

Cecilia Chong (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 17 July 2020 4:36 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: PRS FOR SJQ7620G (EQ: YN3782L // DM19HO02647-JG)

Dear Cecilia

Please submit WP report

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be "Joel Goh", is located on the right side of the page.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, July 17, 2020 4:32 PM
To: Joel Goh
Subject: RE: PRS FOR SJQ7620G (EQ: YN3782L // DM19HO02647-JG)

Dear Joel,

We are pending for TP LOD after informing TP that settlement at 50/50,

However, no reply from TP at all.

Kindly let us have your instruction/approval to submit WP report.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 17 July, 2020 3:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRS FOR SJQ7620G (EQ: YN3782L // DM19HO02647-JG)

Dear All

Please advise if this survey report is ready.
We received incoming LOD from TP lawyer.

Announcement

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