

Jia Le (LKK Auto)

From: Sharon Ten <sharon@ow.sg>
Sent: Saturday, 29 August 2020 8:45 AM
To: Jia Le (LKK Auto); Admin A
Cc: Kaitlyn Chio; Lily Loi; Adeline Lim
Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

Without Prejudice

Dear Jia Le,

We confirm is same owner signature.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: 452 Tagore Industrial Ave Singapore 787823

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.


From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 28 August 2020 5:30 PM
To: Sharon Ten <sharon@ow.sg>; Admin A <admin-a@lkkauto.com>
Cc: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Adeline Lim <adeline@ow.sg>
Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

WITHOUT PREJUDICE

Dear Sharon,

Signature of ATA and GIA report different. Is it same owner sign?


Policyholder's signature
Date & Time:
23-9-19 16:20 hrs


Signed by "the third party claimant"
(with chop if applicable)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Wednesday, 26 August 2020 5:34 PM

To: Jia Le (LKK Auto); Admin A

Cc: Kaitlyn Chio; Lily Loi; Adeline Lim

Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

Without Prejudice

Dear Jia Le,

Enclosed the signed DV for your process payment.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Wednesday, 26 August 2020 11:38 AM

To: Sharon Ten <sharon@ow.sg>; Admin A <admin-a@lkkauto.com>

Cc: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Adeline Lim <adeline@ow.sg>

Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

WITHOUT PREJUDICE

Dear Sharon,

Please duly sign the DV enclosed and return to us for our necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Wednesday, 26 August 2020 10:48 AM

To: Jia Le (LKK Auto); Admin A

Cc: Kaitlyn Chio; Lily Loi; Adeline Lim

Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

Without Prejudice

Dear Jia Le,

We accept your offer at \$6,196.80.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Tuesday, 25 August 2020 4:35 PM

To: Sharon Ten <sharon@ow.sg>; Admin A <admin-a@lkkauto.com>

Cc: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Adeline Lim <adeline@ow.sg>

Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We propose settlement as follows:-

1. Cost of Repair (w/GST)	\$ 5,552.80
2. Loss of Rental (4days x \$150) (w/GST)	\$ 642.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$ 6,196.80

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Wednesday, 5 August 2020 10:11 AM

To: Jia Le (LKK Auto); Admin A

Cc: Kaitlyn Chio; Lily Loi; Adeline Lim

Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

Without Prejudice

Dear Jia Le,

We not yet receive any response to date.

Kindly let us have your offer to close this case.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Monday, 13 July 2020 8:42 AM

To: Sharon Ten <sharon@ow.sg>; Admin A <admin-a@lkkauto.com>

Cc: Lily Loi <lily.loi@ow.sg>; Adeline Lim <adeline@ow.sg>

Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

WITHOUT PREJUDICE

Dear Sharon,

We are preparing report for mandate approval.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Thursday, 9 July 2020 6:08 PM

To: Jia Le (LKK Auto); Admin A

Cc: Lily Loi; Adeline Lim

Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

Without Prejudice

Dear Jia Le,

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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From: Sharon Ten <sharon@ow.sg>

Sent: Monday, 13 April 2020 3:59 PM

To: jiale@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>

Cc: Lily Loi <lily.loi@ow.sg>; Adeline Lim <adeline@ow.sg>

Subject: Re: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

Without Prejudice

Dear Jia Le,

Please let us have your offer to close this case as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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From: angela.tan@ow.sg <angela.tan@ow.sg>

Sent: Friday, November 15, 2019 3:30 PM

To: admin-a@lkkauto.com <admin-a@lkkauto.com>

Cc: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Adeline Lim <adeline@ow.sg>

Subject: RE: LOD - ACCIDENT INVOLVING SKK2828C & SKF4013A ON 23/09/2019 // Our ref: TP#916

Our Ref : SKK2828C / TP#916

Your Ref : SKF4013A

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.

We are claiming as below:

Cost of Repair (incl. of GST)	S\$5,552.80
Loss of Rentals (incl. of GST)	S\$1,626.40 (S\$406.60 x 4 Days)
GIA / LTA Search Fees	S\$2.00
Grand Total	S\$7,181.20

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--

Angela Tan (Ms.)

Motor Claims Assistant

T: +65 6481 1522 | F: 6481 1011

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