

**RE: LOD - SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019] - REMINDER**

ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Wed 27/5/2020 12:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Hsiao Tong,

We hereby accept your offer .

Kindly forward the Discharge Voucher soonest possible.

Thank you.

Best regards,

Ivy Lwi

Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Wednesday, May 27, 2020 9:08 AM

**To:** ivy.lwi@mbmwheelpower.com.sg

**Subject:** Re: LOD - SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019] - REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$11,300.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Wednesday, 20 May 2020 4:59 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: LOD - SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019] - REMINDER

## REMINDER

Dear Hsiao Tong,

Any updates for the above mentioned case.

Your kind assistance is much appreciate .

Thank you.

Best regards,

Ivy Lwi

Claims Department



**T** 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, April 30, 2020 12:51 PM

**To:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: LOD - SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019]

Without Prejudice

Hi Ivy,

Received with thanks.

We will prepare report to seek mandate from III and get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Wednesday, 29 April 2020 4:20 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD - SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019]

Dear Hsiao Tong,

Kindly ignore the previous tax invoice .

Attached herewith the revised tax invoice for your reference.

Thank you.

Best regards,

Ivy Lwi

Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, April 23, 2020 9:10 AM

**To:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Re: LOD - SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019]

Without Prejudice

Dear Sirs/Mdm,

Do you have a copy of our surveyor finalise marked estimate? If so, kindly send it to me. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Wednesday, 22 April 2020 4:59 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: LOD - ME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019]

## REMINDER

Dear Hsiao Tong,

Any updates for the above mentioned case.

Your kind assistance is much appreciate .

Thank you.

Best regards,

Ivy Lwi

Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, April 7, 2020 8:22 PM

**To:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: LOD - ME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019]

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

***Hi Hsiao Tong,***

***Kindly assist.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>  
**Sent:** Tuesday, 7 April 2020 4:57 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Subject:** LOD - ME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019]

Your ref: SHA1363X  
Our Ref : SME7305U / WIP 64485

Dear Sir/Madam,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best regards,

Ivy Lwi

Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)  
MBM Wheelpower Pte Ltd  
160 Sin Ming Drive • #06-02  
Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

**From:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Sent:** Wednesday, 1 April 2020 9:05 AM

**To:** [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)

**Subject:** RE: Your Ref: SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019] - Finalise ( Reminder )

Attach finalised for SME 7305U. Kenneth

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**From:** [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg) [<mailto:eryx.tan@mbmwheelpower.com.sg>]

**Sent:** Tuesday, 31 March, 2020 12:31 PM

**To:** Kenneth Kong (LKKAuto); SUR

**Cc:** [gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)

**Subject:** RE: Your Ref: SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019] - Finalise ( Reminder )

**REMINDER**

Dear All

This case was **September 2019**.

Kindly help to finalise soonest.

Thank you & Best regards

Eryx Tan | Claim Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg) <[eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)>

**Sent:** Wednesday, 4 December 2019 9:36 AM

**To:** 'Kenneth Kong (LKKAuto)' <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Subject:** RE: Your Ref: SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019] - Finalise

Hi Kenneth

For your action.

Thank you & Best regards

Eryx Tan | Claim Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Sent:** Wednesday, 4 December 2019 8:48 AM

**To:** [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)

**Subject:** RE: Your Ref: SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019] - Finalise

Danny, I didn't received any B4 paint or after paint photos from your side yet??

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**From:** [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg) [<mailto:eryx.tan@mbmwheelpower.com.sg>]

**Sent:** Tuesday, 26 November, 2019 10:45 AM

**To:** Kenneth Kong (LKKAuto)

**Cc:** Admin A; 'Danny Ong '

**Subject:** RE: Your Ref: SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019] - Finalise

Dear Kenneth

Kindly revert soonest.

Thank you & Best regards

Eryx Tan | Claim Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg) <[eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)>

**Sent:** Tuesday, 19 November 2019 1:54 PM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>

**Subject:** RE: Your Ref: SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019]

Dear Kenneth

Hereby enclosed the Finalise estimate for your pursuant.

**P/P Repair: S\$10,856    07 Days repair**

Thank you & Best regards

Eryx Tan | Claim Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188



Email: [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 1 October 2019 8:53 AM

**To:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; [eryx.tan@mbmwheelpower.com.sg](mailto:eryx.tan@mbmwheelpower.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Your Ref: SME7305U \*Our Ref: CC4/III19016834/Kpb3 [ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019]

Your Ref: **SME7305U**

Without Prejudice

Our Ref: CC4/III19016834/Kpb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA 1363X(III) AND SME 7305U ON 23/09/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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This message has been scanned for viruses and dangerous content by  
QUAPE SPAM Protection, and is believed to be clean.