

INSURANCE

INS. CASE OWNER:

CC 4/AIG1901

6904, KFA

LKK:
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

26/9/19

Date / Time:

27/9/19

Registered in Merimen:

27/9/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMN 3218 L

Name of Insured:

YUEN WAI FIO

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

21/9/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

UM DEE KUW

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

190161267

KIA

25 MKC ME 1 CP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SML 645T



INSRS:
WSP:
Tel:
Liability:
RMKS:

KAY
MOTOR



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SML 645T - X

SML 645T - X

STAGE

DATE / PIC

17/2/2020
Kenneth

± Note TH/Shop: karesa.lim.ch@gmail.com

File pass to MK to close.

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

After call Itr to Of:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

RIF S\$ 1,899.23 (4 days) Reduction: 38 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Through

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 24

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 1,899.23

(10 REVERSE 106106)

Loss of Rental (LOR):

S\$ - (- days)

WFO PARKED TP

Loss of Use (LOU):

S\$ 240 (5 60 x 4 days)

Loss of Income (LOI):

S\$ - (5 - x days)

LOR only ☐ LOU only ☐

☒ LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TR \$320

Total:

S\$ 2,146.68 Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 2,146.68

Name 1:

KAY MOTOR

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

A14

ASSIGNMENT

From: 26.9.2019
Estimated Cost:
OD / TP / WS / TP RES / OD RES / EVA / INV / MY
To Inspect Vehicle No: SM 1 6557
at Workshop no: Kay motor
at BIK 9 # 01-46 Sin May Industrial Estate
Insured:
Policy No:
Class No:
Sum Insured: Excess:
(Client's Record)
Make of Veh: After 11.00.00

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value:

IDAC Accident Report Consistent? Yes or No

Rate / PR Seen Consistent? Yes or No

Est. Repairs: 04 days Res. Yes or No

Sum Sum: 1.31 % Val. Yes or No

CA / REV / REP / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SM 1 6557 is Regd 05 09
Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Toyota A145 CC 1598
Colour: M. Red A/C: Insured / Std / NI / NA
Sp Reading: 4532 T/Radio: Insured / Std / NI / NA
Eng/Pn:
C/Nr: MR053REH604596601
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Mod: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 215/45R17
R: _____
BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal: 9 mm

L/Bal: 9 mm

D.O.A: 21/9/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

als body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: Action / Instruction

(PIP \$1,899.23 / Red \$1,143.58 / 38%)

Date/Time: File Pass to:

☐ : Prel. Report

☐ : Final Report

11

Date/Time: File Return to:

12

Page: Form 1

Page: Form 2

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp: 15

☐ Interview: 15

☐ Tech. Insp: 15

☐ Mechanical: 15

Survey Fee:

Transportation:

15 + 15 = 30

1. Fuel:

2. Tolls:

3. Other:

4. Total:

KAY MOTOR
 BLOCK 9 SIN MING INDUSTRIAL ESTATE
 #01-46
 SINGAPORE 575644
 Tel: 6458 2283 Fax: 6459 8863
 Email:kayautosg@yahoo.com

Loh Kham Hwa

26 September 2019

Estimate To Repair Toyota Altis – SML 655T

1pc o/s front door
 1pc o/s rear door

Less 25%

To remove & refit o/s door glasss & auto mechanism.
 To repair & panelbeat o/s runner board panel,
 remove & fit o/s front & rear door
 To spray painting on o/s front & rear doors

*Not authorized
 Repair 84 paint
 4 days*

B1 \$ 1252.30 ✓
 B2 1271.45 X

2523.75
 630.94

1892.81

120.00 ✓✓ 60

480.00 400 ✓







550.00 500 ✓

Total: \$ 3042.81

(Dollars Three Thousand & Forty Two & Cents Eighty One Only)

LOK AUTOMOTIVE SERVICE
 We Repair of the following:
 • To remove & refit o/s door glasss & auto mechanism.
 • To repair & panelbeat o/s runner board panel,
 • To remove & fit o/s front & rear door
 • To spray painting on o/s front & rear doors
 • To remove & refit o/s door glasss & auto mechanism.
 • To repair & panelbeat o/s runner board panel,
 • To remove & fit o/s front & rear door
 • To spray painting on o/s front & rear doors

PRE-REPAIR INSPECTION REQUEST – SML655T vs SMN3318L (OI) on D.O.A.: 21/09/2019

From: Hor, Yinnul
To: 'assignments@kkauto.com', Admin A (admin-a@kkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Sent: 9/25/2019 10:25:49 AM
Attachments:      

Hi,

Please refer to the enclosed request from **Kay Motor**.

Claim no : 1713091640SG003
Case Owner : Loh Chee Heng

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206558 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.sg

P. Tor/29
T: 11-049.7
V: DM
E. ✓

From: kayautosg@yahoo.com (mailto:kayautosg@yahoo.com)
Sent: Wednesday, September 25, 2019 10:14 AM
To: Hor, Yinnul
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN3318L AND SML655T ON 21/09/2019

Hi Miss Hor,

Thanks you for the prompt reply and we would select LKK Auto Consultants P L - Mr Kenneth Kong to survey our clients' vehicle SML 655T
soonest possible.

Thanks you!

From: Hor, Yinnul
Sent: Wed, 25 Sep 2019 00:35:29 +0000
To: kayautosg@yahoo.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN3318L AND SML655T ON 21/09/2019

Without Prejudice

Your Reference : SML655T
Our Reference : 1713091640SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd

Kenneth Kong	LKK Auto Consultants Pte Ltd
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Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

YinRui.Hor@aig.com | www.aig.sg

From: kayautosg@yahoo.com [mailto:kayautosg@yahoo.com]

Sent: Tuesday, September 24, 2019 4:48 PM

To: ClaimsDocManagement

Subject: [EXTERNAL] ACCIDENT INVOLVING SML 655T & SMN 3318L AT BLK 215 AMK AVE 1 CARPARK ON 21-09-2019

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Your Ref: SML 3318T

Attention : Motor Claims Department

Dear Sir,

We refer to the above accident.

Kindly arrange for your assessor to survey our clients' vehicle -SML655T

at our premises -Kay Motor of Block 9 #01-46

Sin Ming Industrial Estate, Singapore 575644 Tel: 6458 2283 Fax: 6459 8863

soonest possible.

Attached herewith the third party letter, GIA report & LTS search for your attention.

Your sincerely

Teresa Lim

Kay Motor

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 10 December 2019 8:54 AM
To: Theresa Lim
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SML 655T & SMN 3318L ON 21-09-2019

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Theresa Lim <teresa.lim.ch@gmail.com>

Sent: Friday, 15 November 2019 4:53 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SML 655T & SMN 3318L ON 21-09-2019

Noted with thanks

On Fri, Nov 15, 2019, 16:50 Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Ms. Theresa,

We are in the midst of liaising with our Insured on liability and will revert promptly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Theresa Lim <teresa.lim.ch@gmail.com>

Sent: Friday, 8 November 2019 12:20 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SML 655T & SMN 3318L ON 21-09-2019

Dear Ms Khanchna,

As spoken to you earlier, we attached the LOD and other relevant documents for your perusal

Kindly let us hear from you soon

Thanks & Regards

Teresa

Kay Motor

Tel:6458 2283

Fax: 6459 8863

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 15 November 2019 4:45 PM
To: JANET5098@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT BETWEEN SMN3318L & SML655T ON 21/09/2019 ALONG/AT BLK 215 ANG MO KIO AVE 1 CARPARK

Tracking:	Recipient	Delivery
	JANET5098@HOTMAIL.COM	
	Admin A	
	shupei@lkkauto.com	Delivered: 15/11/2019 4:45 PM
	olivialau@lkkauto.com	Delivered: 15/11/2019 4:45 PM
	Meikwan@lkkauto.com	Delivered: 15/11/2019 4:45 PM

OUR REF: CC4/AIG19016904/Kkb3

YUEN WAI FOO
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT BETWEEN SMN3318L & SML655T ON 21/09/2019 ALONG/AT BLK 215 ANG MO KIO AVE 1 CARPARK

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 26 November 2019 5:01 PM
To: Yahoo .
Cc: Janet Lim; Admin A
Subject: RE: ACCIDENT BETWEEN SMN3318L & SML655T ON 21/09/2019 ALONG/AT BLK 215 ANG MO KIO AVE 1 CARPARK

Tracking:	Recipient	Delivery
	Yahoo .	
	Janet Lim	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 26/11/2019 5:02 PM
	shupei@lkkauto.com	Delivered: 26/11/2019 5:02 PM
	olivialau@lkkauto.com	Delivered: 26/11/2019 5:02 PM

Dear Mr. Dave,

We refer to the above matter and your e-mail below.

Based on the accident report and accident scenario, we noted that the vehicle driver was reversing to park and the driver that is reversing bears the burden to keep a proper lookout and reverse only when it is safe to do so.

As such, we opine that liability is not in our favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best terms.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yahoo . <daveyuen2009@hotmail.com>
Sent: Saturday, 23 November 2019 4:31 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Janet Lim <janet5098@hotmail.com>
Subject: Re: ACCIDENT BETWEEN SMN3318L & SML655T ON 21/09/2019 ALONG/AT BLK 215 ANG MO KIO AVE 1 CARPARK

Hi..

Regarding below:

As our vehicle was in reverse motion.

SML655T say in their report that their vehicle is stationary.

Thus this incident happens.

She would have horn or slight reversing
to prevent this incident.

She is also having a clear view ahead.
Wonder why she come close without
Preventive measures taken.

I wonder why liability is on me.

Regards
Dave Yuen
Hp:97527938
(Policy holder)

Sent from my iPhone

On 15 Nov 2019, at 8:26 PM, Janet Lim <janet5098@hotmail.com> wrote:

Sent from my iPhone

Begin forwarded message:

From: "Khanchna (LKK Auto)" <khanchna@lkkauto.com>
Date: 15 November 2019 at 4:44:48 PM MYT
To: "JANET5098@HOTMAIL.COM" <JANET5098@HOTMAIL.COM>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT BETWEEN SMN3318L & SML655T ON 21/09/2019 ALONG/AT BLK 215 ANG MO KIO AVE 1 CARPARK

OUR REF: CC4/AIG19016904/Kkb3

YUEN WAI FOO
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT BETWEEN SMN3318L & SML655T ON 21/09/2019 ALONG/AT BLK 215 ANG MO KIO AVE 1 CARPARK

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Loh, Chee-Heng

Your Ref : 1713091640SG
Our Ref : CC4/AIG19016904/KKB3
Date : 17 Dec 2019

"WITHOUT PREJUDICE"**ACCIDENT INVOLVING SMN3318L & SML655T ON 21/09/2019**

Refer to the above accident.

The accident occurred when our insured driver reversed and collided into third party vehicle (BOLA 24- liability down). We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SMN3318L) and third party claimant (vehicle no. SML655T).

Summary of offer made to workshop Kay Motor is as follows :

	Claimed	Revised
Cost of Repairs	\$ 3,042.81	\$ 1,899.23
Loss of Use (4 days x \$120)	\$ 480.00	\$ 240.00 (4 days x \$60)
LTA Search fee	\$ 7.45	\$ 7.45
Total	\$ 3,530.26	\$ 2,146.68?

Amount of claim at **Liability 100%** \$ 2,146.68

Enclose herewith the relevant supporting documents for your perusal.

** 4 days recommendation for repair

For your approval please.

Regards,
Khanchna Pothuraj
LKK Auto Consultants Pte Ltd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 14 January 2020 1:23 PM
To: 'Theresa Lim'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SML 655T & SMN 3318L ON 21-09-2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair	\$ 1,899.23
2. Loss of Use (4 days x \$60)	\$ 240.00
3. LTA Search Fee	\$ 7.45
Total	\$ 2,146.68

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Theresa Lim <teresa.lim.ch@gmail.com>
Sent: Tuesday, 10 December 2019 5:19 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SML 655T & SMN 3318L ON 21-09-2019

Print Received Message

This mail is associated with :

*SML655T (1713091640SG)
[SMN3318L]
TP
LOH KHAM HWA
Sep 21 2019 1:00PM
[YUEN WAI FOO]
Kay Motor

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 18/12/2019 08:47 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2146.68) - SML655T - Claim Handler: Loh, Chee-Heng

Approved:2146.68.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2019 Edit Reg		25 Sep 2019 00:00 Edit Adj Rpt	S\$1,899.22 Edit Estimates	S\$1,899.22 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	YUEN WAI FOO, ID: S1397737B								
Main Claimant:	LOH KHAM HWA, ID: S0090667J								
Vehicle Reg. No.:	SML655T	Date of Loss:	21/09/2019 13:00 - :59 [4 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1713091640SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SMN3318L	Policy No. (Claimant):	P2281409						
		Excess:							
Repairer:	Kay Motor (HQ) BLK 9 SIN MING INDUSTRIAL ESTATE #01-46, 565744 Sin Ming - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 04/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (18/12/2019): Alert - Adj Mandate Approved (S\$2146.68) - SML655T - Claim Handler: Loh, Chee-He...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SML655T (1713091640SG)
[SMN3318L]
TP
LOH KHAM HWA
Sep 21 2019 1:00PM
[YUEN WAI FOO]
Kay Motor

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/11/19 15:27	Video - Accident	Load MP4	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/19 15:40	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
2	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
3	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
4	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
5	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
6	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
7	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
8	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
9	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
10	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
11	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
12	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
13	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
14	17/12/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 15:14	EMAIL FROM AIG DD 25092019	Load PDF	
2	25/09/19 15:14	NOTICE & GIA REPORT	Load PDF	
3	15/11/19 16:46	EMAIL TO OI	Load PDF	
4	17/12/19 15:21	LOD, FINAL REPAIR BILL, LTA SEARCH, ATA	Load PDF	
5	17/12/19 15:41	TP ESTIMATE MARKED	Load PDF	
6	18/02/20 10:02	WORKSHOP INVOICE	Load PDF	
7	18/02/20 10:02	AUTHORISATION TO ACT FORM	Load PDF	
8	18/02/20 10:02	Release Voucher	Load PDF	
9	18/02/20 10:02	LTA SEARCH	Load PDF	
10	18/02/20 10:02	LOD	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	26/09/19 16:38	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMN3318L (Insd veh)	Model:	TOYOTA COROLLA ALTIS
	SML655T (TP veh)		1.6 ELEGANCE (A)
Date of Accident:	21/09/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,042.81
Final Repair Cost	:	\$	1,899.23
Loss of Use	:	\$	240.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,146.68

4.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Kay Motor	:	\$ 2,146.68
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

18 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19016904/KKS3Q2

Date: 18/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SML655T

Insured Vehicle No : SMN3318L

Date of Loss: 21/09/2019

Nature of Claim: TP

Claim No: 1713091640SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SML655T

Make & Model: TOYOTA COROLLA ALTIS, 1.6 Elegance (A)

Engine No: 1ZR0D47063

Reg. Date: 03/05/2019 (Man. Year: 2019)

Chassis No: MR053REH604596601

Colour: Metallic Red

Odometer: 4532 km

Engine Capacity: 1598 cc

Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R17

Rear Tyre Size: 215/45 R17

Front Left Side: Michelin 9 mm

Rear Left Side: Michelin 9 mm

Front Right Side: Michelin 9 mm

Rear Right Side: Michelin 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,892.81	939.22	953.59	50.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	960.00	190.00	16.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,042.81	1,899.22	1,143.59	37.58
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,146.67		

INSPECTION

Date of Assignment: 25/09/2019

Date Inspected: 26/09/2019 Inspected At:

Kay Motor (HQ)
BLK 9 SIN MING INDUSTRIAL
ESTATE #01-46
Singapore 565744

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*O/S FRONT DOOR	Bent	1,252.30 FL	*1,252.30 FL
2	1		*O/S REAR DOOR	Bent	1,271.45 FL	*- FL
Sub Total (S\$)					2,523.75	1,252.30
- List Item Discount on L Items 25.00/25.00% (S\$)					630.94	313.08
Total Parts (S\$)					1,892.81	939.22

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT O/S DOOR GLASS & AUTO MECHANISM	New	120.00	60.00
2	TO REPAIR & PANELBEAT O/S RUBBER BOARD PANEL,REMOVE & FIT O/S FRONT & REAR DOOR	New	480.00	400.00
3	TO SPRAY PAINTING ON O/S FRONT & REAR DOORS	New	550.00	500.00
Gross Labour Cost (S\$)			1,150.00	960.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >