

PRE-REPAIR INSPECTION REQUEST – SGZ6991E vs SLQ1508P (OI) on D.O.A.: 16/09/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Div
Sent: 9/23/2019 3:20:20 PM
Attachments:  [GIA Report SGZ6991E.PDF](#)  [VAG Repair Estimate.pdf](#)  [GIA Report SGZ6991E.PDF](#)  [VAG Repair Estimate.pdf](#)

Hi,

Please refer to the enclosed request from **AVANTAGE VAG**.

Claim no : 6180453889SG003
Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]
Sent: Monday, September 23, 2019 2:41 PM
To: Hor, Yinrul
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1508P AND SGZ6991E ON 16/09/2019

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir

We would like to propose LKK Auto Consultants Pte Ltd - Mr Mohammed Rasul to conduct the survey.

Prior to the survey please ensure your insured driver has done the accident report.

Fast forward please acknowledge liability clearance for our client before we conduct the survey.

Hope to hear from you before end of the day.

Best Regards,

Tony Ong
Hp: 9673 2080

AVANTAGE VAG
Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | **6795 5005** 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre
[48 Toh Guan Road East, #05](#)-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre
[160 Sin Ming Drive, #04](#)-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre
[8 Kaki Bukit Ave 4, #06](#)-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre
[48 Toh Guan Road East, #05](#)-155 Enterprise Hub, Singapore 608586

On Mon, Sep 23, 2019 at 2:00 PM Hor, Yinrul <Yinrul.Hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมัน
ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려
면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

[Click here](#) by 2019-09-30 13:59 +08 to read your message.
After that, open the attachment.

[More Info](#)

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From: Yinrul.Hor@aig.com

To: claims@vag.sg, eugene@vag.sg

Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMariesa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Theerthan.Parthiban@aig.com, Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1508P AND SGZ6991E ON 16/09/2019

Date: Mon, 23 Sep 2019 05:58:36 +0000

Without Prejudice

-
Your Reference : SGZ6991E
Our Reference : 6180453889SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]

Sent: Friday, September 20, 2019 6:04 PM

To: Hor, Yinrul

Cc: Eugene - VAG Singapore

Subject: [EXTERNAL] Traffic Accident on 16 September 2019 involving SGZ6991E and your insured SLQ1508P (AIG Insurance)

This message is from an external sender; be cautious with links and attachments.

Dear Officer

We would like to do a Direct Settlement as shown in the attached documents for your scrutiny.

We propose LOU at \$100 per day and Car Rental at \$120.00 per day upon the number of days approved by your appointed surveyor.

Fast forward we would like to get liability clearance for our client and at your end kindly inform your client to do his accident report before any survey is carried out.

You can reach Jie Ren or Tony at ADVANTAGE WEST as shown below address.

Hope to hear from you soon.

Best Regards,

Tony Ong

AVANTAGE VAG

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