

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1909-192

Your Ref : GBC3607R

Date : 08.October 2019

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9990S AND GBC3607R ON 21/09/19 05:00 PM ALONG MIDDLE ROAD TOWARDS NICOLL HIGHWAY

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	7,008.50
2.	Loss of Rental for <u>6</u> days @ \$ <u>81.13</u> per day	\$	486.78
3.	Loss of Income for <u>6</u> days @ \$ <u>50</u> per day	\$	300.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	7,802.77

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

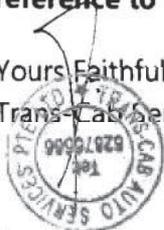
Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 26 May 2020 3:09 PM
To: janice_mong@mmetal.com.sg
Subject: ACCIDENT INVOLVING GBC 3607R AND SHD 9990S ON 21/09/2019

Our Ref: CC3/CTI19016889/Kda3

M METAL E & C PTE LTD
9 TUAS AVE 2
#01-00 SINGAPORE 639449

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 3607R AND SHD 9990S ON 21/09/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

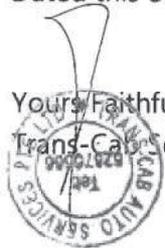
Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9990S and GBC3607R along MIDDLE ROAD TOWARDS NICOLL HIGHWAY on 21/09/19 05:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 8 (day) of October 2019

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

AAO 1909-192

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3034451900 Claim No : SNM19D20450C02/7
Claimant : TRANS-CAB SERVICES PTE LTD
Amount : S\$7,802.77
DOLLARS SEVEN THOUSAND EIGHT HUNDRED TWO AND CENTS SEVENTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 9990S
Insured Vehicle No. : GBC 3607R

Date of Loss : 21/09/2019
Place of Accident : MIDDLE ROAD TOWARDS NICOLL HIGHWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M METAL E & C PTE LTD
Driver Name : SIDDIQUE RAZU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,008.50
(3) Loss of Use/Rental/Earning	S\$	786.78
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	7,802.77

Claimant Name : _____



NRIC No : Ng Wai Yin
G2815702P

Signature : A.

Date : 08 JUL 2020

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV1909-318 DATE : 30. September 2019 REFERENCE NO : AAD1909-192 TERMS : DUE DATE : 30. September 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9990S; DOA 21.09.19(LUMP SUM-19)	1	7,008.50	7,008.50

Total SGD Excl. GST : 6,550.00

7% GST : 458.50

Total SGD Incl. GST : 7,008.50

****** SEVEN THOUSAND EIGHT AND FIFTY SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

08 October, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 21/09/19 05:00 PM at MIDDLE ROAD TOWARDS NICOLL HIGHWAY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9990S. The taxi was hired to LEE KHENG HUAT a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

21-09-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1909-192	Accident Date 21-09-2019
9/23/2019 09:10	9/28/2019 14:00	SHD9990S

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Sep 2019 / 14:23:15

Receipt Date/Time : 23 Sep 2019 / 14:23:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190923-002126

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC3607R				
As at 21 Sep 2019/17:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBC3607R Enquiry Fee 20190923142236775796	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - CB2885D				
As at 20 Sep 2019/18:35:00				
Insurance Co: AXA INSURANCE PTE LTD				
2	Insurance Enquiry - CB2885D Enquiry Fee 20190923142236862001	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SMF4741H				
As at 20 Sep 2019/19:40:00				
Insurance Co: AXA INSURANCE PTE LTD				
3	Insurance Enquiry - SMF4741H Enquiry Fee 20190923142236932376	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SJX1104H				
As at 19 Sep 2019/20:00:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
4	Insurance Enquiry - SJX1104H Enquiry Fee 20190923142236987496	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	28.00	1.96	29.96
	Rounding Difference			0.01
	Total Amount Payable			29.95
	Paid By			
	xxxxxxxxxxxx8127	Credit Card:		29.95
		Visa/MasterCard		
	Total			29.95
	Cash Change			0.00
	Tendered Amount			29.95
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 6 July 2020 5:54 PM
To: Jia Le (LKK Auto); Mei Kwan (LKKAuto); Admin A
Cc: Ben Tang; Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF : SNM19D204502C02/7 -GBC3607R-tangh12 - Direct Settlement - Accident Involving GBC3607R and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

LKK REF - CC3/CTI19016889/Kda3
CTI REF - SNM19D20450C02/7(ben)

Dear Sirs

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,802.77.

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, July 6, 2020 3:21 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF : SNM19D204502-GBC3607R-tangh12 - Direct Settlement - Accident Involving GBC3607R and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

Your ref : **SNM19D204502**
Our ref : CC3/CTI19016889/Kda3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBC 3607R(OI) & SHD 9990S(TP) ON 21/09/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**TRANS-CAB AUTO SERVICES PTE LTD**" at **\$7,802.77(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$42,382.71	\$ 7,008.50
2. Loss of Rental (6days x \$81.13)	\$ 486.78	\$ 486.78(6days x \$81.13)
3. Loss of Income (6days x \$50)	\$ 300.00	\$ 300.00 (6days x \$50)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$43,176.98	<u>\$ 7,802.77</u>

**05 days recommendation for repair + 1 Sunday = 6 days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 26 May 2020 1:35 PM

To: Mei Kwan (LKKAuto); Ben Tang

Cc: Jia Le (LKK Auto); Admin A; Alfred Toh; Claims Dept of CTI

Subject: RE: OUR REF : SNM19D204502-GBC3607R-tangh12 - Direct Settlement - Accident Involving GBC3607R (OI : CTI - TBA) and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

Dear All,

Please find enclosed the GIA report.

Officer in charge – Ben Tang.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, May 26, 2020 12:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF : SNM19D204502-GBC3607R-CML - Direct Settlement - Accident Involving GBC3607R (OI : CTI - TBA) and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 2 March, 2020 12:48 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: FW: OUR REF : SNM19D204502-GBC3607R-CML - Direct Settlement - Accident Involving GBC3607R (OI : CTI - TBA) and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang 63896175.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, March 2, 2020 12:46 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF : SNM19D204502-GBC3607R-CML - Direct Settlement - Accident Involving GBC3607R (OI : CTI - TBA) and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 October, 2019 9:17 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF : SNM19D204502-GBC3607R-CML - Direct Settlement - Accident Involving GBC3607R (OI : CTI - TBA) and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 30 September, 2019 11:39 AM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: OUR REF : SNM19D204502-GBC3607R-CML - Direct Settlement - Accident Involving GBC3607R (OI : CTI - TBA) and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

Dear Elaine,

Please revert LKK.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, September 27, 2019 5:42 PM
To: Claims Dept of CTI
Cc: CS A Team; Admin A; Jia Le (LKK Auto)
Subject: Direct Settlement - Accident Involving GBC3607R (OI : CTI - TBA) and SHD9990S (TP : LKK REF - CC3/CTI19016889/Kda3) on 21/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9990S at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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