

ASS. REC. BY:

REF: es/EGT/19016980 / T1hd30 Special Instruction:Supervisor: TaufiqASSIGNMENT (Office)

From (Person):

Pauline Soh

of

EGT

Date/Time:

11:07am @ 26/9/19

Estimated Cost:

Bill to:

OD  TP  WS  TP RES  OD RES  EVA  INV  MV  CS

To Inspect Vehicle No:

PA 9871Z

Insured:

GBJ 5880S

at Workshop m/s

woodlands transport  
& Gul Circle

Tel:

9299 4122

Policy No:

Claim No:

CDMCG19001780

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

25/09/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3:12pm @ 26/9/19

Person Contacted:

Mr. ChanVehicle  IN  OUT

Date/Time	Action/Instruction	Technician
	PA 9871Z-CC4/AIG/19003221/T1hb3q2	<input checked="" type="checkbox"/>
	GBJ 5880S - X	
<u>27/9</u>	<u>Revised via preli advise.</u>	

D.O.A: 2/05/2019

ERNO

Tangshu

REF:

500-311-31

PA9871Z

2010 Nov

Year: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 Vehicle No: \_\_\_\_\_  
 at Workshop no: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 CIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
 Lim Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS : \_\_\_\_\_  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

N/S	O/S
X	

Year: \_\_\_\_\_ Date: \_\_\_\_\_  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: PKUJA LT134P 7-90  
 Colour: white/blue MC Insured / Std / NI / NA  
 Sp Reading: 469093 TRadio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JALL 7134PA 7000040  
 Gen Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 11R22.5  
 R: 14 (17)  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Chao Jay  
 Front R/Bal. 8 mm Rear R/Bal. 8/8 mm  
 L/Bal. 8 mm L/Bal. mm  
 D.O.A. D.O.I. 26/1/10 350 pm  
 Survey held at: Workshop Tangshu  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision

Confirmed lump sum \$6850 (cred: 5004-45; 42%)

RECEIVED 08 OCT 2010

Expiry Time: File Pass to?  : Preli. Report  
 : Final Report  
 Date: 08/10/2010  
 Expiry Time: File Return to?

Days Of Repair: 6  
 Resurvey No. of Trip: 1

Add Fee:  Site Insp. 15  
 Inter-pty 15  
 Ferry Trip 15  
 Workshop 15

Survey Fee	350
Transportation	
	11
	361

Report Format: TP  
 Lump Sum / L.B. Sum: 6850

## Nivitha (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 26 September 2019 11:07 AM  
**To:** kenjilee@woodlandstransport.com.sg; Admin-D (LKKAuto (admin-d@lkkauto.com)); Ivy Yong; Phoebe Xie; Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg  
**Subject:** RE: Claims ref no. (P) CDMCG19001780 PRI PA9871Z VS GBJ5880S DOA 25/09/2019

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only)**

Kindly contact us if you are not able to make it.

**\*\*\* NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9194  
[pauline\\_soh@ergo.com.sg](mailto:pauline_soh@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]  
**Sent:** Thursday, September 26, 2019 10:43 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); Ivy Yong; Phoebe Xie; Pauline Soh  
**Cc:** goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg  
**Subject:** RE: Claims ref no. (P) CDMCG19001780 PRI PA9871Z VS GBJ5880S DOA 25/09/2019

Dear Pauline,

We choose LKK Auto Consultants Pte Ltd as the single joint expert for this PRI.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Thursday, 26 September 2019 10:05 AM

**To:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg); Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>; Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>

**Subject:** FW: Claims ref no. (P) CDMCG19001780 PRI PA9871Z VS GBJ5880S DOA 25/09/2019

Dear Kenji,

Please refer to our list of surveyors

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [mailto:[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)]  
**Sent:** Wednesday, September 25, 2019 4:23 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)  
**Subject:** PRI PA9871Z VS GBJ5880S DOA 25/09/2019

Dear Sir

**ACCIDENT INVOLVING GBJ5880S WITH OUR VEHICLE NO PA9871Z ON 25/09/2019**

We refer to the above accident and understand that you are the insurer of **GBJ5880S**

Our vehicle sustained damages in the above accident.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

Attached is the repair estimate for your perusal.

For your immediate attention and action, please.

Thank you.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department




**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

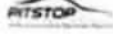
Main Line : +65 6559 8988      Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

---

Group of Companies:



CASHBOX



## Denise Tay (LKKAuto)

---

**From:** Chan Soo Lye <slchan@woodlandstransport.com.sg>  
**Sent:** Tuesday, 8 October 2019 12:45 PM  
**To:** Denise Tay (LKKAuto); Taufikh (LKKAuto)  
**Cc:** 'Lee Tong Ren kenji'; 'Mustapa'  
**Subject:** RE: PA9871Z AFTER REPAIR PHOTOS

Hi Denise Tay / Taufikh,

Confirmed acceptance.

*Thank you.*

Best Regards

**Chan Soo Lye**  
Service Executive  
WTS Engineering Pte Ltd



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Direct Line : +65 6559 8984

Fax : +65 6862 2163

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:

---

**From:** Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]  
**Sent:** Tuesday, 8 October, 2019 11:05 AM  
**To:** Chan Soo Lye; Taufikh (LKKAuto)  
**Cc:** Lee Tong Ren kenji; Mustapa  
**Subject:** RE: PA9871Z AFTER REPAIR PHOTOS

Dear Soo Lye,

Offer lump sum \$6850, 6 days

Please check and confirm

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report	25/09/2019 14:45
Date Of Accident	25/09/2019 07:50
Exact Location Of Accident	JURONG PIER RD ROUNDABOUT
Country/State of Loss	SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number	PA9871Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WOODLANDS TRANSPORT SERVICE PTE LTD
Co Reg No	198102721M
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98383481
Alternative Phone No	OFFICE-65598954

#### Vehicle Particulars

Manufacturer	ISUZU
Model	LT134P

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

#### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	:SD18V07061
Cover Note Number	

#### Driver

Name of Driver	ZHU CHUNSHENG
Passport No/FIN	G2459211T
Date Of Birth	04/03/1979
Occupation	OUTDOOR
Date Of Driving Pass	03/01/2015
Driving Experience	4 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83583257
Fax Number	(LOCAL) +65-68982394
Contact Number	OFFICE-65598954
EMail Address	NOEMAIL



Address	8 GLU CIRCLE
Postcode	629564
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

On 25/09/2019, at about 07:50 hrs, my vehicle was along Jurong Pier Rd roundabout in lane 1. The weather was clear with dry surfaces at that point of time. As I was traveling within my lane, the vehicle behind me (GBJ5880S) suddenly collided into the rear of my bus. As a result, my bus sustained damages on the rear bumper while GBJ5880S sustained damages on the front portion. No one was injured in the accident.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBJ5880S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# Accident Sketch Plan


## SKETCH PLAN


### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



Accident Photo



Accident Photo



Accident Photo

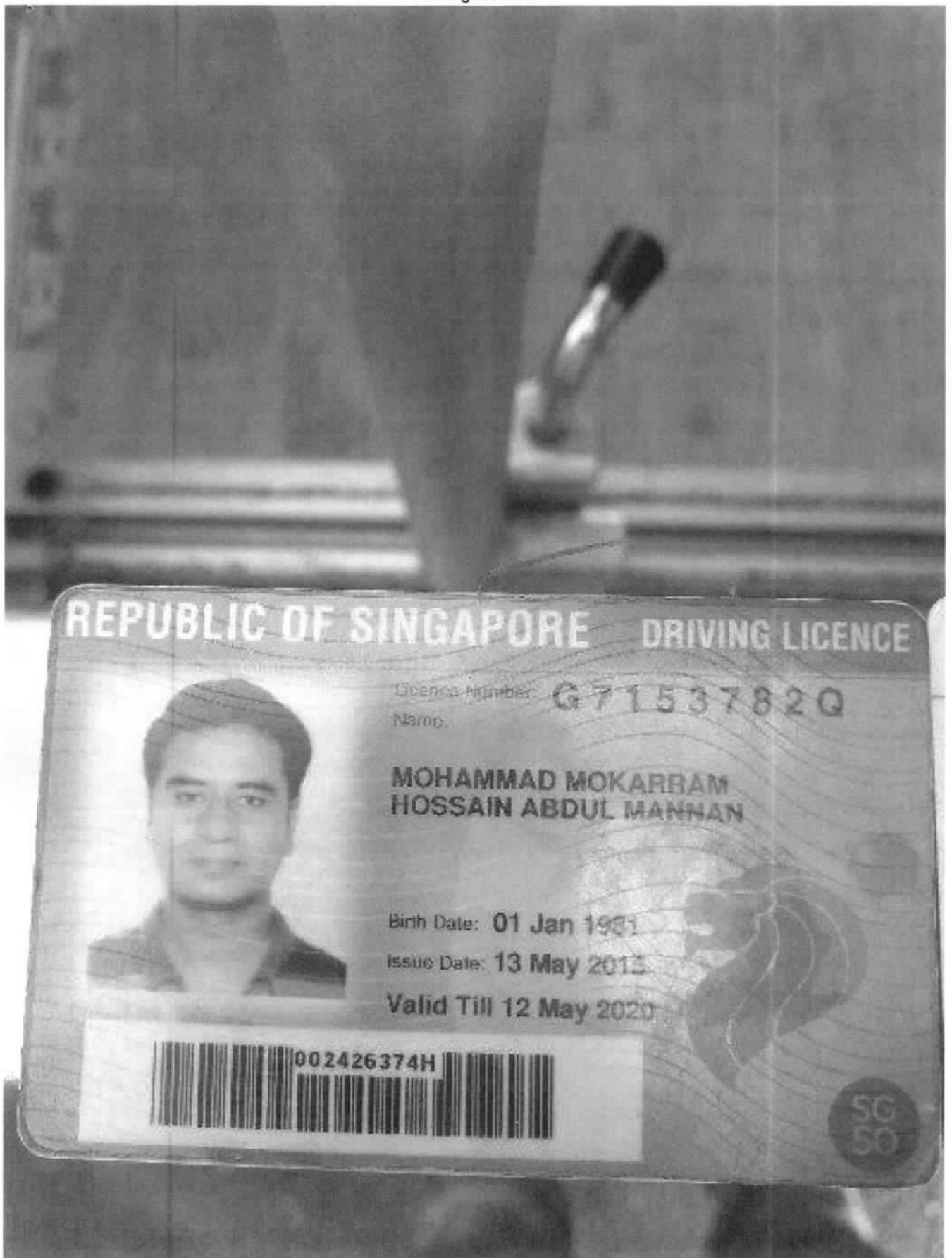




Accident Photo



Driving License



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **G7153782Q**  
Name:

**MOHAMMAD MOKARRAM  
HOSSAIN ABDUL MANNAN**

Birth Date: **01 Jan 1981**

Issue Date: **13 May 2015**

Valid Till **12 May 2020**



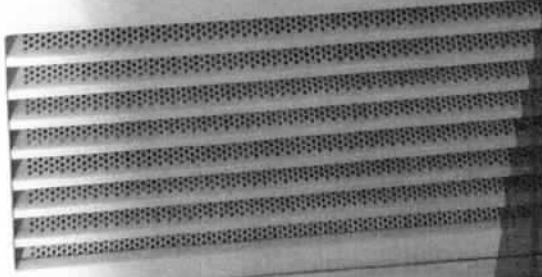


Woodlands Transport

60 km/h

PA920

PA920



## Quotation

DATE: 25/09/19 LOCATION: Gul Workshop  
 VEHICLE NO: PA9871Z Q REF No: Q19/09/1063  
 DRIVER: ZHU CHEN SHENG DEPARTMENT: WTS Bus Department  
 ATTENTION TO: ACCIDENT DATE: 25/09/19  
 PREPARED BY: Chan Soo Lye REF No: JW-0919-520

S/N	Description	Qty	Cost per Unit	Amount S\$
<b>Spare Parts</b>				
1	REAR BUMPER FIBRE PART	1	2061.25	2,061.25
2	REAR BUMPER STRUCTURE FRAME	1	1728	1,728.00
3	REAR ENGINE COVER FIBRE PARTS	1	1845.5	1,845.50
4	REAR ENGINE COVER STRUCTURE	1	1800	1,800.00
5	REAR CAP FIBRE PARTS LHS	1	656.7	656.70
6	REAR BUMPER BRACKET	1	58	58.00
7	REAR WOODLANDS TRANSPORT STICKER	1	200	200.00
8	60 KM	1	5	5.00
<b>Labour Costs</b>				
1	TO DISMANTLE AND REMOVE ALL DAMAGED ITEMS AT REAR AREA REAR ENGINE COVER ,REAR BUMPER AND REAR CAP TO REPLACE REAR REAR BUMPER, BUMPER STRUCTURE FRAME , REAR ENGINE COVER , ENGINE COVER STRUCTURE. CHECK REAR ENGINE PORTION. AND REAR LHS TAIL LAMP CONDITION.	1	2100	2,100.00
<b>Spray Paint</b>				
1	Spray Painting TO BASE COAT ,GRIND SMOOTHEN AND SPRAY PAINT REAR BUMPER , REAR ENGINE COVER AND REAR LHS CORNER WTS COLOUR.	1	1400	1,400.00
<b>TOTAL:</b>				<b>11,854.45</b>
<b>Total Amount</b>				<b>SGD 11,854.45</b>

6554.1  
5571:

3000

8571.28  
458 6850  
6 days

Remarks:

*for* 25/9/19

25/9/19

25/9/19

Signature of Workshop Dpt

Signature of Department Head

Signature of Claim Department

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Surveyor Sign: *[Signature]*  
 Surveyor Name: *Tanji*  
 Date: 26/9/19 @ 350

Tanji 97495769  
 WP  
 26/9/19 @ 350  
 Resurvey before/after paint  
 06 days  
 sure kharto. on

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Sep 2019 14:02 <a href="#">Edit Reg</a>		26 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$6,850.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,850.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>WOODLANDS TRANSPORT SERVICE, Co. Reg. No.: 198102721M</b>									
Main Claimant: -									
Vehicle Reg. No.: <b>PA9871Z</b>		Date of Loss: 25/09/2019 00:00 - :59 [106 Months and 7 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / CDMCG19001780</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>GBJ5880S</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Woodlands Transport Service Pte Ltd () NO 6 CHIA PING ROAD, 619971 Jurong East - Tel: 65598988</b>									
Handling Insurer: <b>ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199 ... [Handled by Phoebe Xie - 6829 9191]</b>									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 07/10/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>									
				<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>		
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*PA9871Z (CDMCG19001780)  
[GBJ5880S]  
TP

-  
Sep 25 2019 12:00AM  
[WOODLANDS TRANSPORT SERVICE]  
Woodlands Transport Service Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View <input type="button" value="View in Browser"/>
<b>Assessment Reports</b>				1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail
1	27/09/19 14:05	Adjuster Immediate Advice		<input type="checkbox"/> Load HTM
<b>Photos/Images</b>				3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail
1	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
2	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
3	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
4	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
5	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
6	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
7	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
8	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
9	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
10	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
11	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
12	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
13	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
14	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
15	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
16	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
17	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
18	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
19	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
20	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
21	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
22	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
23	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
24	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
25	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
26	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
27	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
28	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
29	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
30	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
31	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
32	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
33	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
34	08/10/19 16:19	General View		<input type="checkbox"/> Load JPG
35	08/10/19 16:19	Reinspection Photo		<input type="checkbox"/> Load JPG
36	08/10/19 16:19	Reinspection Photo		<input type="checkbox"/> Load JPG
37	08/10/19 16:19	Reinspection Photo		<input type="checkbox"/> Load JPG
38	08/10/19 16:19	Reinspection Photo		<input type="checkbox"/> Load JPG

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/EGI19016980/T1TD3E2

**Date:** 09/10/2019

#### REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd. Policy No:

**Claimant** PA9871Z **Insured Vehicle No :** GBJ5880S

**Vehicle No :** PA9871Z **Nature of Claim:** TP **Claim No:** CDMCG19001780

Date of Loss: 25/09/2019

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **PA9871Z**  
 Make & Model: ISUZU LT134P, 7.8 D (M) Engine No: 6HK1488755  
 Reg. Date: 18/11/2010 (Man. Year: 2009) Chassis No: JALLT134PA7000040  
 Colour: White/Blue Odometer: 469093 km  
 Engine Capacity: 7790 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 11 R22.5 Rear Tyre Size: 11 R22.5 (D)  
 Front Left Side: CHAO YANG 8 mm Rear Left Side: CHAO YANG 8/8 mm  
 Front Right Side: CHAO YANG 8 mm Rear Right Side: CHAO YANG 8/8 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,354.45	5,571.28	2,783.17	33.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,500.00	3,000.00	500.00	14.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>11,854.45</b>	<b>8,571.28</b>	<b>3,283.17</b>	<b>27.70</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,850.00</b>		
(S\$)	11,854.45	6,850.00	5,004.45	42.22
<b>+ GST 7.00/7.00% (S\$)</b>	829.81	479.50	350.31	42.22
<b>Nett Amount (S\$)</b>	<b>12,684.26</b>	<b>7,329.50</b>	<b>5,354.76</b>	<b>42.22</b>

#### INSPECTION

Date of Assignment: 26/09/2019

Date Inspected: 26/09/2019 Inspected At: Woodlands Transport Service Pte Ltd  
8 GUL CIRCLE  
SINGAPORE 629564

Estimated Period of Repair: 6.0 days

**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 09 Oct 2019)	
<b>Parts:</b>	N/A	ISUZU LT134P 7.8 D (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for PA9871Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.		

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER FIBRE PART	Cracked	2,061.25 F	*2,061.25 FL	
2	1		*REAR BUMPER STRUCTURE FRAME	Bent	1,728.00 F	*1,728.00 FL	
3	1		*REAR ENGINE COVER FIBRE PARTS	Cracked	1,845.50 F	*1,845.50 FL	
4	1		*REAR ENGINE COVER STRUCTURE	Repair	1,800.00 F	*- FL	
5	1		*REAR CAP FIBRE PARTS LHS	Cracked	656.70 F	*656.70 FL	
6	1		*REAR BUMPER BRACKET	Bent	58.00 F	*58.00 FL	
7	1		*REAR WOODLANDS TRANSPORT STICKER	Necessary	200.00 F	*200.00 FL	
8	1		*60 KM	Necessary	5.00 F	*5.00 FL	
					<b>Sub Total (S\$)</b>	<b>8,354.45</b>	<b>6,554.45</b>
					<b>- List Item Discount on L Items 0.00/15.00% (S\$)</b>	<b>0.00</b>	<b>983.17</b>
					<b>Total Parts (S\$)</b>	<b>8,354.45</b>	<b>5,571.28</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO DISMANTLE AND REMOVE ALL DAMAGED ITEMS AT REAR AREA REAR ENGINE COVER, REAR BUMPER AND REAR CAP TO REPLACE REAR BUMPER, BUMPER STRUCTURE FRAME, REAR ENGINE COVER, ENGINE COVER STRUCTURE. CHECK REAR ENGINE PORTION. AND REAR LHS TAIL LAMP CONDITION	New	2,100.00	1,800.00
2	SPRAY PAINTING. TO BASE COAT, GRIND SMOOTHERN AND SPRAY PAINT REAR BUMPER, REAR ENGINE COVER AND REAR LHS CORNER WTS COLOUR	New	1,400.00	1,200.00
<b>Gross Labour Cost (\$\$)</b>			<b>3,500.00</b>	<b>3,000.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >