

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#15-00 SPRINGLEAF TOWER

Singapore 079909

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SML 4914U & SMG 9810D ON 13/09/2019

We are authorized by the owner of SML 4914U their above claims.

I/We therefore propose to claim as follows:

1.	Cost of Repairs	S\$ 14,800.00
2.	Loss of Use/Rental (S\$ 120 x 11 days)	S\$ 1,320.00
3.	LTA Search Fee/GIA Reports	S\$ -
TOTAL		<u>S\$ 16,120.00</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

FLYING HIGH SPRAY PAINTING

BLK 1 KAKI BUKIT AVE 6

#01-29 SINGAPORE 417883

(AUTO BAY @ KAKI BUKIT)

TEL: 6749 2997 FAX: 6744 2942

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 1 October 2019 3:48 PM
To: KARSALLEH@YAHOO.COM
Subject: ACCIDENT INVOLVING SMG 9810D AND SML 4914U / OTHERS ON 13/09/2019

Our Ref: CC6/CTI19017024/Aea3

01 OCT 2019

BAHARUDDIN BIN ABDUL RAHMAN / KARTHINI BINTE SALLEH

Dear Sir/Madam,

ACCIDENT INVOLVING SMG 9810D AND SML 4914U / OTHERS ON 13/09/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I, Kum Feny Ming ("the third party claimant") of Blk 644A Jurong west Street 64 #07-252 Singapore 641664 (address), owner of SML 4914U (vehicle no.) hereby Authorize Flying High spray Painting ("the workshop") to act for me with respect to my claim for repair cost and/or rental and/or loss of use ("claim") for my vehicle no. SML 4914U that was damaged pursuant to the accident which occurred on 13/09/2019 (date) along P I E Toward Jurong near Toa Payoh link bridge (location) involving vehicle No/s SGF 7227C and SMG 9810D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in a favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.

Dated this 14 (day) of 09 (month) 2019 (year)



Signed by "the third party Claimant"
(with company stamp if applicable)

FLYING HIGH SPRAY PAINTING
BLK 1 KAKI BUKIT AVE 6
#01-29 SINGAPORE 417883
(AUTO BAY @ KAKI BUKIT)
TEL: 6749 2997 FAX: 6744 2942



Signed by "the workshop"
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1904371900

Claim No : SNM19D204378C02/0

Claimant : KUM FENG MING

Amount : S\$15,900.00

DOLLARS FIFTEEN THOUSAND AND NINE HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SML 4914U

Insured Vehicle No. : SMG 9810D

Date of Loss : 13/09/2019

Place of Accident : PIE TOWARDS JURONG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BAHARUDDIN BIN ABDUL RAHMAN

Driver Name : KARTHINI BINTE SALLEH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	14,800.00
(3) Loss of Use/Rental/Earning	S\$	1,100.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	15,900.00
	=====	

Claimant Name : KUM FENG MING

NRIC No : SXXXX318C

Signature :



Date :

25/03/2020

高 飛 汽 車 噴 漆 廠

FLYING HIGH SPRAY PAINTING

Blk 1, Kaki Bukit Ave 6, #01-29 Singapore 417883 (AutoBay@Kaki Bukit)

Tel: 6749 2997 Fax: 6744 2942 Email: fhs_painting@singnet.com.sg

Business Reg. No. 42523200

INVOICE

Vehicle no: SML 4914U

Model: MERCEDES-BENZ CLA 180

Name: KUM FENG MING

Date of accident: 14/09/2019

Address: C/O No 1 kaki bukit ave 6

#01-29 AutoBay@kaki bukit

S (417883)

FINAL REPAIR BILL FOR VEHICLE NO SML 4914U

QTY	ITEM	AMOUNT
1	LUMP SUM REPAIR COST	\$14,800.00
	Total	\$14,800.00
Dollars	FOURTEEN THOUSAND AND EIGHT HUNDRED ONLY	



福泉興汽車出租及貿易私人有限公司

HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD.

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1936, 6294 0246, 6294 9170 Fax: 6298 3864

I/We _____
HIRER'S PARTICULARS } of _____
If Different From _____
Section ① _____ S _____ Tel: _____

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$1500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) COMPREHENSIVE MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼 SLJ 767 B		Rental Agreement 合同號碼 No. H 15086	
Section ① Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT 14/9/2019 - 12.30pm	
姓名 Name: Kum FENG MINH		交車日期及時間 Date & Time IN 12.33pm 25/9/19	
地址 Address: BLK 664 A JYRON WEST STREET 64		Chargeable Rates Amount	
# 07-252 S 641664		11	天 Days @ \$ \$1320/-
居民證/護照號碼 I/C No./Passport No: -	駕駛執照號碼 Driving Licence No: S8619318C	星期 Weeks @ \$	
居民證/護照種類 Type of I/C/Passport: -	Pass 日期 Pass Date: 28 OCT 2016	月 Months @ \$	
出生日期 Date of Birth: 20/06/1986	發出地 Place of Issue: SINGAPORE		
三號保險底金 \$1500/- a) Third Party Only Policy Excess \$1500/-	一號保險底金 \$2000/- b) Comprehensive Policy Excess \$2000/-	保險 Insurance	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		總計 Total Charge	
備註與付款記錄 Remarks & Payment Records		按金 Security Deposit	
		總金額 Total Payable	\$1320/-
		來銀 Amount Paid	
		送車/費 Delivery Fees	
		收車費用 Collection Fees/Misc.	
		超過/小時 Extra Hours @ \$	
出車油箱 Fuel Tank OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	出車油箱 Fuel Tank IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	租費不包括汽油 Rates Do Not Include Fuel	添油 Refuelling
車牌號碼 Vehicle No: 1)	起 From:	至 To:	
車牌號碼 Vehicle No: 2)	起 From:	至 To:	
工具 Tools	輪胎 Spare Tyre	裝飾品 Accessories	加額費用 Total Additional Charges
車輛發出人 Vehicle Issued By:	車輛接收人 Vehicle Collected By:		
NOTE: 註 租車者或司機必須付所有停車, 違反交通及噴過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.		總計 Grand Total	

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING.

我/我們同意以上及後頁租車公司所列的條規與條件。

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

日期 Date: _____

租車者簽名 Signature of Hirer: _____

RE: [MANDATE REQUEST] RE: OUR REF: SNM19D204378-SMG9810D-THP - Direct Settlement - Accident Involving SMG9810D AND SML4914U (TP : LKK REF - CC6/CTI19017024/Aea3) on 13/09/2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Mon 3/23/2020 9:48 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC6/CTI19017024/Aea3

CTPIS REF – SNM19D204378C02/0(thp)

Dear Asher

Please proceed to offer as follow:

Cost of repairs	\$14,800.00
Loss of Rental (\$100 x 11 days)	\$ 1,100.00
Toal	\$15,900.00
	=====

We await your payment advice to enable our Irene to act accordingly.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, March 16, 2020 5:55 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM19D204378-SMG9810D-THP - Direct Settlement - Accident Involving SMG9810D AND SML4914U (TP : LKK REF - CC6/CTI19017024/Aea3) on 13/09/2019

Hi Alfred,

We refer to the email below.

Enclosed the preliminary advice and the estimate for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 16 March 2020 5:25 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM19D204378-SMG9810D-THP - Direct Settlement - Accident Involving SMG9810D AND SML4914U (TP : LKK REF - CC6/CTI19017024/Aea3) on 13/09/2019

LKK REF - CC6/CTI19017024/Aea3
CTPIS REF - SNM19D204378C02/0(thp)

Dear Asher

We refer to your email of even date pertaining to the above matter.

Please assist to check and advise when you have given us the Preliminary Advice at your earliest convenience.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, March 16, 2020 4:13 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM19D204378-SMG9810D-THP - Direct Settlement - Accident Involving SMG9810D AND SML4914U (TP : LKK REF - CC6/CTI19017024/Aea3) on 13/09/2019

Your ref : SNM19D204378-SMG9810D-THP
Our ref : CC6/CTI19017024/Aea3n2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FLYING HIGH SPRAY PAINTING**" at **\$15,900.00 (all-in)**.

The summary is as follows: -

Amount Claimed	Amount Revised
----------------	----------------

1. Cost of Repairs (with GST)	\$ 29,063.00	\$ 14,800.00
2. Loss of Use (11days x \$120)	\$ 1,320.00	\$ 1,100.00 (11days x \$100)
Total		\$ 15,900.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 27 September 2019 3:01 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D204378-SMG9810D-THP - Direct Settlement - Accident Involving SMG9810D AND SML4914U (TP : LKK REF - CC6/CTI19017024/Aea3) on 13/09/2019

LKK REF - CC6/CTI19017024/Aea3

CTPIS REF – SNM19D204378C02/0(thp)

Dear Asher/Mei Kwan

Attach herewith our Insured's SAS report for your attention and necessary action.

We await your advice to enable Irene to act accordingly.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID : (65) 6389 6183

FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, 27 September, 2019 2:32 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM19D204378-SMG9810D-THP - Direct Settlement - Accident Involving SMG9810D (OI : CTI - TBA) AND SML4914U (TP : LKK REF - CC6/CTI19017024/Aea3) on 13/09/2019

Dear Irene,

Please revert LKk.

Note : officer in charge – Irene Tay 63896192.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 27 September, 2019 10:28 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMG9810D (OI : CTI - TBA) AND SML4914U (TP : LKK REF - CC6/CTI19017024/Aea3) on 13/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SML 4914U at M/s Flying High Spray Painting - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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