

Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 7 November 2019 1:42 PM
To: Jia Le (LKK Auto); Tang Hock Lye; Jeffrey Tay
Cc: Alfred Toh; Chee So Chow
Subject: FW: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

Dear Mdm,

Please note that officer in charge – Ben Tang.

Dear Ben,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Thursday, November 07, 2019 12:42 PM

To: Claims Dept of CTI; Elaine Cheong; Alfred Toh; Chee So Chow

Subject: RE: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

Dear Elaine,

We received the video footage from Third Party and we also request the video from insured, insured said he already provide the video to workshop. However, the workshop had submitted the video to lawyer.

Kindly assist to check whether they have forward the video to your. If so, kindly let us have a copy of video footage for our viewing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 25 September 2019 5:50 PM

To: Elaine Cheong; Alfred Toh; Chee So Chow; Shu Pei (LKKAuto); Jia Le (LKK Auto)

Subject: OUR REF: SNM19D204500-SLT5425C-CML- Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

Dear Elaine,

Please revert LKK.

Note : officer in charge – Elaine Cheong 63896530.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, September 25, 2019 5:17 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Admin A; Jia Le (LKK Auto)

Subject: Direct Settlement - Accident Involving SLT5425C (OI : CTI - TBA) AND SHC6889C (TP : LKK REF - CC3/CTI19016918/K1db3) on 20.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6889C at M/s Premier Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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