

CC3/MG19016999/Aaf3n2
16999 (A)(V)

Adrian

ASSIGNMENT

From: _____ Date: 1/10/19

Estimated Cost: _____

(U) ☒ WS / TP RES / CO RES / EVA / INV / MY

To inspect Vehicle No: SJZ1406B

at Workshop no: premium Automobile

of: 55 Ubi Road

Insured: _____

Policy No: 2100454499

Claims No: 061448138656

Sum Insured: _____ Excess: 600 25/11/19

(Work Record)

Make of Veh: 10am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: 85K

IDAC Accident Report Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 12/8/8 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS up

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SJZ1406B Yr Regd: 2016 / Feb.

Type: ☒ Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A4 C.C. 1395

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 66154 T/Rader: Insured / Std / NI / NA

Eng/Ho: _____

C/No: WAU222F486A064009

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insider / Jammed / Leaked / Burnt or _____

Brake: Insider / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 205/50R16

R: 205/50R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front: _____ Rear: _____

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. _____ D.O.I. 01/10/19

Survey held at: Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
15/11/19	<u>IF 1714.00</u> convert to claim 00. as previously sum TP
25/11/19 @ 5.47pm	<u>Revert to Victor via Messenger.</u>
27/11/19 @ 5.39pm	<u>Lois Chang informed CIA & take before print of "rear right fender" replacement with clear photo via Messenger.</u>
28/11/19 @ 9.12am	<u>Informed Kelvin CIA & Ex: 15507.52 and the AT&S notes. accordingly.</u>
24/12/20 @ 9.50am	<u>confirmed with her boss from fig 15507.52, 12 days by email. CRed to 9720.48, 39%.</u>

Conf/Iss. File Pack in: ☐ : Prel. Report

11/10/3 thru ☐ : Final Report

Date/Time, File Return in: _____

Days Of Repair: 12

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (5)

☐ Interview (5)

☐ Tech Insp (15)

☐ Wheel and (15)

Survey Fee: _____

Transportation: 200

S+PS: 11

Flown: _____

Other: _____

TOTAL: 211

Report Format: MEP-00

Long: 24m / 11/10/19 15507.52

Adrian

M4

ASSIGNMENT

6999 (A/V)

From:

Date:

1/10/19

Veh ID:

SJZ1406B

in Date:

2016 / Feb.

Estimated Cost:

Type: ☒ Car / ☐ M/Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /OD: ☒ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To Inspect Vehicle At:

SJZ1406B

Make:

Audi A4

or 1385

at Workshop no:

premium Automobile

Colour:

Gray

A/C: Insured / Std / NI / NA

at

55 ubi Road

Sp Reading:

6654

T/Radar: Insured / Std / NI / NA

Insured

Engine:

WAU222F486A024009

Policy No:

Chassis:

Claims No:

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured

Excess:

Steering: ☒ Insured / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Name)

Brake: ☒ Insured / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

10am

Mod: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

(Policy Condition)

NS	OS

Type Size

F: 205/50R16

R: 205/50R16

Remarks: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Est. or Market Value:

Front

Rear

IDAC Accident Report:

Consistent? Yes or No

R/Bal

06

mm

R/Bal

06

mm

GIA / PR / Seen

Consistent? Yes or No

L/Bal

06

mm

L/Bal

06

mm

Est. Repair:

days

Res:

Yes or No

D.O.A.

D.O.I.

01/10/19

Lum Sum:

%

3.Val:

Yes or No

Survey held at

Premium

CA / REV / REP. / 24 HRS

sup

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time:

Action / Instruction:

TP ALG

Date/Time: 1st Peak sat

☐

Prel. Report

Days Of Repair:

01

☐

Final Report

Resturvey No. of Trip:

Spring Fee:

Date/Time: 2nd Peak sat

Transportation

01

Arid Fee:

☐

Site Insp

05

☐

Interview

05

☐

Tech Insp

05

☐

Other Insp

05

1st Peak

2nd Peak

3rd Peak

4th Peak

Page of Report

Page of Report

INS. CASE OWNER: MingYao.Lee

CC3/AIG19016999/ ka3

LKK:
IDAC:

ASSIGNMENT

Surveyor: _____

DOI: _____

Date / Time: 26/09/2019

Registered in Merimen: 26/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SKK 8398L

Claim No.: 959643335SG

Name of Insured: PAUL RAFIULY

Policy No.: 2100427889

Insured Tel No.: _____ HP: +65-91076469

Make / Model: TOYOTA VELLFIRE 2.4A

Excess Sec II :SS _____ D.O.A: 26/09/2019 13:40

Place of Accident: MOULMEIN ROAD

Is driver the owner? (YES / NO) Nature of Accident: _____

If NO, Driver Name / Age: CLAUDIA VICKY ILIADI

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-91076462 (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SJZ 1406B



INSRS:
WSP: PREMIUM
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time		STAGE	DATE / PIC
	SJZ1406B - X	Non-Reporting ltr (1st):	
	SKK 8398L - 26/09/2019 13:40 / KLA 333: 26/09/2019	Non-Reporting ltr (2nd):	
25/11/19	- Tr convert claim to O.D.	Non-Reporting ltr (Final):	
	- Info. mod AIG (George ming Yao)	Notification ltr (if non-pickup):	
25/11/19	File pass to mei kuan	Call OI:	
25/11/19		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup):	☐
		After call ltr to OI:	☐
		Authorisation To Act:	☐
		Release Voucher:	☐
		Final Repair Bill:	☐
		Car Rental Invoice:	☐
		Towing Invoice:	☐
		LTA / GIA:	☐
		Medical Bill:	☐
		PIR:	☐
		Mandate/Reject Instruction:	☐
		LOD:	☐
		Payment Breakdown Form:	☐
		Post-Repair Photos:	☐
		Others:	☐

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____		Confirm by: _____	
FINALIZATION	Date/Time: _____	Confirm with: _____	
Repair Cost: SS	(days) Reduction: %	Email ☐	Call ☐
FINAL SETTLEMENT	Date/Time: _____	Confirm with: _____	
Final Liability: %	(Agreed / Assessed) BOLA S/N No.: NIL	Email ☐ Call ☐	
Repair Cost: SS		If NO or B 28, Ass. Lia: _____	
Loss of Rental (LOR): SS	(days)	- (Liability down against TP)	
Loss of Use (LOU): SS	(\$ x days)	- AIG to report	
Loss of Income (LOI): SS	(\$ x days)	- TP convert to O.D claim.	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]		
GIA/LTA Search: SS			
Medical: SS		1) Claim status: Normal/Reject/Private Settle	
Disbursement: SS	(e.g. Tow/ Independent)	2) Report Format: _____	
Legal Cost: SS		3) Survey fee: _____	
Total: SS	Global Sum SS:		
FINAL PAYMENT	Date/Time: _____	Confirm with: _____	
Payee 1: SS	Name 1: _____	Email ☐ Call ☐	
Payee 2: (Strike if N.A.) SS	Name 2: _____		
Payee 3: (Strike if N.A.) SS	Name 3: _____		

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 25 Nov 2019

Preliminary Advice

Vehicle No	: SJZ1406B	Accident Date	: 26/09/2019
Make	: AUDI A4	Policy No.	:
Assignment Date	: 25/11/2019	Excess	: S\$0.00
Date of Inspection	: 01/10/2019	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	25,228.00
Revised Amount	:S\$	16,994.00
Check Items (Estimated)	:S\$	600.00
Total	:S\$	17,594.00

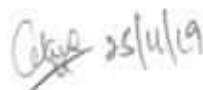
Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	48,371.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,629.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : PLEASE NOTE THAT THE ACCIDENT DATE IS 26/09/2019, THE OWNER PREVIOUSLY CLAIM TP.



Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 28 November 2019 9:12 AM
To: claims@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SJZ 1406 B

Dear Kelvin,

Please **NOTE: BEFORE PAINTING REQUIRE** on "Rear Right Fender" replacement with **CLEAR** photo.

Instructed by our client, please proceed to repair the insured vehicle **SJZ 1406B (Excess \$600)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 27 November 2019 11:00 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJZ 1406 B

Dear Kelvin,

No. still wait for AIG's approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>
Sent: Wednesday, 27 November 2019 10:48 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SJZ 1406 B

Hi Shiau Chan,

Any update from AIG ?

Best Regards,
Kelvin Khoo
Claims Advisor

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Sep 2019 16:32	Cim Veh Model Changed		[] Merimen Administrator
2	26 Sep 2019 16:32	Cim Created	Reg No: SJZ1406B, Policy No: 2100454499-03, Acct Date: 2019/09/26, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119127682	[I] Merimen Administrator
3	08 Nov 2019 10:48	Cim Registration Modified	Acct Time:13:40:00->13:00:00.	[I] AIG OneClaim Integration User
4	25 Nov 2019 17:14	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] SHIAU CHAN
5	25 Nov 2019 17:14	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] SHIAU CHAN
6	25 Nov 2019 17:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAU CHAN
7	25 Nov 2019 17:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/04	[A] SHIAU CHAN
8	25 Nov 2019 17:14	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] SHIAU CHAN
9	25 Nov 2019 17:14	Cim Registration Modified	Rep:1137->200611.	[A] SHIAU CHAN
10	25 Nov 2019 17:14	Cim Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] SHIAU CHAN
11	25 Nov 2019 17:15	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] SHIAU CHAN
12	25 Nov 2019 17:17	Adj Rpt Initiated		[A] SHIAU CHAN
13	25 Nov 2019 17:17	Cim Dtl Modified	JPJ Reg. Date: -> 2016/02/29.	[A] SHIAU CHAN
14	25 Nov 2019 17:17	Cim Details Notified		[A] SHIAU CHAN
15	25 Nov 2019 17:47	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/12/04	[A] SHIAU CHAN
16	25 Nov 2019 17:47	Adj Mandate Request	Cur.Req:17594.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	26 Nov 2019 10:53	Cim Registration Modified	Init.Est.->4,000 - 5,000, Excess: -> 600.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Azlan, Syazairdina
18	26 Nov 2019 10:53	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	27 Nov 2019 17:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/04, Mandate Remarks: Re-inspection require on hidden part and check item with CLEAR photo. NOTE: BEFORE PAINTING REQUIRE on "Rear Right Fender" replacement with CLEAR photo.	[I] Chang, Lois-KL
20	27 Nov 2019 17:39	Adj Mandate Set	Approved:16994.00:Re-inspection require on hidden part and check item with CLEAR photo. NOTE: BEFORE PAINTING REQUIRE on "Rear Right Fender" replacement with CLEAR photo,Reinsp:Yes.	[I] Chang, Lois-KL

Date From



Date To

Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2356149	25 Nov 2019 17:17:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJZ1406B		11.77

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 24 February 2020 9:50 AM
To: Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SJZ1406B - OD AIG - SURVEYED 1 OCT 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$15,507.52 before excess \$600.00 & GST and 12 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Saturday, 15 February 2020 3:21 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SJZ1406B - OD AIG - SURVEYED 1 OCT 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$15,507.52 @ 12 days exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	742E
Vehicle Details	
Vehicle No.:	SJZ1406B
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CVN002251
Chassis No.:	WAUZZZF48GA024009
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,096.00
Original Registration Date:	29 Feb 2016
First Registration Date:	29 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$26,935.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Feb 2026
PARF Rebate Amount:	\$20,201.00
Intended COE Rebate Details	
COE Expiry Date:	28 Feb 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$45,009.00
COE Rebate Amount:	\$28,170.00
Total Rebate Amount:	\$48,371.00

The information contained herein is correct as at 25 Nov 2019

OK



Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S8184211F

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3

Expiry Date

Lifetime unless revoked, suspended or disqualified

Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 15 November 2019 6:06 PM
To: Lee, Ming-Yao
Cc: Admin A
Subject: Seeking instructions to reject Third party claim - AIG REF: TP / 99596433355G - Accident between SJZ 1406B & SKK 8398L (OI-AIG) on 26/09/2019

Tracking:	Recipient	Delivery
	Lee, Ming-Yao	
	Admin A	
	shupeil@lkkauto.com	Delivered: 15/11/2019 6:06 PM
	olivialau@lkkauto.com	Delivered: 15/11/2019 6:06 PM
	Meikwan@lkkauto.com	Delivered: 15/11/2019 6:06 PM

Dear Mr. George,

The above matter refers.

Insured claims that third party had changed into her lane and collision ensued.

Whereas third party claims that Insured had rear ended his vehicle.

Based on the damage to third party vehicle (appended below), we opine that liability is down against third party for not ensuring proper lookout when making lane change as the damage to third party vehicle is at the fender.

Accident Photo



As such, we suggest to reject the third party claim.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 18 November 2019 3:23 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Seeking instructions to reject Third party claim - AIG REF: TP / 9959643335SG - Accident between SJZ 1406B & SKK 8398L (OI-AIG) on 26/09/2019

Hi Khanchna,

Please proceed. If there is additional evidences, please forward to us for reviewing.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: 15 November 2019 18:06
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Seeking instructions to reject Third party claim - AIG REF: TP / 9959643335SG - Accident between SJZ 1406B & SKK 8398L (OI-AIG) on 26/09/2019

This message is from an external sender; be cautious with links and attachments.

Dear Mr. George,

The above matter refers.

Insured claims that third party had changed into her lane and collision ensued.

Whereas third party claims that Insured had rear ended his vehicle.

Based on the damage to third party vehicle (appended below), we opine that liability is down against third party for not ensuring proper lookout when making lane change as the damage to third party vehicle is at the fender.

Accident Photo



As such, we suggest to reject the third party claim.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 25 November 2019 10:41 AM
To: Lee, Ming-Yao
Cc: Admin A
Subject: Third party convert claim to OD- AIG REF: TP / 9959643335SG - Accident between SJZ 1406B & SKK 8398L (OI-AIG) on 26/09/2019

Tracking:	Recipient	Delivery
	Lee, Ming-Yao	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 25/11/2019 10:41 AM
	shupei@lkkauto.com	Delivered: 25/11/2019 10:41 AM
	olivialau@lkkauto.com	Delivered: 25/11/2019 10:41 AM

Dear Mr. George,

The above matter refers.

This is to inform that the third party will be withdrawing the third party claim against our Insured and will convert to OD claim instead.

We will do the necessary accordingly.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 18 November 2019 3:23 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Seeking instructions to reject Third party claim - AIG REF: TP / 9959643335SG - Accident between SJZ 1406B & SKK 8398L (OI-AIG) on 26/09/2019

Hi Khanchna,

Please proceed. If there is additional evidences, please forward to us for reviewing.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner

Premium Automobiles

55 Ubi Road 1, Singapore 408695

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 13881

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/IP/1167/2019/KS
Date	:	3-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Tham Thien Hoong Fidelis
Address	:	Blk 165 Bishan Street 13 #19-274 Singapore 570165
Telephone	:	HP +65 97703227
Type of Claim	:	Third Party Claim
Policy No.	:	2100454499-03
Vehicle No	:	SJZ 1406 B
Model Code	:	Audi A4 SEDAN 1.4 TFSI
Model / Year	:	Feb-16
Engine No	:	CVN 002251
Chassis No	:	WAUZZZF48GA024009
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	26-Sep-19
Place of Accident	:	Moulmein Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJZ 1406 B

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N	\$ 360.00 ✓	
2	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N	\$ 600.00 ✓	
3	To install rear windscreen solar film.	S/N	\$ 400.00 ✓	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00 ✓	
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00 ✓	
SUB TOTAL LABOUR CHARGES		:	\$ 4,160.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJZ 1406 B

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To dismantle rear bumper and rear lid. Cut out and weld rhs rear fender. To renew rear bumper. Reorganize crash management components. Reinstall all parts removed. ✓	\$ 5,600.00 3000	
7	To respray rear bumper, rhs rear fender, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer work. ✓	\$ 4,800.00 2475	A.S. x 550
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓	
9	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 15,032.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJZ 1406 B

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Rehd</i>	\$ 2,015.00	✓
2	REAR BUMPER FIXING PARTS	\$ 66.00	✓
3	REAR BUMPER SECURING STRIP	NEC \$ 203.00	✓
4	REAR BUMPER SPOILER	\$ 227.00	✓
5	REAR LIGHT REFLECTOR	\$ 38.00	✓
6	REAR BUMPER GUIDE SECTION RH	\$ 41.00	✓
7	REAR BUMPER GUIDE SECTION RH	\$ 20.00	✓
8	REAR FENDER RH <i>Rehd</i>	\$ 2,443.00	✓
9	REAR WINDSCREEN <i>Rehd</i>	\$ 1,049.00	✓
10	WINDSCREEN PRIMER <i>Rehd</i>	\$ 19.00	✓
11	QUARTER GLASS <i>Rehd</i>	\$ 561.00	✓
12	REAR ALUMINIUM RIM RH	\$ 558.00	✓
13	RUBBER VALVE	\$ 13.00	✓
14	REAR WHEEL HOUSING LINER RH	\$ 223.00	✓
15	REAR WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 82.00	✓
16	REAR LED TAILLIGHT	\$ 931.00	✓
17	REAR LED TAILLIGHT TRIM	\$ 27.00	✓
18	ARYCLIX SEALANT	S/N \$ 180.00	✓
19	CAVITY WAX	S/N \$ 140.00	✓
20	STONE CHIP	S/N \$ 180.00	✓
21	METAL FILLER POWDER	S/N \$ 280.00	✓
22	REAR W/S SEALANT	S/N \$ 200.00	✓
23	QUARTER GLASS SEALANT	S/N \$ 100.00	✓
24	SUNDRIES	\$ 600.00	?
TOTAL SPARE PARTS CHARGES		\$ 10,196.00	
TOTAL LABOUR CHARGES		\$ 15,032.00	
GRAND TOTAL		\$ 25,228.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 01/10/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 12 wks

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408695

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 13881

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1167/2019/KS
Date	:	3-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Tham Thien Hoong Fidelis
Address	:	Blk 165 Bishan Street 13 #19-274 Singapore 570165
Telephone	:	HP +65 97703227
Type of Claim	:	Third Party Claim
Policy No.	:	2100454499-03
Vehicle No	:	SJZ 1406 B
Model Code	:	Audi A4 SEDAN 1.4 TFSI
Model / Year	:	Feb-16
Engine No	:	CVN 002251
Chassis No	:	WAUZZZF48GA024009
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	26-Sep-19
Place of Accident	:	Moulmein Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJZ 1406 B

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N	\$ 360.00	✓
2	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N	\$ 600.00	✓
3	To install rear windscreen solar film.	S/N	\$ 400.00	✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	✓
5	To remove and reinstall rear seat, backrest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	✓
SUB TOTAL LABOUR CHARGES		:	\$ 4,160.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJZ 1406 B

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To dismantle rear bumper and rear lid. Cut out and weld rhs rear fender. To renew rear bumper. Reorganize crash management components. Reinstall all parts removed. ✓	\$ 5,600.00 3000 ✓	
7	To respray rear bumper, rhs rear fender, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer work. ✓	\$ 4,800.00 2475. 7200 A.Sx550	
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓	
9	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>15,032.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJZ 1406 B

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Rehd</i>	\$ 2,015.00	✓ 1612
2	REAR BUMPER FIXING PARTS	\$ 66.00	✗
3	REAR BUMPER SECURING STRIP	NEC \$ 203.00	✗
4	REAR BUMPER SPOILER	\$ 227.00	✗
5	REAR LIGHT REFLECTOR	\$ 38.00	✗
6	REAR BUMPER GUIDE SECTION RH	\$ 41.00	✗
7	REAR BUMPER GUIDE SECTION RH	\$ 20.00	✗
8	REAR FENDER RH <i>Rehd</i>	\$ 2,443.00	✓ 1954.40
9	REAR WINDSCREEN <i>Rehd</i>	\$ 1,049.00	✓ 879.20
10	WINDSCREEN PRIMER <i>Rehd</i>	\$ 19.00	✓ 14.88
11	QUARTER GLASS <i>Rehd</i>	\$ 561.00	✓ 448.40
12	REAR ALUMINIUM RIM RH	\$ 558.00	✗
13	RUBBER VALVE	\$ 13.00	✗
14	REAR WHEEL HOUSING LINER RH	\$ 223.00	✗
15	REAR WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 82.00	✗
16	REAR LED TAILLIGHT	\$ 931.00	✗
17	REAR LED TAILLIGHT TRIM	\$ 27.00	✗
18	ARYCLIX SEALANT	S/N \$ 180.00	✓
19	CAVITY WAX	S/N \$ 140.00	✓
20	STONE CHIP	S/N \$ 180.00	✓
21	METAL FILLER POWDER	S/N \$ 280.00	✓
22	REAR W/S SEALANT	S/N \$ 200.00	✓
23	QUARTER GLASS SEALANT	S/N \$ 100.00	✓
24	SUNDRIES <i>Rehd</i>	\$ 600.00	✓ 6.64 ✓
TOTAL SPARE PARTS CHARGES		: \$ 10,196.00	
TOTAL LABOUR CHARGES		: \$ 15,032.00	
GRAND TOTAL		: \$ 25,228.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King.
Surveyed Date : 01/10/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Xbe Antlanced, 12 70/s

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 13881

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1167/2019/KS
Date : 3-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

12 days exclude 2 Sundays

jb 15 Feb 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Tham Thien Hoong Fidelis
Address : Blk 165 Bishan Street 13
#19-274
Singapore 570165
Telephone : HP +65 97703227
Type of Claim : Own Damage Claims
Policy No. : 2100454499-03
Vehicle No : **SJZ 1406 B**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Feb-16
Engine No : CVN 002251
Chassis No : WAUZZZF48GA024009
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 26-Sep-19
Place of Accident : Moulmein Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJZ 1406 B

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N	\$ 360.00	\$ 360.00
2	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N	\$ 600.00	\$ 600.00
3	To install rear windscreen solar film.	S/N	\$ 400.00	\$ 400.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	\$ 1,400.00
SUB TOTAL LABOUR CHARGES		:	\$ 4,160.00	\$ 4,160.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJZ 1406 B

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
	<i>c/f</i>		\$ 4,160.00
6	To dismantle rear bumper and rear lid. Cut out and weld rhs rear fender. To renew rear bumper. Re-organize crash management components. Reinstall all parts removed.	\$ 5,600.00	\$ 3,000.00
7	To respray rear bumper, rhs rear fender, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer work.	\$ 4,800.00	\$ 2,200.00
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	
9	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 15,032.00	\$ 9,552.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJZ 1406 B

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,015.00	\$ 1,612.00
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	REAR BUMPER SECURING STRIP	NEC \$ 203.00	
4	REAR BUMPER SPOILER	\$ 227.00	
5	REAR LIGHT REFLECTOR	\$ 38.00	
6	REAR BUMPER GUIDE SECTION RH	\$ 41.00	
7	REAR BUMPER GUIDE SECTION RH	\$ 20.00	
8	REAR FENDER RH	\$ 2,443.00	\$ 1,954.40
9	REAR WINDSCREEN	\$ 1,049.00	\$ 839.20
10	WINDSCREEN PRIMER	\$ 19.00	\$ 14.88
11	QUARTER GLASS	\$ 561.00	\$ 448.40
12	REAR ALUMINIUM RIM RH	\$ 558.00	
13	RUBBER VALVE	\$ 13.00	
14	REAR WHEEL HOUSING LINER RH	\$ 223.00	
15	REAR WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 82.00	
16	REAR LED TAILLIGHT	\$ 931.00	
17	REAR LED TAILLIGHT TRIM	\$ 27.00	
18	ARYCLIX SEALANT	S/N \$ 180.00	\$ 180.00
19	CAVITY WAX	S/N \$ 140.00	\$ 140.00
20	STONE CHIP	S/N \$ 180.00	\$ 180.00
21	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
22	REAR W/S SEALANT	S/N \$ 200.00	\$ 200.00
23	QUARTER GLASS SEALANT	S/N \$ 100.00	\$ 100.00
24	SUNDRIES	\$ 600.00	\$ 6.64
TOTAL SPARE PARTS CHARGES		\$ 10,196.00	\$ 5,955.52
TOTAL LABOUR CHARGES		\$ 15,032.00	\$ 9,552.00
GRAND TOTAL		\$ 25,228.00	\$ 15,507.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khal at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJZ 1406 B

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1167/2019/NH

9th March 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SJZ 1406 B, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SJZ 1406 B**, claimant, **Mr. Tham Thien Hoong Fidelis**, please find the related document per attached.

1. A copy of the Original invoice no. 85014949 – S\$ 15,951.05.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJZ 1406 B

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6541 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:21

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014949	Account: A0006 (T 0)
		Date : 04/03/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : 5JZ1406B	
		Term : 30	

Regn No: 5JZ1406B (V 28974)	Regn Date: 29/02/2016	Mileage: 70472	WIP No.: 13881
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF48GA024009	Engine: CVN 002251	Dept: 0
You have been assisted by :- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	SUBLET	M: TO INSTALL REAR WINDSCREEN SOLAR FILM.	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS,SEAT BELTS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE AND REAR BUMPER AND REAR LID. CUT OUT AND WELD RHS REAR FENDER.TO RENEW REAR BUMPER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	3000.00	1.00	3,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,RHS REAR FENDER,RHS SILL PANEL AND END PANELLING.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX, STONE CHIP,METAL FILLER POWDER,REAR	1080.00	1.00	1,080.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
261 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 16:21

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014949 Date : 04/03/2020 Order : SJZ1406B Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SJZ1406B (V 28974) Regn Date: 29/02/2016 Mileage: 70472 WIP No.: 13881

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF48GA024009 Engine: CVN 002251 Dept: U

You have been assisted by :- UR-Felvin Khoo (138)

		Details	Qty	Unit Price	Amount
X	A8W5807067A GRU	WINDSCREEN SEALANT AND 1/4 GLASS SEALANT.			
X	A8W5809838	COVER Less 020%	1.00	2015.00	1,612.00
X	A8W5845501B NVB	SUBPART(LAST) Less 020%	1.00	2443.00	1,954.40
X	AD 00920002	REARWINDOW(LAST) Less 020%	1.00	1049.00	839.20
X	A8W5845298D NVB	PRIMER Less 020%	1.00	18.60	14.88
X	AWHT005180	SIDE WINDO(LAST) Less 020%	1.00	560.50	448.40
X		BOLT AP Less 020%	1.00	6.30	6.64

Parts 4,875.52
Labour 0.00
Sublet 10,632.00
Menus 0.00
Lubricant 0.00

Sub-Total 14,907.52

7% GST 1,043.53

Grand Total 15,951.05



5/3

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJZ 1406 B

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1167/2019/KK
19 Dec 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

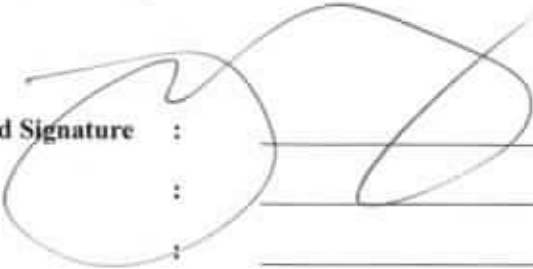
RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZF48GA024009
Vehicle Regn No. : **SJZ 1406 B**
Vehicle Mileage : 70441 KM
Vehicle Owner : Mr. Tham Thien Hoong Fidelis
Certificate No : 2100454499-03
Own Damage Excess : \$ 642.00 (Inclusive GST)
Accident Date : 26 /9/ 2019
Place : Moulmein Road
Repair Cost : SS 15951 05
WIP No. : 13881
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Oct 2019		25 Nov 2019 17:14 Edit Adj Rpt	S\$15,507.52 Edit Estimates	S\$15,507.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:	THAM THIEN HOONG FIDELIS, ID: S6814742E, Tel: +6597703227, Email: ftham@wfscorp.com			
Vehicle Reg. No.:	SJJ21406B	Date of Loss:	26/09/2019 13:00 - :59 [42 Months and 28 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 0614481386SG	Policy/Cover Note No.:	2100454499 (Comprehensive)	
		Excess:	S\$600.00	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/12/2019]			
Driver/Custodian:	THAM THIEN HOONG FIDELIS (51 / Male), NRIC: S6814742E, Tel: +6597703227 Email: ftham@wfscorp.com			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (27/11/2019): Alert - Adj Mandate Approved (S\$16994.00) - SJJ21406B - Claim Handler: Azlan, Sya...
- AIG_SG (26/11/2019): SJJ21406B / OD / 26/09/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJZ1406B (0614481386SG)**
OD
Sep 26 2019 1:00PM
[THAM THIEN HOONG FIDELIS]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Assessment Reports			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/11/19 17:47	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/11/19 17:26	General View	Load JPG	☒
2	25/11/19 17:26	Chassis Number	Load JPG	☒
3	25/11/19 17:26	General View	Load JPG	☒
4	25/11/19 17:26	General View	Load JPG	☒
5	25/11/19 17:26	General View	Load JPG	☒
6	25/11/19 17:26	General View	Load JPG	☒
7	25/11/19 17:26	General View	Load JPG	☒
8	25/11/19 17:26	General View	Load JPG	☒
9	25/11/19 17:26	General View	Load JPG	☒
10	25/11/19 17:26	General View	Load JPG	☒
11	25/11/19 17:26	General View	Load JPG	☒
12	25/11/19 17:26	General View	Load JPG	☒
13	25/11/19 17:26	General View	Load JPG	☒
14	25/11/19 17:26	General View	Load JPG	☒
15	25/11/19 17:26	General View	Load JPG	☒
16	25/11/19 17:26	General View	Load JPG	☒
Documentation			1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/11/19 17:27	Singapore Accident Statement	Load PDF	
2	25/11/19 17:27	Driver's Driving License	Load PDF	
3	25/11/19 17:27	Certificate of Insurance	Load PDF	
4	25/11/19 17:27	ESTIMATE	Load PDF	
5	12/03/20 09:58	WORKSHOP INVOICE	Load PDF	
6	12/03/20 09:58	DISCHARGE VOUCHER	Load PDF	

Linked Accident Report Documents

			View View in Browser ▼	
Assessment Reports			1 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/11/19 10:56	Addendum Sheet	Load JPG	☒
2	06/12/19 18:54	Accident Statement	Load HTM	
3	06/12/19 18:57	Accident Statement	Load HTM	
4	06/12/19 18:57	Accident Statement	Load HTM	
5	06/12/19 18:58	Accident Statement	Load HTM	
6	06/12/19 19:33	Accident Statement	Load HTM	
7	06/12/19 19:36	Accident Statement	Load HTM	
8	06/12/19 19:36	Accident Statement	Load HTM	
9	06/12/19 19:37	Accident Statement	Load HTM	
Photos/Images			3 per page ▼	☒

Assessment Reports			1 per page ▾	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	26/09/19 16:30	Accident Photo	Load JPG	
2	26/09/19 16:30	Accident Photo	Load JPG	
3	26/09/19 16:30	Accident Photo	Load JPG	
4	26/09/19 16:30	Accident Photo	Load JPG	
5	26/09/19 16:30	Accident Photo	Load JPG	
6	26/09/19 16:30	Accident Photo	Load JPG	
7	26/09/19 16:30	Accident Photo	Load JPG	
8	26/09/19 16:30	Accident Photo	Load JPG	
9	26/09/19 16:30	Accident Photo	Load JPG	
10	26/09/19 16:30	Accident Photo	Load JPG	
11	26/09/19 16:30	Accident Photo	Load JPG	
12	26/09/19 16:30	Accident Photo	Load JPG	
13	26/09/19 16:31	Accident Photo	Load JPG	
Documentation			1 per page ▾	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	26/09/19 16:27	Sketch Plan	Load JPG	
2	26/09/19 16:27	Sketch Plan #2	Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19016999/AQF3N2

Date: 12/03/2020

REFERENCE

Insured/Claimant:	THAM THIEN HOONG FIDELIS	Policy No:	2100454499	
Date of Loss:	26/09/2019	Nature of Claim:	OD	Claim No: 0614481386SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJZ1406B		
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Engine No:	CVN002251
Reg. Date:	29/02/2016 (Man. Year: 2015)	Chassis No:	WAUZZZF48GA024009
Colour:	Grey	Odometer:	66154 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$85,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/50 R16	Rear Tyre Size:	205/50 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,196.00	5,955.52	4,240.48	41.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,032.00	9,552.00	5,480.00	36.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	25,228.00	15,507.52	9,720.48	38.53
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	24,628.00	14,907.52	9,720.48	39.47
+ GST 7.00/7.00% (S\$)	1,723.96	1,043.53	680.43	39.47
Nett Amount (S\$)	26,351.96	15,951.05	10,400.91	39.47

INSPECTION

Date of Assignment:	25/11/2019		
Date Inspected:	01/10/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	12.0 days		

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,015.00 FS	*1,612.00 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	66.00 FS	*- FS
3	1		*REAR BUMPER SECURING STRIP	Not Necessary	203.00 FS	*- FS
4	1		*REAR BUMPER SPOILER	Not Necessary	227.00 FS	*- FS
5	1		*REAR LIGHT REFLECTOR	Not Necessary	38.00 FS	*- FS
6	1		*REAR BUMPER GUIDE SECTION RH	Not Necessary	41.00 FS	*- FS
7	1		*REAR BUMPER GUIDE SECTION RH	Not Necessary	20.00 FS	*- FS
8	1		*REAR FENDER RH	Dented	2,443.00 FS	*1,954.40 FS
9	1		*REAR WINDSCREEN	Necessary	1,049.00 FS	*839.20 FS
10	1		*WINDSCREEN PRIMER	Necessary	19.00 FS	*14.88 FS
11	1		*QUARTER GLASS	Necessary	561.00 FS	*448.40 FS
12	1		*REAR ALUMINIUM RIM RH	Not Necessary	558.00 FS	*- FS
13	1		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
14	1		*REAR WHEEL HOUSING LINER RH	Not Necessary	223.00 FS	*- FS
15	1		*REAR WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	82.00 FS	*- FS
16	1		*REAR LED TAILLIGHT	Not Necessary	931.00 FS	*- FS
17	1		*REAR LED TAILLIGHT TRIM	Not Necessary	27.00 FS	*- FS
18	1		*ARYCLIX SEALANT	Necessary	180.00 FS	*180.00 FS
19	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
20	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
21	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
22	1		*REAR W/S SEALANT	Necessary	200.00 FS	*200.00 FS
23	1		*QUARTER GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
24	1		*SUNDRIES	Necessary	600.00 FS	*6.64 FS

F=Franchise part, S=SpcNett.

Total Parts (S\$)	10,196.00	5,955.52
--------------------------	------------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID.CHECK FUNCTION	New	360.00	360.00
2	TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	600.00	600.00
3	TO INSTALL REAR WINDSCREEN SOLAR FILM	New	400.00	400.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT,BACK REST,HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS,SEAT BELTS.DISLODGE AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER AND REAR LID.CUT OUT AND WELD RHS REAR FENDER.TO RENEW REAR BUMPER.RE-ORGANIZE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	5,600.00	3,000.00
7	TO RESPRAY REAR BUMPER,RHS REAR FENDER,RHS SILL PANEL,DOOR ENTRANCES,ROOF CHANNEL,DRAIN PANEL AND END PANELLING.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	New	4,800.00	2,200.00
8	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
9	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			15,032.00	9,552.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >