

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMJ 3249 Z**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1136/2019/NH

18<sup>th</sup> Dec 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SMJ 3249 Z, Audi A3 SEDAN 1.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SMJ 3249 Z**, claimant, **Mdm. Neelofur Sarwar**, please find the related document per attached.

1. A copy of the Original invoice no. 85014617 – S\$ 7,922.37.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMJ 3249 Z

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                            |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014617<br>Date : 17/12/2019<br>Order : SMJ3249Z<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SMJ3249Z (V 41012) Regn Date: 28/02/2019 Mileage: 12324 WIP No.: 12558  
Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8VXK1016783 Engine: CHZ C26275 Dept: U  
You have been assisted by :- UB-Tony Foong ( 33 )

|   |                 | Details                                                                                                                                  | Qty     | Unit Price | Amount   |
|---|-----------------|------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| S | SUBLET          | M:<br>TO SUPPLY VEHICLE NUMBER PLATE                                                                                                     | 40.00   | 1.00       | 40.00    |
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                    | -600.00 | 1.00       | -600.00  |
| S | BODYWORK        | M:<br>TO REMOVE,CHECK AND REINSTALL FRONT WIRE<br>HARNESS FOR HEADLIGHT,HORNS,OUTSIDE<br>TEMPERATURE SENSOR AND HEADLIGHT WASHER<br>ASSY | 360.00  | 1.00       | 360.00   |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER AND<br>BONNET.REORGANISE CRASH MANAGEMENT<br>COMPONENTS.REINSTALL ALL PARTS REMOVED            | 1000.00 | 1.00       | 1,000.00 |
| S | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER AND BONNET                                                                                                 | 1100.00 | 1.00       | 1,100.00 |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                      | 192.00  | 1.00       | 192.00   |
| X | A8V5807065R GRU | COVER Less 020%                                                                                                                          | 1.00    | 1830.00    | 1,464.00 |
| X | A8V5807647B 9B9 | GRILLE(LAST) Less 020%                                                                                                                   | 1.00    | 145.50     | 116.40   |
| X | A8V3853651AA3FZ | GRILLE Less 020%                                                                                                                         | 1.00    | 1301.00    | 1,040.80 |
| X | A8V3853949      | PLATE(LAST) AP Less 020%                                                                                                                 | 1.00    | 173.50     | 138.80   |
| X | A8V5807681AA9B9 | GRILL(LAST) Less 020%                                                                                                                    | 1.00    | 170.50     | 136.40   |
| X | A8V0010515A     | STICKER Less 020%                                                                                                                        | 1.00    | 6.40       | 5.12     |
| X | A8V5823029A     | HOOD(LAST) AP Less 020%                                                                                                                  | 1.00    | 12.20      | 9.76     |
| X | A8V0121283K     | (SK)AIR DUCT AP Less 020%                                                                                                                | 1.00    | 2898.00    | 2,318.40 |
| X | A8V0121284K     | AIR DUCT AP Less 020%                                                                                                                    | 1.00    | 21.40      | 17.12    |
| X | A8V3955970P     | HOSE AP Less 020%                                                                                                                        | 1.00    | 60.20      | 48.16    |

Parts 5,312.08  
Labour 0.00  
Sublet 2,692.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 7,404.08

7% GST 518.29

Grand Total 7,922.37



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMJ 3249 Z**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1136/2019/EH  
12 October 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

1 total pages

**Make & Model** : Audi A3 Sedan 1.0 TFSI  
**Vehicle Chassis No.** : WAUZZZ8VXK1016783  
**Vehicle Regn No.** : **SMJ 3249 Z**  
**Vehicle Mileage** : 12324 KM  
**Vehicle Owner** : Mdm Neelofur Sarwar  
**Certificate No** : 1900021956  
**Own Damage Excess** : S\$ 642.00 (Inclusive 7% GST)  
**Accident Date** : 14 September 2019  
**Place** : Junction of Serangoon Ave 5 and Hougang Ave 9  
**Repair Cost** : \$ 7922.37  
**WIP No.** : 12558  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

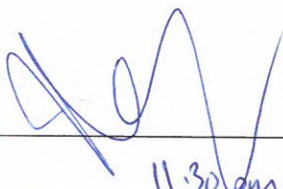
Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
11.30pm  
11/10/19