



## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/III19017003/Kpa3  
Our ref: JO201909-0803

WITHOUT PREJUDICE

22nd JULY 2020

Dear Sir/Mdm,

**INDIA INTERNATIONAL INSURANCE PTE LTD**  
**NO. 64**  
**CECIL ST**  
**IOB BLDG**  
**SINGAPORE 049711**

**Accident involving SHD4884Z and SKG1798H on 24/09/2019**

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report of SKG1798H
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) Rental agreement receipt

As instructed, we are claiming the following as stated below:-

|  |           |                 |
|--|-----------|-----------------|
| 1) Cost of repair                                | \$        | 1,498.00        |
| 2) Loss of Rental (4Days x \$192.60) Include GST | \$        | 770.40          |
| 3) Medical fee                                   | \$        | <u>42.00</u>    |
| <b>Total</b>                                     | <b>\$</b> | <b>2,310.40</b> |

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 6453 7944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



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### RE: LETTER OF AUTHORIZATION

Name of owner: CHNG YONG HOW NRIC: S02009601

Address: BLK 322A ANCHOR VALE DR. # 12-162 SINGAPORE 541322

Name of Driver: CHNG HENG YONG GELVIN NRIC: S8820749A

Address: BLK 322A ANCHOR VALE DR # 12-162 (S) 541322

Accident on 24/09/19 Involving SHD48842 AND SKG1798H

At/along ORCHARD ROAD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA CAMRY  
at my/our request I/We the above owner of Motor Vehicle No: SKG1798H do authorize  
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party  
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of  
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said  
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further  
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our  
behalf concerning the said claim and such, all future correspondence should be addressed to the  
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a  
valid discharge voucher or any other documents in connection with this on my/our behalf and for  
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject  
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises  
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of  
repairs to my motor vehicle.

Owner Signature: [Signature]

Name: CHNG YONG HOW

Date: 27/09/2019

Witness Signature: CITY AUTO PTE LTD

Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Date: \_\_\_\_\_



**AUTHORIZATION LETTER TO CLAIM FOR MEDICAL BILLS**


I/We, CHNG HENG YONG GELVIN (the third party claimant")  
of BLK 322A ANCHURVALE DRIVE # 12-162 SINGAPORE 541322 (address),  
~~owner/driver/passenger~~ of SGK 179811 (vehicle no.) hereby authorize  
CITY AUTO PTE LTD ("the workshop") to act for me with respect to  
my claim for medical bills ("claim") pursuant to the accident which occurred on 24/09/2019 (date)  
along ORCHARD ROAD (location) involving vehicle no/s  
SHD 4834Z ("the accident").

I/We, also confirmed that I/We **will not be making any Injury Claim** and will only claim for the medical bills related to this accident.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 17<sup>th</sup> (day) of August (month) 20 20 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

**CITY AUTO PTE LTD**  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19090605  
Claimant Ref SKG1798H

We/I, City Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,498.00 (repair cost), S\$ 481.50 (loss of use/rental), S\$ 42.00 (Medical Fee) (search fee), vehicle no. SKG1798H that was damaged pursuant to the accident which occurred on 24/09/2019 (date) at ORCHARD RD X JUNCTION GRANGE RD (location) involving vehicle no. SHD4884Z (insured vehicle). This is pursuant to the inspection conducted on 27/09/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chng Yong How ("the third party claimant") of vehicle no. SKG1798H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKG1798H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,021.50 to City Auto Pte Ltd.

Dated this 17<sup>th</sup> day of August 2020

CLAIMANT:  
**CITY AUTO PTE LTD**  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)  
Signature: \_\_\_\_\_  
Name: \_\_\_\_\_  
NRIC: \_\_\_\_\_  
Address: \_\_\_\_\_  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_

WITNESS:

Signature: \_\_\_\_\_  
Name: LKK Auto Consultants Pte Ltd  
NRIC: 199607198R  
Address: 51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_





# CITY AUTO PTE LTD

*One Stop Automotive Solution*

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## TAX INVOICE

**Tax Invoice : I202007-000754**

Date : 22/07/2020

Vehicle No. : SKG1798H

Make / Model : TOYOTA CAMRY

Mileage (km) : 134458

Chassis No. : MR053BK4107056820

Accident Date : 24/09/2019

Claim No. : CC4/III19017003/Kpa3

Reference : JO201909-0803

Policy No. : 5104568233

### INDIA INTERNATIONAL INSURANCE PTE LTD

NO. 64

CECIL ST

IOB BLDG

SINGAPORE 049711

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6347 6100

Fax No. : 6225 7743

| S/No. Particular | Amount                 |
|------------------|------------------------|
| * Lumpsum repair | <u>S\$</u><br>1,400.00 |

Total S\$ : 1,400.00

GST @ 7% S\$ : 98.00

Grand Total S\$ : 1,498.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

  
for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**





**BKW RENT A CAR PTE LTD**  
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D  
24 HOURS HELPLINE : 6223 1122

VHA No: **A 40848**

**VEHICLE HIRING AGREEMENT**

Workshop: City Auto

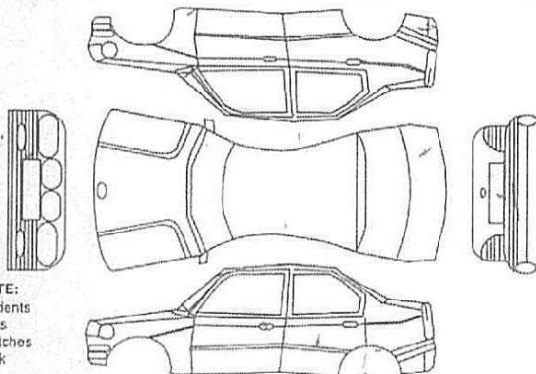
**HIRER'S PARTICULARS**

Name (as in I/C) Chng Heng Yong Gelvin  
NRIC/Passport No: [REDACTED] Date of Birth: 21/06/1988  
Address: BLK 322A ANCHUR VALE DR Age: [REDACTED]  
# 12-162 S( 541322 )  
Name & Address of Employer  
Occupation Driving Exp:  
Driving Licence No: [REDACTED] Passed Date:  
D/L Type: Local/Int'l/Others:

**DRIVER'S PARTICULARS**

Name (as in I/C)  
NRIC/Passport No: [REDACTED] Date of Birth:  
Address: Age:  
S( )  
Occupation Driving Exp: Yrs  
Driving Licence No: [REDACTED] Passed / Expiry Date:  
D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

|  |           |                    |               |
|--|-----------|--------------------|---------------|
| Hirer's Own Vehicle No: <u>SKG1792H</u>            |           | Replace Veh No:    |               |
| Loan Vehicle No: <u>SKK 7641R</u>                  |           | VR No:             |               |
| Make & Model: <u>Toyota Camry</u>                  |           | Auto/Manual Group: |               |
| <b>CHARGES</b>                                     |           |                    |               |
| Daily  | day @ \$  | Per day            | \$ 720        |
| Weekly/Monthly                                     | week @ \$ | Per week/Monthly   |               |
| Others   |           |                    |               |
| CDW/PAI  | @ \$      | Per day/Monthly    |               |
| Delivery/Collection Svc                            |           |                    |               |
| GST 7% \$ 50                                       |           |                    |               |
| <b>OR No: (A) SUB-TOTAL</b>                        |           |                    |               |
| Petrol Level & Surchage                            | OUT       | E 1/4 1/2 3/4 F    | \$ 170        |
| First _____ km FREE per day                        |           |                    | GST           |
| Excess mileage is chargeable at _____ cents per km |           |                    | TOTAL CHARGES |



INDICATE:  
A - Accidents  
D - Dents  
S - Scratches  
X - Crack

NON WAIVER EXCESS (Subject to GST): \$ 3000/-

**ACCESSORIES CHECK**

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

**SINGAPORE Use Only**

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

**IMPORTANT**

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

| Date Out | Time Out | Mileage | Check By | Remarks |
|----------|----------|---------|----------|---------|
| 15/10/19 | 16:30    | 102073  | KIAI     |         |

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

| Date In  | Time In | Mileage | Check By | Remarks |
|----------|---------|---------|----------|---------|
| 13/10/19 | 16:30   | 102077  | KIAI     |         |

Hirer's/Driver Signature

Hirer's/Driver Signature



# TAX INVOICE

GST REG. NO.: 200106276D

|   |
|---|
| INVOICE TO  |
| CHNG HENG YONG GELVIN<br>BLK 121B<br>EDGEDALE PLAINS<br>#12-195<br>SINGAPORE 822121 |

| DATE        | INVOICE NO. |
|-------------|-------------|
| 18-Oct-2019 | A 40848     |

|  |             | VHA NO. | DUE DATE    | VEH. NO.   |
|--|-------------|---------|-------------|------------|
| ✓201910-004606   |             | A 40848 | 18-Oct-2019 | SKK 7641 R |
| DESCRIPTION  | NO. OF DAYS | RATE    | AMOUNT      |            |
| RENTAL FROM 15 OCTOBER 2019 (0900 HRS) TO 18 OCTOBER 2019 (1630 HRS)<br>YOUR REF: SKG 1798 H | 4           | 180.00  | 720.00      |            |
| GST @ 7%   |             |         | \$50.40     |            |
| TOTAL  |             |         | \$ 770.40   |            |

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.

**BKW Rent-A-Car Pte Ltd**  
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of BKW Automobile Pte Ltd



bizSAFE

**Intemedical 24 Hr Clinic**  
525 Ang Mo Kio Avenue 10, #01-2407  
Singapore 560525 Tel: 69192998

Co Reg No : 201701498E

**INVOICE**

CHNG HENG YONG, GELVIN  
121B EDGEDALE PLAINS  
#12-195  
S(822121)

**Invoice No.** : 31505  
**Our Reference** : 21371  
**Date** : 24 Sep 2019

**Patient** : CHNG HENG YONG, GELVIN (S8820749A)

**Doctor** : ONG SWEE SENG  
RAYMOND

| DESCRIPTION                                      | QTY        | FEE (S\$) |
|--|------------|-----------|
| REFERRAL   |            | 0.00      |
| ANAREX   | 20.00 tabs | 8.00      |
| KEFENTECH PLASTERS                               | 1.00 pkts  | 8.00      |
| CONSULTATION                                     |            | 26.00     |
| Total Amount Payable                             |            | 42.00     |
| Receipt No. 39321 - CASH <b>Payment Received</b> |            | 42.00     |
| Outstanding Balance                              |            | 0.00      |

All cheques should be crossed and made payable to :

Intemedical 24 Hr Clinic

This is a computer generated invoice which does not require a signature  
E. & O.E