

ASS. REC. BY:

REF: CS3 / EG1 M016878 / Ecf302 Special Instruction:

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Pauline Soh of Ergo Date/Time: 24.9.19 5.25 p.m.

Estimated Cost: Bill to:

OI / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: XD 4528M Insured: XG 1959S

at Workshop m/s Lim Jun Kim Tel: 63671772

of Blk 6 Krang Lwp #01-27

Policy No: Claim No: CDMCG19001767

Sum Insured: Excess:

Make of Veh: D.O.A. 19.9.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time: 25.9.19 1.12p.m. Person Contacted: Irene Vehicle IN (OUT)

Date/Time	Action/Instruction (X) Estimate
	XD 4528M - X
	XE 1959S - NA/INC 16019950/h4 bon - 19/10/2016
	After repair: 30/9/2019

ASS. REC. BY:

Steve

REF:

Eng 0

## ASSIGNMENT

From:

Date:

26.9.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

XD 4528M

at Workshop m/s

Lim Joo Kim

of

Black 6 Kranji Loop #01-27

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

morning

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

up'

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

XO 4528M

Yr Regn:

1/3/2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

1824 CY252R

C.C.

15681

Colour

White

A/C:

Insured / Std / NI / NA

Sp. Reading

381727

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JALCY52RB 7000016

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

295/80R22.5

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FRONWAY

Front

Rear

R/Bal.

5

mm

R/Bal.

5/5/5/5

mm

L/Bal.

5

mm

L/Bal.

5/5/5/5

mm

D.O.A.

19/9/19

D.O.I.

26/9/19

Survey held at

Lim Joo Kim

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Mr-29K

Repair (7K-8K)  
repair day - 4 day

RECEIVED 15 OCT 2019

15/10/2019

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Rep. Format:

PRE

Lump Sum / F.B.I. /

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Week end (\$)

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

50

50

11

111

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	(Not Notified) <a href="#">Edit Reg</a>		25 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:									
Main Claimant: <b>METALLON RECYCLING PTE LTD,</b> Co. Reg. No.: 200817921G									
Vehicle Reg. No.: <b>XD4528M</b>		Date of Loss: 19/09/2019 16:00 - :59							
Claim Type: <b>TP</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>XE1959S</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Lim Joo Kim Trading Co (HQ)</b> Blk 6, Kranji Loop, #01-27, 739542 Kranji - Tel: 63671772									
Handling Insurer: <b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... <b>[Final Rpt due 04/10/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a> <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 24 September 2019 5:25 PM  
**To:** ct-admin@visionlawllc.com; Ivy Yong; Phoebe Xie; Pauline Soh; Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)  
**Subject:** FW: Claims ref no. (P) CDMCG19001767 OI XE1959S, TP XD4528M  
**Attachments:** 4238\_001.pdf

Hi Jac

We just spoke.

We do not agree with your Surveyor and will appoint LKK for this survey.

Please provide us the workshop details.

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only)**

Kindly contact us if you are not able to make it.

**\*\*\* NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

**From:** ct-admin@visionlawllc.com [mailto:ct-admin@visionlawllc.com]  
**Sent:** Tuesday, September 24, 2019 11:52 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Scan Image

# VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths

Agents for Trade Marks

(Incorporated with limited liability)

ERIC NG CHING BOON  
WONG KENG LEONG RAYNEY  
AUDREY WONG SU-HSIEN  
PAUL YAP TAI SAN  
ANJALLI D/O MUNIANDY  
SEGA PARAM  
ANG KIM NOI DIANE  
RAVENDRA KRISHNASAMY  
JANICE HAN JIA LIN  
TAN YINGXIAN, SELWYN  
CHEONG YUNHUI, CLARISSA  
EDISON TAM CHYI EU  
SONIA LIM WEI LEI

Unique Entity Number :200721148H

✓ **HEAD OFFICE:** 133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413

Branch: 490 Toa Payoh Lorong 6  
#03-11 HDB Hub  
Singapore 310490

## ✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)  
FAX ✓ : (65) 65356802 (General)  
: (65) 65355905 (Litigation)  
E-mail : jactan@visionlawllc.com

## BRANCH

TEL : 65 63580703  
FAX : 65 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE- KINDLY REPLY TO HEAD OFFICE FOR THIS MATTER

Our Ref: AM.jt.Ins.L1.111652.19 (sj)  
Your Ref: CDMCG19001767

25 September 2019

## ERGO INSURANCE PTE LTD

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Attention: Motor Claims Department

BY FAX: 6829 9247

claims@ergo.com.sg

Dear Sirs,

**ACCIDENT INVOLVING XD 4528 M & XE 1959 S ON 19 SEPTEMBER 2019 ALONG/AT OUTSIDE 11 SHIPYARD CRESCENT KIM HOCK CORPORATION PTE LTD AT ABOUT 1645 HOURS  
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 24 September 2019 informing that your wish to conduct a pre-repair survey on our client's vehicle

Please be informed that the said vehicle can be inspected at:

Lim Joo Kim Trading Co  
Block 6 Kranji Loop  
#01-27  
Singapore 739542  
Ms Irene (6367 1772)

Contact Person:

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

Anjali M  
(Head Office)

## FOR SURVEYOR

Please initial here after completion of pre-repair inspection.  
Thank you.

1<sup>st</sup> Survey on \_\_\_\_\_  
Appointed surveyor : \_\_\_\_\_  
(Name & Signature)

2<sup>nd</sup> Survey on \_\_\_\_\_  
Appointed surveyor : \_\_\_\_\_  
(Name & Signature)

3<sup>rd</sup> Survey on \_\_\_\_\_  
Appointed Surveyor : \_\_\_\_\_  
(Name & signature)

cc: XD 4528 M – By fax: 6367-1773 only

**NB.: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.**

CONFIDENTIALITY  
THE INFORMATION CONTAINED IN THESE DOCUMENTS MAY BE PRIVILEGED AND CONFIDENTIAL AND IS INTENDED FOR THE EXCLUSIVE USE OF THE ADDRESSEE DESIGNATED ABOVE. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error please contact us immediately by telephone so that we can arrange for its return.

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
tel 65 6223 9433 | fax 65 6224 3903 | www.eqinsurance.com.sg  
reg no. 1978-00490-N

**CERTIFICATE OF INSURANCE**

ROAD TRANSPORT ACT 1987 (MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES 1959 (FEDERATION OF MALAYSIA)

THE MOTOR VEHICLES(THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP.189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)THE MOTOR VEHICLES(THIRD-PARTY RISKS AND COMPENSATION) RULES 1996 EDITION(REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF**COMMERCIAL VEHICLE PRIVATE (SCH I)****Third Party****Certificate No. : DMCPHQ19-000752****1. Index Mark and Registration Number of Vehicles**

XD4528M

**2. Name of Policyholder**

METALLON RECYCLING PTE LTD

**3. Effective Date of the Commencement of Insurance for the purpose of the Act**

01/03/2019

**4. Date of Expiry of Insurance**

29/02/2020

**5. Person or Classes of persons entitled to drive\***

Goods carrying - (MZ300) Authorised Driver.

Any of the following :-

1. The Policyholder
2. Any person on the order or with the permission of the Policyholder

\* Provided that the person driving is permitted in accordance with the licensing or other laws or regulation to drive the Motor Vehicle or has been permitted and is not disqualified by order of Court of Law or by reason of any enactment enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act has not been cancelled at the time of accident loss or damage.

**6. Limitation as to use\***

- 1)Use in connection with the Insured's business.
  - 2)Use for the carriage of passengers (other than for hire or reward) in connection with the Insured's business.
  - 3)Use for social domestic and pleasure purposes.
- THE POLICY DOES NOT COVER
- 1)Use for hire or reward or for racing pace-making reliability trial or speed testing.
  - 2)Use whilst drawing a greater number of trailers in all than is permitted by Law.
  - 3)Use for the carriage of passengers for hire or reward.
  - 4)Liability arising from or in connection with the carriage of hazardous materials, high explosives, inflammable liquid or gases including LPG in cylinders.

\*Limitations rendered inoperative by Section 8 of the Motor vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or and Amendment, Act or Acts passed in substitution thereof.

Hire Purchase :

B000068/AWG Insurance Brokers Pte Ltd

Date of Issue : 13/02/2019 09:37

Form: LCVP1

Excess:

ExcessTPWR-AllClaims:

S\$1,500.00

YEID-AC Additional:

S\$3,000.00

EQ Insurance-MARS Motor  
Accident Help Center**6311 3211**Authorised Signatory  
EQ Insurance Company Limited

Exp No. : DMCPHQ18-000327



A Member of Citystate

### Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	921G
<b>Vehicle Details</b>	
Vehicle No.:	XD4528M
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Sep 2019
Vehicle Make:	ISUZU
Vehicle Model:	CYZ52R
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	6WG1414324
Chassis No.:	JALCYZ52RB7000016
Maximum Power Output:	-
Open Market Value:	\$99,912.00
Original Registration Date:	01 Mar 2011
First Registration Date:	01 Mar 2011
Transfer Count:	0
Actual ARF Paid:	\$4,996.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Feb 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$29,011.00
COE Rebate Amount:	\$4,127.00
<b>Total Rebate Amount:</b>	<b>\$4,127.00</b>

The information contained herein is correct as at 26 Sep 2019

OK



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/09/2019 11:55
Date Of Accident	19/09/2019 16:45
Exact Location Of Accident	OUTSIDE 11 SHIPYARD CRES KIM HOCK CORPORATION P/L
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	XD4528M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	METALLON RECYCLING PTE LTD
Co Reg No	200817921G
Email Address	SALES@METALLON.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-63683883

### Vehicle Particulars

Manufacturer	ISUZU
Model	CYZ52R
Exact Purpose for which vehicle was being used at time of accident	COMMRECIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	DMCPHQ19-000752
Cover Note Number	01/03/19 - 29/02/20

### Driver

Name of Driver	TAN MENG TECK
NRIC No	S1510538J
Date Of Birth	06/03/1961
Occupation	OUTDOOR
Date Of Driving Pass	02/03/1983
Driving Experience	36 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97536713
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 644 JURONG WEST ST.61 #10-120
Postcode	640644
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO STATEMENT & ADDENDUM ATTACHED.

#### Attachment(s)

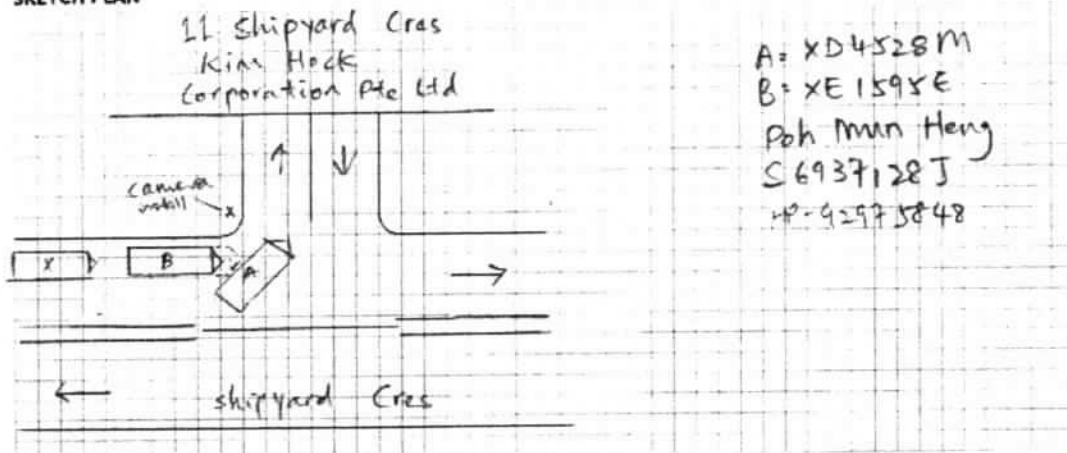
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE1959S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	POH MUN HENG
NRIC/Passport Number	S6937128J
Contact Number	92975848
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle B was stationary in the queue to turn into the shipyard. As delivering of metals need not to be in the queue, I proceeded to overtake vehicle B to enter into the shipyard. In the mid of turning, vehicle B suddenly moved forward from stationary position thus its front right collided onto the left portion of my vehicle.

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: (YS)  
NRIC/FIN No.:

( ) Claim Own Policy ( ) Claim Third Party (✓) Reporting Only  
( ) Claim OD/TP at other workshop ( )

## Sketch Plan

### SKETCH PLAN

VEHICLE NO.: XD 4528M  
INSURER : ER  
DATE & TIME: 19/9/19 @ 16:48

### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: (YS)  
NRIC/FIN No: 20/9/19

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Oct 2019 10:10 <a href="#">Edit Reg</a>		24 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>












































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: -, Co. Reg. No.: -									
Main Claimant: <b>METALLON RECYCLING PTE LTD</b> , Co. Reg. No.: 200817921G									
Vehicle Reg. No.: <b>XD4528M</b>		Date of Loss: 19/09/2019 16:00 - :59 [102 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>XE1959S</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Lim Joo Kim Trading Co (HQ)</b> Blk 6, Kranji Loop, #01-27, 739542 Kranji - Tel: 63671772									
Handling Insurer: <b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 04/10/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

























































## Claim Documents

\*XD4528M  
[XE1959S]  
TP  
METALLON RECYCLING PTE LTD  
Sep 19 2019 4:00PM  
[-]  
Lim Joo Kim Trading Co





























Upload Documents | Upload Photos | Compose New Letter

View View in Browser v

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## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/EG19016878/ECF3E2

Date: 16/10/2019

## REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

## Claimant

Vehicle No : XD4528M

Insured Vehicle No :

XE1959S

Date of Loss: 19/09/2019

Nature of Claim:

TP

Claim No:

N/A

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: XD4528M

Make &amp; Model: ISUZU CYZ52R, 15.7 D (M)

Engine No: 6WG1414324

Reg. Date: 01/03/2011 (Man. Year: 2010)

Chassis No: JALCYZ52RB7000016

Colour: White

Odometer: 381727 km

Engine Capacity: 15681 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 295/80 R22.5

Rear Tyre Size:

295/80 R22.5 (D)

Front Left Side: FRONWAY 5 mm

Rear Left Side:

FRONWAY 5/5/5/5 mm

Front Right Side: FRONWAY 5 mm

Rear Right Side:

FRONWAY 5/5/5/5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 24/09/2019

Date Inspected: 26/09/2019

Inspected At:

Lim Joo Kim Trading Co (HQ)

Blk 6, Kranji Loop, #01-27

Singapore 739542

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$7,000.00 - \$8,000.00

## REPAIR DETAILS

### Reference

**Part Source:** (Last Synchronised: 16 Oct 2019)

**Parts:** N/A ISUZU CYZ52R 15.7 D (M) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for XD4528M)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >