

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 22 November 2019 4:30 PM
To: Leong Roy; siew lan ng
Subject: RE: Sjy4727k accident report

Our Ref: CC4/AIG19016833/Kda3

Attn: NG SIEW LAN

Dear Sir/Madam,

ACCIDENT INVOLVING SJY 4727K & JMX 3838 ALONG/AT JALAN ISMAIL ON 23/09/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from JMX 3838 against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Thursday, 21 November 2019 10:06 AM
To: Leong Roy; siew lan ng
Subject: RE: Sjy4727k accident report

Hi Mr Roy,

Noted with thanks. We will check with AIG on this matter.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

From: Leong Roy [<mailto:rleong3644@gmail.com>]

Sent: Thursday, 21 November 2019 8:08 AM

To: Jia Le (LKK Auto); siew lan ng

Subject: Sjy4727k accident report

Hi Carlor

I refer to your letter dated 13 nov 19 as attached.

I am writing on behalf of my mother ng siew lan who is the owner of vehicle sjy4727k. This is to inform you that she has made an accident report yesterday at an AIG accident centre.

Please let us know if there are further queries.

Roy leong