

INSURANCE

INS. CASE OWNER:

CC 3 / III 1901 6826, K2

LIC:
IDAC:

Surveyor:

KALUN

DOI:

ASSIGNMENT

27/11/19

Date / Time:

23/11/19

Registered in Merimen:

24/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 40950

Name of Insured:

CTV

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

1/11/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Tony Bunk 40

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Mitsubishi

Lexus

24 Barton Rd

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 6107E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premier



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHC 6107E - C

SHB 40950 - AM/INSURANCE/SHC 6107E

29/11/19 - III ✓ 100% DS

4/11/19 - FIC 2 type mandate

3/11/19 - FIC 2 - SMC to SMC DUK 400 AIA

9/1/2020 - File pass to MIC to close.

STAGE

DATE/ PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

28/11/19 Confirm with Shepman

Email

Call

Final Liability:

%

(W Agreed / (checked) BOLA S/N No.:

If No or B.28, Ass. Lia:

Repair Cost:

\$5

1230.50

Loss of Rental (LOR):

\$5

200.00

(2 days)

x 100 = 20000

Loss of Use (LOU):

\$5

800.00

(5 days)

x 2 = 1600

Loss of Income (LOI):

\$5

800.00

(5 days)

x 2 = 1600

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

1511.28

Global Sum \$5:

1500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

1500.00

Name 1:

Premier Automotive Services Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$250.00

COPY SENT
9/1/2020

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 6915K Yr Regn: 784, 215Type: M.Car / M.Cycle / Bus / Van / Lorry / Tr / Prime Mover /

Truck / Trailer or

Make: KIA Oplis cc 1600Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 410547 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 1CNA5M414MF56341Gen. Cond: Good / Ref / Poor / BurntSteering: In order / Ref / Jammed / Leaked / Burnt orBrake: In order / Ref / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD / Ref / Rim orTyre Size: F: 205/65R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Adidas

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 19/9/19 D.O.I. 27/9/19Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US \$ 1150 (Red \$ 2452.94 / 68%) 41

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech. Insp (\$ _____)

☐

: Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS \$ _____

Photos

Others

Report Format: _____

Lump Sum / I.B.I. (\$) _____

TOTAL

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

23-Sep-19

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6915 K

1 pc	Rear bumper	\$ 696.00
1 pc	Rear bumper lower cover	\$ 206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00	\$ 58.00
1 pc	Rear bumper inner sponge	\$ 114.00
1 pc	Rear bumper reinforcement	\$ 607.00
2 pcs	Rear bumper stay o/s & n/s @ \$53.00	\$ 108.00
2 pcs	Rear bumper reinforcement lower bracket @ \$18.00	\$ 36.00
2 pcs	Rear bumper reinforcement upper bracket @ \$18.00	\$ 36.00
		\$ 1,861.00
	Less 10%	\$ 186.10
		\$ 1,674.90

S/NETT

1 set	Rear bumper clips	\$ 48.00
1 set	Reverse sensor	\$ 280.00 200
1 pc	Rear bumper top protector	\$ 80.00
	Sundry	\$ 50.00 40
	To dismantle / replace reverse sensor to new bumper and reset to the same	\$ 120.00 20
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$ 180.00 40
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel, etc.	\$ 650.00 200
	To putty and spray painting on rear bumper, end panel, bootlid lower garnish	\$ 400.00 180
	To apply rustproofing on the repaired and replaced panels.	\$ 120.00 40
		\$ 3,602.90

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

18/10/19
Total 4541150 / 20%
//

K. L. L. L.
23/9/19 1720
20%
45
After Repair

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

23-Sep-19

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			<hr/>
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Less 10%			\$ 186.10
			<hr/>
			\$ 1,674.90
S/NETT			
1 set	Rear bumper clips	\$	48.00
1 set	Reverse sensor	\$	280.00 200
1 pc	Rear bumper top protector	\$	80.00
Sundry			
To dismantle / replace reverse sensor to new bumper and reset to the same			\$ 50.00 X
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.			\$ 120.00 30
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel, etc.			\$ 180.00 X
To putty and spray painting on rear bumper, end panel, bootlid lower garnish			\$ 650.00 200
To apply rustproofing on the repaired and replaced panels.			\$ 400.00 180
			\$ 120.00 X
			<hr/>
			\$ 3,602.90

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

K. L. K. K.
23/9/19 1726
200
45
After Repair

Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	09 Oct 2015 / 08:42:05	Receipt No.:	AACCK001-AX239-151009-000010
Asset Type:	Vehicle	Transaction Amount:	\$88,559.00
Asset ID:	SHC6915K	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20151009084205780548		
Vehicle No.:	SHC6915K		
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)		
Vehicle Attachment 1:	Air-Con (Taxi)		
Vehicle Attachment 2:	-		
Vehicle Attachment 3:	-		
Vehicle Scheme:	Taxi (Company)		
First Registration Date:	09 Oct 2015		
Original Registration Date:	09 Oct 2015		
Vehicle Make:	KIA		
Vehicle Model:	OPTIMA 1.7(A) DIESEL		
Chassis No.:	KNAGM414MF5623411		
Engine No.:	D4FDEH313417		
Motor No.:	-		
Trailer Chassis No.:	-		
Propellant:	Diesel		
Passenger Capacity:	4		
Engine Capacity:	1685		
Power Rating:	-		
Unladen Weight:	1584		
Maximum Laden Weight:	2050		
Primary Color:	Silver		
Secondary Color:	-		
Manufacturing Year:	2015		
Open Market Value:	\$22,128.00		
Minimum PARF Benefit:	\$13,788.00		
PARF Eligibility:	Y		
No. of Transfer:	0		
Effective Ownership Date/Time:	09 Oct 2015 08:42:05		
COE No.:	2015100901003527N		
COE Expiry Date:	08 Oct 2023		
COE Bid Category:			
Actual QP/POP Paid Amount:	\$45,439.00		
Lifespan Expiry Date:	08 Oct 2023		

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2019 15:18	Cim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD, Claimant's ID: -> 200304975H.	[A] Lau Shu Pei
2	24 Sep 2019 15:18	Cim Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] Lau Shu Pei
3	24 Sep 2019 15:18	Cim Created	Reg No: SHC6915K, Acct Date: 2019/09/19, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] Lau Shu Pei
4	24 Sep 2019 15:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	24 Sep 2019 15:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/03	[A] Lau Shu Pei
6	24 Sep 2019 15:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	24 Sep 2019 15:18	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	24 Sep 2019 15:18	Adj Adjuster Assigned	[None] -> KALVIN ANG WEI KUN	[A] Lau Shu Pei
9	25 Oct 2019 10:25	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	26 Oct 2019 09:59	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 27)	[A] CHEW HSIAO TONG
11	29 Oct 2019 12:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/03	[I] Priya
12	29 Oct 2019 12:17	Adj Mandate Set	Approved:0.00.	[I] Priya

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	CO Name (Branch)	Ref 1	Ref 2	Amount
2290756	25 Sep 2019 08:57:36	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC6915K	SHB4095U	11.77

Hsiao Tong (LKKAUTO)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>
Sent: Friday, 1 November 2019 4:42 PM
To: CS A Team
Cc: Admin A; AccReport
Subject: (III Case) LOD / Accident Involving SHC6915K and SHB4095U on 19.09.2019
Attachments: SHC6915K 19092019.pdf; video footage.avi

WITHOUT PREJUDICE

Dear all,

Your Ref : **SHB4095U**
Our Ref : **SHC6915K/SJ**
Date of accident : **19.09.2019**

We refer to the above mentioned accident.

Hereby we would like to append our losses from **India International Insurance Pte Ltd**, as insurers of vehicle number **SHB4095U** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

***LOD and video footage are attached.**

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Regards,

(Mr) Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	09 Oct 2015 / 08:42:05	Receipt No.:	AACCK001-AX239-151009-000010
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Asset ID:	SHC6915K	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20151009084205780548		

Vehicle No.:	SHC6915K
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)
First Registration Date:	09 Oct 2015
Original Registration Date:	09 Oct 2015
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414MF5623411
Engine No.:	D4FDEH313417
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2015
Open Market Value:	\$22,128.00
Minimum PARF Benefit:	\$13,788.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	09 Oct 2015 08:42:05
COE No.:	2015100901003527N
COE Expiry Date:	08 Oct 2023
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$45,439.00
Lifespan Expiry Date:	08 Oct 2023

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5107202885-001157

Cover : Third Party

1. Index mark and Registration Number of Vehicle : **SHC6915K**
Chassis Number : **KNAGM414MF5623411**
2. Name of Policyholder : **PREMIER TAXIS PTE. LTD.**
3. Effective Date of Insurance : **01 Feb 2019**
4. Expiry Date of Insurance : **31 Jan 2020**
5. Persons or Classes of Persons entitled to drive*
(a) The Policyholder.
(b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use*
(a) Use as a Taxi.
(b) Use for social domestic and pleasure purposes.

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
- (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third- Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I)	: N/A
EXCESS (SECTION II)	: S\$3,500
INSURE WITH COE	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : **HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)**
Date of Issue : **01 Feb 2019 09:37 hrs**

For **NTUC INCOME INSURANCE CO-OPERATIVE LIMITED**

Countersigned By:



Authorised Officer



Chief Executive

Claim Audit

AUDIT TRAIL				
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1	24 Sep 2019 15:18	Clim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] Lau Shu Pei
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3	24 Sep 2019 15:18	Clim Created	Reg No: SHC6915K. Acct Date: 2019/09/19. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] Lau Shu Pei
4	24 Sep 2019 15:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
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12	29 Oct 2019 12:17	Adj Mandate Set	Approved:0.00.	[I] Priya
13	05 Dec 2019 14:24	Adj Rpt Initiated		[A] HUEY YON
14	05 Dec 2019 14:24	Clim Dtl Modified	Insured ID: -> 199303821R.	[A] HUEY YON
15	05 Dec 2019 14:24	Clim Dtl Modified	JPJ Reg. Date: -> 2015/10/09.	[A] HUEY YON
16	05 Dec 2019 14:24	Clim Details Notified		[A] HUEY YON
17	10 Dec 2019 07:58	Adj Mandate Request	Cur.Req:1511.28:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,230.50 + (b)LOR (2days x \$100.39): \$200.78 + (c)LOI(2days x \$40):\$80.00 = Total: \$1,511.28 *Vehicle Model: Kia Optima (1685cc) *2 recommendation repair days *For your approval please	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2290756	25 Sep 2019 08:57:36	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC6915K	SHB4095U	11.77
2368456	05 Dec 2019 14:24:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6915K	SHB4095U	11.77

Print Received Message

This mail is associated with :

***SHC6915K (MCT19090477)**
[SHB4095U]

TP

PREMIER TAXIS PTE LTD
Sep 19 2019 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
Premier Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/12/2019 11:10 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1511.28) - SHC6915K - Claim Handler: Priya

Approved:1511.28:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAUTO)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Tuesday, 24 December 2019 9:30 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; AccReport
Subject: (Accept Offer): (III Case) LOD / Accident Involving SHC6915K and SHB4095U on 19.09.2019

WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHC6915K**, our client is agreeable on your offer of **\$1,500.00 (all-in)** for the settlement on the above claim.

Kindly let us have your **DV** soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 24 December, 2019 9:08 AM
To: Shafawati
Cc: Admin A; AccReport
Subject: RE: (III Case) LOD / Accident Involving SHC6915K and SHB4095U on 19.09.2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,500.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>

Sent: Friday, 1 November 2019 4:51 PM

To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; AccReport <AccReport@Premier-Corp.net>

Subject: FW: (III Case) LOD / Accident Involving SHC6915K and SHB4095U on 19.09.2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC3/III19016826/K1pb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>
Sent: Friday, 1 November 2019 4:42 PM
To: CS A Team <cs-a@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@Premier-Corp.net>
Subject: (III Case) LOD / Accident Involving SHC6915K and SHB4095U on 19.09.2019

WITHOUT PREJUDICE

Dear all,

Your Ref : **SHB4095U**
Our Ref : **SHC6915K/SJ**
Date of accident : **19.09.2019**

We refer to the above mentioned accident.

Hereby we would like to append our losses from **India International Insurance Pte Ltd**, as insurers of vehicle number **SHB4095U** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

***LOD and video footage are attached.**

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Regards,

(Mr) Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

Premier Automotive Services Pte Ltd

23 Changi South Avenue 2

#04-02

Singapore 486443

GST: 200707743D ROC: 200707743D

Phone: (65) 6214 8880

Fax: (65) 6214 4498

Tax Invoice



Date	Page
Dec 26, 2019	1
Invoice Number	
IV1912020024	

Sold To:

INDIA INTERNATIONAL INSURANCE PTE LTD
64 Cecil Street #04/#05
IOB Building
Singapore 049711
049711

Ship To:

INDIA INTERNATIONAL INSURANCE PTE LTD
64 Cecil Street #04/#05
IOB Building
Singapore 049711
049711

Shipment / DO No.	Order Date	Vehicle No.	Case ID	PO Number	Terms
SM1912025459		SHC6915K	TP/190919/SHC6915K		30D

S/N	Item Number	Description	Qty. Shp.	Unit Price	Total Discount	Total Amount
1	ICGST1	Cost of Repair (subject to GST)			0.00	1,150.00
2	ICGST2	Loss of Rental (subject to GST)			0.00	187.64
3	ICNGST	Misc Charges (not subject to GST)			0.00	68.72

Comments:

Accident involving SHB4095U on 19/9/19

Authorised By:

A handwritten signature in black ink, appearing to be 'M. N. S.', written over a horizontal line.

Subtotal

1,406.36

Less discount

0.00

Total amount

1,406.36

GST 7%

93.64

Grand total

1,500.00

...CLAIM SUBFOLDER...(Pending for Survey Report)

























Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2019 Edit Reg		23 Sep 2019 00:00 Edit Adj Rpt	S\$1,150.00 Edit Estimates	S\$1,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	PREMIER TAXIS PTE LTD, Co. Reg. No.: 200304975H								
Vehicle Reg. No.:	SHC6915K	Date of Loss:	19/09/2019 16:00 - :59 [47 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19090477	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHB4095U	Policy No. (Claimant):	5107202885						
		Excess:							
Repairer:	Premier Automotive Services Pte Ltd (HQ) 23 Changi South Ave 2, #01-02, 486443 Changi - Tel: 62148880								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 03/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (10/12/2019): Alert - Adj Mandate Approved (S\$1511.28) - SHC6915K - Claim Handler: Priya III_SG (29/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SHC6915K - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC6915K (MCT19090477)
[SHB4095U]
TP
PREMIER TAXIS PTE LTD
Sep 19 2019 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
Premier Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
2	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
3	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
4	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
5	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
6	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
7	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
8	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
9	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
10	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
11	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
12	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
13	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
14	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
15	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
16	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
17	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
18	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
19	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
20	25/09/19 08:04	General View	 Load JPG	<input checked="" type="checkbox"/>
21	18/10/19 08:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	18/10/19 08:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
23	18/10/19 08:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	18/10/19 08:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/09/19 17:29	TP ESTIMATE- MARKED	 Load PDF	
2	24/09/19 17:29	TP GIA REPORT	 Load PDF	
3	05/12/19 15:03	RENTAL RECEIPT	 Load PDF	
4	05/12/19 15:03	RENTAL MILEAGE	 Load PDF	
5	05/12/19 15:03	LOD	 Load PDF	
6	13/01/20 08:36	WORKSHOP INVOICE	 Load PDF	
7	13/01/20 08:36	AUTHORISATION TO ACT FORM	 Load PDF	
8	13/01/20 08:36	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	24/10/19 13:50	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19016826/K1PA3Q2

Date: 13/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant
Vehicle No : SHC6915K **Insured Vehicle No :** SHB4095U
Date of Loss: 19/09/2019 **Nature of Claim:** TP **Claim No:** MCT19090477

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC6915K**
 Make & Model: KIA OPTIMA, 1.7 D (A) Engine No: D4FDEH313417
 Reg. Date: 09/10/2015 (Man. Year: 2015) Chassis No: KNAGM414MF5623411
 Colour: Silver Odometer: 410547 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/65R16 Rear Tyre Size: 205/65R16
 Front Left Side: Achilles 7 mm Rear Left Side: Achilles 7 mm
 Front Right Side: Achilles 7 mm Rear Right Side: Achilles 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,132.90	1,059.80	1,073.10	50.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,470.00	410.00	1,060.00	72.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,602.90	1,469.80	2,133.10	59.21
Approved Total (Overridden) (S\$)		1,150.00		
(S\$)	3,602.90	1,150.00	2,452.90	68.08
+ GST 7.00/7.00% (S\$)	252.20	80.50	171.70	68.08
Nett Amount (S\$)	3,855.10	1,230.50	2,624.60	68.08
+ Loss of Use (2.0 x S\$40.00/day) (S\$)		80.00		
+ Car Rental (2.0 x S\$100.39/day) (S\$)		200.78		
Nett Liability (S\$)		1,511.28		
Global Sum Settlement (S\$)		1,500.00		

INSPECTION

Date of Assignment: 23/09/2019
 Date Inspected: 23/09/2019 Inspected At: Premier Automotive Services Pte Ltd (HQ)
 23 Changi South Ave 2, #01-02
 Singapore 486443

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Dec 2019)
Parts:	143	KIA OPTIMA 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC6915K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Deformed	696.00 FL	*696.00 FL
2	1	*REAR BUMPER LOWER COVER	Cut	206.00 FL	*206.00 FL
3	2	*REAR BUMPER SIDE BRACKET O/S & N/S	Serviceable	58.00 FL	*- FL
4	1	*REAR BUMPER INNER SPONGE	Serviceable	114.00 FL	*- FL
5	1	*REAR BUMPER REINFORCEMENT	Serviceable	607.00 FL	*- FL
6	2	*REAR BUMPER STAY O/S & N/S	Serviceable	108.00 FL	*- FL
7	2	*REAR BUMPER REINFORCEMENT LOWER BRACKET	Serviceable	36.00 FL	*- FL
8	2	*REAR BUMPER REINFORCEMENT UPPER BRACKET	Serviceable	36.00 FL	*- FL
9	1	*SET REAR BUMPER CLIPS	Necessary	48.00 FS	*48.00 FS
10	1	*SET REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS
11	1	*REAR BUMPER TOP PROTECTOR	Not Necessary	80.00 FS	*- FS
12	1	*SUNDRY	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,319.00	1,150.00
- List Item Discount on L Items 10.00/10.00% (S\$)	186.10	90.20
Total Parts (S\$)	2,132.90	1,059.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE /REPLACE REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME	New	120.00	30.00
2	TO DISMANTLE /REFIT THE INNER GARNISHES ,INNER LININGS ,INNER TRIMS ,CUSHION SEAT ,CARPET ,ETC TO FACILITATE REPAIRS	New	180.00	0.00
3	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS .INCLUDING KNOCK -OUT STRAIGHTEN ,REPAIR,RESHAPE AND ADJUST OF THE END PANEL ,ETC	New	650.00	200.00
4	TO PUTTY AND SPRAY PAINTING ON REAR BUMPER ,END PANEL BOOTLID LOWER GARNISH	New	400.00	180.00
5	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS	New	120.00	0.00
Gross Labour Cost (S\$)			1,470.00	410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >