

ASS. REC. BY:

REF:

CS/MSG19016974/Exd301

Special Instruction:

Surveyor: StereASSIGNMENT (Office)From (Person): Crystal Lee

of

MSG

Date/Time:

26/9/19 @ 12.07pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHB 1334A

Insured:

SGF 6020M

at Workshop in/s

SMRT

Tel:

6866 2871.

of

60 woodland Ind. park E4

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

25/09/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12.17pm @ 26/9/19

Person Contacted:

ShenliVehicle IN/OUT

Date/Time

Action/Instruction

Johnnie /SHB 1334A - NBA/MSG19016935/YDOA: 25/9/19SGF 6020M - NBA/MSG19016935/YDOA: 25/9/2019

ASS. REC. BY: Steve

REF:

MSIC

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

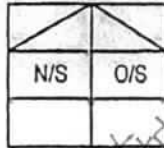
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB1334A Yr Regn: 28/Nov/2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius 4 c.c 1795Colour: Maroon A/C: Insured / Std / NI / NASp. Reading: 191836 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTQKB3FUX03514327

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or West Lake

Front

Rear

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 25/09/2018 D.O.I. 26/09/2019Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear Right.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

9/10/19 Sent Preli by Meinen

TP

9/10/19 Finalia conk \$1247.54, 2 days (ph Juan) (Red \$1844-89, SGF6020M 59%)09/10/2019

RECEIVED 09 OCT 2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 9/10/19 Typist

Rep. Form:

Lump Sum / L.B. / C.

PIP = \$1247-54Days Of Repair: 2Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$Survey Fee: 150

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

161

photo OK

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pauline Tham

Date: 09 Oct 2019

Preliminary Advice

Insured Vehicle No	: SGF6020M	Accident Date	: 25/09/2019
TP Vehicle No	: SHB1334A	Assignment Date	: 01/10/2019
Make	: TOYOTA PRIUS TAXI	Est. Duration of Repair	: 2.00
Date of Inspection	: 26/09/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear right portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,092.43
Revised Amount	:S\$	1,247.54
Check Items (Estimated)	:S\$	0.00
Total	:S\$	0.00

Lump Sum Repair	:S\$
-----------------	------

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Yvonne Wong (LKK Auto)

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Wednesday, October 09, 2019 10:55 AM
To: Steve Chen (LKK Auto)
Cc: SUR; CS A Team
Subject: RE: SHB1334A

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]
Sent: Wednesday, 9 October 2019 10:53 AM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: SHB1334A

Dear Poh Suan,

We confirm the finalize \$1247.54 (P/P, before GST). 2 repair days.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Wednesday, October 09, 2019 10:28 AM
To: Steve Chen (LKK Auto)
Cc: SUR; CS A Team; Leong Chee Kwong
Subject: SHB1334A

Hi Steve,

Attached herewith the repair estimate of SHB 1334A having Case No: TAX/09/19/2097.

There is no change to the approved amount of \$1,247.54 @ 2 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Sent: Wednesday, 9 October 2019 10:13 AM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: Scan Data from FX-D421D6

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Sep 2019 10:48		01 Oct 2019 11:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	TEO HAI CHIU, ID: S1475441E		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB1334A	Date of Loss:	25/09/2019 13:00 - :59 [21 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 607007	Policy/Cover Note No.:	27799849 (Comprehensive) Coverage: 03/11/2018 - 02/11/2019
Vehicle Reg. No. (Insured):	SGF6020M	Policy No. (Claimant):	D-19093197MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 31/10/2019]		
Driver/Custodian (Insured):	TEO LIH SER (22 / Male), NRIC: S9642709C, Tel: +6596691641 Email:		
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 26/09/19. (Manual Assign). Liab: clear. Assign: LKK Auto Consultants Pte Ltd. Contact: Shanti @ 6866 2671 /2.		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, 26 September 2019 12:07 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 2097 - 1334.pdf

Importance: High

SHB1334A- SURVEY (MSIG) DOA: 25/09/19 SGF6020M (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Winnie Chua

Sent: Thursday, 26 September, 2019 11:42 AM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Cc: BThaiyalN@smrt.com.sg

Subject: FW: SHB1334A- SURVEY (MSIG) DOA: 25/09/19 SGF6020M (MSIG) Car in @ SMRT Woodlands, please outsource. Tks.

Dear Crystal,

The car is in as spoken with Shanti, please outsource this case as IHS apt is full today. Thank you.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:BThaiyalN@smrt.com.sg>]
Sent: Thursday, 26 September 2019 10:27 AM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <ngsiuching@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <ANGBANGKIEN@smrtlan.com.sg>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <kimming.chin@smrt.com.sg>; Mahmud Bin Awi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <Mahmud@smrt.com.sg>
Subject: RE: SHB1334A- SURVEY (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB1334A** within 48 hours according to GIA guide line, involving your insured **SGF6020M**
Vehicle in Woodlands Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/09/2019 10:13
Date Of Accident	25/09/2019 13:45
Exact Location Of Accident	RIVER VALLEY ROAD TOWARDS TAN TYE PLACE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1334A
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

Driver

Name of Driver	LIEW MENG CHEONG
NRIC No	S1606981G
Date Of Birth	26/02/1963
Occupation	OUTDOOR
Date Of Driving Pass	08/07/1981
Driving Experience	38 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

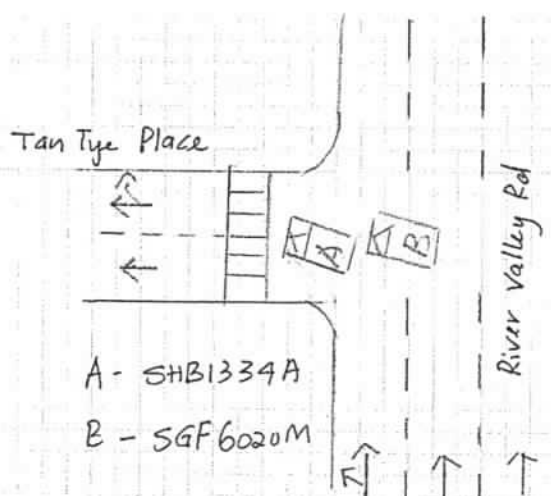
I WAS TRAVELLING ALONG RIVER VALLEY ROAD TURNING LEFT TOWARDS TAN TYE PLACE. WHILST I WAS TURNING LEFT, I STOPPED TO GIVE WAY TO PEDESTRIAN CROSSING. SUDDENLY I FELT AN IMPACT AT THE REAR OF MY TAXI. A VEHICLE SGF6020M HAD COLLIDED ONTO THE REAR RIGHT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGF6020M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIHSER
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION:

I/We declare the foregoing particulars are true in every respect.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

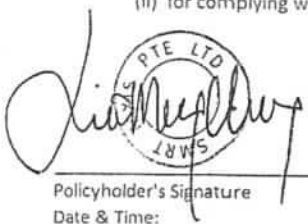
SKETCH PLAN

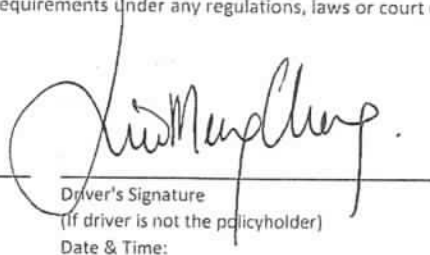
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NR.C/FIN No.:

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	369K
Vehicle Details	
Vehicle No.:	SHB1334A
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS104632
Chassis No.:	JTDKB3FUX03574327
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	28 Nov 2017 ✓
First Registration Date:	28 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	27 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$33,596.00
COE Rebate Amount:	\$25,908.00
Total Rebate Amount:	\$29,658.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 26 Sep 2019

OK

Case Details

Case Reference Number : TAX/09/19/2097
Type of Repair : Accident Repair
Vehicle Registration Number : SHB1334A

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-8639-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : MSIG Insurance (S) Pte Ltd
Accident Date and Time : 25/09/2019 05:47 AM
Vehicle Age(In Months) : 22

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	30.00	317.92	Replace	1	296.73	Replace	/ PD
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	30.00	239.10	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	1	11.00	11.00	30.00	8.25	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	30.00	84.53	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	30.00	83.63	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			SEAL, RR BUMPER, RH	1	85.20	85.20	30.00	63.90	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			SEAL, RR BUMPER, LH	1	85.20	85.20	30.00	63.90	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	30.00	11.25	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	30.00	418.72	Replace	1	390.81	Replace	/ PD
One Time Key In	Main			FILLER, RR BUMPER, RH	1	119.90	119.90	30.00	89.93	Replace	0	0.00	Not Give	X SVC
Total Spare Part Cost									1,836.43	Surveyor Total 687.54				
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 0.00				
Final Spare Part Cost									1,836.43	Final Sur Total 687.54				

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			FILLER, RR BUMPER, LH	1	119.90	119.90	30.00	89.93	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	30.00	11.10	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			ANTENNA, ELECTRICAL KEY	1	60.30	60.30	10.00	54.27	Replace	0	0.00	Not Give	X SVC
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	0.00 120	Replace	/ Nec
Total Spare Part Cost									1,836.43	Surveyor Total 687.54				
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 0.00				
Final Spare Part Cost									1,836.43	Final Sur Total 687.54 807.54				

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	338.00	200.00	
Total:			338.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200.00	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0.00	
Total:			558.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00	
2	Main	TO REPLACE SUNDRY PARTS	100.00	20.00	/ Nec
3	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20.00	/ Nec
Total:			360.00	40.00	

2492.50

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
4	Main	TO WASH AND VACUUM	60.00	0.00	
Total:			363.00	40.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	1,836.43	687.54
Total Labour Cost	338.00	200.00
Total Spray Painting	558.00	200.00
Other	360.00	40.00
Overall Total	3,092.43	1,127.54
Lump Sum Repair Option		
Lump Sum Total	0.00	1,127.54
Surveyor Approved Amount		1,127.54
No of Repair Days*	3	2
Remarks	-	P/P Repair, Take before spray.
Surveyor Name		STEVE CHEN
Signature		
Survey Date	26/09/2019	

Steve.
26/09/2019.
P/P Repair.
Before spray
TP without Prejudice.

Repair Day - 2 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1910-0107	Invoice Number	
Quotation Date	08.10.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$558.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$360.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	30.00	\$296.73	Replace	Replace
		52023470 30	REAR BUMPER REINFORCEMENT	0.00	\$318.80	0.00	\$0.00	Replace	Not Given
		52191470 30	SEAL, RR BUMPER ARM, RH & LH	0.00	\$11.00	0.00	\$0.00	Replace	Not Given
		52575470 40	RETAINER, RR BUMPER, RH	0.00	\$112.70	0.00	\$0.00	Replace	Not Given
		52576470 40	RETAINER, RR BUMPER, LH	0.00	\$111.50	0.00	\$0.00	Replace	Not Given
		52591470 50	SEAL, RR BUMPER, RH	0.00	\$85.20	0.00	\$0.00	Replace	Not Given
		52592470 40	SEAL, RR BUMPER, LH	0.00	\$85.20	0.00	\$0.00	Replace	Not Given
		52161160 10	CLIPS PIECE, FRT & RR BUMPER	0.00	\$1.50	0.00	\$0.00	Replace	Not Given
		52453470 10	GUARD, RR BUMPER, LOWER	1.00	\$558.30	30.00	\$390.81	Replace	Replace
		52565479 00	FILLER, RR BUMPER, RH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given
		52566479 00	FILLER, RR BUMPER, LH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given
		52169470 20	COVER, GUARD RR BUMPER LOWER	0.00	\$14.80	0.00	\$0.00	Replace	Not Given
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given
		89997301 00	ANTENNA, ELECTRICAL KEY	0.00	\$60.30	0.00	\$0.00	Replace	Not Given
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
Total					\$2,263.00		\$807.54		

807.54
+ 200.00
+ 240.00



1247.54

Section A - Accident Details

Registration Number	SHB1334A
Case Reference Number	TAX/09/19/2097
Registration Date	28/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	LIEW MENG CHEONG
Type of Accident	Head to Rear
Accident Date and Time	25/9/2019 1:47 PM
Accident Reported Date and Time	25/9/2019 3:43 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103529
Special Instruction to ARC, if any	TP/ REAR RIGHT PORTION
Prepared Date and Time	25/9/2019 8:21 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$558.00	\$200.00
Total Spare Part Cost	\$1,836.43	\$807.54
Total Other Cost	\$360.00	\$40.00
TOTAL COST	\$3,092.43	\$1,247.54 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	STEVE CHEN (LKK) / MSIG
ARC / Surveyor Sign Off Date	26/09/2019 2:42 PM	26/09/2019 3:13 PM
Signature		
Remarks	P/P Repair, Take before spray.	

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Sep 2019 10:48		01 Oct 2019 11:00 Edit Adj Rpt	S\$1,247.54 Edit Estimates	S\$1,247.54 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TEO HAI CHIU, ID: S1475441E								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB1334A	Date of Loss:	25/09/2019 13:00 - :59 [21 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 607007	Policy/Cover Note No.:	27799849 (Comprehensive) Coverage: 03/11/2018 - 02/11/2019						
Vehicle Reg. No. (Insured):	SGF6020M	Policy No. (Claimant):	D-19093197MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 31/10/2019]								
Driver/Custodian (Insured):	TEO LIH SER (22 / Male), NRIC: S9642709C, Tel: +6596691641 Email:								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 26/09/19. (Manual Assign). Liab: clear. Assign: LKK Auto Consultants Pte Ltd. Contact: Shanti @ 6866 2671 /2.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB1334A (607007)
[SGF6020M]
TP
SMRT TAXIS PTE LTD
Sep 25 2019 1:00PM
[TEO HAI CHIU]
SMRT Automotive Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports


1 per page


No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	30/09/19 10:49	Accident Statement From:SC - Reg. No: SGF6020M, Claimant: TEO HAI CHIU		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/10/19 10:45	Adjuster Immediate Advice		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/10/19 10:56	General View		Load JPG	
2	09/10/19 10:56	General View		Load JPG	
3	09/10/19 10:56	General View		Load JPG	
4	09/10/19 10:56	General View		Load JPG	
5	09/10/19 10:56	General View		Load JPG	
6	09/10/19 10:56	General View		Load JPG	
7	09/10/19 10:56	General View		Load JPG	
8	09/10/19 10:56	General View		Load JPG	
9	09/10/19 10:56	General View		Load JPG	
10	09/10/19 10:56	General View		Load JPG	
11	09/10/19 10:56	General View		Load JPG	
12	09/10/19 10:56	General View		Load JPG	
13	09/10/19 10:56	General View		Load JPG	
14	09/10/19 10:56	General View		Load JPG	
15	09/10/19 10:56	General View		Load JPG	
16	09/10/19 10:56	General View		Load JPG	
17	09/10/19 10:56	General View		Load JPG	
18	09/10/19 10:56	General View		Load JPG	
19	09/10/19 10:56	General View		Load JPG	
20	09/10/19 10:56	General View		Load JPG	
21	09/10/19 10:56	General View		Load JPG	
22	09/10/19 10:56	General View		Load JPG	
23	09/10/19 10:56	General View		Load JPG	
24	09/10/19 10:56	General View		Load JPG	
25	09/10/19 10:56	General View		Load JPG	
26	09/10/19 10:56	General View		Load JPG	
27	09/10/19 10:56	General View		Load JPG	
28	09/10/19 10:56	General View		Load JPG	
29	09/10/19 10:56	General View		Load JPG	
30	09/10/19 10:56	General View		Load JPG	
31	09/10/19 10:56	General View		Load JPG	
32	09/10/19 10:56	General View		Load JPG	
33	09/10/19 10:56	General View		Load JPG	
34	09/10/19 10:56	Odometer Reading		Load JPG	
35	09/10/19 10:56	Chassis Number		Load JPG	
36	09/10/19 10:56	Before Repair Photo		Load JPG	
37	09/10/19 10:56	Before Repair Photo		Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
38	09/10/19 10:56	MSIG Insurance (Singapore) Pte. Ltd. (HQ) Before Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	01/10/19 10:59	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor) Survey Request - Manual Assigned	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	26/09/19 10:22	SMRT Automotive Services Pte Ltd (Woodlands) Accident Statement	 Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	26/09/19 10:20	SMRT Automotive Services Pte Ltd (Woodlands) Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	26/09/19 10:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	26/09/19 10:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	26/09/19 10:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	26/09/19 10:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	26/09/19 10:19	SMRT Automotive Services Pte Ltd (Woodlands) Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19016974/EYD3E2

Date: 14/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 27799849

Claimant SHB1334A

Insured Vehicle No : SGF6020M

Vehicle No : SHB1334A

Date of Loss: 25/09/2019

Nature of Claim: TP

Claim No: 607007

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB1334A

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZRS104632

Reg. Date: 28/11/2017 (Man. Year: 2017)

Chassis No: JTDKB3FUX03574327

Colour: Maroon

Odometer: 191836 km

Engine Capacity: 1798 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 5 mm

Rear Left Side: West Lake 5 mm

Front Right Side: West Lake 5 mm

Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,336.50	807.54	1,528.96	65.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,256.00	440.00	816.00	64.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,592.50	1,247.54	2,344.96	65.27

INSPECTION

Date of Assignment: 01/10/2019

Date Inspected: 26/09/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: CHEN TSUE YEE

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Oct 2019)
Parts:	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB1334A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER, RR BUMPER ASSY (DISC 30%)	Dented	423.90 F	*296.73 F
2	1		*GUARD, RR BUMPER, LOWER (DISC 30%)	Dented	558.30 F	*390.81 F
3	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
4	1		*REAR BUMPER REINFORCEMENT	Serviceable	318.80 F	*- F
5	2		*SEAL, RR BUMPER ARM, RH & LH	Serviceable	11.00 F	*- F
6	1		*RETAINER, RR BUMPER, RH	Serviceable	112.70 F	*- F
7	1		*RETAINER, RR BUMPER, LH	Serviceable	111.50 F	*- F
8	1		*SEAL, RR BUMPER, RH	Serviceable	85.20 F	*- F
9	1		*SEAL, RR BUMPER, LH	Serviceable	85.20 F	*- F
10	10		*CLIPS PIECE, FRT & RR BUMPER	Serviceable	15.00 F	*- F
11	1		*FILLER, RR BUMPER, RH	Serviceable	119.90 F	*- F
12	1		*FILLER, RR BUMPER, LH	Serviceable	119.90 F	*- F
13	1		*COVER, GUARD RR BUMPER LOWER	Serviceable	14.80 F	*- F
14	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
15	1		*ANTENNA. ELECTRICAL KEY	Serviceable	60.30 F	*- F
Total Parts (\$\$)					2,336.50	807.54

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	0.00
4	TO REPLACE SUNDRY PARTS	New	100.00	20.00
5	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			1,256.00	440.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >