

Surveyor

REF: CS1/IPC19016929/Dg d3²

*From Malaysia branch

ASSIGNMENT (Office)

From (Person) Gerald Poh of IPC

Date/Time: 13/09/2019

Estimated Cost: Bill to:

Special Instruction:

1/5: \$9950.00

Third Parties:

Claimant:

Surveyor: Absolute Appraisal Services

Workshop: City Auto

OD/TP Re-inspection Evaluation

To Inspect Vehicle No: SFY 3172P

Insured: JMT992

at Workshop m/s City Auto

Tel:

of B1R8 Sin Ming Ind. Est #01-60/62

Policy No:

Claim No: 17/18/18/vp97/265210

Sum Insured:

Excess:

Make of Veh:

D.O.A. 07/08/2018

(Client's Record)

H.O.D. Endorsement/Date:

Date/Time: Person Contacted:

Vehicle IN / OUT

Date/Time: Confirmed with Final Fig , days (Red \$ / %; Original. 6 days)

Date/Time: Submit Final Fig , days (Red \$ / %; Original days)

Date/Time	Action/Instruction
	SFY 3172P - HBA/II 14013378/y
	DUA: 15/7/2019
26/9/19 @ 9.05am	Seek second opinion on the repair cost to the third party's car. Email to Pangsura (Kl branch) to asking provide QIA & bigger picture.
10/10/19	To submit 1/5 6750/- with 5 dgs & n (Red \$ 3200, 32%)
	Cor should be 1/5 \$ 6800 instead of 6750 (Red \$ 3150, 32%)

RECEIVED 10 OCT 2019

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/
Evaluated by:

Fee Charged:

Basic & Add

Transport

Photos

Others

Total

Date:

150

1) Date/Time 16/10/19 File Pass to JMT992

2) Date/Time File Return to

3) Date/Time File Pass to

4) Date/Time File Return to

5) Date/Time File Pass to

6) Date/Time File Return to

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 13 September 2019 9:01 AM
To: assignments
Subject: FW: To seek second opinion SFY 3172 P Our ref : 17/18/18/VP97/265210 [External General]
Attachments: AR.pdf; photosadj.pdf
Importance: High

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Kindly please
send a bigger
picture of
damaged vehicle,
as too small
to assess
minor damages.*

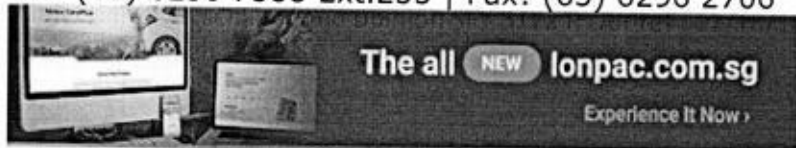
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 12 September 2019 6:01 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; BAYUSURIA BINTI ZAINAL <bayusuriazainal@lonpac.com>
Subject: FW: To seek second opinion SFY 3172 P Our ref : 17/18/18/VP97/265210 [External General]
Importance: High

Lonpac External - General

Dear Veron,

Kindly assist.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: BAYUSURIA BINTI ZAINAL
Sent: Thursday, 12 September, 2019 5:59 PM
To: GERALD POH WEE BIN
Subject: To seek second opinion SFY 3172 P Our ref : 17/18/18/VP97/265210 [External General]
Importance: High

Lonpac External - General

Dear Gerald,

Kindly help to seek second opinion on the repair costs to the third party's car.

Copies of adjuster's report and photographs are attached for your attention.

Thanks & Regards,

Bayusuria Zainal

LONPAC Insurance Bhd

21st Floor Bangunan Public Bank

No. 6 Jalan Sultan Sulaiman

50000 Kuala Lumpur.

☎ 03 2723 7732 📠 03 2034 2654

✉ bayusuriazainal@lonpac.com

Lonpac External - General data is for internal / external use.



POLIS DIRAJA MALAYSIA

REPOT POLIS

Balai : TRAFIK MELAKA TENGAH
Daerah : MELAKA TENGAH
Kontinjen : MELAKA
No Repot : TRAFIK MELAKA TENGAH/014611/18
Tarikh : 07/08/2018
Waktu : 1911 PM
Bahasa Diterima : B. Malaysia

Pegawai Penyiasat : R190414
No Repot Bersangkut : TRAFIK MELAKA
TENGAH/014609/18

Butir-butir Penerima Repot

Nama : AZALI NIN HASSAN
Butir-butir Jurubahasa (Jika Ada)
Nama : ---
No Paspot : ---
Alamat : ---

No Personel : R124940

Pangkat : KPL

No K/P (Baru) : ---

No Polis/Tentera : ---

Bahasa Asal : ---

Butir-butir Pengadu

Nama : NG HUAN CHIEH KEVIN (HUANG HUANJIE)
No K/P (Baru) : ---
No Sijil Beranak : ---
Jantina : Lelaki
Keturunan : Melayu
Pekerjaan : BISNES
Alamat Tempat Tinggal : APT BLK 445 SIN MING AVENUE #04-469 SINGAPORE, 570445
Alamat Ibu/Bapa : ---
Alamat Pejabat : ---
No Tel (Rumah) : ---
No Tel (Pejabat) : ---
No Tel (HP) : 6594799242

No Polis/Tentera : ---

No Paspot : S7737853G

Tarikh Lahir : 30/12/1977

Umur : 40 tahun 7 bulan

Warganegara : Singapore

Pengadu Menyatakan:-

PADA 07/08/2018 JAM LEBIH KURANG 1650PETANG SEMASA SAYA SEDANG MEMANDU M/KAR NO.SFY3172P DARI KUALA LUMPUR HENDAK PERGI KE BANDAR MELAKA.APABILA SAYA SAMPAI DI JLAN MUFTHI HJ.KHALIL BERDEPAN DENGAN HOSPITAL MELAKA.PADA MASA ITU ADA SEBUAH AMBULAN HENDAK MASUK KE PINTU MASUK HOSPITAL BESAR DAN KENDERAAN DI DEPAN SAYA MEMBERI LALUAN DAN SAYA BERHENTI.TIBA-TIBA BAHGAIAN BELAKANG M/AKR SAYA TELAH DI LANGGAR OLEH SEBUAH M/KAR NO.JMT992 .AKIBAT KEJADIAN ITU M/KASR TELAH MENGALAMI KEROSAKAN BUMPER BELAKANG ROSAK,LAMPU BELAKANG KIRI PECAH,BONET BELAKANG KEMEK,LAIN-LAIN KEROSAKAN TIDAK PASTI.INILAH LAPORAN SAYA.

Tandatangan Pengadu:

Tandatangan Jurubahasa(Jika ada) :

Tandatangan Penerima Repot:

ID Pencetak | Tarikh @ Masa Cetak

SAZLIAN YONG DIAKUISAH

b/p KETUA POLIS DAERAH
KOTA JINGGI

UNTUK TUNTUTAN SIVIL SAHAJA



POLIS DIRAJA MALAYSIA

REPOT POLIS

Balai : TRAFIK MELAKA TENGAH
Daerah : MELAKA TENGAH
Kontinjen : MELAKA
No Repot : TRAFIK MELAKA TENGAH/014609/18
Tarikh : 07/08/2018
Waktu : 1844 PM
Bahasa Diterima : B. Malaysia

Pegawai Penyiasat : R190414

Butir-butir Penerima Repot

Nama : AZALI NIN HASSAN

No Personel : R124940

Pangkat : KPL

Butir-butir Jurubahasa (Jika Ada)

Nama : ---

No K/P (Baru) : ---

No Polis/Tentera : ---

No Paspot : ---

Bahasa Asal : ---

Alamat : ---

Butir-butir Pengadu

Nama : LIM BEE LIN

No K/P (Baru) : 721027045138

No Polis/Tentera : A2337117

No Paspot : ---

No Sijil Beranak : ---

Jantina : Perempuan

Tarikh Lahir : 27/10/1972

Umur : 45 tahun 9 bulan

Keturunan : Cina

Warganegara : Malaysia

Pekerjaan : KERANI

Alamat Tempat Tinggal : NO 52 A JLN MH 22 TMN MUZAFFAR HEIGHT AYER KEROH 75450 BUKIT KATIL
MELAKA MALAYSIA

Alamat Ibu/Bapa : ---

Alamat Pejabat : ---

No Tel (Rumah) : ---

No Tel (Pejabat) : ---

No Tel (HP) : 019-3335993

Pengadu Menyatakan:-

PADA 07/08/2018 JAM LEBIH KURANG 1650PETANG SEMASA SAYA SEDANG MEMANDU M/KAR NO.JMT992 DARI AYER KEROH HENDAK PERGI KE BANDAR MELAKA.APABILA SAYA SAMPAI DI JALAN MUFTHI HJ.KHALIL DEPAN HOSPITAL BESAR MELAKA.PADA MASA ITU ADA SEBUAH AMBULAN MASUK KE JALAN LALUAN KECEMASAN.KENDERAAN DI HADAPAN SAYA BERHENTI.SAYA PUN BREK DAN PADA MASA YANG SAMA BAHAGIAN DEPAN M/KAR SAYA TELAH TERLANGGAR BAHGIAN BELAKANG SEBUAH M/KAR NO.SFY3172P YANG BERADA DI DEPAN M/KAR SAYA.AKIBAT KEJADIAN ITU M/KAR SAYA TELAH MENGALAMI KEROSAKAN BUMPER DEPAN ROSAK,LAMPU DEPAN KANAN PECAH.BONET DEPAN KEMEK,PENGHADANG BESI DEPAN KEMEK,KEROSAKAN DI TANGKI AIR COND,KEROSAKAN DI BAHAGIAN INJIN.MUDGURD DEPAN KANAN KEMEK,LAIN-LAIN KEROSAKAN TIDAK PASTI,INILAH LAPORAN SAYA.

Tandatangan Pengadu:

Tandatangan Jurubahasa(Jika ada) :

Tandatangan Penerima Repot:

ID Pencetak | Tarikh @ Masa Cetak

SALINAN YANG DIAKUI SAH
: A7024101 | 24/09/2018 12:00:38 PM

b/p KETUA POLIS DAERAH
KOTA TINGGI

UNTUK TUNTUTAN SIVIL SAHAJA



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0413 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle Inspection Report

To: Ng Huan Chieh Kevin
C/o: Blk 8 Sin Ming Ind Est #01-60/62
Singapore 575643

Date of report: 05.09.2018
Date of request: 16.08.2018
Date of inspection: 16.08.2018
Date of accident: 07.08.2018
Claim type: Third Party Claim

Report No: AAS/2018/349

Particulars of affected vehicle:

Registration no: SFY3172P
Make/Model: Volvo S40 2.0 (A)
Year of registration: 2009/10
Colour: Metallic Grey

Odometer: 164275 km
Engine Capacity: 1999 cc
Engine no: B4204S3182518
Chassis no: YV1MS434BA2502471

Condition of tires:

Front Left: 7mm
Make: Continental
Rear Left: 7mm
Make: Continental

Front Right: 7mm
Make: Continental
Rear Right: 7mm
Make: Continental

Type of road wheel: Alloy (The above represent the remaining life of the tire thread)

Pre-accident condition (Static tests only)

General Bodywork	: Good
Paintwork	: Good
Handbrake	: In order
Footbrake	: In order
Steering	: In order
Apparent engine modification	: Nil

The Assignment

The inspection was conducted at M/s. City Auto Pte Ltd
Blk 8 Sin Ming Ind Est #01-60/62
Singapore 575643

(Subsequent inspection was conducted)

Assessment

Repairer's estimate:	\$ 16,498.05
Revised estimate:	\$ 12,460.91
Recommended reserve:	\$ 9,950.00 (Lump sum)

Estimated normal duration of repairs : 6 Working days



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0413 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle No: SFY3172P

Report No: AAS/2018/349

W/O PREJUDICE

Point of impact

At the LHR portion.

General description of damages

The boot lid, LH tail lamp, rear bumper, rear bumper lower, rear end panel, LHR fender, exhaust silencer, etc.

Other parts were also found damaged. (See schedule for details)

Recommendation

The estimate cost of repair submitted by M/s City Auto Pte Ltd as per schedule attached have been revise and scrutinize. We list the breakdown of our findings and recommendation as per attached.

Our adjusted amount for the cost of repair is SGD \$12,460.91

Conclusion

The repairer has agreed to undertake the repair at a lumpsum of SGD \$9,950.00

Under normal circumstances, the repair of the damaged vehicle should be completed within a reasonable period of 6 working days.

We have **Not Authorised** and/or instruction to the repairer to proceed with the repairs. This inspection was conducted entirely on a '**Without Prejudice**' basis.

We are pleased to advise that the inspection was carried out accordingly and hereby submit our appraisal report which includes 70 photographs.

Your Faithfully

Absolute Appraisal Services Pte Ltd



Nicky Seah
Automobile Appraiser
MSAAA / MSMCTA



ABSOLUTE APPRAISAL SERVICES PTE LTD LOSS ADJUSTERS & MOTOR APPRAISERS

160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722

Mobile: 9688-0413 Fax: 6266-7396

Email: absolute.app.svcs@gmail.com

Vehicle No: SFY3172P

Report No: AAS/2018/349

Appraisal Schedule

S/N	Parts Description	Qty	Condition	Repairer's Est	Revised Est
1	Boot lid	1	Dented/Distorted	1875.00 \$ 2,671.97	\$ 2,671.97 ✓
2	Boot lid nameplate 'Volvo'	1	Necessary	\$ 92.90	\$ 92.90 ✓
3	Boot lid nameplate 'S40'	1	Necessary	\$ 82.00	\$ 82.00 ✓
4	Boot lid nameplate '2.0'	1	Necessary	\$ 80.80	\$ 80.80 ✓
5	Boot lid lock	1	Serviceable	\$ 530.70	-
6	Boot lid weather-strip	1	Serviceable	\$ 166.90	-
7	Tail lamp LH	1	Cracked	\$ 820.30	\$ 820.30 ✓
8	Rear bumper	1	Dented/Torn	1285.40 \$ 1,827.33	\$ 1,827.33 ✓
9	Rear bumper lower	1	Grazed/Cut	\$ 693.00	\$ 693.00 ✓
10	Rear bumper reflector LH	1	Broken	\$ 115.43	\$ 115.43 ✓
11	Rear bumper centre bracket	1	Dented	\$ 422.30	\$ 422.30 3✓
12	Rear bumper retainer LH	1	Cracked	\$ 97.57	\$ 97.57 3✓
13	Rear bumper support LH	1	Cracked	\$ 74.58	\$ 74.58 3✓
14	Rear bumper reinforcement	1	Dented	1135.00 \$ 1,222.50	\$ 1,222.50 ✓
15	LHR fender inner shield	1	Broken	\$ 261.90	\$ 261.90 ✓
16	Rear end panel	1	Dented/Repair	\$ 1,127.18	-
17	Rear end panel trim	1	Serviceable	6441.73 \$ 552.36	-
18	Exhaust silencer	1	Dented	\$ 968.33	\$ 968.33 R
List total:				\$ 11,808.05	\$ 9,430.91
1	Boot lid inner trim clips	1set	Necessary	\$ 50.00	\$ 50.00 NH
2	Reverse sensor	1set	Malfunctioned	220.00 \$ 300.00	\$ 250.00
3	Joint sealant	1	Not Necessary	\$ 60.00	- 220/-
Special nett total:				\$ 410.00	\$ 300.00
Parts Total:				\$ 12,218.05	\$ 9,730.91



ABSOLUTE APPRAISAL SERVICES PTE LTD LOSS ADJUSTERS & MOTOR APPRAISERS

160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722

Mobile: 9688-0413 Fax: 6266-7396

Email: absolute.app.svcs@gmail.com

Vehicle No: SFY3172P

Report No: AAS/2018/349

S/N Labour Description

1 Check rear lightings & wirings.

Repairer's Est

Revised Est

\$ 80.00

\$ ~~50.00~~ 30/-

2 Remove & transfer boot lid fittings.

\$ 150.00

\$ 100.00 60/-

3 Renew reverse sensor.

\$ 50.00

\$ ~~50.00~~ 40/-

4 Remove & refit rear upholsteries to enable replacement.

\$ 120.00

\$ 100.00 ✓

5 Renew exhaust silencer.

\$ 180.00

\$ 150.00 NH

6 Anti rust treatment on rear affected panels.

\$ 100.00

\$ ~~80.00~~ 60/-

7 To renew rear damaged parts, Panel beat, reform & realign affected area.

\$ 2,000.00

\$ ~~1,200.00~~ 800/-

8 To respray rear affected panels.

\$ 1,600.00

\$ ~~1,000.00~~ 800/-

Labour Total:

\$ 4,280.00

\$ 2,730.00

Grand Total:

\$ 16,498.05

\$ 12,460.91

The final adjusted lump sum amount is \$9,950.00

Under normal circumstances, the repair should be completed within a reasonable period of 6 working days.

70 Photographs were taken at the time of inspection.

8451.73

2/5 6750/-

5 days

Disclaimer: This report is intended for the exclusive use of the address solely in relation to the loss occurrence in which the assessed vehicle involved. No liability or responsibility whatsoever shall be held by Absolute Appraisal Service Pte Ltd for any reliance on this report by any third party.



Your Ref: 17/18/18/VP97/265210

Date: 10th October 2019

Our Ref: CSI/LPC19016929/Dqd3s2

M/s Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Dear Sir / Madam,

**EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO: SFY 3172P
INSURED VEHICLE: JMT 992 ACCIDENT DATE: 07/08/2018**

We thank you for your instruction on 13/09/2019.

We acknowledge receipt of the following documents:-

- a) Automobile Inspection Report of SFY 3172P from M/s Absolute Appraisal Services Pte Ltd.
- b) Polis Diraja Malaysia of Vehicles SFY 3172P and JMT 992.
- c) Damaged vehicle photographs of SFY 3172P.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

1. Information Recorded: -

Registration Number	: SFY 3172P
Make & Model	: Volvo S40 2.0 (A)
Year of Registration	: 2009
Chassis Number	: YV1MS434BA2502471
Engine Capacity	: 1999 cc

2. We recommend that the repairs of the entire damage require about 5 (Five) working days to complete.
3. We hereby provide our recommendations on the cost of repair to the damaged vehicle as stated in the following page.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFY 3172P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID	DENTED / DISTORTED	2,671.97	1,875.00
1	BOOT LID NAME PLATE 'VOLVO'	NECESSARY	92.90	92.90
1	BOOT LID NAME PLATE 'S40'	NECESSARY	82.00	82.00
1	BOOT LID NAME PLATE '2.0'	NECESSARY	80.80	80.80
1	BOOT LID LOCK	SERVICEABLE	530.70	-
1	BOOT LID WEATHER-STIP	SERVICEABLE	166.90	-
1	TAIL LAMP LH	CRACKED	820.30	820.30
1	REAR BUMPER	DENTED / TORN	1,827.33	1,285.40
1	REAR BUMPER LOWER	GRAZED / CUT	693.00	693.00
1	REAR BUMPER REFLECTOR LH	BROKEN	115.43	115.43
1	REAR BUMPER CENTRE BRACKET	SERVICEABLE	422.30	-
1	REAR BUMPER RETAINER LH	SERVICEABLE	97.57	-
1	REAR BUMPER SUPPORT LH	SERVICEABLE	74.58	-
1	REAR BUMPER REINFORCEMENT	DENTED	1,222.50	1,135.00
1	LHR FENDER INNER SHIELD	BROKEN	261.90	261.90
1	REAR END PANEL	TO REPAIR SEE LABOUR	1,127.18	-
1	REAR END PANEL TRIM	SERVICEABLE	552.36	-
1	EXHAUST SILENCER	TO REPAIR SEE LABOUR	968.33	-
			11,808.05	6,441.73
SPECIAL NETT ITEMS				
1	SET BOOT LID INNER TRIM CLIPS (SN)	NOT NECESSARY	50.00	-
1	SET REVERSE SENSOR (SN)	MALFUNCTIONED	300.00	220.00
1	JOINT SEALANT (SN)	NOT NECESSARY	60.00	-
			410.00	220.00
LABOUR				
CHECK REAR LIGHTING & WIRINGS.			80.00	30.00
TO REMOVE & TRANSFER BOOT LID FITTINGS.			150.00	60.00
RENEW REVERSE SENSOR.			50.00	40.00
REMOVE & REFIT REAR UPHOLSTERIES TO ENABLE REPLACEMENT.			120.00	100.00
RENEW EXHAUST SILENCER.			180.00	-

Report Ref No. CS1/LPC19016929/Dqd3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	ANTI RUST TREATMENT ON REAR AFFECTED PANELS.		100.00	60.00
	TO RENEW REAR DAMAGED PARTS, PANEL BEAT, REFORM & REALIGN AFFECTED AREA. INCLUSIVE OF THE REPAIR OF REAR END PANEL AND EXHAUST SILENCER.		2,000.00	800.00
	TO RESPRAY REAR AFFECTED PANELS.		1,600.00	800.00
			4,280.00	1,890.00
GRAND TOTAL			16,498.05	8,551.73
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,750.00

Report Ref No. CS1/LPC19016929/Dqd3s2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.