

10/20/17

INS CASE OWNER:

Man Yuo

CC 4/AIG1700 221, 11/16/17

LKK:
IDAC

Surveyor:

mf

DOI:

ASSIGNMENT

8/2/17

Date / Time:

8/2/17

Registered in Merimen:

10/2/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 6470H

Claim No.:

865460652756

Name of Insured:

HEOW XUNHEW (XIAO XUNHEW)

Policy No.:

70048744

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :\$

D.O.A.:

70/1/17

Place of Accident:

MANOW LKMS RUUNBAMUT

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final 7 Yes / No

SKU 8118B



INSRS:
WSP:
Tel:
Liability:
RMKS:

CS only



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
8/2/17	SKU 8118B -X	Non-Reporting 1st (1st):	
8/2/17	no OI GIA, sent out 1st letter.	Non-Reporting 1st (2nd):	
8/3/17	called OS, spoke to Mr. Cheow. Inquire about the claim. Confirm the accident.	Non-Reporting 1st (Final):	
8/3/17	dispute the claim. Advise OS to file the report. OS got video footage and will submit to us.	Notification 1st (if non-pickup):	
8/3/17	called w/ shop. Liability is not clear. w/ shop said they will forward video footage received. Email to AIG.	Call OI:	21/3/17
20/4/17		After call 1st to OI:	
		Documentation Check List:	Handler Typist
		Notification 1st (if non-pickup):	
		After call 1st to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by: WLF
FINALIZATION	Date/Time:	Confirm with:	Confirm by: WLF	
Repair Cost:	SS 4,000	(6 days) Reduction:	SS 5%	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 30/09/17	Confirm with: CS	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	100%	% 70	(Agreed / Assessed) BOLA S/N No.:	19
Repair Cost:	SS 4,000	SS 2,400.00	Both party shared LIME.	
Loss of Rental (LOR):	SS -	(6 days)		
Loss of Use (LOU):	SS 300.00	(\$100 x 6 days)		
Loss of Income (LOI):	SS -	(\$ x 6 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>				
JIA/LTA Search:	SS -			
Medical:	SS -			
Disbursement:	SS -	(e.g. Tow/ Independent)		
Legal Cost:	SS -			
Total:	SS 2,400.00	Global Sum SS:	2,400	
FINAL PAYMENT	Date/Time: 30/09/17	Confirm with: CS	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 2,400.00	Name 1:	CS. ONG, AUTO PTE LTD	
Payee 2: (Strike if N.A.)	SS -	Name 2:		
Payee 3: (Strike if N.A.)	SS -	Name 3:		

WEL
ASS. REC BY

REF: ALG

ASSIGNMENT

From: Date: 8/2/2017

Estimated Cost:

OD (TP / WS / TP RES / OD RES / EVA / INV / MV)

To inspect Vehicle No:

SKU818B

at Workshop m/s

C.S. org Auto

of

Insured

Policy No

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

alta 14pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Est. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs

6 days

Res. Yes or No

Lump Sum:

70 %

3 Val. Yes or No

CA / REV / REP. / 24 HRS

ump

Vehicle: IN / OUT

Date

Person Contacted

Veh No:

SKU818B

Yr Regn: JUN 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

☒ Truck / Trailer or

Make:

TOYOTA ESTIMA cc 2362

Colour:

GREY

A/C Insured / Std / NI / NA

So. Reading:

31049

T.Radio: Insured / Std / NI / NA

Eng No:

C.No:

ACR507126044

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size

F:

R:

225/50/R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

DUN.

Front

Rear

R/Bal:

7

mm

R/Bal:

7

mm

L/Bal:

7

mm

L/Bal:

7

mm

D.O.A:

30/1/2017

D.O.I:

8/2/2017

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

NS BODY

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time Action / Instruction

Lump Sum \$4000/- (Red: 5120.68 / 56%)

Date/Time: File Pass to?

☐

Prel. Report

11 A/2 Typist

☒

Final Report

Date/Time: File Return to?

Days Of Repair: 6

Resurvey No. of Trip: -

Survey Fee:

Transportation

) \$ + RS \$

) Photos

) Others

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format: TP

Lump Sum / I.B.I: (\$ 5120.68

TOTAL

C. S. ONG AUTO PTE. LTD.

Business Reg No.: 201408916W

GST Reg No.: 201408916W

10, Ang Mo Kio Ind. Park 2A, #02-16, AMK Autopoint, Singapore (568047).

Tel: 6484 1933 Fax: 6484 1922

E-Mail: csongauto@yahoo.com.sg

To: Motor Claims Department,
AIG ASIA PACIFIC INSURANCE PTE LTD

Date: 30/01/2017

Third party claim involving vehicle no. SKU8118B & SLG6436H [your insured] on
30/01/17 at 1725 hrs along Newton Circus Roundabout Twds Scotts Rd.

Estimated Repair Cost for SKU8118B (Toyota Estima)

<u>Qty</u>	<u>Parts</u>	<u>Amount</u>
1Pc	Front Bumper	\$ 546.20 x R.
1Pc	Front Bumper Side Retainer LH	\$ 70.60 x N/H.
1Set	Front Bumper Clips	\$ 35.00 x N/H.
1Pc	Front Bumper Fog Lamp LH	\$ 248.90 x QVC.
1Pc	Front Bumper Fog Lamp Cover LH	\$ 132.40 x QVC.
1Pc	Front Fender LH	\$ 689.60 x R.
1Pc	Front Door LH	\$ 1,481.30 x det.
1Pc	Front Door LH Outer Garnish	\$ 328.10 x det.
1Pc	Front Fender LH Outer Garnish	\$ 172.60 - nec.
1Pc	Rear Door LH	\$ 1,502.00 x R.
1Pc	Rear Door LH Outer Chrome Mdlg	\$ 328.10 - det.
1Pc	Rear Door LH Outer Garnish	\$ 172.60 - nec.
1Pc	Rear Bumper	\$ 546.20 x R.
1Pc	Rear Bumper Side Retainer LH	\$ 55.20 x N/H.
1Set	Rear Bumper Clips	\$ 35.00 x N/H.
1Pc	Rear Fender LH	\$ 844.50 x R.
1Pc	Rear Fender LH Garnish	\$ 172.60 - det.
Parts Total:		\$ 7,360.90
Parts Less 25%:		\$ 1,840.23
Parts Total:		\$ 5,520.68

Labour & MISC Charges

<u>Description</u>	<u>Amount</u>
*To supply 1 pc front LH tyre	\$ 300.00 x QVC
*To supply 1 pc front LH sport-rim	\$ 700.00 x local repair
*To supply 1 pc rear LH tyre	\$ 300.00 x QVC
*To supply 1 pc rear LH sport-rim	\$ 700.00 x local repair

* To conduct a computer wheelalignment check

\$ 100.00 80 h.

* To cut and remove all damaged panels, replace new parts, refit and realign all of the above

\$ 1,200.00 900 h.

* To putty and respray new paintwork on all affected areas.

\$ 2,100.00 1400 h.

* To conduct a check on all wiring system

\$ 100.00 30 h.

* To apply anti-rust on all affected areas.

\$ 200.00

\$ 3,600.00

PARTS AND LABOUR TOTAL:

\$ 9,120.68

x 1st Authorize
USD 25000.
After paint work
Hk Auto (Mk)
2/2/2017
6w/ days

\$4000 h
6w/ days
Coulter

Zayyer (LKKAuto)

From: Zayyer (LKKAuto)
Sent: Monday, 20 November, 2017 1:11 PM
To: 'Lee, Ming-Yao'
Subject: no development - Our Ref : 8654606529SG-003 | Insured Vehicle's Video Footage

Dear George,

Refer to the below email.

Third party did not initiate the claim till date. As such, there is no development.

We therefore proceed to temporary close the file and submit the report to your office.

In any new development in future, we will inform you for further handling. Thanks.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer (LKKAuto)
Sent: Tuesday, 30 May, 2017 1:50 PM
To: 'Lee, Ming-Yao' <MingYao.Lee@aig.com>
Subject: RE: Our Ref : 8654606529SG-003 | Insured Vehicle's Video Footage

Hi George,

Only AIG's ARC is able to upload the video footage in merimen.

therefore, we are unable to upload the videos in merimen. Nevertheless, attached is videos from both TP and OI.

FYI, OI is driving straight from the turning left lane only and TP exited to turn left from a going straight.

As per BOLA, This is 50/50 liability. We are now in the midst of negotiation and submit the report once settlement reached. Thanks.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]
Sent: Tuesday, 30 May, 2017 11:43 AM

To: Zayyer (LKKAUTO) <zayyer@lkkauto.com>

Subject: Our Ref : 86546065295G-003 | Insured Vehicle's Video Footage

Hi Zayyer,

Refer to your note in Merimen, kindly upload / provide video footage to us to review.

Thanks & Best Regards,

George Lee

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

NOTICE OF ACCIDENT

TO: Motor Claim Department (~~DO DIRECT SETTLEMENT~~)
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way Tower 2 # 07-16
Singapore 079120
Dear Sir Midu

We are instructed by our client to notify you of a road traffic accident on 30/01/17 at about 1725 hour at Newton Circus Roundabout Thds Scotts Road.
involving our client's vehicle registration number SKU 8118 B and vehicle registration number SLG 6436 H driven by you or your authorized driver at the material time. A copy of Singapore accident statement / traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : C. S. Ong Auto. Pte Ltd
Address : 10 Ang Mo Kio Ind Pk 2A
#02-16 Amk Autopoint (S) 568047
Telephone no. : 64841933 Fax No.: 64841922

Email: csongauto@yahoo.com.sg
Yours faithfully

encs

cc (Defendant's Insurer: AIG

Fax No. 6415, 3727

C. S. ONG AUTO PTE. LTD.

Business Reg. No. 201408619W
10, Ang Mo Kio Ind. Park 2A, #02-16 AMK AutoPoint, Singapore (568047)
Tel: 6484 1933 Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

LETTER OF DEMAND FOR VEHICLE NO. SKU8118B

To: MOTOR CLAIMS DEPT.
AIG ASIA PACIFIC INSURANCE PTE LTD

Date: 14-02-17

Dear Sir/Madam,

We are the workshop acting on behalf for the owner of vehicle no: SKU8118B
Our surveyor has finalized the cost of repair with us.
Our claim for property damaged is as shown below:

COST REPAIR WITH GST	\$ 4,280.00
LTA SEARCH	\$ 5.35
LOSS OF USE @ \$120.00 PER DAY FOR 6 DAYS	\$ 720.00
Total Claim Amount:	\$ 5,005.35

Note: Kindly revert within the next 7 working days or we will hand over this case to our law firm without further notice. Thank You.

Regards,



C. S. ONG AUTO PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE #1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG17002221/M1zb3

7/3/2017

CHIN YIH CHONG
370D Alexandra Road
#12-09
Singapore 159957

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 6436H & SKU 8118B ON 30/1/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 17/03/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zayer
DID: 6841 2409
FAX: 6741 4108
Email: zayer@lkkauto.com

Case Handler
c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

WARRANT TO ACT

I, Thun Ken Keong. N.º 825053-f1 J
of Address B1K 33 Amber Gardens
14-07 Singapore 439 968.

Hereby appoint me as my lawyer to act on my behalf to claim compensation for me for
losses suffered in the accident that happened on 30/01/17 at 1725 approx
at location Newton Circus Roundabout Twds Scotts Rd.
between vehicle SFU 8118 B and SLG 6436 H

Without prejudice to the generality of the foregoing -

1. You may do whatever necessary on my behalf to make the claim to the third parties and insurers including all searches, demand letters, negotiating, filing my claim in court and to proceed to conclude the claim unless I discharge you in writing by letter, hand delivered to your office and acknowledged by you.
2. I agree to ratify all you do and cooperate fully with you including attending your office and court where required and signing all required documents including Affidavits, Discharge Vouchers, letters requiring instructions and if I fail to do so, or if I change my address and/or telephone number and do not tell you, and remain uncontactable, you may discharge yourselves from acting for me by giving 7 days notice by ordinary mail to my last provided address and I will still have to pay all legal fees and disbursements for work done up to your discharge.
3. I authorize the settlement cheque to be sent to you in your name. You can pay yourself the legal fees from the same upon issuing your bill, and pay my vehicle repairer the vehicle repair bill and other associated fees, with the balance (if any) sent to me.
4. I confirm I have been advised that if I was not involved in the accident, or was not injured or exaggerating my vehicle damage or injury or if the accident is false in any way, I am committing a serious criminal offence which can lead to being imprisoned.
5. I have been told the estimated cost of the case including solicitor & client cost and how it will be charged.
6. If I receive any letter, discharge voucher or cheque direct from any party except my lawyers, I will inform you straight away so that you can advise me so I do not prejudice my case and position. If I do not, I am still liable for all legal fees and disbursements and vehicle repair bill and associated fees including additional legal fees if I prejudice myself or if I bank in the cheque & do not settle your legal fees and vehicle repair cost.
7. I have read and understood the above and now sign this warrant.


Signature

Thun Ken Keong
Name

06/02/17.
Date

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, C. S. ONG AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,450.00 (Global Sum) for vehicle no. SKU 8118B that was damaged pursuant to the accident which occurred on 30/01/2017 (date) along NEWTON CIRCUS ROUNDABOUT TWDS SCOTTS RD involving vehicle no/s SLG 6436H.

This is pursuant to the inspection conducted on 08/02/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner THUN KEN KEONG ("the third party claimant") of vehicle no. SKU 8118B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKU 8118B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of Sep (month) 2019 (year)



MCF

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**C. S. ONG AUTO PTE. LTD.**

Co Reg. No: 201408916W
GST Reg. No.: 201408916W
10, Ang Mo Kio Ind Park 2A, #02-16 AMK
Auto Point, Singapore 568047
Tel: 6484 1933 / Fax: 6484 1922
Email: csongauto@yahoo.com.sg

TAX INVOICE**IN-20175073**

14 February 2017

Prepared for

Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd

Reg No.: SKU8118B**Car Model:** Toyota Estima**Mileage:****Sales Type:** Claim

#	Description	Qty	Unit Price	Total
1	Third Party Claim Involving Vehicle No.SKU8118B & SLG6436H Accident On 30/01/17 At 1725 Hrs Along Newton Circus Roundabout Twds Scotts Rd.	0	\$50.00	\$50.00
2	Lump Sum Repair Cost Recommended By Your Appointed Surveyor Firm [LKK AUTO] For The Vehicle No.SKU8118B.	1	\$54,000.00	\$54,000.00
3	06 Working Days	0	\$50.00	\$50.00

Sub Total \$54,000.00**GST 7%** \$5280.00**Total** \$54,280.00

SGD: Four Thousand Two Hundred Eighty And Zero Cents Only

NOTES**REMARKS**

All Cheques should be crossed and made payable to "C.S. ONG AUTO PTE LTD"
Interest Rate of 1.5% per month will be imposed on Overdue Account's.

FOR C.S. ONG AUTO

*This is a computer generated invoice and no signature is required

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Feb 2017 Edit Reg		08 Feb 2017 00:00 Edit Adj Rpt	S\$4,000.00 Edit Estimates	S\$4,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Cheow Xunchen (Zhao Xunchen) , ID: S8426722H		
Main Claimant:	THUN KEN KEONG , ID: S2505371J		
Vehicle Reg. No.:	SKU8118B	Date of Loss:	30/01/2017 00:00 - :59 [19 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 8654606529SG	Policy/Cover Note No.:	2100485444
Vehicle Reg. No. (Insured):	SLG6436H	Policy No. (Claimant):	S116V09266/VPE/R01
		Excess:	
Repairer:	C.s.ong Auto Pte Ltd (HQ) 10, ANG MO KIO IND PARK 2A #02-16 AMK AUTO POINT SINGAPORE 568047, 568047 Ang Mo Kio - Tel: 6484 1933		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 30/09/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (26/09/2019): Report Send Back Alerts - SKU8118B (TP)
- AIG_SG (13/02/2017): NO TP GIA REPORT
- AIG_SG (13/02/2017): NO OI GIA REPORT


























ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKU8118B (8654606529SG)
[SLG6436H]
TP
THUN KEN KEONG
Jan 30 2017 12:00AM
[Cheow Xunchen (Zhao Xunchen)]
C.s.ong Auto Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	30/05/17 14:53	TP Video - Accident							Load MP4		
2	30/05/17 14:53	OI Video - Accident							Load MP4		
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	21/03/17 09:12	Accident Statement <small>From: SIC - Reg. No: SLG6436H, Claimant: CHEOW XUNCHEN</small>							Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	17/02/17 11:13	General View							Load JPG		
2	17/02/17 11:13	General View							Load JPG		
3	17/02/17 11:13	General View							Load JPG		
4	17/02/17 11:13	General View							Load JPG		
5	17/02/17 11:13	General View							Load JPG		
6	17/02/17 11:13	General View							Load JPG		
7	17/02/17 11:13	General View							Load JPG		
8	17/02/17 11:13	General View							Load JPG		
9	17/02/17 11:13	General View							Load JPG		
10	17/02/17 11:13	General View							Load JPG		
11	17/02/17 11:13	General View							Load JPG		
12	17/02/17 11:13	General View							Load JPG		
13	17/02/17 11:13	General View							Load JPG		
14	17/02/17 11:13	General View							Load JPG		
15	17/02/17 11:13	General View							Load JPG		
16	17/02/17 11:13	General View							Load JPG		
17	17/02/17 11:13	General View							Load JPG		
18	17/02/17 11:13	General View							Load JPG		
19	17/02/17 11:13	General View							Load JPG		
20	17/02/17 11:13	General View							Load JPG		
21	17/02/17 11:13	General View							Load JPG		
22	17/02/17 11:13	General View							Load JPG		
23	17/02/17 11:13	General View							Load JPG		
24	17/02/17 11:13	General View							Load JPG		
25	17/02/17 11:13	General View							Load JPG		
26	17/02/17 11:13	General View							Load JPG		
27	17/02/17 11:13	General View							Load JPG		
28	17/02/17 11:13	General View							Load JPG		
29	17/02/17 11:13	General View							Load JPG		
30	17/02/17 11:13	General View							Load JPG		
31	17/02/17 11:13	General View							Load JPG		
32	17/02/17 11:13	General View							Load JPG		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
				<input checked="" type="checkbox"/>
33	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
34	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
35	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
36	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
37	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
38	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
39	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
40	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
41	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
42	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
43	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
44	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
45	17/02/17 11:13	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/02/17 10:49	TP GIA REPORT	 Load PDF	
2	06/03/17 14:45	EMAIL FROM AIG DD 06022017	 Load PDF	
3	06/03/17 14:45	LOD SKUB118B	 Load PDF	
4	06/03/17 16:08	TP ESTIMATE- MARKED	 Load PDF	
5	07/03/17 09:08	Non reporting letter	 Load PDF	
6	20/11/17 14:23	email to AIG.pdf	 Load PDF	
7	23/11/17 08:12	LETTER TO OI	 Load PDF	
8	26/09/19 10:03	TP LOD	 Load PDF	
9	09/10/19 14:22	WORKSHOP INVOICE	 Load PDF	
10	09/10/19 14:22	AUTHORISATION TO ACT FORM	 Load PDF	
11	09/10/19 14:22	Release Voucher	 Load PDF	
12	09/10/19 14:22	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLG6436H (Insd veh)	Model:	TOYOTA ESTIMA 2.4 (A)
	SKU8118B (TP veh)		
Date of Accident:	30/01/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	12,006.12
Final Repair Cost	:	\$	2,450.00
Loss of Use	:	\$	6.00 days at \$100.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,450.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>50</u> (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	C.S.Ong Auto Pte Ltd	:	\$ 2,450.00
2)		:	\$

JOANNE LEE KHANG MIN

09 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG17002221/M1EB3Q2-1

Date: 09/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100485444
Claimant SKU8118B **Insured Vehicle No :** SLG6436H
Vehicle No : **Date of Loss:** 30/01/2017 **Nature of Claim:** TP **Claim No:** 8654606529SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKU8118B**
 Make & Model: TOYOTA ESTIMA, 2.4 (A) Engine No: 2AZJ140078
 Reg. Date: 18/06/2015 (Man. Year: 2015) Chassis No: ACR507126044
 Colour: Grey Odometer: 31049 km
 Engine Capacity: 2362 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R18 Rear Tyre Size: 225/50 R18
 Front Left Side: Dunlop 7 mm Rear Left Side: Dunlop 7 mm
 Front Right Side: Dunlop 7 mm Rear Right Side: Dunlop 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,520.67	2,601.47	4,919.20	65.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,700.00	2,410.00	1,290.00	34.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,220.67	5,011.47	6,209.20	55.34
Approved Total (Overridden) (S\$)		4,000.00		
(S\$)	11,220.67	4,000.00	7,220.67	64.35
+ GST 7.00/7.00% (S\$)	785.45	280.00	505.45	64.35
Nett Amount (S\$)	12,006.12	4,280.00	7,726.12	64.35
+ Loss of Use (6.0 x S\$100.00/day) (S\$)		600.00		
(S\$)		4,880.00		
Liabe Amount (50.00%) (S\$)		2,440.00		
Global Sum Settlement (S\$)		2,450.00		

INSPECTION

Date of Assignment: 08/02/2017
 Date Inspected: 08/02/2017 Inspected At: C.s.ong Auto Pte Ltd (HQ)
 10, ANG MO KIO IND PARK 2A #02-16 AMK AUTO POINT SINGAPORE 568047
 Singapore 568047

Estimated Period of Repair: 6.0 days

Adjuster: MA CHIN FOOK**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	546.20 FL	*- FL
2	1		*FRONT BUMPER SIDE RETAINER LH	Not Necessary	70.60 FL	*- FL
3	1		*SET FRONT BUMPER CLIPS	Not Necessary	35.00 FL	*- FL
4	1		*FRONT BUMPER FOG LAMP LH	Serviceable	248.90 FL	*- FL
5	1		*FRONT BUMPER FOG LAMP COVER LH	Serviceable	132.40 FL	*- FL
6	1		*FRONT FENDER LH	Repair	689.60 FL	*- FL
7	1		*FRONT DOOR LH	Dented	1,481.30 FL	*1,481.30 FL
8	1		*FRONT DOOR LH OUTER GARNISH	Deformed	328.10 FL	*328.10 FL
9	1		*FRONT FENDER LH OUTER GARNISH	Necessary	172.60 FL	*172.60 FL
10	1		*REAR DOOR LH	Repair	1,502.00 FL	*- FL
11	1		*REAR DOOR LH OUTER CHROME MDLG	Necessary	172.60 FL	*172.60 FL
12	1		*REAR DOOR LH OUTER GARNISH	Deformed	328.10 FL	*328.10 FL
13	1		*REAR BUMPER	Repair	546.20 FL	*- FL
14	1		*REAR BUMPER SIDE RETAINER LH	Not Necessary	55.20 FL	*- FL
15	1		*SET REAR BUMPER CLIPS	Not Necessary	35.00 FL	*- FL
16	1		*REAR FENDER LH	Repair	844.50 FL	*- FL
17	1		*REAR FENDER LH GARNISH	Deformed	172.60 FL	*172.60 FL
18	1		*FRONT LH TYRE	Serviceable	300.00 FS	*- FS
19	1		*FRONT LH SPORT -RIM (LOCAL REPAIR)	Cut	700.00 FS	*200.00 FS
20	1		*REAR LH TYRE (70%)	Cut	300.00 FS	*210.00 FS
21	1		*REAR LH SPORT -RIM (LOCAL REPAIR)	Cut	700.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	9,360.90	3,265.30
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,840.23	663.83
Total Parts (\$\$)	7,520.67	2,601.47

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CONDUCT A COMPUTER WHEELALIGNMENT CHECK	New	100.00	80.00
2	TO CUT AND REMOVE ALL DAMAGED PANELS ,REPLACE NEW PARTS ,REFIT AND REALIGN ALL OF THE ABOVE	New	1,200.00	900.00
3	TO PUTTY AND RESPRAY NEW PAINTWORK ON ALL AFFECTED AREAS	New	2,100.00	1,400.00
4	TO CONDUCT A CHECK ON ALL WIRING SYSTEM	New	100.00	30.00
5	TO APPLY ANTI-RUST ON ALL AFFECTED AREAS	New	200.00	0.00
Gross Labour Cost (S\$)			3,700.00	2,410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >