

22/09/2019

ASS. REC. BY:

REF: CS/CTI 19016948/Ktf3n2

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Claim Chang of CTI

Date/Time: 21.9.19 9.59a.m

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SML 1990 T

Insured: SKT 8988L

at Workshop m/s Lye Design

Tel: 64833353

of 10 Amk Autopaint #104-04

Policy No: DMP/CSN 30196919044

Claim No: SNM1910 2044 8102

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 22.9.2019

CA / REV / REP. / REV 24 HRS

"up"

H.O.D. Endorsement:

Date/Time: 21.9.19 10.04a.m

Person Contacted: Siu Hoon

Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SML 1990T - NA/CTI 19016781/24 DOA - 22/09/2019
	SKT 8988L - NA/CTI 19016781/24 DOA - 22/09/2019
	Part by Part \$1019.80 (Red: 2765.03: 73%)

ASS. REC. BY: Kenneth

REF: C71

## ASSIGNMENT

From:

Date:

30.9.2019

Veh No:

SM2 1990T Tr Regn: 05, 19

Estimated Cost:

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /OD: ☒ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To inspect Vehicle No:

SM2 1990T

Make:

Honda 125

C.C.

1317

at Workshop m/s

Lye Design's

Colour

M.P. white

A/C:

Insured / Std / NI / NA

of

10 AMK Annapoint #04-04

Sp. Reading

3803

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No:

GK3 134816P

Claims No:

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

APR 10.30 a.m

Modi:

☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

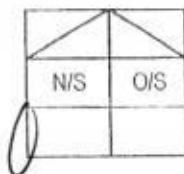
175/70R14

R:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.



Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

9

mm

R/Bal.

9

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

9

mm

L/Bal.

9

mm

Est. Repairs:

02 days

Res.: Yes or No

D.O.A.

22/9/19

D.O.I.

30/9/19

Lum Sum:

1.8.1 %

3 Val.: Yes or No

Survey held at

CA / REV / REP. / 24 HRS

mp.

Vehicle: IN / OUT

Date:

Person Contacted:

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

30/9 Est not ready

RECEIVED 07 OCT 2019

Date/Time, File Pass to?



Preli. Report

Days Of Repair: 2

1) 7/10 Typist



Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

220

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Week end (\$)

Rep. Form

Lump Sum /

TP 1019.30

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2019		26 Sep 2019 09:59 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>			<a href="#">[Created by insurer]</a>						
Insured:									
Main Claimant: <b>HO YEE YING, ID: S7622805A</b>									
Vehicle Reg. No.: <b>SML1990T</b>									
Claim Type: <b>TP / SNM19D204481C02</b>									
Vehicle Reg. No. (Insured): <b>SKT8988L</b>									
Date of Loss: 22/09/2019 13:00 - :59									
Policy/Cover Note No.: DMPCSN30196919044									
Policy No. (Claimant): 5109204369									
Excess: S\$1,500.00									
Repairer: <b>Lye Designs (HQ) 10 Amk Autopoint #04-04, Ang Mo Kio Industrial Park 2A, 568047 Ang Mo Kio - Tel: 64833353</b>									
Handling Insurer: <b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]</b>									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ) - Tel:</b>									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 07/10/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>   <a href="#">Compose Case Mail</a>						
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
<div> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </div>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Nivitha (LKK Auto)**

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**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Thursday, 26 September 2019 9:51 AM  
**To:** 'Elaine Toh'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM19D204481-SKT8988L-CML- PRE-REPAIR SURVEY --- YOUR REF: SKT 8988 L --- ACCIDENT INVOLVING SML 1990 T AQND SKT 8988 L ON 22 SEPTEMBER 2019 ALONG CROSS JUNCTION OF PAYA LEBAR ROAD AND MACPHERSON ROAD AT ABOUT 1300 HOURS

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to your email of 25.09.19.

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please refer to the email below and proceed to survey the third party vehicle.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Elaine Toh [mailto:[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)]  
**Sent:** Wednesday, 25 September, 2019 10:01 AM  
**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D204481-SKT8988L-CML- PRE-REPAIR SURVEY --- YOUR REF: SKT 8988 L --- ACCIDENT INVOLVING SML 1990 T AQND SKT 8988 L ON 22 SEPTEMBER 2019 ALONG CROSS JUNCTION OF PAYA LEBAR ROAD AND MACPHERSON ROAD AT ABOUT 1300 HOURS  
**Importance:** High

Our Ref: SML 1990 T (et)  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and to your List of Surveyors.

Our client confirm appointment of **KENNETH KONG** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue : Lye Designs  
10 Ang Mo Kio Industrial Park 2A  
#04-04 AMK Autopoint  
Singapore 568047  
Contact: Siew Hoon @ 64833353 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection.  
Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

Regards,  
Elaine Toh (Secretary)  
Vision Law LLC  
Tel: 65342811 (Ext. 122)  
Fax: 65356802

cc: SML 1990 T – By fax: 6484 2457 only

**From:** Elaine Cheong [mailto:[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)]

**Sent:** Wednesday, 25 September, 2019 9:55 AM

**To:** [Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)

**Cc:** Claims Dept of CTI

**Subject:** RE: OUR REF: SNM19D204481-SKT8988L-CML- PRE-REPAIR SURVEY --- YOUR REF: SKT 8988 L --- ACCIDENT INVOLVING SML 1990 T AQND SKT 8988 L ON 22 SEPTEMBER 2019 ALONG CROSS JUNCTION OF PAYA LEBAR ROAD AND MACPHERSON ROAD AT ABOUT 1300 HOURS

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to your email of 24.09.19.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

**From:** Claims Dept of CTI

**Sent:** Tuesday, 24 September, 2019 11:28 AM

**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)

**Subject:** OUR REF: SNM19D204481-SKT8988L-CML- PRE-REPAIR SURVEY --- YOUR REF: SKT 8988 L --- ACCIDENT INVOLVING SML 1990 T AQND SKT 8988 L ON 22 SEPTEMBER 2019 ALONG CROSS JUNCTION OF PAYA LEBAR ROAD AND MACPHERSON ROAD AT ABOUT 1300 HOURS

**Importance:** High

Dear Elaine,

Please conduct PRS for SML1990T.

Note : officer in charge – Elaine Cheong 63896530.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]

**Sent:** Tuesday, 24 September, 2019 8:55 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Chee So

Chow <sochow.chee@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>  
**Subject:** PRE-REPAIR SURVEY --- YOUR REF: SKT 8988 L --- ACCIDENT INVOLVING SML 1990 T AQND SKT 8988 L ON 22 SEPTEMBER 2019 ALONG CROSS JUNCTION OF PAYA LEBAR ROAD AND MACPHERSON ROAD AT ABOUT 1300 HOURS  
**Importance:** High

Our Ref: SML 1990 T (et)  
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by **HO YEE YING (HE YIYING)** to notify you of a road traffic accident on 22 September 2019 at about 1300 hours along cross junction of Paya Lebar Road and Macpherson Road involving our client's motor vehicle registration number SML 1990 T and motor vehicle registration number SKT 8988 L driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
Vision Law LLC  
Tel: 65342811 (Ext. 122)  
Fax: 65356802

cc: SML 1990 T – By fax: 64842457 only

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413  
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413  
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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## Denise Tay (LKKAuto)

**From:** Siew Hoon <siewhoon@lyedesigns.com.sg>  
**Sent:** Monday, 7 October 2019 10:37 AM  
**To:** Denise Tay (LKKAuto); Kenneth Kong (LKKAuto)  
**Cc:** Admin-D (LKKAuto)  
**Subject:** RE: SML1990T ESTIMATE BILL > Confirm COR Part-by-Part \$1019.80 and 2 days of repairs

**Importance:** High

Dear Both,

I spotted calculation error at my end : Should be

PART : \$687.25 -  $\frac{\$137.45}{20\%}$  = \$549.80  
Labour \$470

Total COR Part-by-Part \$1019.80 and 2 working days of repairs.

Thank you.

Warm Regards

*Siew Hoon*

Lye Designs  
10 Ang Mo Kio Industrial Park 2A  
#04-04 AMK Autopoint  
Singapore 568047  
T : 6483 3353  
F : 6484 2457  
E : [siewhoon@lyedesigns.com.sg](mailto:siewhoon@lyedesigns.com.sg)  
W : [www.lyedesigns.com.sg](http://www.lyedesigns.com.sg)

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**From:** Siew Hoon [mailto:[siewhoon@lyedesigns.com.sg](mailto:siewhoon@lyedesigns.com.sg)]  
**Sent:** Monday, 7 October 2019 10:13 AM  
**To:** 'Denise Tay (LKKAuto)'; 'Kenneth Kong (LKKAuto)'  
**Cc:** 'Admin-D (LKKAuto)'  
**Subject:** RE: SML1990T ESTIMATE BILL > Confirm COR Part-by-Part \$1088.53 and 2 days of repairs  
**Importance:** High

Dear Kenneth and Denise

We agree to finalise per marking.

Parts : \$687.25 -  $\frac{\$68.73}{20\%}$  = \$618.53  
Labour \$470

Total COR Part-by-Part \$1088.53 and 2 working days of repairs.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/09/2019 13:12
Date Of Accident	22/09/2019 13:00
Exact Location Of Accident	X JUNCTION UPPER PAYA LEBAR ROAD & MACPHERSON RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SML1990T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HO YEE YING
NRIC No	S7622805A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90060550
Alternative Phone No	Others-98332244

### Vehicle Particulars

Manufacturer	HONDA
Model	FIT
Exact Purpose for which vehicle was being used at time of accident	LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5109204369
Cover Note Number	DRIVO CLASSIC

### Driver

Name of Driver	NICKY TAN KIM KOK
NRIC No	S7319324I
Date Of Birth	08/06/1973
Occupation	INDOOR
Date Of Driving Pass	04/12/1996
Driving Experience	22 YEARS AND 9 MONTHS

Gender	MALE
Mobile Number	(LOCAL) +65-98332244
Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	BLK 152 #09-106 RIVERVALE CRESCENT
Postcode	540152
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	Name: : HO YEE YING Gender: : Female
Passenger 2	Name: : JERMAINE TAN HUI LING Gender: : Female

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	KAMPONG JAVA NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 21 KAMPONG JAVA ROAD , POSTCODE: 228892 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2959999 - FAX NO: 63918499
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE SIZE TOO BIG

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKT8988L

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF INJURED PERSON 1

Name

JERMAINE TAN HUI LING

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SML1990T

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

YES

Address

Postcode

## Sketch Plan

INCOME MOTOR SERVICE CENTRE

Report No: MT/

D.O.A: 01/09/2019  
Time: 00:01 hrs

Report Date & Start Time: 23/09/2019 / 12:48

Vehicle No: SML1990T Reporting Type:

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

23/09/19 / 12:48

Policyholder's Signature / Date & Time



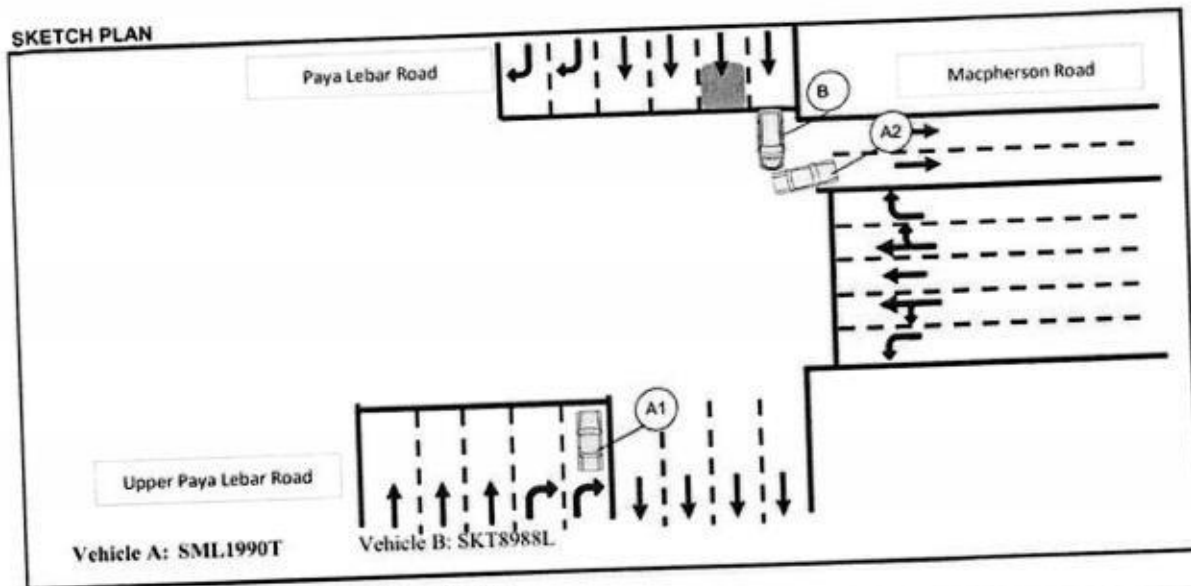
23/09/19 / 12:48

Driver's Signature (If driver is not the policyholder) / Date & Time

Alan Tang (S098825)  
Customer Care Executive  
Motor Service Centre

Witnessed by Reporting Centre Personnel

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report

### Declaration

I/We declare the foregoing particulars are true in every respect.

23/09/19 / 12:48

Policyholder's Signature / Date & Time

23/09/19 / 12:48

Driver's Signature (If driver is not the policyholder) / Date & Time

Alan Tang (S098825)  
Customer Care Executive  
Motor Service Centre

Witnessed by Reporting Centre Personnel

POLICE REPORT



**SINGAPORE  
POLICE FORCE**



T/20190922/2072

1 of 4

Police Station Of Origin:  
Kampong Java N.P.C  
21 Kampong Java Road SINGAPORE  
228892  
Tel No: 1800-2959999

Report No. T/20190922/2072

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 22/09/2019 17:44	Vide Report No.: E/20190922/0127	Station Diary No.: 38
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**Informant's Particulars**

Name of Informant: NICKY TAN KIM KOK			Address: APT BLK 152 RIVERVALE CRESCENT #09-106 SINGAPORE 540152	
ID Type / ID No.: NRIC NO / S73193241			Contact No.: Home/Office:	Mobile: 98332244
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Male	Age: 46	Date of Birth: 08/06/1973	Type of Informant: Driver	
Race: Chinese			Language: English	Institution / School Name:
Occupation: Company director			Driving Licence Information: Class:	Date of Expiry:

**General Information of the Accident**

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 22/09/2019 13:00	Type of Location: X-Junction
Location: Junction of Road 1 and Road 2 PAYA LEBAR ROAD MACPHERSON ROAD Cross junction of Paya Lebar Road and Macpherson Road	Weather: Clear	Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Two Way	Traffic Control: Not Controlled	Traffic Volume: Light	Anyone conveyed by ambulance: Yes	
Type of Collision: Between Moving Vehicles - Head To Rear				

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKT8988L	Car					0
SML1990T	Car				Slightly Damaged	2

**Details of Person Involved**

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	





**SINGAPORE  
POLICE FORCE**



T/20190922/2072

2 of 4

Police Station Of Origin:  
Kampong Java N.P.C  
21 Kampong Java Road SINGAPORE  
228892  
Tel No: 1800-2959999

Report No T/20190922/2072

**CONTINUATION OF REPORT**

<b>Passenger</b>		ID No.		S7622805A
Name	HO YEE YING		Contact No.	90060550
Related Vehicle	SML1990T (Car)		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Hospital/Clinic	NIL		Date Treatment	NIL
No. of Days granted Medical Leave		NIL	Date Discharge	NIL
		Degree of Injury	NIL	
<b>Driver</b>		ID No.		S7319324I
Name	NICKY TAN KIM KOK		Contact No.	98332244
Related Vehicle	SML1990T (Car)		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Hospital/Clinic	NIL		Date Treatment	NIL
No. of Days granted Medical Leave		NIL	Date Discharge	NIL
		Degree of Injury	NIL	
<b>Passenger</b>		ID No.		T0627651I
Name	JERMAINE TAN HUILING		Contact No.	91473083
Related Vehicle	SML1990T (Car)		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Hospital/Clinic	KK WOMEN'S AND CHILDREN'S HOSPITAL		Date Treatment	22/09/2019
No. of Days granted Medical Leave		03	Date Discharge	22/09/2019
		Degree of Injury	Slight	

**Brief Details.**

On 22/09/2019 at 1300hrs, I was driving in my vehicle (SML1990T) with my wife sitting in the front passenger seat and my daughter was sitting behind the front passenger seat, along Paya Lebar Road and Macpherson Road junction, when suddenly another vehicle (SKT6988L) collided with the rear of my vehicle with the front of her's. After which, I came out of the vehicle to make a check on the damages which was my vehicle's back bumper was slightly damaged. I then waited for the other vehicle driver to step of the vehicle so that we could exchanged particulars in regards for this accident. However, the said driver did not do so and instead drove off without providing any particulars.

Traffic Police and Ambulance were at the scene of the accident. Traffic Police provided a case card with incident no. E/20190922/0127. And my daughter was conveyed to KK Hospital as she felt pain on her left arm and slight dizziness. She was given 3 days of MC from KK Hospital.

I am lodging this police report as the Traffic Police IO Joel Ong informed me to make a police report



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Kampong Java N.P.C  
21 Kampong Java Road SINGAPORE  
228892  
Tel No: 1800-2959999



T/20190922/2072

3 of 4

Report No. T/20190922/2072

**CONTINUATION OF REPORT**

before giving him a call back.

## Register New Vehicle (Acknowledgement)

### Vehicle Particulars

Vehicle No:	SML1990T	Vehicle Scheme:	Normal
Vehicle Type:	P10 - Passenger Motor Car		
Vehicle Attachment 1:	No Attachment	Vehicle Attachment 3:	
Vehicle Attachment 2:		Vehicle Model:	FIT 1.3 GF CVT
Vehicle Make:	HONDA	Engine No:	11381457327
Chassis No:	GK31348169	Trailer Chassis No:	
Motor No:		Passenger Capacity:	4
Propellant:	Petrol	Power Rating:	
Engine Capacity:	1317 cc		
Maximum Power Output:	73.0 kW (97 bhp)	Maximum Laden Weight:	1305 kg
Unladen Weight:	1030 kg	Secondary Colour:	
Primary Colour:	White	Original Registration Date:	09 May 2019
First Registration Date:	09 May 2019	Open Market Value:	\$15,403.00
Manufacturing Year:	2019	Minimum PA&F Benefit:	\$2,701.00
PARF Eligibility:	Yes	Additional Registration Fee Rate:	First \$15,403.00 (100%)
No. of Transfers:	0		
Actual ARF Paid:	\$5,403.00		

### Owner Particulars

Owner Name:	HO YEE YING
Owner ID Type:	Singapore NRIC
Owner ID:	S7622805A
Registered Address Type:	HDB / HUDC
Registered Block/House No:	152
Registered Street Name:	RIVERVALE CRESCENT
Registered Unit No:	# 09 - 106
Registered Building Name:	
Registered Postal Code:	540152
COE No. / Expiry Date:	201905010100273549 / 2029
COE Bid Category:	A - Car up to 1600cc & below
QP Paid:	\$33,199.00

### Transaction Details

Business Transaction Ref. No:	20190509135527420206
Business Transaction Date:	09 May 2019
Business Transaction Time:	13:55:27

### Message

The above vehicle has been successfully registered.

Please note that \$29,111.00 will be deducted from your GIRO account.



(Panel Beating, Repair, Servicing & General Claims)  
10, AMK, Singapore, 094-044 Alty, Mo Kin, Ind. Park 2A, Singapore 560047  
TEL: 6480 3353 FAX: 6484 2457 Email: ldm@ldye.com.sg  
Reg No: 5280993D

# ESTIMATE

Not Authorized  
Runway B4 point

Date 2 Oct 2019

To

Owner Ho Yee Ying  
Vehicle Reg. No. SML1990T  
Make/Model Honda Fit 1.3  
Chassis No. GK334869  
Year Mfg 2019  
Date of Accident 22 September 2019

2 days

8979.80

ESTIMATE COST OF REPAIR TO "HONDA FIT"			
" REG. NO. SML1990T"			
ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	<u>List Items</u>		
1pc	Rear Bumper	569.25	569.25
10 pcs	Rear Bumper Clips	5.00	50.00
2 pcs	Rear Bumper Side Retainer: LHR and RHR	18.00	36.00
2 pcs	Rear Bumper Side Protector: LHR and RHR	60.00	120.00
1pc	Rear Bumper Center Protector	160.00	160.00
1pc	Taillamp: LHR	529.00	529.00
6 pcs	Taillamp Clips: LHR	5.00	30.00
1pc	Rear Boot Cover(Boot Lid)	900.00	900.00
			2,394.25
	Less 20%		-239.43
	Total List Items		2,154.83
	<u>Labour Charges</u>		
	To remove, refix interior upholstery to facilitate repair works	80.00	80.00
	To remove, refix rear reverse sensor	50.00	50.00
	To putty and re-spray paint of the affected areas	800.00	800.00
	To panel beat, remove and replace the above damaged, knock out dents on affected portion, adjust and realign the same	700.00	700.00
	Total Labour Charges		1,630.00
	<b>GRAND TOTAL : PARTS AND LABOUR</b>		<b>3,784.83</b>

1915.40

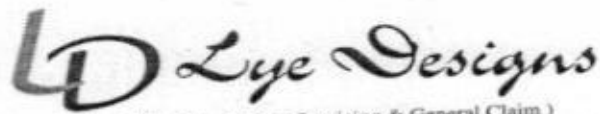
2201  
2006

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



( Panel Beating , Repair, Servicing & General Claim )  
10, AMK Autopoint, #04-04 Ang Mo Kio, Ind. Park 2A, Singapore 568047  
TEL : 6483 3353 FAX : 6484 2457 Email: ldemail@singnet.com.sg  
Reg No: S2806993D

## ESTIMATE ( SUPPLEMENTARY)

Date 3 Oct 2019

To

Owner Ho Yee Ying  
Vehicle Reg. No. SML1990T  
Make/Model Honda Fit 1.3  
Chasis No. GK334869  
Year Mfg 2019  
Date of Accident 22 September 2019

ESTIMATE COST OF REPAIR TO "HONDA FIT" " REG. NO. SML1990T"			
ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1pc	<u>List Items</u>		
	LH Rear Fender Cover		cm 50.00 ✓
	Less 20%		-5.00
	Total List Items		45.00

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19016948/KTF3N2  
Date: 08/10/2019

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN30196919044	
Claimant Vehicle No :	SML1990T	Insured Vehicle No :	SKT8988L	
Date of Loss:	22/09/2019	Nature of Claim:	TP	Claim No: SNM19D204481C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SML1990T	Engine No:	L13B1457327
Make & Model:	HONDA FIT, 1.3 (A)	Chassis No:	GK31348169
Reg. Date:	09/05/2019 (Man. Year: 2019)	Odometer:	3803 km
Colour:	Metallic Pearl White		
Engine Capacity:	1317 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	175/70R14	Rear Tyre Size:	175/70R14
Front Left Side:	Dunlop 9 mm	Rear Left Side:	Dunlop 9 mm
Front Right Side:	Dunlop 9 mm	Rear Right Side:	Dunlop 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,955.40	549.80	1,405.60	71.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,630.00	470.00	1,160.00	71.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>3,585.40</b>	<b>1,019.80</b>	<b>2,565.60</b>	<b>71.56</b>

## INSPECTION

Date of Assignment:	26/09/2019	
Date Inspected:	30/09/2019	Inspected At: Lye Designs (HQ) 10 Amk Autopoint #04-04, Ang Mo Kio Industrial Park 2A Singapore 568047

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 08 Oct 2019)
<b>Parts:</b> 144	HONDA FIT 1.3 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SML1990T)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Mtg Cracked	569.25 FL	*569.25 FL
2	10	*REAR BUMPER CLIPS	Necessary	50.00 FL	*50.00 FL
3	1	*REAR BUMPER SIDE RETAINER-LHR AND RHR	N/s Distorted	36.00 FL	*18.00 FL
4	2	*REAR BUMPER SIDE PROTECTOR-LHR AND RHR	Serviceable	120.00 FL	*- FL
5	1	*REAR BUMPER CENTER PROTECTOR	Serviceable	160.00 FL	*- FL
6	1	*TAILLAMP:LHR	Serviceable	529.00 FL	*- FL
7	6	*TAILLAMP CLIPS:LHR	Not Necessary	30.00 FL	*- FL
8	1	*REAR BOOT COVER (BOOT LID)	Repair	900.00 FL	*- FL
9	1	*LH REAR FENDER COVER	Cracked	50.00 FL	*50.00 FL
				<b>Sub Total (\$\$)</b>	<b>2,444.25 687.25</b>
				<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>488.85 137.45</b>
				<b>Total Parts (\$\$)</b>	<b>1,955.40 549.80</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE,REFIX INTERIOR UPHOLSTERY TO FACILITATE REPAIR WORKS	New	80.00	0.00
2	TO REMOVE,REFIX REAR REVERSE SENSOR	New	50.00	50.00
3	TO PUTTY AND RE-SPRAY PAINT OF THE AFFECTED AREAS	New	800.00	220.00
4	TO PANEL BEAT,REMOVE AND REPLACE THE ABOVE DAMAGED,KNOCK OUT DENTS ON AFFECTED PORTION,ADJUST AND REALIGN THE SAME	New	700.00	200.00
Gross Labour Cost (\$\$)			1,630.00	470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >