

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: GBG 702 Y**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/1165/2019/NH

7<sup>TH</sup> JAN 2020

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SBG 676 P, Audi A4 SEDAN 1.4 TFSI S  
TRONIC.**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SBG 676 P**, claimant,  
**Mr. Nicholas Tan Jun Han**, please find the related document as per attached.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85014682 – S\$ 8,088.34.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of the Breakdown of Payment attached
5. Rental Bill – S\$ 600.00 (S\$ 100.00 x 5 working days + 1 Sunday)
6. A copy of the GIA search – S\$ 2.00

Based on the above document, we would appreciate you could expedite the  
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at  
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SBG 676 P



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19016998/Aka3

15 NOVEMBER 2019

**PLINIO VISONA SINGAPORE**  
50 EAST COAST ROAD  
#01-104  
ROXY SQUARE  
SINGAPORE 428769

Dear Sir/Madam,

**ACCIDENT INVOLVING SBG676P & GBG702Y ON 26/09/2019 ALONG/AT JALAN  
BUKIT MERAH**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*Khanchna*

Case Handler  
DID: 6841-2360  
FAX: 6741 4108  
Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, NICHOLAS TAN JUN HAN (the third party claimant) of BLK 84 TELOK BLANGAH HEIGHT, #11-323, SINGAPORE 100084 (address), owner of SBG676P (vehicle no.) hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SBG676P that was damaged pursuant to the accident which occurred on 26/09/2019 (date) along JUNC OF HENDERSON ROAD & JALAN BUKIT MERAH (location) involving vehicle no/s GBG702Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 1 (day) of 10 (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 8088.39 (Repair Cost), S\$ 600.00 (Loss of <sup>Rental</sup> rental/use), S\$ 2.00 (Disbursement), for vehicle no. SBG676P that was damaged pursuant to the accident which occurred on 26/09/2019 (date) along JUNC OF HENDERSON ROAD & JALAN BUKIT MERAH (location) involving vehicle no/s GBG702Y. This is pursuant to the inspection conducted on 1/10/2019 (date) at "the workshop".

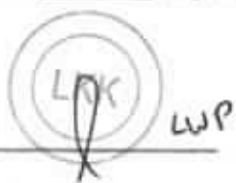
We/I confirm that we/I are/am authorized by the owner NICHOLAS TAN JUN HAN ("the third party claimant") of vehicle no. SBG676P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBG676P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of 3 (month) 2020 (year)

  
Signed by appointed surveyor



\_\_\_\_\_  
Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6641 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9628 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014682 Date: 06/01/2020 Order: SBG0676P Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SBG0676P (V 31790)	Regn Date: 30/12/2016	Mileage: 44444	WIP No.: 13850
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF48HA055603	Engine: CVN 021806	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES,INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT FENDER AND RHS FRONT DOOR,REORGANISE CRASH MANAGEMENT COMPONENTS,REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,RHS FRONT FENDER, RHS FRONT DOOR,DOOR HANDLE AND RHS WING MIRROR COVER	1900.00	1.00	1,900.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0821106A	FENDER	Less 020%	1.00	699.50
X	A8W0853824B 9B9	STONEGUARD	Less 020%	1.00	45.80
X	A8W0831052D	DOOR(LAST)	Less 020%	1.00	2152.00
X	A8W0837912A	SEAL(LAST)	Less 020%	1.00	184.50
X	A8W2857410A 9B9	MOUNTING(LAST)	Less 020%	1.00	823.50
X	A8W0857528 GRU	CAP(LAST)	Less 020%	1.00	219.50
X	A8W0010502C	LABEL	Less 020%	1.00	34.20

Parts 3,327.20  
Labour 0.00  
Sublet 4,232.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 7,559.20

7% GST 529.14

Grand Total 8,088.34



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## RENTAL AGREEMENT

201910-0069

Hirer's Name <b>Tan Jun Han Nicholas</b>		Date of Birth <b>9/7/88</b>	Passport/ Nric No. <b>S8824638A</b>	Nationality
Address <b>Blk 70C Telok Blangah Heights</b>		Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life</b>
<b>#18-541</b>	Postal Code <b>103070</b>	Contact No	Mobile Phone No. <b>91516486</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

## CHECK OUT

Date <b>9.10.19</b>	Time <b>9.15am</b>	Mileage KM	E <b>1/4</b> 1/2 3/4 F
Date <b>14.10.19</b>	Time <b>7pm</b>	Mileage KM	Remarks

## CHECK IN

### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	6	100	
DISCOUNT			
GST @ 7%			
TOTAL			600/-
EXTENSION			
Audi / Tony SG6768			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SG3406P

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN

# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

**TAN JUN HAN NICHOLAS**

BLK 70C #18-541  
TELOK BLANGAH HEIGHTS  
SINGAPORE 103070

ATTN : TAN JUN HAN NICHOLAS

INVOICE : AR1910-0190  
DATE : 15/10/2019  
TERMS : C.O.D  
STAFF ID : IZA  
AGREEMENT NO. : HA201910-0069

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SLG3406P 560.75  
Make / Model :  
Rental Dates : Rental Billing From 09/10/2019 To 14/10/2019 (incl)  
Period : 6 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SBG676P

AMOUNT : S\$

SIX HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00

TAXABLE VALUE : 560.75

GST 7% : 39.25

**TOTAL S\$ : 600.00**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

Hirer:

**TAN JUN HAN NICHOLAS**

### OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201910-0125		
Account of	: TAN JUN HAN NICHOLAS		
Date Issued	: 15/10/2019		
Vehicle Reg No.	: SLG3406P		
Rental Dates	: 09/10/2019		
Amount Received	: S\$ 600.00		
Payment Type:	: VISA V102413	S\$	600.00
Payment for Invoice	: AR1910-0190		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	600.00

\* This is a computer generated document. No signature is required.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-158166

Date of Request: 26/09/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 26/09/2019

Enquiry By Tony Foong Chin Fong

TP Vehicle No. GBG702Y

Accident Date 26/09/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG702Y	AIG Asia Pacific Insurance Pte. Ltd.	29/05/2019-28/05/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-158166

Date of Request: 26/09/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 26/09/2019  
Enquiry By Tony Foong Chin Fong  
TP Vehicle No. GBG702Y  
Accident Date 26/09/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque