ASS. REC. BY: REF: CS	SM 19016903/Et All Pecial Instruction:	
	SIGNMENT (Office)	1
From (Person); Kitty Teo of	ASM (XXA) Date/Time: 24 9	12019
Estimated Cost:	Bill to:	
OD TP/WS/TP RES/OD RES/EVA/IN	V/MV/CS	
To Inspect Vehicle No: SLH	9750 A Insured:	
at Workshop m/s	e AM Tel: 633973	378.
of 280 woodlends li	nd. Purces #01-17	
Policy No:	Claim No: 89M 02179	
Sum Insured:	Excess: 0-00	
Make of Veh: (Client's Record)	D.O.A. 20100	1/2019
CA/ REV / REP. / REV 24 HRS	H.O.D. Endorsement:	
Date/Time: 11-12000 25/01/10 Person	Contacted: Christy Vehicle IN OUT	
Date/Time Action/Instruction Folianoll		
SLH9750A-X		
30/9- Revised via s	mart dam.	
3/ & Anal Bill 1	n Smart claum.	
	· Collection Colored	

ASS. REG. BY: Stwe		
	4	ASSIGNMENT
From	Dale: 30/9/19	Veh No SLH 9750 A Yr Regn: 24/Nov/2016
Estimated Cost:		Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD TP/WS/TP RES/O	D RES / EVA / INV / MV	Truck / Trailer or
	SLH 9750A	Make: Cherrolet Cruze c.c 1598
at Workshop m/s		Colour Black. A/C: Insured / Std / NI / NA
of 280 woodle	nds Ind. Putic ES #	Sp.Reading 59828 T/Radio: Insured / Std / NI / NA
Insured: 01-17		Eng/No:
Policy No.		C/No: KLIJA69E9GK344834
Claims No.		Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured:	Excess: 780	Steering: Inorder) Jammed / Leaked / Burnt or
(Client's Record)		Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	11am (witho)	Modi: Nil /S/Rim / STD A/Rim or
		Tyre Size: F: 215/50 R17
(Policy Condition)		R: 215/50 R17
Remark: The veh had con		O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the tim	e of inspection.	ΤΟΥΟ /(ΥΟΚΌ) οτ
Bal. or Market Value:	56K	<u>Front</u> <u>Rear</u>
IDAC Accident Rport:	Consistent?: Yes or No	R/Bal. 5 mm R/Bal. 5 mm
GIA / PR Seen:	Consistent? : Yes or No	L/Bal. 5 mm L/Bal. 5 mm
Est. Repairs:	days Res.: Yes or No	D.O.A. 20/09/2019 D.O.I. 30/09/2019
Lum Sum:	% 3 Val.: Yes or No	Survey held at Elife-
CA REV / REP. /	24 HRS	Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or
	Vehicle: IN	The U/C / Chassis frame / Body Structure affected due to collision.
Dato.	erson Contacted:	The U/C / Chassis frame / Body Structure anected add to composit
Date / Time Action	/ Instruction	
	) Pls check	c parts prices.
lump	Sum \$1550/- CR	ed 8894 60; 85%/ maste
1	DEAL	VFD 0 5 NOV 2019
	RECEI	VED 0 2 MON SOLA 1 1 // //
Date/Time, File Pass to?	: Preli. Report	Days Of Repair:
11411 lypist	: Final Report	Resurvey No. of Trip: Survey Fee: 290
Date/Time, File Return to?	Α.	dd Fee: Site Insp (\$ )_s+Rs_si
2)	A	: Interview (\$ ) Photos
75	701)	: Tech. Invs (\$ ) Others
Flep Former :	11260	· Mediane (S
Lump Sond LE.L.	(500)	. Veel end

240



## Service Request Details

Claim

S9M02179

Reference

None 🥒

Loss Date

September 20, 2019

Report Date

Sep 20, 2019 3:52:56 PM

Request Date

September 24, 2019

Due Date

October 1, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

#### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

#### Vehicle Information

Incident Vehicle Registration # SLH9750A

Model CRUZE 1.6

, , ,

Service Address

Primary Contact/Insured

TEH HUEY MIN BLK 815C CHOA CHU KANG, AVE 7 #15-49, KEAT HONG QUAD, 683815, Singapore

SHIJIAMBPL@GMAIL.COM

Claim Handler

TEO Kitty 6568804602 kitty.teo@axa.com.sg Additional Instructions

WS - ELITE XS - \$0

Messages Invoices

History

Documents

Assessment

Metrics

Notes

New Message

#### **KUMAR Shailendra**

KOMAK Shaherara	
From: Sent: To: Cc: Subject: Attachments:	Elite AM <eliteamclaim@gmail.com> Monday, September 23, 2019 5:16 PM SG AXA Insurance SM AXA SGP - Motor Survey SG AXA Insurance SM Claims Service Team [EXTERNAL] Claim OD For Vehicle No: SLH9750A 23092019171119.pdf</eliteamclaim@gmail.com>
Categories:	Shailendra
Ні,	
Good day! Kindly refer t	to attached and please arrange surveyor come down for survey. Thanks!
Regards,	
Christy	

## Steve Chen (LKK Auto)

Sent: To:	Thursday, October 24, 2019 3:28 PM Steve Chen (LKK Auto)
Cc: Subject:	Denise Tay (LKKAuto) Re: SLH9750A Finalize
Jubjetti	NC. SETISYSOM TIMULZE
Hi Steve,	
Good day! We accept the o	ffer. Thanks!
Regards,	
Christy	
On Mon, 21 Oct 2019 at 18	:55, Steve Chen (LKK Auto) < SteveChen@lkkauto.com > wrote:
Dear Christine,	
Kindly refer our finalize \$	1550 (L/S, before GST). 3 repair days.
υ	(2/3, verore 351). 3 repair days.
Kindly confirm.	
Thanks	
Dest Description	
Best Regards,	
Steve Chen   Assistant Automo	tive Assessor
	1



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 30/9/2019

#### **Immediate Advice**

To: AXA Insurance Pte Ltd

#### Survey details

Date of loss	20-Sep-19	
Date of appointment	30-Sep-19	
Date of survey	30-Sep-19	
Location of survey	Elite AM	

#### Vehicle Details:

Claim Type:	Own Damage		
Vehicle number	SLH 9750A		
Make and Model	Chervrolet Cruze		
Date of registration	24/11/2016		
Excess	NIL		
Market Value	\$56,000		
Parf Rebate	\$46,995		
Nett Loss	\$9,005		

#### Repair details

Initial Estimate	\$10,435
MACCO AND CONTRACTOR OF THE PROPERTY OF THE PR	

#### Proposed/Revised repair cost:

Parts	\$1,703	
Check item	\$1,346	
Labour	\$630	
Total	\$3,697	
Lump Sum(if applicable)		

Number of days of repair	3
--------------------------	---

Remarks:

we have authorise repair Damage consistent

#### ' > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	9921
Vehicle No.:	SLH9750A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	20 Sep 2019
Vehicle Make:	CHEVROLET
Vehicle Model:	CRUZE NB 1.6D 6AT
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	F16D4160880416
Chassis No.:	KL1JA69E9GK344834
Maximum Power Output:	86.0 kW (115 bhp)
Open Market Value:	\$13,918.00
Original Registration Date:	24 Nov 2016
First Registration Date:	24 Nov 2016
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$13,918.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Nov 2026
PARF Rebate Amount: Intended COE Rebate Details	\$10,438.00
COE Expiry Date:	23 Nov 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,951.00
COE Rebate Amount:	\$36,557.00
Total Rebate Amount:	\$46,995.00

The information contained herein is correct as at 20 Sep 2019

MEAM19124950 / Elite AM Pte Ltd - HQ ENTRY DATE & TIME: 20/09/2019 17:40 SUBMITTED BY: Christy Hang Pek Chin

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

By the lodgement of this report to the insurers, you hereby consaforesaid.	sent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	20/09/2019 17:40
Date Of Accident	20/09/2019 07:15
Exact Location Of Accident	LORONG 6 TOA PAYOH SLIP ROAD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLH9750A
Insured/Policyholder	
Name Of Registered Owner	TEH HUEY MIN
NRIC No	S7482992I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96234710
Alternative Phone No	OTHERS-96234710
Vehicle Particulars	
Manufacturer	CHEVROLET
Model	CRUZE NB-1.6 D 6AT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category PRIVATE CAR

**Insurance Company** 

Name of Insurance Company AXA INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number GA17982/1

Cover Note Number

Driver

 Name of Driver
 SAM JI SOON

 NRIC No
 \$7373974H

 Date Of Birth
 14/06/1973

 Occupation
 INDOOR

 Date Of Driving Pass
 11/02/2009

Driving Experience 10 YEARS AND 7 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96169365

Fax Number

Contact Number

EMail Address JI500704@GMAIL.COM

APT BLK 815C CHOA CHU KANG AVENUE 7 Address

#15-49

Postcode 683815

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance? Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

SGG69H

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

LINDA

NRIC/Passport Number

Contact Number

96782678

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan

SKETCH PLAN A : SLH9750A B: SGG69H DESCRIBE CIRCUMSTANCES OF THE ACCIDENT 20th 2019 otam af Lor When toward to 90 want Me already MOVED CSF thoc and Was accidenter car DECLARATION A)We declare the foregoing particulars are true in every respect. Driver's Signature Policyholder's Signature Reporting Centre Personnel's Signature OS by (If driver is not the policyholder) Date & Time: Name: NRIC/FIN No.: Date & Time:

280 Woodlands Industrial Park E5, #01-17, Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number: SLH9750A

Vehicle Model: CHEVROLET CRUZE Chassis Number: KLIJA69E9GK344834

Estimated Repair Cost

S/N	Parts Description	Qty		Cost Price
1	FRONT BUMPER / CRM	1	\$	1213.00
2	FRONT BUMPER CLIPS / //(	10	\$	20.00
3	FRONT BUMPER RETAINER LH & RH	2	\$	20.00
4	FRONT BUMPER REINFORCEMENT	1	\$	860.00
5	FRONT BUMPER INNER SPONGE	1	\$	74.00
6	FRONT GRILLE (UPPER)	1	\$	220.00
7	FRONT BUMPER CENTER GRILLE / DK	1	\$	250.00
8	FRONT BUMPER LOWER GRILLE	1	\$	70.00
9	"CHEVROLET" LOGO /	1	\$	45.00
10	HEADLAMP LH & RH 💢	2	\$	4314.00
	Spara Parta Total Prica		s –	7086.00
	Spare Parts Total Price Cost Price +10%		Φ	708.60
	Cost Price +10%		s -	7,794.60
			Ψ =	7,794.00
	Special Nett Items:	Qty		
1	FRONT NUMBER PLATE WITH HOLDER / //	1	\$	60.00 50/
	Special Nett Total		\$	60.00
	Spare Part's Total Price		\$	7854.60

280 Woodlands Industrial Park E5, #01-17, Harvest @ Woodlands Singapore 757322 Tel: 6339 7378 Fax: 6339 7475

Vehicle Number: SLH9750A

Vehicle Model: CHEVROLET CRUZE Chassis Number: KLIJA69E9GK344834

S/N	Labour Descriptions		arges
1	LABOUR CHARGES TO REMOVE & INSTALL FRONT END ATTACHMENTS & FITTINGS TO ENABLE REPAIRS; TO REPLACE DAMAGED PARTS AS LISTED ABOVE.	\$	1200.00 306
2	TO SPRAY PAINTING ON: BONNET (INNER, OUTER), FRONT BUMPER, INNER PANEL.	\$	1000.00 15
3	TO CHECK ELECTRICAL WIRING & LIGHTS FUNCTION, INCLUSIVE FOCUS HEADLIGHTS.	\$	100.00 ]0
4	CHECK & CLEAR FAULT CODES AFTER NECESSARY ACCIDENT REPAIRS.	\$	280.00 X
	Labour Total	\$	2580.00
	Parts & Labour Total	\$	10434.60

Steve CLKK) OD-Authorise 30/9/19, 11.00an
3 chys
L/S
Ry AL Spy

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

280 Woodlands Industrial Park E5, #01-17, Harvest @ Woodlands Singapore 757322 Tel: 6339 7378 Fax: 6339 7475

Vehicle Number: SLH9750A

Vehicle Model: CHEVROLET CRUZE Chassis Number: KLIJA69E9GK344834

Estimated Repair Cost

W	Parts Description	Qty		Cost Price
	BUMPER / CRY	1	\$	1213.00 1100/
	BUMPER CLIPS / PC 20	10	\$	20.00 /
		2	\$	20.00 /
	T BUMPER RETAINER LH & RH	1	\$	860.00 X
	T BUMPER INNER SPONGE Y X MM	1	\$	74.00 ×
	T GRILLE (UPPER) ( X M/II	1	\$	220.00 X
7 FRON	T BUMPER CENTER GRILLE / DR	1	\$	250.00
8 FRON	NT BUMPER LOWER GRILLE ? X MIV	1	\$	70.00 ×
9 "CHE	VROLET" LOGO / (M	1	\$	45.00
10 HEAI	DLAMP LH & RH X MM	2	S	4314.00 X
	Spare Parts Total Price	ce	\$	7086.00 _ 101/2
	Cost Price +10	0%		708.60
			\$ _	7,794.60
	Special Nett Items:	Qty		
1 FRO	ONT NUMBER PLATE WITH HOLDER / //	1	\$	60.00 50/
	Special Nett To	tal	Ś	60.00
	Special New York			00.00
	Spare Part's Total Pr	ice	\$	7854.60
	P-1291.50			
			- 20	

280 Woodlands Industrial Park E5, #01-17, Harvest @ Woodlands Singapore 757322 Tel: 6339 7378 Fax: 6339 7475

Vehicle Number: SLH9750A

Acknowledged by Repairer

Date:

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> Back to C

Enquire

Vehicle Model: CHEVROLET CRUZE Chassis Number: KLIJA69E9GK344834

S/N Labo	Labour Descriptions		
	REMOVE & INSTALL FRONT END NGS TO ENABLE REPAIRS; TO ARTS AS LISTED ABOVE.	\$	Charges 1200.00 J
2 TO SPRAY PAINTING ON FRONT BUMPER, INNER	S	1000.00 15	
3 TO CHECK ELECTRICAL INCLUSIVE FOCUS HEA	\$	100.00 30	
4 CHECK & CLEAR FAUL ACCIDENT REPAIRS.	T CODES AFTER NECESSARY	\$	280.00 X
miles of a	Labour Total	\$	2580.00
11/2/	Parts & Labour Total	\$	10434.60
Steve CLKK)	OD - Authorse 30/9/19, 11.00.	an	580
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" b • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Com-			