

Shiau Chan (LKKAUTO)

From: Bryan Ang (LKKAUTO)
Sent: Thursday, 21 May 2020 11:48 AM
To: Shiau Chan (LKKAUTO)
Subject: RE: Our ref: MSC/V/19-001150 TP vehicle: SMM4836G

Okie send pls

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 21 May 2020 11:37 AM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: Our ref: MSC/V/19-001150 TP vehicle: SMM4836G

Dear Bryan,

Kindly assist to check before send to MSIG.

Draft as below:

Dear Jasmine,

Refer to the email dated 20/05/2020.

The damage photos for the following:-

- 1) Item 6 – Headlamp Assy O/S
O/S fender was damaged. (refer photo 22 & 23)
Headlamp O/S was cracked due to impact from O/S fender. (refer photo 65 & 66)
- 2) Item 12 – Front Grille
Front Grille was cracked. (refer photo 85 & 86)



Photo 22



Photo 23





Photo 66



Photo 85



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Jasmine Lok Kheng Kwei [mailto:jasmine_lok@sg.msig-asia.com]
Sent: Wednesday, 20 May 2020 12:35 PM
To: Admin A <admin-a@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Our ref: MSC/V/19-001150 TP vehicle: SMM4836G

Hi Marcus,

We refer to the subject matter above.

Please advise us on the damage photos for the following:-

- 1) Item 6 – Headlamp Assy O/S
- 2) Item 12 – Front Grille

Thank you.

*☞ In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice.
As most of our employees are telecommuting and have limited access to office phone messages, please email your enquiries to us instead.
We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs.
Please bear with us should there be some service delay during this period.*

Jasmine Lok

Executive, Claims Services (Motor)

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