

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/09/2019 15:07
Date Of Accident	02/09/2019 17:20
Exact Location Of Accident	9 SUNSET DRIVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKE7380A
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Insured/Policyholder

Name Of Registered Owner	CHAN LAY PENG
NRIC No	S7639225J
Email Address	JASLYNCHAN@YAHOO.COM
Mobile Phone No	(LOCAL) +65-98486006
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C 180
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D19MTPV01005307
Cover Note Number	29/03/2019 TO 28/03/2020

Driver

Name of Driver	CHAN LAY PENG
NRIC No	S7639225J
Date Of Birth	26/11/1976
Occupation	OUTDOOR
Date Of Driving Pass	14/11/1998
Driving Experience	20 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98486006
Fax Number	
Contact Number	OFFICE-NOPHONE
Email Address	JASLYNCHAN@YAHOO.COM

Address	137 SUNSET WAY #01-06
Postcode	597159
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Refer to attach. Note to insurer: Late reporting due to going overseas the next day, refer to the attached air ticket departure date.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC7142S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

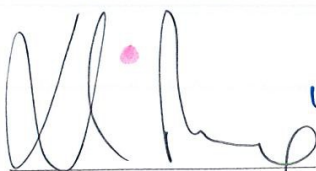
SKETCH PLAN

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8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

11/09/19

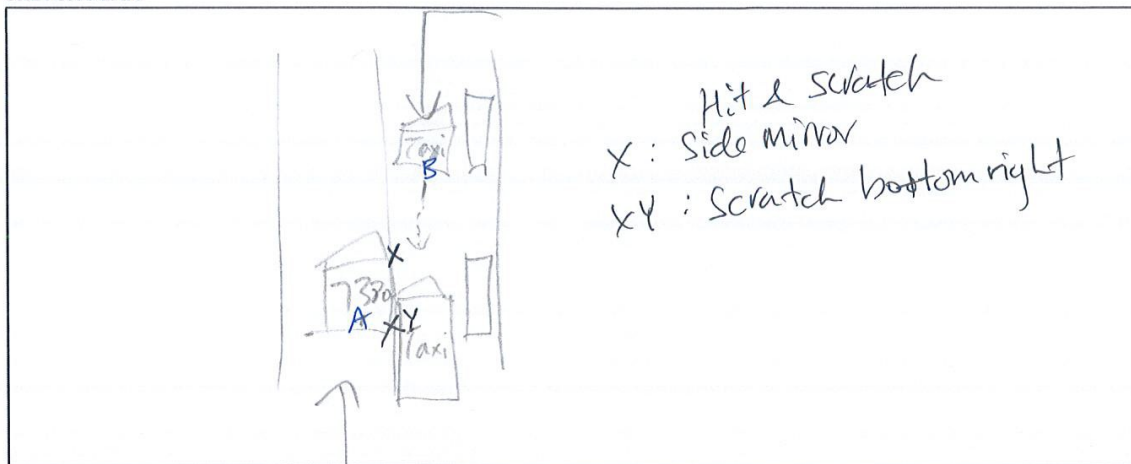
Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 11/09/19



Sketch Plan Pg. 2

Date of accident: 2/9/19 Time: 520pm Location: Sunset Drive
 My Vehicle A: SKE 7380A Vehicle B: SKE 71425 Vehicle C: ✓
 SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to attach

☒ Claim OD/TP at Ah Lim Motor ☐ Claim OD/TP at other workshop ☐ Reporting Only

Remarks : Please forward a copy of my efile accident report to :

My workshop :

Email address :

& myself :

Email address : jaslynchan@yahoo.com

Note : Please take note that your insurer have 14 days timeframe for you to submit own damage claim under you own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
 Policyholder's Signature

Date & Time:

11/09/19 SKE 7380A

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan Pg. 3

From: Jaslyn Chan <jaslynchan@yahoo.com>
Sent: Monday, 2 September 2019 9:56 PM
To: CTPL Feedback <feedback@cdgtaxi.com.sg>
Subject: Hit and run by your taxi SHC7142S

To whom it may concern

I am reporting the above taxi of a hit and run accident that happen today at 520pm outside the house of 9 sunset drive - 2 way lane.

Taxi was supposed to stop between the 2 cars in the photo and wait for me to drive pass as I am in the right of way. However he didn't even stop and force his way through in between the lanes, smashed my side window, scratch my car (all in photos) and ran away.

I chased after him and he stopped at 25 sunset heights. He ignored me pretending nothing had happened and after I kept asking him to get off his taxi, he got off, acknowledged it was his fault and apologize

While I am checking for damages, he immediately drove off without leaving any particulars

I hereby reserve My rights to claim damages and This email is for your retention

Miss Chan lay Peng
Vehicle nos : SKE7380A



11/9/19

From: feedback@cdgtaxi.com.sg
Date: 10 September 2019 at 2:47:22 PM SGT
To: JASLYNCHAN@YAHOO.COM
Subject: **REPLY TO CUSTOMER**

Without Prejudice

Our Ref: CP1909003270

Dear Ms Chan,

We are deeply sorry about that you have encountered this unpleasant incident with the driver of SHC7142S.

We have looked into the matter and have advised our driver to observe safety at all times. We will continue to explore ways to increase safety awareness amongst our taxi drivers and step up enforcement measures to weed out errant drivers with undesirable driving behaviors.

Our findings do not affect the insurance/civil claims. We understand that our Fleet Safety department has followed up with an email to you on 9 September 2019 pertaining to the insurance claims.

For further queries regarding the claims, you may liaise with the insurer.

Yours sincerely
Clare Ouyang
Customer Service
ComfortDelGro Taxi

From: Fleet Safety <fleetsafety@cdgtaxi.com.sg>
Date: 9 September 2019 at 8:36:19 AM SGT
To: Jaslyn Chan <jaslynchan@yahoo.com>
Cc: CCPL Motor <CCPL@msfirstcapital.com.sg>
Subject: (Property Damage Claims) -Acc involved with SHC7142S & SKE7380A
DOA: 02/09/2019 along Sunset Drive Road

Dear Ms Chan

We are sorry to hear of the unpleasant incident you have encountered with one of our drivers.

Our driver has filed the report.

We have accordingly informed our insurers, MS First Capital Insurance Ltd, and they are currently investigating into this accident.

Strictly on a without prejudice basis, please quantify your claim, with the necessary supporting documents and submit to our insurer for consideration. The details of our insurer are as follows:

MS First Capital Insurance Ltd

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3848 (main line)

The Officer-in-Charge, Ms Sithara, can be contacted at Tel: 68543462 (DID) or email: CCPL@msfirstcapital.com.sg

Thank you.

Regards

Doris Lim

Fleet Safety Department
Hotline Contact No: 6550 8768
ComfortDelGro Taxi

Policy Holder-Driver's Particulars Pg. 1



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
Tel: 6461 6555 | Fax: 6221 3302 | Website: www.sompo.com.sg
Co. Reg. No.: 198905490E | GST Reg. No.: M200903196

Certificate of Insurance

**MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)**

Cert No./Policy No. : D19MTPV01005307
Insured : CHAN LAY PENG (ZENG LIPING)
Motor Car (Registration No.) : SKE7380A
Cover : Comprehensive - ExcelDrive GOLD
Policy Commencement Date : 29 MARCH 2019 00:00
Policy Expiry Date : 28 MARCH 2020 23:59
Maximum Liability (Section I) : Market value at time of loss
Excess* : \$300 - Section I
(Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim per policy year)
Voluntary Excess* : N.A
Windscreen Excess* : S\$100.00 - Waived if Repair at ExcelDrive Workshop
Loss of Use : Per Policy Schedule

* Subject to GST wherever applicable

Persons or Classes of Persons entitled to drive*

1. The Insured.
2. Any other person who is driving on the Insured's order or with his permission.
3. In the event of the death of the insured,
 - a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
 - b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been withdrawn by the Insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

Limitations As To Use

Use only for social, domestic and pleasure purpose and for the Insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

ExcelDrive Workshops and Accident Reporting

It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at www.sompo.com.sg or call our Emergency Hotline: (65) 6226 3323.

I/We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP.27

Sompo Insurance Singapore Pte. Ltd.

Authorised Signatory

Date/Time of Issue : 26 MARCH 2019 11:28

IMPORTANT NOTICE

- o Keep the Certificate in your Motor Car;
- o Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act;
- o On the sale of the Motor Car or if for any reason the Insurance is terminated during its currency, the Insured must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189);
- o This Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.

Intermediary Code & Name : 11A14006 & ACCORD INSURANCE AGENCY CI Code: 22A_X_CDZOB44B2BMKFA

Policy Holder-Driver's Particulars Pg. 2

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait of Chan Lay Peng

Licence Number: **S7639225J**

Name: **CHAN LAY PENG (ZENG LIPING)**

Birth Date: **26 Nov 1976**

Issue Date: **16 Oct 2003**

Barcode: 1000924940E

STRICTLY
FOR WORKSHOP USAGE
USE FOR ACCIDENT
REPORTING ONLY

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7639225J**

Portrait of Chan Lay Peng

Name: **CHAN LAY PENG (ZENG LIPING)**

曾麗萍

Race: **CHINESE**

Date of birth: **26-11-1976** Sex: **F** S7639225J

Country of birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	14 Nov 1998

NP 428A

Licence No: S7639225J

Barcode

STRICTLY
FOR WORKSHOP USAGE
USE FOR ACCIDENT
REPORTING ONLY

4085953

Barcode

NRIC No: **S7639225J**

Portrait of Chan Lay Peng

Date of issue: **15-08-2007**

137 SUNSET WAY #01-06
SINGAPORE 597159

NRIC No: **S7639225J** Date: **24/06/2015**

Your check-in is confirmed

Booking Reference QCWAXT

Dear Ms Lay Peng Chan,

You're all set for your trip! This email has all the details of your check-in on singaporeair.com. Remember to print your boarding passes, or be sure you have easy access to them when you travel.

Please be at the airport counter at least 90 minutes (or in good time) before your flight departure if you're unable to print your boarding pass(es), or if you have bags to check in. Your check-in may be cancelled and your seat re-assigned if you do not collect or print your boarding pass(es) before the check-in counter closes.

[>View airport check-in counter opening hours](#)

Check-in Confirmation

Download the [SingaporeAir mobile app](#) to generate your mobile boarding passes. Mobile boarding passes may not be available for some itineraries. Click [here](#) for more information.

Itinerary

Flight	Departs	Arrives
1. Singapore to Seoul - Total travel time: 6:35 hrs		
Status: Confirmed		
SQ 608	Scheduled Time of Departure	Scheduled Time of Arrival
Airbus A350-900	SIN 00:10	ICN 07:45
	03 Sep (Tue)	03 Sep (Tue)
Operated by Singapore Airlines	Singapore, Changi , Terminal 3	Seoul, Incheon Intl , Terminal 1
	Flying time: 6:35 hrs	
	Cabin class: Economy (E)*	

*Cabin class name may vary on partner airlines. For details, check with the relevant airline.

Passengers

[> Visa requirements](#)

Flights	Seats	Baggage	Meals
1. MS LAY PENG CHAN		Membership no: 8932277564	
SQ 608 SIN - ICN	44D (Forward zone seat)	Free: 35 kg	Meal : Inflight Meal

Additional information

Valid travel documents

Each passenger must hold a valid passport (and visa(s), if required) to be allowed entry into each destination on the flight itinerary. Singapore Airlines cannot be held responsible if a passenger is denied entry and/or deported by any local authority. For more information, click [here](#).

Privacy Policy

The information you give us is protected by our privacy policy. However, in some circumstances, government regulations may require us to provide information or permit access to our passenger/customer data.







scene





scene



Accident Photo



Accident Photo



Accident Photo



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