

(INSUR)

INS CASE OWNER:

SAHHA

CC 4/AIG1901 6820, 12/12/19

LKK:
IDAC:

Surveyor:

Tutthak

DOI:

ASSIGNMENT

25/11/19

Date / Time:

23/11/19

Registered in Merimen:

24/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLQ 1508P

Claim No.:

618045386464

Name of Insured:

TAN LIAN HONG LITEN JIAHONG

Policy No.:

17000278-0Y

Insured Tel No.:

HP:

Make / Model:

MSSAW

Excess Sec II : \$5

D.O.A.:

16/09/19

Place of Accident:

TRAFIC JUNGLE OF UPP THAMBOUR
RD & MARIAMMAY

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA) YES / NO

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SG2 6991E

INSRS:
WSP:
Tel:
Liability:
RMKS:

VAG

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
	1426991E - 1	Non-Reporting ltr (1st):	
	SLQ 1508P - 1	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
20/09/19	- MIG REVIEWED. OI RATE-ENDED TP. SEND LETTER & BMAIL TO OI TO NOTIFY TP CLAIM & NCD ISSUES.	Call OI:	
		After call ltr to OI:	20/09/19 - UK
17/10/19	- GROUPS TO OI. AGREED TO SETTLE & AVOID NCD ISSUES.	Documentation Check List: Handler Typist	
9:55AM	- BMAIL CREDIT/CLARE	Notification ltr (if non-pickup)	
	- TP LOD IN BY BMAIL	After call ltr to OI:	
		Authorisation to Act:	
		Release Voucher:	
		Final Repair Bill:	
28/11/19	- UPLOAD IA IN MERIMEN	Car Rental Invoice:	
		Towing Invoice:	
30/12/19	- MIG APPROVED WAIVER.	LTA / GIA:	
11/01/20	- SEND ACCEPTANCE BMAIL TO TP	Medical Bill:	
15/01/20	- BY M. ALL DOCS IN ORDER.	PUR:	
	- TO CLOSE.	Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	US \$ 2,700.00 (5 days) Reduction:	47 %	Confirm by:
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	27	Email ☐ Call ☐
Repair Cost: (w/gar)	\$ 2,889.00		
Loss of Rental (LOR):	\$ (days)		
Loss of Use (LOU):	\$ 600.00 x 180 x 6 days		
Loss of Income (LOI):	\$ (\$ x days)		
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LO ☐ [Tick only one]		
GIA/LTA Search	\$ 7.45		
Medical:	\$ -		
Disbursement:	\$ - (e.g. Tow/ Independent)		
Legal Cost	\$ -		
Total:	\$ 3,496.45	Global Sum \$:	-
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$ 3,496.45	Name 1:	VAG SINGAPORE PTE LTD
Payee 2: (Strike if N.A.)	\$ -	Name 2:	-
Payee 3: (Strike if N.A.)	\$ -	Name 3:	-

ASS. REC. BY

REF:

A19

ASSIGNMENT

From:

Date:

25/9/2014

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SGZ 6991E

at Workshop m/s

Advantage van

of

48 Toh Guan Road East #05-123

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

4:30pm (working)

look for Jia ren @ 9673 2080

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value:

\$35K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

mp

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SGZ 6991E

Yr Regn

2013 May

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen

G.4

C.C

1395

Colour

Orange

A/C:

Insured / Std / NI / NA

Sp. Reading

133230

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

www.222A47.DW/05852

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / STD / STD A/Rim or

Tyre Size:

F:

275/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

25/9/14 0441

Survey held at

VAG Toh Guan

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Lis 22,700.00

C.R. 2,155.00 (47.1%)

Date/Time, File Pass in?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return in?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

S + RS \$

Photos

Other:

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

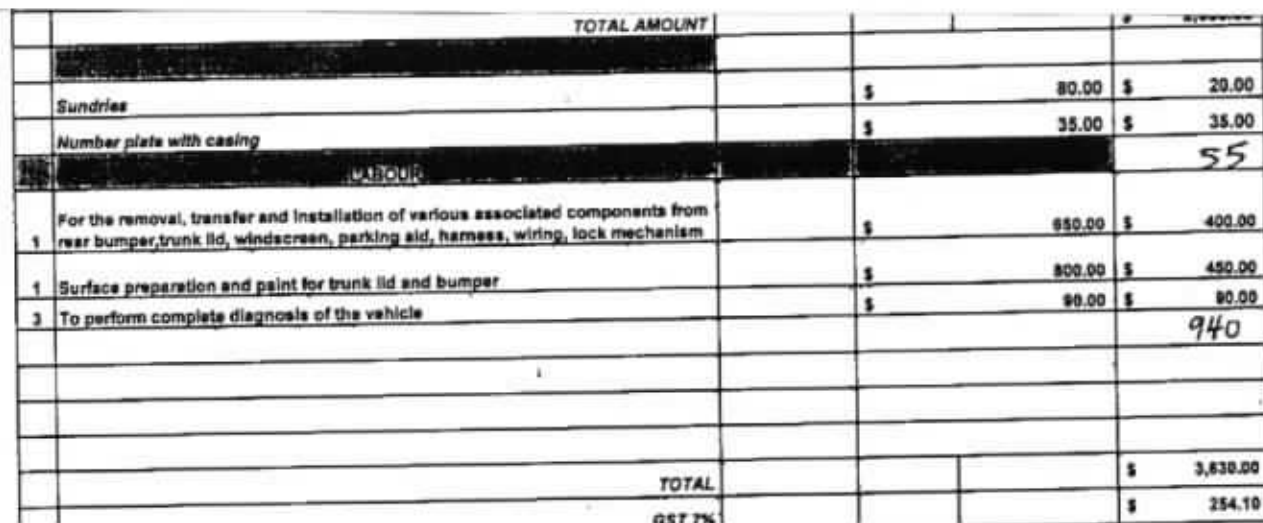
Tech. Invs (\$

☐

Week end (\$

Rep. Form:

Lump Sum / F.E.:





Date : 20-Sep-2019

Vehicle Num : SGZ6991E

Make/Model : Golf Mk7 1.4TSI

Chassis No : WVWZZZAUZDW105052

S/N	PARTS	QTY	PRICE	TOTAL
1	Rear Bumper	1	\$ do ✓ 910.00	\$ 910.00
2	Impact beam	1	\$ Xnn 390.00	\$ 390.00
3	Attachment strip bumper	1	\$ ne ✓ 70.00	\$ 70.00
4	Tail light (Right)	1	\$ cut ✓ 205.00	\$ 205.00
5	Rear lock mechanism with micro switch	1	\$ Xnn 535.00	\$ 535.00
6	Trunk Lid	1	\$ bt ✓ 1,330.00	\$ 1,330.00
7	Golf lettering	1	\$ ne ✓ 60.00	\$ 60.00
8	TSI bluemotion		neg ✓ 60	60
9				
10				
11				
12	LKK Auto Consultants hence notify the Repairer of the following:			2635
13	• To resurvey before/after spray painting			10% - 2371.50
14	• To display damaged parts during survey			
15	• Parts values are subject to confirmation			
16	• Third party survey is on a "Without Prejudice" basis			
17	• No illegal modifications to be allowed			
	• Supplementary items must be itemized and is subject to final approval from Insurance Company			
	Accepted by Repairer			
	Signature:			
	Date:			
	TOTAL PARTS			\$ 3,500.00
	TOTAL AMOUNT			\$ 3,500.00
	MISCELLANEOUS ITEM			
	Sundries		\$ 20 ne ✓ 80.00	\$ 80.00
	Number plate with casing		\$ bt ✓ 35.00	\$ 35.00
	LABOUR			55
1	For the removal, transfer and installation of various associated components from rear bumper, trunk lid, windscreen, parking aid, harness, wiring, lock mechanism		\$ 400 ✓ 650.00	\$ 650.00
1	Surface preparation and paint for trunk lid and bumper		\$ 450 ✓ 800.00	\$ 800.00
3	To perform complete diagnosis of the vehicle		\$ ✓ 90.00	\$ 90.00
	Toughen 97495249			
	WP' 25/9/19 P445			
	4-5 days			
	toughen & lubrication			
	lump sum			
	Resonant buffed paint			
	better			
	TOTAL			\$ 5,155.00
	GST 7%			\$ 360.85
	GRAND TOTAL			\$ 5,515.85

2371.50

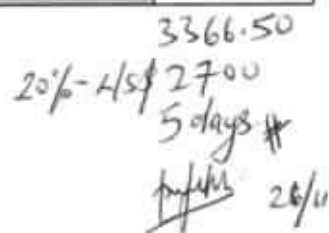
55

940

3366.50

4 days #

150730000



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 822C

Vehicle Details

Vehicle No.: SGZ6991E
Vehicle to be Exported: No
Intended Deregistration Date: 30 Sep 2019
Vehicle Make: VOLKSWAGEN
Vehicle Model: GOLF A7 1.4 TSI AT BMT 5G14JZ SR HID
Primary Colour: Red
Manufacturing Year: 2013
Engine No.: CHP112570
Chassis No.: WVVZZZAUZDW105852
Maximum Power Output: 103.0 kW (138 bhp)
Open Market Value: \$29,096.00
Original Registration Date: 10 May 2013
First Registration Date: 10 May 2013
Transfer Count: 0
Actual ARF Paid: \$17,735.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 09 May 2023
PARF Rebate Amount: \$11,527.00

Intended COE Rebate Details

COE Expiry Date: 09 May 2023
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$74,689.00
COE Rebate Amount: \$26,944.00
Total Rebate Amount: \$38,471.00

The information contained herein is correct as at 18 Sep 2019

OK

PRE-REPAIR INSPECTION REQUEST – SGZ6991E vs SLQ1508P (OI) on D.O.A.: 16/09/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Marika, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Shang Yang, Milhoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy
Sent: 9/23/2019 3:20:20 PM
Attachments: [GIA Report SGZ6991E.PDF](#), [VAG Repair Estimate.pdf](#), [GIA Report SGZ6991E.PDF](#), [VAG Repair Estimate.pdf](#)

Hi,

Please refer to the enclosed request from AVANTAGE VAG.

Claim no : 6180453889SG003
Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.
Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.sg

P: Tony
T: 5.13 PM
V: Out
E: ✓

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]
Sent: Monday, September 23, 2019 2:41 PM
To: Hor, Yinnul
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1508P AND SGZ6991E ON 16/09/2019

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir

We would like to propose LKK Auto Consultants Pte Ltd - Mr Mohammed Rasul to conduct the survey.

Prior to the survey please ensure your insured driver has done the accident report.

Fast forward please acknowledge liability clearance for our client before we conduct the survey.

Hope to hear from you before end of the day.

Best Regards,

Tony Ong
Hp: 9673 2080

AVANTAGE VAG

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6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

41 Tnn Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #05-48 Premier @ Kaki Bukit, Singapore 413875

Accident Reporting & Repair Centre

41 Tnn Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Mon, Sep 23, 2019 at 2:00 PM Hor, Yinnul <Yinnul.Hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสลับ เพื่ออ่านมัน
ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려
면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

[Click here](#) by 2019-09-30 13:59 +08 to read your message.
After that, open the attachment.

[More info](#)

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addressee. Please notify the sender if you have received this email in error or simply delete it.

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immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or
other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American
International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yinrul.Hor@aig.com
To: claims@vag.sg, eugene@vag.sg
Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMariessa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.zhan@aig.com, ShengYang.Lim@aig.com,
Aashweenjeetkaur.Mitthoosingh@aig.com, Theerthan.Parthiban@aig.com, Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1508P AND SQZ5991E ON 16/09/2019
Date: Mon, 23 Sep 2019 05:58:36 +0000

Without Prejudice

Your Reference : SGZ6991E
Our Reference : 6180453889SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor
surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the
listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]
Sent: Friday, September 20, 2019 6:04 PM
To: Hor, Yinrul

Cc: Eugene - VAG Singapore

Subject: [EXTERNAL] Traffic Accident on 16 September 2019 involving SGZ6991E and your insured SLQ1508P (AIG Insurance)

This message is from an external sender; be cautious with links and attachments.

Dear Officer

We would like to do a Direct Settlement as shown in the attached documents for your scrutiny.

We propose LOU at \$100 per day and Car Rental at \$120.00 per day upon the number of days approved by your appointed surveyor.

Fast forward we would like to get liability clearance for our client and at your end kindly inform your client to do his accident report before any survey is carried out.

You can reach Jie Ren or Tony at ADVANTAGE WEST as shown below address.

Hope to hear from you soon.

Best Regards,

Tony Ong

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.advantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

[88 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586](#)

AVANTAGE VAG NORTH Service Centre

[160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722](#)

AVANTAGE VAG EAST Service Centre

[8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875](#)

Accident Reporting & Repair Centre

[88 Toh Guan Road East, #05-133 Enterprise Hub, Singapore 608586](#)

Print Received Message

This mail is associated with :

***SGZ6991E (6180453889SG)**
[SLQ1508P]

TP

LIM CHEE HONG

Sep 16 2019 7:00AM

[TAN KIAN HONG (CHEN JIANHONG)]

VAG Singapore Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 30/12/2019 14:55 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3496.45) - SGZ6991E - Claim Handler: Syed-Yusoff, Saliha

Approved:3496.45.



SATISFACTION / DISCHARGE VOUCHER

Claim No :

T/P/OD Invoice No :

☐ COMPREHENSIVE

☒ THIRD PARTY

☐ OD CLAIM

☐ WINDSCREEN

Messrs : LIM CHEE HONG

I/We hereby declare that the repairs to my/our Motor Vehicle Model : VW Golf AT 1.4TSI
Vehicle registration No. SG2 6991E have been completed by VAG Singapore Pte Ltd
to my/our entire satisfaction. I/We agree that the payment of their account for such repairs shall
be in full settlement and discharge of all claims under Policy No. _____ in
view of the damage caused to my/our said motor vehicle's accident on 16/9/2019.

Driver's Signature

Name :

NRIC :

Policyholder's Signature

Name : LIM CHEE HONG

NRIC : S7902822C

Witness Signature (VAG Singapore Pte Ltd)

Name : TOH ORP

Date : 12/11/2019

Time Discharged : 10.30AM

Note :

Upon conclusion with the Third Party Claim, the Discharge Voucher has to be signed by you. In the event you refuse to sign the DV, you are liable for the repair cost and other disbursement incurred.

VAG Singapore Pte Ltd

Co Registration 201111738H

48 Toh Guan Road East #05-123 Enterprise Hub (S) 608586 T: 6515 9515

www.avantage.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Sep 2019 Edit Reg		23 Sep 2019 00:00 Edit Adj Rpt	S\$2,700.00 Edit Estimates	S\$2,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TAN KIAN HONG (CHEN JIANHONG) , ID: S7008495C								
Main Claimant:	LIM CHEE HONG , ID: S7902822C								
Vehicle Reg. No.:	SGZ6991E	Date of Loss:	16/09/2019 07:00 - :59 [76 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6180453889SG	Policy/Cover Note No.:	(Comprehensive) Coverage: 29/06/2019 - 28/06/2020						
Vehicle Reg. No. (Insured):	SLQ1508P	Policy No. (Claimant):	5065443384-05						
		Excess:							
Repairer:	VAG Singapore Pte Ltd (HQ) 48 Toh Guan Road East, #05-155 Enterprise Hub, 608586 Jurong West - Tel: 6515-9515								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 03/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (30/12/2019): Alert - Adj Mandate Approved (S\$3496.45) - SGZ6991E - Claim Handler: Syed-Yusoff...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGZ6991E (61804538895G)**
[SLQ1508P]
TP
LIM CHEE HONG
Sep 16 2019 7:00AM
[TAN KIAN HONG (CHEN JIANHONG)]
VAG Singapore Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
					1 per page	☒
Video						
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	26/09/19 08:49	Video - Accident From:OD - Reg. No: SLQ1508P, Claimant: TAN KIAN HONG (CHEN JIANHONG)	1	Load MP4		
					1 per page	☒
Letters/Correspondences						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit		
					1 per page	☒
Assessment Reports						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	28/11/19 15:22	Adjuster Immediate Advice	1	Load HTM		
					3 per page	☒
Photos/Images						
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	26/11/19 16:23	Odometer Reading	1	Load JPG	☒	
2	26/11/19 16:23	Chassis Number	1	Load JPG	☒	
3	26/11/19 16:23	General View	1	Load JPG	☒	
4	26/11/19 16:23	General View	1	Load JPG	☒	
5	26/11/19 16:23	General View	1	Load JPG	☒	
6	26/11/19 16:23	General View	1	Load JPG	☒	
7	26/11/19 16:23	General View	1	Load JPG	☒	
8	26/11/19 16:23	General View	1	Load JPG	☒	
9	26/11/19 16:23	General View	1	Load JPG	☒	
10	26/11/19 16:23	General View	1	Load JPG	☒	
11	26/11/19 16:23	General View	1	Load JPG	☒	
12	26/11/19 16:23	General View	1	Load JPG	☒	
13	26/11/19 16:23	General View	1	Load JPG	☒	
14	26/11/19 16:23	General View	1	Load JPG	☒	
15	26/11/19 16:23	General View	1	Load JPG	☒	
16	26/11/19 16:23	General View	1	Load JPG	☒	
17	26/11/19 16:23	General View	1	Load JPG	☒	
18	26/11/19 16:23	General View	1	Load JPG	☒	
19	26/11/19 16:23	General View	1	Load JPG	☒	
20	26/11/19 16:23	General View	1	Load JPG	☒	
21	26/11/19 16:23	General View	1	Load JPG	☒	
22	26/11/19 16:23	General View	1	Load JPG	☒	
23	26/11/19 16:23	General View	1	Load JPG	☒	
24	26/11/19 16:23	General View	1	Load JPG	☒	
25	26/11/19 16:23	After Repair Photo	1	Load JPG	☒	
26	26/11/19 16:23	After Repair Photo	1	Load JPG	☒	
27	26/11/19 16:23	After Repair Photo	1	Load JPG	☒	
28	26/11/19 16:23	After Repair Photo	1	Load JPG	☒	
29	26/11/19 16:23	After Repair Photo	1	Load JPG	☒	
30	26/11/19 16:23	After Repair Photo	1	Load JPG	☒	
					1 per page	☒
Documentation						
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	

Video			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	24/09/19 14:49	EMAIL FROM AIG DD 23092019		Load PDF
2	24/09/19 14:49	TP GIA REPORT		Load PDF
3	24/09/19 14:49	TP ESTIMATE		Load PDF
4	25/09/19 17:58	TP SCENE PHOTOS		Load PDF
5	26/09/19 17:15	TP ESTIMATE- MARKED		Load PDF
6	30/09/19 14:12	EMAIL TO OI		Load PDF
7	30/09/19 14:12	LETTER TO OI		Load PDF
8	28/11/19 15:07	TP ESTIMATE - FINALIZED		Load PDF
9	28/11/19 15:07	TP LOD		Load PDF
10	13/01/20 13:58	EMAIL FROM TP		Load PDF
11	16/01/20 09:41	WORKSHOP INVOICE		Load PDF
12	16/01/20 09:41	AUTHORISATION TO ACT FORM		Load PDF
13	16/01/20 09:41	Release Voucher		Load PDF
14	16/01/20 09:41	RENTAL RECEIPT		Load PDF
15	16/01/20 09:41	LTA SEARCH		Load PDF
16	16/01/20 09:41	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	26/09/19 15:47	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ1508P (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4
	SGZ6991E (TP veh)		(A)
Date of Accident:	16/09/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	5,580.05
Final Repair Cost	:	\$	2,889.00
Loss of Use	:	\$	600.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,496.45

6.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	VAG Singapore Pte Ltd	:	\$ 3,496.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

16 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19016820/T1HA3Q2

Date: 16/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SGZ6991E

Insured Vehicle No : SLQ1508P

Date of Loss: 16/09/2019

Nature of Claim: TP

Claim No: 6180453889SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGZ6991E

Make & Model: VOLKSWAGEN GOLF, 1.4 (A)

Engine No: CHP112570

Reg. Date: 10/05/2013 (Man, Year: 2013)

Chassis No: WWWZZZAUZDW105852

Colour: Orange

Odometer: 133232 km

Engine Capacity: 1395 cc

Market Value/New Car

Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40 R18

Rear Tyre Size: 225/40 R18

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,675.00	2,426.50	1,248.50	33.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,540.00	940.00	600.00	38.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	5,215.00	3,366.50	1,848.50	35.45
Approved Total (Overridden) (\$\$)		2,700.00		
(\$\$)	5,215.00	2,700.00	2,515.00	48.23
+ GST 7.00/7.00% (\$\$)	365.05	189.00	176.05	48.23
Nett Amount (\$\$)	5,580.05	2,889.00	2,691.05	48.23
+ Loss of Use (6.0 x \$S100.00/day) (\$\$)		600.00		
+ Doc/Search Fee (\$\$)		7.45		
Nett Liability (\$\$)		3,496.45		

INSPECTION

Date of Assignment: 23/09/2019

Date Inspected: 25/09/2019 Inspected At:

VAG Singapore Pte Ltd (HQ)
48 Toh Guan Road East, #05-155
Enterprise Hub
Singapore 608586

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	910.00 F	*910.00 FL
2	1		*IMPACT BEAM	Serviceable	390.00 F	*- FL
3	1		*ATTACHMENT STRIP BUMPER	Necessary	70.00 F	*70.00 FL
4	1		*TAIL LIGHT (RIGHT)	Cut	205.00 F	*205.00 FL
5	1		*REAR LOCK MECHANISM WITH MICRO SWITCH	Serviceable	535.00 F	*- FL
6	1		*TRUNK LID	Bent	1,330.00 F	*1,330.00 FL
7	1		*GOLF LETTERING	Necessary	60.00 F	*60.00 FL
8	1		*TSI BLUEMOTION	Necessary	60.00 F	*60.00 FL
9	1		*SUNDRIES	Necessary	80.00 FS	*20.00 FS
10	1		*NUMBER PLATE WITH CASING	Bent	35.00 FS	*35.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,675.00	2,690.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	263.50
Total Parts (\$\$)	3,675.00	2,426.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	FOR THE REMOVAL ,TRANSFER AND INSTALLATION OF VARIOUS ASSOCIATED COMPONENTS FROM REAR BUMPER ,TRUNK LID ,WINDSCREEN ,PARKING AID ,HARNESS ,WIRING ,LOCK MECHANISM	New	650.00	400.00
2	SURFACE PREPARATION AND PAINT FOR TRUNK LID AND BUMPER	New	800.00	450.00
3	TO PERFORM COMPLETE DIAGNOSIS OF THE VEHICLE	New	90.00	90.00
Gross Labour Cost (\$\$)			1,540.00	940.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >