

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 10 June 2020 4:43 PM
To: Jasmine Lok Kheng Kwei; assignments
Cc: SUR
Subject: RE: Our ref: MSC/V/19-001150 TP vehicle: SMM4836G DOA: 23.09.2019

Dear Jasmine,

Please be informed that we have submitted our amend report via Merimen.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Jasmine Lok Kheng Kwei [mailto:jasmine_lok@sg.msig-asia.com]
Sent: Wednesday, 10 June 2020 3:50 PM
To: assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Our ref: MSC/V/19-001150 TP vehicle: SMM4836G DOA: 23.09.2019

Hi Marcus,

Please find repair cost for your attention

Report send back in merimen

Thank you.

In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice.

*Except for our Travel, Home, Motor and Health **Emergency Hotlines**, all other hotlines for customer enquiries and services are temporarily suspended now to support the new measures.*

We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs.

Please bear with us should there be some service delay during this period.

Jasmine Lok

Executive, Claims Services (Motor)

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