Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 18 September 2020 8:04 AM

To: Wai Yin Ng

Cc: Jasmine Tan; Claims

Subject: RE: Your Ref: AAD1909-202 (SHD9836E) *Our Ref: CC3/III19016882/Kpa3

[ACCIDENT INVOLVING SH 7055D(III) AND SHD 9836E ON 21/09/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to you below email.

We have seek instruction from III. However, we regret to inform you that this matter had been settled based on Bola both the vehicle changing lane. We are unable to revise the offer.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg> Sent: Wednesday, 16 September 2020 11:30 AM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>

Subject: FW: Your Ref: AAD1909-202 (SHD9836E) *Our Ref: CC3/III19016882/Kpa3 [ACCIDENT INVOLVING SH

7055D(III) AND SHD 9836E ON 21/09/2019]

Importance: High

Super Urgent

Without prejudice

Dear Hsiao Tong

We refer to the above case, We just received PIR submitted by our driver this morning.

Based on the PIR, action has been taken against to your client for Inconsiderate Driving.

Hope you can review this claim with your revise offer.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Friday, 28 August, 2020 2:58 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Amanda Tay' < <u>amanda.tay@transcab.com.sg</u>>; 'Jasmine Tan' < <u>jasminetan@transcab.com.sg</u>>; 'claims'

<claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1909-202 (SHD9836E) *Our Ref: CC3/III19016882/Kpa3 [ACCIDENT INVOLVING SH

7055D(III) AND SHD 9836E ON 21/09/2019]

Without prejudice

Dear Hsiao Tong

Attach duly signed DV for your action.

Original hard copy will pass to Kenneth bring back your office.

Hope to receive your payment soon.

Thank You Best Regards, Ng Wai Yin Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 28 August, 2020 8:54 AM

To: Jasmine Tan <jasminetan@transcab.com.sg>

Cc: 'Amanda Tay' <amanda.tay@transcab.com.sg>; 'claims' <claims@transcab.com.sg>; 'Ng Wai Yin'

<waiyin.ng@transcab.com.sg>

Subject: RE: Your Ref: AAD1909-202 (SHD9836E) *Our Ref: CC3/III19016882/Kpa3 [ACCIDENT INVOLVING SH

7055D(III) AND SHD 9836E ON 21/09/2019]

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return it in colour via email to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Tan <jasminetan@transcab.com.sg>

Sent: Thursday, 27 August 2020 10:18 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: 'Amanda Tay' <amanda.tay@transcab.com.sg>; 'claims' <claims@transcab.com.sg>; 'Ng Wai Yin'

<waiyin.ng@transcab.com.sg>

Subject: Your Ref: AAD1909-202 (SHD9836E) *Our Ref: CC3/III19016882/Kpa3 [ACCIDENT INVOLVING SH 7055D(III)

AND SHD 9836E ON 21/09/2019]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV of \$770.00.

Thank you Best Regards Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line: (65) 6603 1250 Website: www.transcab.com.sg

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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Monday, 17 February 2020 9:32 AM

To: 'Jasmine Tan' < <u>jasminetan@transcab.com.sg</u>>
Cc: 'Amanda Tay' < <u>amanda.tay@transcab.com.sg</u>>

Subject: FW: Your Ref: AAD1909-202 (SHD9836E) *Our Ref: CC3/III19016882/Kpa3 [ACCIDENT INVOLVING SH

7055D(III) AND SHD 9836E ON 21/09/2019]

Dear Jasmine

Offer pending your approval.

Thank You Best Regards, **Ng Wai Yin** Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 11 December, 2019 11:28 AM

To: 'jasminetan@transcab.com.sg' <<u>jasminetan@transcab.com.sg</u>>; Ng Wai Yin <<u>waiyin.ng@transcab.com.sg</u>>;

claims@transcab.com.sg

Subject: Your Ref: AAD1909-202 (SHD9836E) *Our Ref: CC3/III19016882/Kpa3 [ACCIDENT INVOLVING SH 7055D(III)

AND SHD 9836E ON 21/09/2019]

Your Ref: AAD1909-202 (SHD9836E) Without Prejudice

Our Ref: CC3/III19016882/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 7055D(III) AND SHD 9836E ON 21/09/2019

We refer to the above matter.

Attached is a copy of our insured accident report and your client video footage provided by III for your easy reference. We are of the view that both parties should exercise caution.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$770.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \text{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)