

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 17 October, 2019 9:58 AM  
**To:** Claims Assistance - VAG Singapore  
**Cc:** Eugene - VAG Singapore; Admin A; Vic (LKKAUTO)  
**Subject:** RE: SGZ6991E - Accident Scene Photos - LKK REF CC4/AIG19016820/T1hb3

WITHOUT PREJUDICE

Dear Jie Ren,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicapeh@lkkauto.com](mailto:vicapeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Assistance - VAG Singapore [mailto:claims@vag.sg]  
**Sent:** Tuesday, 15 October, 2019 4:29 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Eugene - VAG Singapore  
**Subject:** Re: SGZ6991E - Accident Scene Photos - LKK REF CC4/AIG19016820/hb3

Dear Vic,

Please expedite the process for this claim.

My client was stopping for a red light. Third party judgement was wrong.

If everyone were to have this type of judgement like the third party, Singapore will have much more accident.

The third party driver should be punish for his/her action.

Firstly, he/she misjudged my client that he would run through the traffic light.  
Secondly, he/she might be travelling too fast/too close to my client resulting in this incident.

My client is unhappy with the wait for the liability. He has been driving the vehicle for 1 month in this condition. Why does it takes 1 whole month to know the liability. Can you provide us the third party report.  
**Do kindly get back to us by today 15/10/2019 for the liability clearance.**

Best Regards,

Jie Ren

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[48 Toh Guan Road East, #05](#)-155 Enterprise Hub, Singapore 608586

On Wed, Sep 25, 2019 at 5:56 PM Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Eugene,

We refer to your below email and the contents were noted.

Please be informed that we are pending for our Insured's GIA report.

We will follow up and will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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mail, all attachments and any copies thereof. Thank you.

-----Original Message-----

From: Eugene - VAG Singapore [mailto:[eugene@vag.sg](mailto:eugene@vag.sg)]

Sent: Wednesday, 25 September, 2019 5:24 PM

To: Vic (LKKAUTO)

Cc: Claims Assistance - VAG Singapore

Subject: SGZ6991E - Accident Scene Photos

Hi Vic,

As spoken earlier, please find on scene accident photos.  
These are the only photos i have.

Hear from you soon on the liability clearance.

Thank you

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Best regards,

Eugene Ong

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