

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 13 November 2020 10:10 AM
To: Claims Dept of CTI; Lionel Chua
Subject: RE: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019
Attachments: NTUC Payout.pdf

Dear Lionel,

Third party mentioned that their insurer has settled insured's counter claim at 50%.

Kindly assist to check whether insured has concluded at 50% or we may proceed to settle with third party at 50%.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Tuesday, 6 October 2020 12:02 PM
To: Jia Le (LKK Auto); Lionel Chua
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

Dear Sir,

Kindly note Lionel Chua will assist.

Dear Lionel,

Fya. Thank you.

****** Kindly quote our reference number when replying.***

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, October 6, 2020 12:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

Dear Ben,

We refer to the below email dated on 07/11/2019.

Kindly assist to check whether the lawyer(on behalf of insured) have forwarded the video to your side. If so, kindly let us have a copy of video footage for our viewing.

Also, please let us have the outcome of insured counter claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 12 August 2020 4:38 PM

To: Claims Dept of CTI; Ben Tang

Cc: Alfred Toh

Subject: RE: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

Dear Ben,

We refer to the below email dated on 07/11/2019.

Kindly assist to check whether the lawyer(on behalf of insured) have forwarded the video to your side. If so, kindly let us have a copy of video footage for our viewing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 7 November 2019 12:42 PM

To: Claims Dept of CTI; Elaine Cheong; Alfred Toh; Chee So Chow

Subject: RE: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

Dear Elaine,

We received the video footage from Third Party and we also request the video from insured, insured said he already provide the video to workshop. However, the workshop had submitted the video to lawyer.

Kindly assist to check whether they have forward the video to your. If so, kindly let us have a copy of video footage for our viewing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 25 September 2019 5:50 PM

To: Elaine Cheong; Alfred Toh; Chee So Chow; Shu Pei (LKKAuto); Jia Le (LKK Auto)

Subject: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

Dear Elaine,

Please revert LKK.

Note : officer in charge – Elaine Cheong 63896530.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, September 25, 2019 5:17 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Admin A; Jia Le (LKK Auto)
Subject: Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6889C at M/s Premier Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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