

## Shiau Chan (LKKAUTO)

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**From:** LEW JENNY <jennylew@uoi.com.sg>  
**Sent:** Tuesday, 15 October 2019 1:53 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** LEE KATIE; SUR  
**Subject:** RE: OD Claim - SKT7796E

Dear Shiau Chan,

claim no: M12D11691910

Thanks.

Warmest Regards

Jenny Lew

Claims Division

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)

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**From:** Shiau Chan (LKKAUTO) [mailto:[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)]  
**Sent:** Tuesday, 15 October, 2019 10:59 AM  
**To:** LEW JENNY <jennylew@uoi.com.sg>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD Claim - SKT7796E

Dear Jenny,

Kindly provide us the claim number of above vehicle.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEW JENNY <jennylew@uoi.com.sg>  
**Sent:** Wednesday, 2 October 2019 2:11 PM  
**To:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD Claim - SKT7796E

Dear Denise,

Please proceed with the repair authorisation at S\$3,258.30  
Excess: S\$750

Enclosed the discharge voucher for client due execution.

Warmest Regards

Jenny Lew

Claims Division

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)

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**From:** Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]

**Sent:** Wednesday, 2 October, 2019 1:58 PM

**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; LEW JENNY <[jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim - SKT7796E

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SKT 7796E**

Number of days (estimated) : 3 days

**We have not authorise repair**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 26 September 2019 10:28 AM

**To:** 'LEW JENNY' <[jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim - SKT7796E

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 01/10/2019.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEW JENNY [<mailto:jennylew@uoi.com.sg>]

**Sent:** Thursday, 26 September 2019 10:00 AM

**To:** [syazwanichua@sime-darby.com.sg](mailto:syazwanichua@sime-darby.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; Liu Chun Cheong <[liu.chun.cheong@sime-darby.com.sg](mailto:liu.chun.cheong@sime-darby.com.sg)>; Andy Ooi Lee Keong <[andy.ooi.leekeong@sime-darby.com.sg](mailto:andy.ooi.leekeong@sime-darby.com.sg)>; Katherine Chong <[katherine.chong@sime-darby.com.sg](mailto:katherine.chong@sime-darby.com.sg)>; Simon Koh Eng Aun <[simon.koh.engaun@sime-darby.com.sg](mailto:simon.koh.engaun@sime-darby.com.sg)>

**Subject:** RE: OD Claim - SKT7796E

Dear Chua,

We will appoint LKK to survey the vehicle.

Dear Shiau Chan,

Please arrange to survey the vehicle at Vantage Automotive.

Excess: S\$750.00

Thank You.

Warmest Regards

Jenny Lew

Claims Division

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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**From:** Chua Syahirul Syazwani Irwan [<mailto:syazwanichua@sime-darby.com.sg>]

**Sent:** Thursday, 26 September, 2019 8:59 AM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Cc:** Liu Chun Cheong <[liu.chun.cheong@sime-darby.com.sg](mailto:liu.chun.cheong@sime-darby.com.sg)>; Andy Ooi Lee Keong <[andy.ooi.leekeong@sime-darby.com.sg](mailto:andy.ooi.leekeong@sime-darby.com.sg)>; Katherine Chong <[katherine.chong@sime-darby.com.sg](mailto:katherine.chong@sime-darby.com.sg)>; Simon Koh Eng Aun <[simon.koh.engaun@sime-darby.com.sg](mailto:simon.koh.engaun@sime-darby.com.sg)>

**Subject:** OD Claim - SKT7796E

Dear Officer-in-Charge,

Please refer to the attached GIA report and kindly assist this OD claim.

Vehicle currently is still driven by your insured.

Please arrange for survey @ **305 Alexandra Road, Vantage Automotive Centre Singapore 159942**

Thank you.

Best regards,

**Chua Syasya**

Customer Service Advisor (Bodyshop)

**305 Alexandra Road**

**Vantage Automotive Centre**

**Singapore 159942**

*Regent Motors Limited (FORD)*

*AutoFrance (PEUGEOT)*

**DID: +65 6477 7409**

**HP : +65 9278 2710**

**Email: [syazwanichua@simedarby.com.sg](mailto:syazwanichua@simedarby.com.sg)**

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