
			PARTS TOTAL	\$1,064.21

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Branch

551 Upper Thomson Road Singapore 574415
 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI19017055/Kvd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 24-10-2019	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 8006X	Veh. Inspected	SMD 4338A
Policy No.		Coverage (\$)	0.00
Claim No.	D19006129MFSH	Excess (\$)	0.00
Assign From	KARENT	Assign Date	26/09/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA VELLFIRE (A)	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	AGH300109146	Colour	METALLIC BLACK
Odometer	90766	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	235/50 R18	GREEN MAX	6 mm
L/H Front Tyre	235/50 R18	GREEN MAX	6 mm
R/H Rear Tyre	235/50 R18	HANKOOK	7 mm
L/H Rear Tyre	235/50 R18	HANKOOK	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	23/09/2019	Inspection Date	27/09/2019
Survey held at	OPTIMA WERKZ PTE LTD 6, KUNG CHONG ROAD SINGAPORE 159143		
5a. Remarks			
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMD 4338A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	BUCKLED	1,745.50	1,575.00
1	REAR BUMPER RETAINER RH	SERVICEABLE	126.91	-
8	REAR BUMPER CLIPS @\$5.80	NECESSARY	46.40	46.40
1	REAR TAILGATE	BENT	2,045.90	1,718.00
1	REAR TAILGATE (CHROME) MOULDING	CRACKED	260.00	260.00
1	REAR TAILGATE INNER LOCK	JAMMED	508.30	508.30
1	REAR TAILGATE LOCK STRIKER	TO REPAIR SEE LABOUR	78.90	-
6	REAR TAILGATE INNER TRIM CLIPS @\$6.80	NECESSARY	40.80	40.80
1	REAR REVERSE SENSOR	DENTED	333.45	333.45
1	REAR END PANEL UPPER TOP COVERING	DENTED	157.90	157.90
4	REAR END PANEL UPPER TOP COVERING CLIPS @\$5.80	NECESSARY	23.20	23.20
1	REAR WINDSCREEN MOULDING	NECESSARY	143.50	143.50
1	REAR END PANEL (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR TAILGATE RUBBER (ADDITIONAL)	DENTED / CUT	374.45	374.45
1	REAR TAILGATE INNER TRIM COVERING (ADDITIONAL)	DENTED	1,044.50	1,044.50
	LESS 25% DISCOUNT		-1,732.43	-1,556.37
			5,197.28	4,669.13
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
	LESS 25% DISCOUNT		-20.00	-
			60.00	40.00
<u>SPECIAL NETT ITEMS</u>				
1	REAR WINDSCREEN DECAL STICKER (SN)	NECESSARY	20.00	20.00
			20.00	20.00
<u>LABOUR</u>				
	TO REMOVE & REFIX, REPLACE REAR WINDSCREEN GLASS, REAR WINDSCREEN MOULDING, REAR WINDSCREEN SEALANT & ETC.		150.00	120.00

Report Ref No. CS/FCI19017055/Kvd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR CHARGES TO REMOVE,REPLACE,REPAIR,RE-ADJUST REAR ACCIDENT AREAS & ETC.INCLUSIVE OF THE REPAIR OF REAR TAILGATE LOCK STRIKER AND REAR END PANEL.		600.00	600.00
	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC.		900.00	600.00
	TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC.		80.00	50.00
	TO TUFF KOTE & UNDERSEAL MATERIALS.		200.00	60.00
	TO CHECK WIRING & TO DIAGNOSTIC FAULTY CODE & RESET MEMORY.		120.00	30.00
			2,050.00	1,460.00
GRAND TOTAL			7,327.28	6,189.13
RECOMMENDED COST OF REPAIRS				6,189.13

Report Ref No. CS/FCI19017055/Kvd3n2

KONG SENG CHEONG

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.