

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 19 November, 2019 12:16 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Returned of DV Re: Accident on 21/9/2019 involving SHB 1382K & SJY 1055K (AIG's insured) Our Ref: TAX/09/19/2077/lg) - LKK REF CC3/AIG19016909/Eha3
Attachments: 09 19 2077 - DV.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$1,540.08 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 16/11/2019 09:42
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident on 21/9/2019 involving SHB 1382K & SJY 1055K (AIG's insured) Our Ref: TAX/09/19/2077/lg) - LKK REF CC3/AIG19016909/Eha3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$1,540.08** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 4 November, 2019 9:29 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: Accident on 21/9/2019 involving SHB 1382K & SJY 1055K (AIG's insured) Our Ref: TAX/09/19/2077/lg) - LKK REF CC3/AIG19016909/Eha3

Dear Vic,

We attach the video footages as requested. Part 2 is the continuation after video clip ends at part 1.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 01/11/2019 16:10

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 21/9/2019 involving SHB 1382K & SJY 1055K (AIG's insured) Our Ref: TAX/09/19/2077/lg) - LKK REF CC3/AIG19016909/Eha3

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

We would like to request for a copy of your client's video footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Suwanna (LKK Auto)

Sent: Friday, 1 November, 2019 2:22 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: CS A Team; Admin A; Vic (LKKAuto)

Subject: FW: LOD Re: Accident on 21/9/2019 involving SHB 1382K & SJY 1055K (AIG's insured) Our Ref: TAX/09/19/2077/lg)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr. Vic.

Hi Vic,

FYNA, our ref CC3/AIG19016909/Eha3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Friday, 1 November 2019 2:00 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 21/9/2019 involving SHB 1382K & SJY 1055K (AIG's insured) Our Ref: TAX/09/19/2077/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$750.00
Loss of Rental	\$428.00 (4 days x \$107.00)
Loss of Income	\$355.08 (4 day x \$88.77)
LTA Search Fee	\$7.00
Total	\$1540.08

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's income tax assessment

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

