

1/5/2019

INS. CASE OWNER:

CC 6 / III 1901

6979

CP63

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

W/ALM

Date / Time:

W/ALM

Registered in Merimen:

W/ALM

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 8463C

Name of Insured:

LTL

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

W/ALM

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MOMOBUS

HYUNDAI

NOVOTEL HOTEL RIVER VALLEY

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

GOM YONG LEE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO )

Insured Liability:

%

Final ? Yes / No

SKR3827L

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Wai Lee

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

10/14/19

11/11/19

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Machine/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 26

If NO or B 28, Ass. Lia :

Repair Cost:

\$

496.55

Loss of Rental (LOR):

\$

300.00 (5 60 x 5 days)

Loss of Use (LOU):

\$

300.00 (5 60 x 5 days)

Loss of Income (LOI):

\$

- (5 x days)

LOR only

☐

LOU only

☒

LOR + LOU

☐

LOR + LOU

☐

[Tick only one]

GIA/LTA Search

\$

2.45

Medical:

\$

-

1) Claim status: Non-Report/Reject/Private Settle

Disbursement:

\$

-

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

\$

-

3) Survey fee:

\$ 350.00

Total:

\$

5104.00

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

5104.00

Name 1:

Wai Lee Motor Works

Payee 2: (Strike if N.A.)

\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$

-

Name 3:

-

ASS. REC. BY:

REF:

TJ /

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

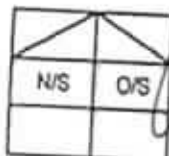
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKR 38271

Yr Regn:

02, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota A145

c.c

1598

Colour:

M. Gray

A/C:

Insured / Std / NI / NA

Sp. Reading

98269

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

NR053REH104525356

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NII / S/Rim / STD / Rim or

Tyre Size:

F:

Toyo

205/55R16

R:

Yoko

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

4

mm

R/Bal.

3

mm

L/Bal.

4

mm

L/Bal.

3

mm

D.O.A.

24/9/19

D.O.L.

26/9/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

PIP # 448276 (Red # 680) (39)

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trlp:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

: Fuel

: Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

# 威利摩哆 WEI LEE MOTOR WORKS

BLOCK 9 SIN MING INDUSTRIAL ESTATE #01-32,  
SINGAPORE 575644.

TEL: 6456 9830 • FAX: 6458 0128 • EMAIL: weileemotorworks@gmail.com  
Business Regn No: 269438/00J

26,SEP 2019

India International Insurance PL  
64 Cecil Street #04/05/06-02  
IOB Building S 049711

*Not Withheld  
Punery Repair  
Sclays*

Attn: Motor claim dept-3<sup>rd</sup> party claim  
Claiming against your Insured vehicle no: SH8463C  
Accident involving vehicle no:SKR3827L/SH8463C  
DOA: 24/09/2019 AT Entrance of Novotel Clarke Quay

Dear officer incharge  
Re: Estimate cost of repair for vehicle no: SKR3827L  
To supply--

Description	Qty	Amount
Rh front door	1	1,079.00 ✓
Front door outer handle-long	1	133.90 ✓
Door handle-small	1	24.20 X
Front door outer chrome moulding (below door glass)	1	130.70 ✓
Rear door,Rh	1	1,069.20 ✓
Front fender,Rh	1	761.45 ✓
Fender VVTI emblem	1	38.40 ✓
Side mirror,Rh	1	1,006.20 ✓
Mirror cover	1	67.30 ✓
Parts		4,310.35
Parts less 25%		1,077.59
		3,232.76

To remove/transfer front n rear door power window mechanism,door glass n  
all attachments to new door.

To repair dented areas,replace above parts.

To spray paint.

180.00 601  
800.00 5401  
950.00 6501

5,162.76

Link Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Authorized by Repairer:  
Signature  
Date

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 1 October 2019 8:39 AM  
**To:** Shu Pei (LKKAuto); weileemotorworks@gmail.com  
**Cc:** Admin A; Kenneth Kong (LKKAuto)  
**Subject:** RE: SKR3827L \*\*\*\*LKK REF:CC6/III19016975/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Sent:** Thursday, 26 September 2019 2:59 PM  
**To:** weileemotorworks@gmail.com  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SKR3827L \*\*\*\*LKK REF:CC6/III19016975/pb3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

**Sent:** Thursday, 26 September 2019 12:29 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Subject:** Fwd: SKR3827L

Accident involving vehicle no: SKR3827L/SH8463C

DOA: 24/09/2019

Hi,

Attached with the accident report n video footage of the accident.

Kindly advise the liability so that we can proceed accordingly.

Survey arranged with Kenneth on 26/09/2019.

Thank you.

----- Forwarded message -----

**From:** Karen <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

**Date:** Wed, Sep 25, 2019 at 11:39 AM

**Subject:** SKR3827L

**To:** <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

Sent from my iPhone

Best Regards,

Karen Seah

Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J

## Hsiao Tong (LKKAUTO)

---

**From:** karen Seah <weileemotorworks@gmail.com>  
**Sent:** Friday, 4 October 2019 2:43 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: SKR3827L \*\*\*\*LKK REF:CC6/III19016975/pb3  
**Attachments:** doc03237920191004144307.pdf

Ref:CC6/III19016975/pb3  
Vehicle no: SKR3827L

Hsiao Tong  
Attached the document for the above case.

On Fri, Oct 4, 2019 at 2:40 PM karen Seah <weileemotorworks@gmail.com> wrote:

SKR3827LHsiao Ton  
Attached with the necessary document for the above case.

On Tue, Oct 1, 2019 at 8:38 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**To:** [weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKR3827L \*\*\*\*\*LKK REF:CC6/III19016975/pb3

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Thank you



*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Subject:** Fwd: SKR3827L

Accident involving vehicle no: SKR3827L/SH8463C

DOA: 24/09/2019

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**To:** <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

Sent from my iPhone

Best Regards,

Karen Seah

---

Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J

Best Regards,

Karen Seah

---

Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J

Best Regards,

Karen Seah

---

Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	26 Sep 2019 14:49	<b>Clm Dtl Modified</b>	Claimant's Name: -> KH LEASING PTE LTD. Claimant's ID: -> 201611813C.	[A] Lau Shu Pei
2	26 Sep 2019 14:49	<b>Clm Veh Model Changed</b>	(205855) TOYOTA COROLLA ALTIS 1.6 (A).	[A] Lau Shu Pei
3	26 Sep 2019 14:49	<b>Clm Created</b>	Reg No: SKR3827L. Acct Date: 2019/09/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (H Q). Workshop: Wei Lee Motor Works (HQ)	[A] Lau Shu Pei
4	26 Sep 2019 14:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	26 Sep 2019 14:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/07	[A] Lau Shu Pei
6	26 Sep 2019 14:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	26 Sep 2019 14:49	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
8	26 Sep 2019 14:49	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	30 Sep 2019 10:30	<b>Clm Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	30 Sep 2019 15:20	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: 100% (BOLA 26) Remarks: Passenger open door.	[A] CHEW HSIAO TONG
11	30 Sep 2019 15:23	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
12	30 Sep 2019 15:29	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/07. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari Nagarajan
13	30 Sep 2019 15:29	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari Nagarajan
14	30 Sep 2019 15:29	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
15	21 Oct 2019 17:00	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	21 Oct 2019 17:00	<b>Clm Dtl Modified</b>	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
17	21 Oct 2019 17:00	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2015/02/04.	[A] JOANNE LEE KHANG MIN
18	21 Oct 2019 17:00	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	01 Nov 2019 09:45	<b>Adj Mandate Request</b>	Cur.Reg:\$104.00:PODS Liability: 100% *Quantum: (a)CORw/GST: \$4,796.55 + (b)LO U(5days x \$60.00): \$300.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$5,104.00 *Veh icle Model: Toyota Altis (1598cc) *5 recommendation repair days *For your approval p le	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2293285	27 Sep 2019 08:40:20	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKR3827L	SH8463C	11.77
2296028	30 Sep 2019 15:23:45	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKR3827L	Sundari Nagarajan	xx.xx
2320078	21 Oct 2019 17:00:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SKR3827L	SH8463C	11.77

## Print Received Message

This mail is associated with :

**\*SKR3827L (MCT19090616)**

**[SH8463C]**

TP

KH LEASING PTE LTD

Sep 24 2019 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Wei Lee Motor Works

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 01/11/2019 11:45 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$5104.00) - SKR3827L - Claim Handler: Sundari Nagarajan

Approved:5104.00:Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAuto)

---

**From:** karen Seah <weileemotorworks@gmail.com>  
**Sent:** Monday, 4 November 2019 10:49 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: SKR3827L \*\*\*\*\*LKK REF:CC6/III19016975/pb3

Vehicle no: SKR3827L

hi Hsiao tong  
we agreed with the settlement amount, please proceed.  
thank so much

On Mon, Nov 4, 2019 at 8:42 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

### Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,796.55
2. Loss of Use (5days x \$60.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 5,104.00</b>

Please confirm acceptance.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

**Sent:** Friday, 4 October 2019 2:43 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: SKR3827L \*\*\*\*\*LKK REF:CC6/III19016975/pb3

Ref:CC6/III19016975/pb3

Vehicle no: sKR3827L

Hsiao Tong

Attached the document for the above case.

On Fri, Oct 4, 2019 at 2:40 PM karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)> wrote:

SKR3827LHsiao Ton

Attached with the necessary document for the above case.

On Tue, Oct 1, 2019 at 8:38 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Thursday, 26 September 2019 2:59 PM

**To:** [weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKR3827L \*\*\*\*\*LKK REF:CC6/III19016975/pb3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

**Sent:** Thursday, 26 September 2019 12:29 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Subject:** Fwd: SKR3827L

Accident involving vehicle no: SKR3827L/SH8463C

DOA: 24/09/2019

Hi,

Attached with the accident report n video footage of the accident.

Kindly advise the liability so that we can proceed accordingly.

Survey arranged with Kenneth on 26/09/2019.

Thank you.

----- Forwarded message -----

From: **Karen** <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

Date: Wed, Sep 25, 2019 at 11:39 AM

Subject: SKR3827L

To: <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

Sent from my iPhone

--

Best Regards,

Karen Seah

-----  
Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J

Best Regards,

Karen Seah

---

Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J

Best Regards,

Karen Seah

---

Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J

Best Regards,

Karen Seah

---

Wei Lee Motor Works  
Block 9 Sin Ming Industrial Estate  
#01-32 Singapore 575644  
Tel: 6456 9830  
Fax: 6458 0128  
Company registration: 269436/00J

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Sep 2019 <a href="#">Edit Reg</a>		26 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$54,482.76</b> <a href="#">Edit Estimates</a>	<b>\$54,482.76</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>


Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>KH LEASING PTE LTD</b> , Co. Reg. No.: 201611813C								
Vehicle Reg. No.:	<b>SKR3827L</b>	Date of Loss:	24/09/2019 21:00 - :59 [55 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19090616</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SH8463C</b>	Policy No. (Claimant):	5107315047						
		Excess:							
Repairer:	<b>Wei Lee Motor Works (HQ)</b> BLOCK 9 SIN MING INDUSTRIAL ESTATE #01-32, 575644 Sin Ming - Tel:								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sundari Nagarajan</b> - 6347 6071]								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 07/10/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (01/11/2019): Alert - Adj Mandate Approved (\$55104.00) - SKR3827L - Claim Handler: Sundari Nag...</li> <li>III_SG (30/09/2019): Alert - Adj Mandate Approved (\$50.00) - SKR3827L - Claim Handler: Sundari Nagara...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents



\*SKR3827L (MCT19090616)  
[SH8463C]  
TP  
KH LEASING PTE LTD  
Sep 24 2019 9:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Wei Lee Motor Works

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** [View in Browser](#)

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	30/09/19 15:23	Video - Accident-TP	 Load MP4	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
2	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
3	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
4	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
5	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
6	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
7	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
8	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
9	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
10	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
11	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
12	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
13	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
14	30/09/19 15:18	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
15	30/09/19 15:18	General View	 Load JPG	<input checked="" type="checkbox"/>
16	30/09/19 15:18	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
17	01/11/19 09:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	01/11/19 09:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	01/11/19 09:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	01/11/19 09:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/09/19 14:49	TP GIA REPORT	 Load PDF	<input checked="" type="checkbox"/>
2	27/09/19 17:11	TP ESTIMATE- MARKED	 Load PDF	<input checked="" type="checkbox"/>
3	10/10/19 10:43	TP ESTIMATE_MARKED(FINAL)	 Load PDF	<input checked="" type="checkbox"/>
4	21/10/19 17:04	LTA SEARCH	 Load PDF	<input checked="" type="checkbox"/>
5	25/11/19 08:58	WORKSHOP INVOICE	 Load PDF	<input checked="" type="checkbox"/>
6	25/11/19 08:58	AUTHORISATION TO ACT FORM	 Load PDF	<input checked="" type="checkbox"/>
7	25/11/19 08:58	DISCHARGE VOUCHER	 Load PDF	<input checked="" type="checkbox"/>
8	25/11/19 08:58	LOD	 Load PDF	<input checked="" type="checkbox"/>

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	27/09/19 08:40	Singapore Accident Statement	 Load PDF	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19016975/KPB3Q2

Date: 25/11/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: SKR3827L Insured Vehicle No: SH8463C  
 Date of Loss: 24/09/2019 Nature of Claim: TP Claim No: MCT19090616

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKR3827L  
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 1ZRX481970  
 Reg. Date: 04/02/2015 (Man. Year: 2015) Chassis No: MR053REH104525356  
 Colour: Metallic Grey Odometer: 98269 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Toyo 4 mm Rear Left Side: Yokohama 3 mm  
 Front Right Side: Toyo 4 mm Rear Right Side: Yokohama 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,232.76	3,232.76	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,930.00	1,250.00	680.00	35.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,162.76</b>	<b>4,482.76</b>	<b>680.00</b>	<b>13.17</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>361.39</b>	<b>313.79</b>	<b>47.60</b>	<b>13.17</b>
<b>Nett Amount (S\$)</b>	<b>5,524.15</b>	<b>4,796.55</b>	<b>727.60</b>	<b>13.17</b>
<b>+ Loss of Use (5.0 x S\$60.00/day) (S\$)</b>		<b>300.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>5,104.00</b>		

## INSPECTION

Date of Assignment: 26/09/2019  
 Date Inspected: 26/09/2019 Inspected At: Wei Lee Motor Works (HQ)  
 BLOCK 9 SIN MING INDUSTRIAL  
 ESTATE #01-32  
 Singapore 575644  
 Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 21 Oct 2019)
<b>Parts:</b>	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKR3827L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH FRONT DOOR	Bent	1,079.00 FL	*1,079.00 FL
2	1		*FRONT DOOR OUTER HANDLE -LONG	Dented	133.90 FL	*133.90 FL
3	1		*DOOR HANDLE -SMALL	Dented	24.20 FL	*24.20 FL
4	1		*FRONT DOOR OUTER CHROME MOULDING (BELOW DOOR GLASS)	Dented	130.70 FL	*130.70 FL
5	1		*REAR DOOR, RH	Bent	1,069.20 FL	*1,069.20 FL
6	1		*FRONT FENDER ,RH	Bent	761.45 FL	*761.45 FL
7	1		*FENDER VVTI EMBLEM	Necessary	38.40 FL	*38.40 FL
8	1		*SIDE MIRROR ,RH	Broken	1,006.20 FL	*1,006.20 FL
9	1		*MIRROR COVER	Missing	67.30 FL	*67.30 FL
					<b>Sub Total (S\$)</b>	<b>4,310.35</b>
					<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>1,077.59</b>
					<b>Total Parts (S\$)</b>	<b>3,232.76</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE/TRANSFER FRONT N REAR DOOR POWER WINDOW MECHANISM ,DOOR GLASS N ALL ATTACHMENTS TO NEW DOOR	New	180.00	60.00
2	TO REPAIR DENTED AREAS ,REPLACE ABOVE PARTS	New	800.00	540.00
3	TO SPRAY PAINT	New	950.00	650.00
Gross Labour Cost (S\$)			1,930.00	1,250.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >