

ASS. REC. BY:

REF:

CS/INC/19016828/R1903ⁿ²

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Annie Koh

of

INC

Date/Time:

24/11/19 @ 9.28am

Estimated Cost:

Bill to:

OD / ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLK 500 2L

Insured:

GBD 2176T

at Workshop m/s

volkswagen

Tel:

6305 7176

or

247 Alexandra Road

Policy No:

Claim No:

MT/1062081-001

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A.

9/9/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9.51am 24/11/19

Person Contacted:

Ming

Vehicle IN / OUT

Date/Time

Action/Instruction

Tobacco /

SLK 500 2L -X

GBD 2176T -X

31/10/19 @

10.13am Pass finalised from fig 6824.53, 1 day.
(Red 42091.62, 71%)

ASS. REC. BY:

REF: INC

5876

ASSIGNMENT

From:

Date:

25.9.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLK 5002 L

at Workshop m/s Volkswagen
of 247 Alexandra Road

Insured:

Policy No:

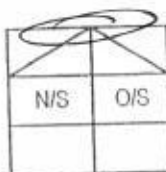
Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: 3.00pm ownr waty

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SLK 5002 L

Yr Regn: 2018 / DC

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

VOLKSWAGEN GOLF 1.4TSI C.C. 1395

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading:

9518

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZAUZK W016 770

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PH / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

09/09/19

D.O.I.

25/09/19

Survey held at

247, Alexandra Rd

3.02pm

Des. of Damages: F/D / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 01 NOV 2019

Date/Time, File Pass to?

☐

: Preli. Report

1) 01/11 11:30 AM

☐

: Final Report

Date/Time, File Return to?

2)

Rep. Form:

Lump Sum / L.P. / C.P.

7P

854.53

Days Of Repair: /

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

250

Nivitha (LKK Auto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Tuesday, 24 September 2019 9:26 AM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto)
Cc: Thio Tse Kiat; Teng Ken Leong
Subject: RE: TP CASES FARMED OUT TO LKK ON 24/09/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	Surveyor	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	SJE	Zone	Additional Remarks
1	Eric Tang	MT/1062171-002	XE2117Z	HOME ADDRESS	4 BENOI ROAD SINGAPORE 629878	Mr. Cai Wang / 96194774	10:00-12:00	XD5577P	12/9/19	Workshop : Sin Trans Engineering Pte Ltd
2	Charlotte Chew	MT/1063347-002	PC4642R	UCB ENGINEERING PTE LTD	2C JALAN PESAWAT JURONG SINGAPORE 619359	ah siang / 62681281		GBE2998H	19/9/19	62684816- Ah Siang or Mr Tan 97381908
3	Jared Liu	MT/1062081-001	SLK5002L	VOLKSWAGEN CENTRE SINGAPORE	247 ALEXANDRA ROAD SINGAPORE 159934	charmaine kong / 63057176	14:00-16:00	GBD2176T	9/9/19	
4	David Phua	MT/1023269-001	SJA6522Y	TAN CHONG MOTOR SALES PTE LTD	913 BUKIT TIMAH ROAD SINGAPORE 589623	ZUHRI / 67038916	14:00-16:00	GBH5671P	19/11/18	Owner waiting

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh
Senior Admin Assistant, Motor Insurance
T +65 6430 7899
www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Rasul (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Thursday, 31 October, 2019 10:13 AM
To: Cheong Pearlyn (VGS - SG/Singapore)
Cc: Kong Charmaine (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)
Subject: RE: SLK5002L - FINALISE

Hi Pearlyn,

Finalised amount confirmed

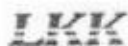
Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Cheong Pearlyn (VGS - SG/Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]
Sent: Wednesday, 23 October, 2019 11:41 AM
To: Rasul (LKKAUTO); Admin A; Admin-D (LKKAUTO)
Cc: Kong Charmaine (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)
Subject: SLK5002L - FINALISE

Dear Rasul,

Please confirmed

COR \$854.53 before GST

Total 1 day repair

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



Internal

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 10/09/2019 14:26
Date Of Accident 09/09/2019 18:05
Exact Location Of Accident ALONG NORTH BRIDGE ROAD
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLK5002L
Insured/Policyholder
Name Of Registered Owner TAN SEOW SAY
NRIC No S1590587E
Email Address SEOWSAY@GMAIL.COM
Mobile Phone No (LOCAL) +65-92351533
Alternative Phone No OFFICE-92351533

Vehicle Particulars

Manufacturer VOLKSWAGEN
Model GOLF
Exact Purpose for which vehicle was being used at time of accident PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number A 29112350 AV2
Cover Note Number

Driver

Name of Driver TAN SEOW SAY
NRIC No S1590587E
Date Of Birth 14/11/1963
Occupation INDOOR
Date Of Driving Pass 27/03/1981
Driving Experience 38 YEARS AND 5 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-92351533
Fax Number
Contact Number OFFICE-92351533
Email Address SEOWSAY@GMAIL.COM

Address 17 MARINE TERRACE
 #10-86
 Postcode 440017
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 0

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name MARINE PARADE N.P.C
 Police Station Address ROAD: 300 MARINE PARADE ROAD , POSTCODE: 449296 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: - FAX NO:
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

MORE DETAILS PLEASE REFER TO POLICE REPORT OR VIDEO

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBD2176T
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

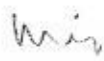
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

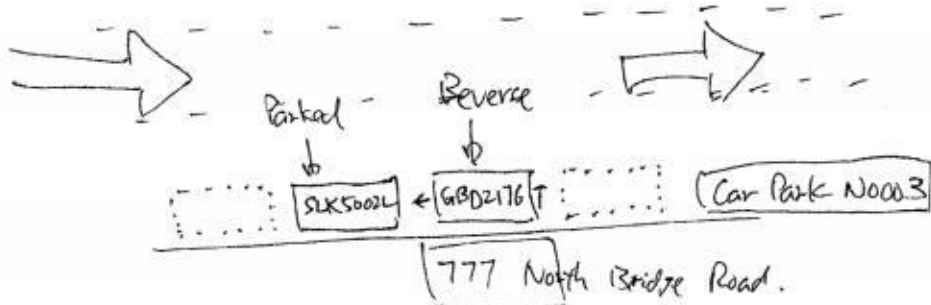

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report No. T/20190910/2002

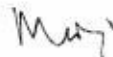
DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

ATT & RUM. - LORRY.
GBD 2/76 T.
YOUR VW BEETLE
IS CRACKED.

Sketch Plan Pg. 4



**SINGAPORE
POLICE FORCE**



T/20190910/2002

1 of 3

Report No. T/20190910/2002

Police Station Of Origin:
Marine Parade N.P.C
300 Marine Parade Road SINGAPORE
449296
Tel No: 1800-4428999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 10/09/2019 00:11	Vide Report No.:	Station Diary No.: 1
--	------------------	-------------------------

Informant's Particulars

Name of Informant: TAN SEOW SAY			Address: APT BLK 17 MARINE TERRACE #10-86 SINGAPORE 440017	
ID Type / ID No.: NRIC NO / S1590587E			Contact No.: Home/Office:	Mobile: 92351533
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Male	Age: 55	Date of Birth: 14/11/1963	Type of Informant: Driver	
Race: Chinese			Language:	Institution / School Name:
Occupation: REGIONAL SALES			Driving Licence Information: Class:	Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 09/09/2019 18:05	Type of Location: Straight Road
Location: Along Road 1 NORTH BRIDGE ROAD				
In front of 777 North Bridge Road				
Weather: Clear	Road Surface: Dry		Road Speed Limit:	
Traffic Flow: One Way	Traffic Control: Not Controlled		Traffic Volume: Moderate	
Type of Collision: Moving Vehicle Against - Parked Vehicle			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBD2176T	Lorry	TOYOTA	TOYOTA DYNA 150 MANUAL	White		0
SLK5002L	Car	VOLKSWAGO N	GOLF 1.4 TSI HL	Grey	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLK5002L	MSIG INSURANCE (SINGAPORE) PTE. LTD.	A29112350	27/12/2018	26/12/2019



**SINGAPORE
POLICE FORCE**



T/20190910/2002

2 of 3

Report No. T/20190910/2002

Police Station Of Origin:
Marine Parade N.P.C
300 Marine Parade Road SINGAPORE
449296
Tel No: 1800-4428999

CONTINUATION OF REPORT

Brief Details.

On the above mention date and time, I was parking my vehicle at the said location. At about 1930hrs, I saw my vehicle's logo at the front bonnet was cracked was hit and there was a note on the driver's door handle left by an unknown person stating that he witnessed the Hit & Run incident. The note indicated the vehicle (GBD2176T) which is the vehicle involved. After which, I viewed my in car camera and the footage showed that one lorry (GBD2176T) hit onto my vehicle. I then called my insurance company which informed me to lodge a traffic accident report.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Marine Parade N.P.C
300 Marine Parade Road SINGAPORE
449296
Tel No: 1800-4428999



T/20190910/2002

3 of 3

Report No. T/20190910/2002

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
G /
Sr Staff Sgt TEH WAI HAN

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / HRT /
Sr Staff Sgt IRMAN BIN MOHAMAD SAID
Contact No.: 65476145

Authentication Stamp
NP168

Signature Of Informant:

Date/Time:
10/09/2019 00:11

Classification Of Case:



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DriveEasy2
Comprehensive

Certificate No. A 29112350 AV2

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SLK5002L

2. Name of Policyholder
Tan Seow Say

3. Effective Date of the Commencement of Insurance for the purposes of the Act
27/12/2018

4. Date of Expiry of Insurance
26/12/2020

5. Persons or Classes of Persons entitled to drive*

Tan Seow Say

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/1

Document no.
Document date 11-09-2019
Customer no. 5211006286
Customer GST-ID
Dealer 39999
Job order number 2019001992/ 1
Job order date 11-09-2019
Service Advisor PEARLYN CHEONG

Mr
TAN
SEOW SAY
17 MARINE TERRACE
#10-86
Singapore 440017

License plate	Model code	First registration	VIN	Model	Mileage
SLK5002L	BQ14HZ	27-12-2018	WVWZZZAUZKW016770	Golf Highline 1.4 I TSI 92kW DSG	211

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
3G0853601B DPJ	Vw Sign Black/Bright Chro	1	pcs.	83.89	#1 75.5	83.89	89.76
5G0853651CCZLL	Radiator Grille Satin Bla	1	pcs.	422.26	#1 382.03	422.26	451.82
	LABOUR	2	pcs.	840.00	#1 399	1,680.00	1,797.60

Quotation valid till 18-09-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	2,186.15	7%	206.23	2,946.15	3,152.38
Total	760.00	2,186.15		206.23	2,946.15	3,152.38

Customer

Service Advisor

---VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).---

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

To Pearlyn new grille.

Hp 90010068
1 day
25/09/19 @ 1500

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 1/1

Company
NTUC INCOME INSURANCE COOP.LTD
73 BRAS BASAH RD
#05-01 NTUC TRADE UNION HOUSE
Singapore 189556

Customer Details:
Mr
TAN
SEOW SAY
17 MARINE TERRACE
#10-86
Singapore 440017

Document no.
Document date 23-10-2019
Customer no. 5211000660
Customer GST-ID
Dealer 39999
Job order number 2019002275/ 1
Job order date 08-10-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLK5002L	BQ14HZ	27-12-2018	WWWZZZAUZKW016770	Golf Highline 1.4 I TSI 92kW DSG	10,341

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3G0853601B DPJ	Vw Sign Black/Bright Chro XR-9/10/2019	1	pcs.	83.89	10.00% #1	75.50	80.79
5G0853651CCZLL	Radiator Grille Satin Bla XR-9/10/2019	1	pcs.	422.26	10.00% #1	380.03	406.63
	LABOUR NTUC DIRECT SETTLEMENT DOA: 9.9.19 MT/1062081-001 SURVEYOR: RASUL LKK	0.5	pcs.	840.00	5.00% #1	399.00	426.93

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1		854.53	71.62	7%	59.82	71.62	854.53	914.35
Total		854.53	71.62		59.82	71.62	854.53	914.35

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch); Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19016828/R1qd3n2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 05-11-2019



ATTN: JARED LIU

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 2176T	Veh. Inspected	SLK 5002L
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1062081-001	Excess (\$)	0.00
Assign From	ANNIE KOH	Assign Date	24/09/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN GOLF 1.4 TSI	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WVWZZZAUZKW016770	Colour	GREY
Odometer	9518 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/40 R18	PIRELLI	6 mm
L/H Front Tyre	225/40 R18	PIRELLI	6 mm
R/H Rear Tyre	225/40 R18	PIRELLI	6 mm
L/H Rear Tyre	225/40 R18	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/09/2019	Inspect Date / Time	25/09/2019 (03:02 PM)
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	1 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 5002L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	VW SIGN BLACK/BRIGHT CHROM (SN)	CRACKED	83.89	75.50
1	RADIATOR GRILLE SATIN BLA (SN)	CRACKED	422.26	380.03
			506.15	455.53
LABOUR				
	LABOUR.		1,680.00	399.00
	DIAGNOSTIC AND PROGRAMMING.	NOT NECESSARY	480.00	-
	CHECK SHORT CIRCUIT/HARNESS REPAIR.	NOT NECESSARY	280.00	-
			2,440.00	399.00
GRAND TOTAL			2,946.15	854.53
RECOMMENDED COST OF REPAIRS (CONFIRMED)				854.53

Report Ref No. CS/INC19016828/R1qd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.