

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 30 October 2019 2:06 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 22/9/2019 involving SHD 6005G & SLK 9499K (EQ's insured)
Our Ref: TAX/09/19/2081/lg
Attachments: img-X30134327-0001.pdf, SHD6005G laid-up report.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1350.00
Loss of Rental	\$556.40 (5 days x \$111.28)
Loss of Income	\$300.00 (5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2213.40

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please be informed that our relief driver Mr Pua Choon Seng (NRIC No. Sxxxx462C) is claiming his injury and loss of income (based on his medical leave) through his own lawyer. We are claiming the loss of income (based on downtime) on behalf of our hirer Mr Snd Kay Hock (NRIC No. Sxxxx904Z).

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ119016919/Epb3

09 October 2019

CHENG PUAY KUANG
BLK 248 BISHAN STREET 22
#14-358
SINGAPORE 570248

Dear Sir/Madam,

**ACCIDENT INVOLVING SLK 9499K & SHD 6005G ALONG/AT CTE TOWARDS PIE
TO TUAS ON 22/09/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 6005G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *EQ Insurance Company Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHD 6005G (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHD 6005G that was damaged pursuant to the accident which occurred on 22/09/2019 (date) along CTE TWDS PIE (location) involving vehicle no/s SLK 9499K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4 (day) of Nov (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 23/9/2019

Our Ref. No.:

Letter of Authorisation

I, Pha choon Seng (NRIC No.: [REDACTED])
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
SHD 6005 G hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SLK 9499 K happened on 1.45pm 22-9-19
along C.T.E Toward Pie
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name

Pha choon Seng

Signature:

NRIC No.

...

Tel No.

...

Address

...

...



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV191000473
Date : 25.10.2019
Vehicle No. : SHD6005G
Your Ref No. : TAX/09/19/2081
Our Ref No. : 24103484
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	1,350.00
GRAND TOTAL					\$ 1,350.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 22.09.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept
From: SMRT Taxis Pte Ltd

Our Ref: TAX/09/19/2081
Date: 27/09/2019

**ACCIDENT INVOLVING SHD6005G AND SLK9499K ON 22/9/2019
1:45 PM ALONG CTE TOWARDS PIE.**

This is to confirm that the daily rental rate for SHD6005G is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 22/09/2019

Accident End Date : 30/10/2019

Date Generated : 30/10/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/19/2081	SHD6005G	SMRT Taxis Pte Ltd	TOYOTA	PRUIS	24103484	22/09/2019 3:28 PM	27/09/2019 1:12 PM

Enquire Transaction History

View Log Details

Log Date/Time:	24 Sep 2019 / 09:11:54	Transaction Amount:	\$2.49
Asset Type:	Vehicle		
Asset ID:	SLK9499K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAID - BALQISH BINTE ABUL HALIL	Business Transaction Reference No.:	20190924091154503181

Search Date / Time: 22 Sep 2019 14:45:00
Insurance Company: EQ INSURANCE COMPANY LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)