

INS CASE OWNER: Sundan | CC 6/III1901 6819, A p12 | LKK: 74/11/19
IDAC: 74/11/19

Surveyor: Adnan | DOI: 74/11/19 | Date / Time: 74/11/19
Registered in Merimen: 74/11/19

Pre-assign / CCU / FTE
Insured Vehicle No.: SHC 8813H | Claim No.: 74/11/19
Name of Insured: CTPL | Policy No.: 74/11/19
Insured Tel No.: 74/11/19 | HP: 74/11/19 | Make / Model: PIE TWS TWS
Excess Sec II :SS: 74/11/19 | D.O.A: 74/11/19 | Place of Accident: PIE TWS TWS
Is driver the owner? (YES / NO) | Nature of Accident: 74/11/19
If NO, Driver Name / Age: 74/11/19 | OI GIA REPORT: YES / NO | TP GIA REPORT: YES / NO
Driver Tel No.: 74/11/19 | (V/L: YES / NO) | Insured Liability: 74/11/19 | Final ? Yes / No

INSRS: modern | INSRS: 74/11/19 | INSRS: 74/11/19 | INSRS: 74/11/19
WSP: 74/11/19 | WSP: 74/11/19 | WSP: 74/11/19 | WSP: 74/11/19
Tel: 74/11/19 | Tel: 74/11/19 | Tel: 74/11/19 | Tel: 74/11/19
Liability: 74/11/19 | Liability: 74/11/19 | Liability: 74/11/19 | Liability: 74/11/19
RMKS: 74/11/19 | RMKS: 74/11/19 | RMKS: 74/11/19 | RMKS: 74/11/19

Date/ Time	STAGE	DATE/ PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List: Handler	Typist
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Machine/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 74/11/19 Sent By: 74/11/19

FINALIZATION Date/Time: 74/11/19 Confirm with: 74/11/19 Confirm by: 74/11/19

Repair Cost: \$S 74/11/19 (days) Reduction: % 74/11/19 Email 74/11/19 Call 74/11/19

FINAL SETTLEMENT Date/Time: 74/11/19 Confirm with: 74/11/19 Email 74/11/19 Call 74/11/19

Final Liability: % 74/11/19 (Agreed / Assessed) BOLA S/N No.: 74/11/19 or B 28, Ass. Lia: 74/11/19

Repair Cost: \$S 74/11/19

Loss of Rental (LOR): \$S 74/11/19 (days)

Loss of Use (LOU): \$S 74/11/19 (days)

Loss of Income (LOI): \$S 74/11/19 (days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search \$S 74/11/19

Medical: \$S 74/11/19

Disbursement: \$S 74/11/19 (e.g. Tow/ Independent)

Legal Cost \$S 74/11/19

Total: \$S 74/11/19 Global Sum \$S: 74/11/19

FINAL PAYMENT Date/Time: 74/11/19 Confirm with: 74/11/19 Email 74/11/19 Call 74/11/19

Payee 1: \$S 74/11/19 Name 1: 74/11/19

Payee 2: (Strike if N.A.) \$S 74/11/19 Name 2: 74/11/19

Payee 3: (Strike if N.A.) \$S 74/11/19 Name 3: 74/11/19

UNSIGNMENT

Report
 Standard Code
 OD / TP / WS / TP RES / OD RES / EVA / IN / MV
 To Inspected Vehicle No.
 at Workshop No.
 of
 Insured
 Policy No.
 Chassis No.
 Sum Insured Excess
 (Client's Record)
 Make of Vehicle

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bol. or Market Value
 IDAC Accident Report Consistent? Yes or No
 GIA / PR Seen Consistent? Yes or No
 Est. Repairs: 13 days Res: Yes or No
 Lim Sum 20 % 3 Val: Yes or No

CA / REV / REP. / 24HRS

Date: Person Contacted: Vehicle: IN / OUT

Vehicle: SLE856SR 2006 AyrnT.
 Type: ☒ Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer /
 Make: Toyota Wish Ex: 1794
 Colour: Blue A/C. Insured / Std / Nil / NA
 Sp. Reading: 473947 T/Ratio: Insured / Std / Nil / NA
 Eng No.
 C/Nr: ZNE100318028
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ Inorder / Jammed / Leaked / Burnt
 Brake: ☒ Inorder / Jammed / Leaked / Burnt
 Mod: Nil / SRim / STD A/Rim or
 Tyre Size F: 215/4SR17
 R: 215/4SR17.

BS / DUN / EXNOVA / GY / FS / LIZA ☒ MIC / HTSU / PIR / SUM /
 TOYO / YOKO or

Front Rear
 R/Bal 06 mm R/Bal 06 mm
 L/Bal 06 mm L/Bal 06 mm
 D.O.A. D.O.I 24/09/19.
 Survey held at Modern
 Des. of Damage: ☒ Fr / ☒ Res / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	TP111
	COE Expiry: 20/08/21
	Y5# 71W (Red # 13841.58 / 6674)
	13 f 2 Jun + 1 PR = 16
	MV: 17.5K
	PV: 10.4K
	Nett: 7.1K.

Date/Time, File Path for: ☐ : Prel. Report ☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Hotel Fee:

Site Insp: 14

Interview: 15

T-Ratio: 16

Transport: 17

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1 # 01-61
SINGAPORE 408717

Tel : 67484422 / 67454422 Fax : 6747- 6720 REG NO 200501102H

India International Insurance Pte Ltd

64, Cecil Street #04 - 05

IOB Building

Singapore 049711

Tel : 6347 - 6100

Fax : 6224 - 4174

Quotation

DATE : 24.09.2019

VEH NO : SLE8565R

MODEL : Toyota Wish

D O A : 21.09.2019

YR REF : SHC8813H

Xiao Tony

Attn : Motor Claim Dept

(Pls arrange vehicle survey & check liability)

RE : ESTIMATE FOR ACCIDENT REPAIR SLE8565R (TOYOTA WISH)

<u>Item</u>	<u>Description</u>	<u>Qty</u>	<u>Am't</u>
NO	LIST ITEMS		
1	Front Bumper <i>Delam'd</i>	1	481.90 ✓
2	Front Bumper Clips <i>new</i>	1 set	30.00 ✓
3	Front Bumper Side Holder - LH & RH <i>new</i>	2	97.00 ✓
4	Front Bumper Sponge <i>cracked</i>	1	123.60 ✓
5	Front Bumper Reinforcement <i>Best</i>	1	289.00 ✓
6	Front Bumper Fog Lamp - LH & RH <i>new</i>	2	532.00 +
7	Front Bumper Lower Grille <i>new</i>	1	132.60 +
8	Front Grille <i>cracked</i>	1	186.50 ✓
9	Front Brace Panel <i>Best</i>	1	110.60 ✓
10	Headlamp - LH & RH <i>cracked</i>	2	1,711.80 ✓
11	Front Support Panel <i>Paper</i>	1	870.30 x
12	Bonnet <i>Dented</i>	1	733.80 ✓
13	Bonnet Lock <i>Best</i>	1	112.50 ✓
14	Bonnet Chrome Moulding <i>cut</i>	1	287.70 ✓
15	Air Con Condenser <i>Best</i>	1	1,429.00 ✓
16	Radiator <i>new</i>	1	1,632.00 +
17	Rear Bumper <i>Distorted</i>	1	485.00 ✓
18	Rear Bumper Clips <i>new</i>	1	30.00 ✓
19	Rear Bumper Reflector - LH & RH <i>new</i>	2	166.20 +
20	Rear Bumper Impact Bracket - LH & RH <i>Dented</i>	2	136.80 ✓
21	Rear End Panel <i>Distorted</i>	1	581.10 ✓
22	Rear End Panel Top Garnish <i>Delam'd</i>	1	326.20 ✓
23	Tail Lamp - LH & RH <i>new</i>	2	835.80 ✓
24	Tail Lamp Lower Bracket - LH & RH <i>new</i>	2	85.00 x
25	Tailgate <i>Distorted</i>	1	1,272.90 ✓
26	Tailgate Lock <i>new</i>	1	497.00 ✓
27	Tailgate Weatherstripe <i>cut</i>	1	276.10 ✓
28	Tailgate Outer Chrome Moulding <i>cracked</i>	1	383.80 ✓

RE: ESTIMATE FOR ACCIDENT REPAIR SLE8565R (TOYOTA WISH)

29	Tailgate Inner Trim Board <i>cracked</i>	1	485.50 ✓
30	Tailgate Inner Trim Board Clips <i>new</i>	1	30.00 ✓
31	Tailgate Glass Moulding <i>new</i>	1	140.60 ✓
32	Toyota Logo <i>new</i>	1	74.10 ✓
33	Rear Fender - LH <i>Repair</i>	1	979.50 +
34	Rear Fender Glass Moulding - LH <i>new</i>	1	112.10 +
35	Rear Fender Inner Trim Board - LH & RH <i>new</i>	2	1,384.80 +
36	Rear Fender Inner Trim Board Clips <i>new</i>	1	60.00 ✓
37	Floor Panel Top Board <i>new</i>	1	535.70 X
38	Rear Exhaust Pipe <i>Repair</i>	1	971.10 X
39	Rear Exhaust Mounting <i>new</i>	1	28.50 +
40	Rear Exhaust Heat Shield	1	215.10 X
41	Spare Tyre Lock Regulator <i>changed</i>	1	388.90 ✓
			19,242.10
			(4,810.53)
			\$ 14,431.58

10761.4

Less 25%

8071.05

S/NET ITEMS

1	Front Number Plate <i>changed</i>	1	30.00 ✓
2	Front Number Plate Holder <i>changed</i>	1	30.00 ✓
3	Rear Number Plate <i>changed</i>	1	30.00 ✓
4	Rear Number Plate Holder	1	30.00 ✓
5	Reverse Sensor <i>changed</i>	1	280.00 200
6	Rear End Panel Sealant <i>new</i>	1	60.00 ✓
7	Tailgate Glass Sealant <i>new</i>	1	60.00 ✓
8	Rear Fender Glass Sealant - LH <i>new</i>	1	60.00 +
			580.00

Total Parts

\$ 15,011.58

LABOUR CHARGE

1	To knocking & pull out front & rear portion & renew above parts	\$	2,400.00 1600
2	To putty & spray up paint works	\$	2,200.00 1500
3	To check wiring	\$	100.00 60
4	To underseal	\$	200.00 60.
5	To remove reverse sensor	\$	100.00 50
6	To remove tailgate glass	\$	180.00 120

RE : ESTIMATE FOR ACCIDENT REPAIR SLE8565R (TOYOTA WISH)

7	To transfer tailgate fittings	\$	150.00 80
8	To remove exhaust pipe	\$	150.00 80
9	To remove upholstery	\$	150.00 80
10	To remove rear fender glass	\$	120.00 X
11	To remove condenser, radiator & to re-gas	\$	180.00 120
Total Labour		\$	5,930.00
Grand Total		\$	20,941.58

NOTE : -

PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE FOR ALL COSTS OF REPAIRS, LOSS OF USE AND STORAGE.

total: 12261.05
L/S: T.1K (Nett Value)
13Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Information	
Owner ID Type:	Business
Owner ID:	716K
Vehicle Details	
Vehicle No.:	SLE8565R
Vehicle to be Exported:	Yes
Intended Deregistration Date:	24 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 A
Primary Colour:	Blue
Manufacturing Year:	2006
Engine No.:	1ZZ2648102
Chassis No.:	ZNE100318028
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$18,824.00
Original Registration Date:	21 Aug 2006
First Registration Date:	21 Aug 2006
Transfer Count:	1
Actual ARF Paid:	\$20,707.00
PARF Eligibility	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Information	
COE Expiry Date:	20 Aug 2021
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$27,232.00
COE Rebate Amount:	\$10,380.00
Total Rebate Amount:	\$10,380.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 24 Sep 2019

OK

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 1 October 2019 8:54 AM
To: Chin
Cc: Admin A; CS A Team
Subject: RE: TP Claim SLE8565R (India) ***LKK REF:CC6/III19016819/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Sent: Tuesday, 24 September 2019 2:40 PM
To: Chin <chin@modernautomotive.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TP Claim SLE8565R (India) ***LKK REF:CC6/III19016819/pb3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin <chin@modernautomotive.com.sg>

Sent: Tuesday, 24 September 2019 9:31 AM

To: Admin A <admin-a@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: Re: TP Claim SLE8565R (India)

Dear Sir

We refer to the above matter.

Kindly advise liability of the accident as follow:

Your Insured: SHC8813H

Our Insured: SLE8565R

DOA: 21.09.2019

We enclosed herewith our client's report for your perusal and please revert asap.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

Hsiao Tong (LKKAUTO)

From: Chin <chin@modernautomotive.com.sg>
Sent: Friday, 1 November 2019 5:14 PM
To: Hsiao Tong (LKKAUTO)
Cc: CS A Team
Subject: Re: TP Settlement SLE8565R (III)
Attachments: 20191101172205.pdf

Dear Hsiao Tong

We refer to the above matter.

Kindly confirm settlement as follow:

Repair Cost: \$7,597.00 (Incl GST)
Loss of PRI (\$100 x 2 days): \$200.00 (22.09.19 to 23.09.19)
Loss of use (\$100 x 15 days): \$1500.00
Search Fee: \$7.45
Total : \$9,304.45

We enclosed herewith our LOD for your perusal.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2019 14:38	Clim Dtl Modified	Claimant's Name: -> CAR WORLD LIMO. Claimant's ID: -> 53316716K.	[A] Lau Shu Pei
2	24 Sep 2019 14:38	Clim Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[A] Lau Shu Pei
3	24 Sep 2019 14:38	Clim Created	Reg No: SLE8565R. Acct Date: 2019/09/21. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Modern Automotive Pte Ltd (HQ)	[A] Lau Shu Pei
4	24 Sep 2019 14:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	24 Sep 2019 14:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/03	[A] Lau Shu Pei
6	24 Sep 2019 14:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	24 Sep 2019 14:38	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	24 Sep 2019 14:38	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	26 Sep 2019 09:40	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	26 Sep 2019 16:49	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: 3 vehicles chain collision whereby insured driver was last car.	[A] CHEW HSIAO TONG
11	27 Sep 2019 13:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/03. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice.	[I] Sundari Nagarajan
12	27 Sep 2019 13:45	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice.	[I] Sundari Nagarajan
13	21 Oct 2019 16:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	21 Oct 2019 16:03	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
15	21 Oct 2019 16:03	Clim Dtl Modified	JPJ Reg. Date: -> 2006/08/21.	[A] JOANNE LEE KHANG MIN
16	21 Oct 2019 16:03	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	02 Nov 2019 12:57	Adj Mandate Request	Cur.Reg:8884.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$7,597.00+ (b)LOU(16days x \$80.00): \$1,280.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$8,884.45 * Vehicle Model: Toyota Wish (1794cc)* MV:\$17,500.00(est) less LTA Rebate: \$10,380.00 = NV:\$	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2319884	21 Oct 2019 16:03:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE8565R	SHC8813H	11.77

Print Received Message

This mail is associated with :

***SLE8565R (MCT19090502)**
[SHC8813H]

TP

CAR WORLD LIMO

Sep 21 2019 9:00AM

[COMFORT TRANSPORTATION PTE LTD]

Modern Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/11/2019 08:55 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8884.45) - SLE8565R - Claim Handler: Sundari Nagarajan

Approved:8884.45:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAuto)

From: Chin <chin@modernautomotive.com.sg>
Sent: Monday, 4 November 2019 5:30 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: TP Settlement SLE8565R (III)// DOA: 21/09/2019// LKK REF: CC6/III19016819/App3

Dear Hsiao Tong

We accept amount of \$8800/- (all in) in settlement of this claims and forward us your DV.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, November 4, 2019 2:56 PM
To: Chin <chin@modernautomotive.com.sg>
Subject: RE: TP Settlement SLE8565R (III)// DOA: 21/09/2019// LKK REF: CC6/III19016819/App3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$8,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin <chin@modernautomotive.com.sg>

Sent: Monday, 4 November 2019 2:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP Settlement SLE8565R (III)// DOA: 21/09/2019// LKK REF: CC6/III19016819/Apb3

Dear Hsiao Tong

Please find the after repair photos for your perusal.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, November 2, 2019 12:50 PM

To: Chin <chin@modernautomotive.com.sg>

Subject: RE: TP Settlement SLE8565R (III)// DOA: 21/09/2019// LKK REF: CC6/III19016819/Apb3

Without Prejudice

Hi,

Please provide after repair photos.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Sent: Friday, 1 November 2019 5:14 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: Re: TP Settlement SLE8565R (III)

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Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2019 Edit Reg		24 Sep 2019 00:00 Edit Adj Rpt	S\$7,100.00 Edit Estimates	S\$7,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: -								
Main Claimant:	CAR WORLD LIMO , Co. Reg. No.: 53316716K								
Vehicle Reg. No.:	SLE8565R	Date of Loss:	21/09/2019 09:00 - :59 [157 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19090502	Policy/Cover Note No.:	MC)M0015						
Vehicle Reg. No. (Insured):	SHC8813H	Policy No. (Claimant):	5111350750						
		Excess:							
Repairer:	Modern Automotive Pte Ltd (HQ) Blk 3023A Ubi Road 1, #01-61 & #01-58, 408717 Ubi - Tel: 6748 4422 / 6747 4422								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (04/11/2019): Alert - Adj Mandate Approved (S\$8884.45) - SLE8565R - Claim Handler: Sundari Nag... - III_SG (27/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SLE8565R - Claim Handler: Sundari Nagara...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLE8565R (MCT19090502)
[SHC8813H]
TP
CAR WORLD LIMO
Sep 21 2019 9:00AM
[COMFORT TRANSPORTATION PTE LTD]
Modern Automotive Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images						3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
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2	02/11/19 12:52	TP ESTIMATE_MARKED		☐
3	02/11/19 12:52	LOD		☐
4	02/11/19 12:52	Authorisation to Act		☐
5	02/11/19 12:52	Workshop Invoice		☐
6	02/11/19 12:52	LTA Search Fee		☐
7	02/11/19 12:54	PARF_COE REBATE		☐
8	14/11/19 11:30	DISCHARGE VOUCHER		☐
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 09:01	Singapore Accident Statement		☐

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19016819/APB3Q2

Date: 14/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MC)M0015
 Claimant Vehicle No : SLE8565R Insured Vehicle No : SHC8813H
 Date of Loss: 21/09/2019 Nature of Claim: TP Claim No: MCT19090502

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLE8565R
 Make & Model: TOYOTA WISH, 1.8 (A) Engine No: 1ZZ2648102
 Reg. Date: 21/08/2006 (Man. Year: 2006) Chassis No: ZNE100318028
 Colour: Blue Odometer: 473947 km
 Engine Capacity: 1794 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/45 R17 Rear Tyre Size: 215/45 R17
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,011.57	8,511.05	6,500.52	43.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,930.00	3,750.00	2,180.00	36.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,941.57	12,261.05	8,680.52	41.45
Approved Total (Overridden) (S\$)		7,100.00		
(S\$)	20,941.57	7,100.00	13,841.57	66.10
+ GST 7.00/7.00% (S\$)	1,465.91	497.00	968.91	66.10
Nett Amount (S\$)	22,407.48	7,597.00	14,810.48	66.10
+ Loss of Use (15.0 x S\$80.00/day) (S\$)		1,200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		8,804.45		
Global Sum Settlement (S\$)		8,800.00		

INSPECTION

Date of Assignment: 24/09/2019
 Date Inspected: 24/09/2019 Inspected At: Modern Automotive Pte Ltd (HQ)
 Blk 3023A Ubi Road 1, #01-61 & #01-58
 Singapore 408717
 Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

SPECIAL REMARKS

Market Value: \$17,500.00(est) less LTA Rebate: \$10,380.00(est) = Nett Value :\$7,120.00(est)

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Oct 2019)
Parts:	M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLE8565R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	481.90 FL	*481.90 FL
2	1		*SET FRONT BUMPER CLIPS	Necessary	30.00 FL	*30.00 FL
3	2		*FRONT BUMPER SIDE HOLDER -LH/RH	Necessary	97.00 FL	*97.00 FL
4	1		*FRONT BUMPER SPONGE	Cracked	123.60 FL	*123.60 FL
5	1		*FRONT BUMPER REINFORCEMENT	Bent	289.00 FL	*289.00 FL
6	2		*FRONT BUMPER FOG LAMP -LH & RH	Not Necessary	532.00 FL	*- FL
7	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	132.60 FL	*- FL
8	1		*FRONT GRILLE	Cracked	186.50 FL	*186.50 FL
9	1		*FRONT BRACE PANEL	Bent	110.60 FL	*110.60 FL
10	2		*HEADLAMP -LH & RH	Cracked	1,711.80 FL	*1,711.80 FL
11	1		*FRONT SUPPORT PANEL	Repair	870.30 FL	*- FL
12	1		*BONNET	Dented	733.80 FL	*733.80 FL
13	1		*BONNET LOCK	Damaged	112.50 FL	*112.50 FL
14	1		*BONNET CHROME MOULDING	Cut	287.70 FL	*287.70 FL
15	1		*AIR CON CONDENSER	Bent	1,429.00 FL	*1,429.00 FL
16	1		*RADIATOR	Not Necessary	1,632.00 FL	*- FL
17	1		*REAR BUMPER	Distorted	485.00 FL	*485.00 FL
18	1		*REAR BUMPER CLIPS	Necessary	30.00 FL	*30.00 FL
19	2		*REAR BUMPER REFLECTOR -LH & RH	Not Necessary	166.20 FL	*- FL
20	2		*REAR BUMPER IMPACT BRACKET -LH & RH	Dented	136.80 FL	*136.80 FL
21	1		*REAR END PANEL	Distorted	581.10 FL	*581.10 FL
22	1		*REAR END PANEL TOP GARNISH	Deformed	326.20 FL	*326.20 FL
23	2		*TAIL LAMP -LH & RH	Not Necessary	835.80 FL	*- FL
24	2		*TAIL LAMP LOWER BRACKET -LH & RH	Not Necessary	85.00 FL	*- FL
25	1		*TAILGATE	Distorted	1,272.90 FL	*1,272.90 FL
26	1		*TAILGATE LOCK	Damaged	497.00 FL	*497.00 FL
27	1		*TAILGATE WEATHERSTRIPE	Cut	276.10 FL	*276.10 FL
28	1		*TAILGATE OUTER CHROME MOULDING	Cracked	383.80 FL	*383.80 FL
29	1		*TAILGATE INNER TRIM BOARD	Cracked	485.50 FL	*485.50 FL
30	1		*TAILGATE INNER TRIM BOARD CLIPS	Necessary	30.00 FL	*30.00 FL
31	1		*TAILGATE GLASS MOULDING	Necessary	140.60 FL	*140.60 FL
32	1		*TOYOTA LOGO	Necessary	74.10 FL	*74.10 FL
33	1		*REAR FENDER -LH	Repair	979.50 FL	*- FL
34	1		*REAR FENDER GLASS MOULDING -LH	Not Necessary	112.10 FL	*- FL
35	2		*REAR FENDER INNER TRIM BOARD -LH & RH	Not Necessary	1,384.80 FL	*- FL
36	1		*REAR FENDER INNER TRIM BOARD CLIPS	Necessary	60.00 FL	*60.00 FL
37	1		*FLOOR PANEL TOP BOARD	Not Necessary	535.70 FL	*- FL
38	1		*REAR EXHAUST PIPE	Repair	971.10 FL	*- FL
39	1		*REAR EXHAUST MOUNTING	Not Necessary	28.50 FL	*- FL
40	1		*REAR EXHAUST HEAT SHIELD	Not Necessary	215.10 FL	*- FL
41	1		*SPARE TYRE LOCK REGULATOR	Damaged	388.90 FL	*388.90 FL
42	1		*FRONT NUMBER PLATE	Cracked	30.00 FS	*30.00 FS
43	1		*FRONT NUMBER PLATE HOLDER	Cracked	30.00 FS	*30.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*REAR NUMBER PLATE	Cracked	30.00 FS	*30.00 FS
45	1		*REAR NUMBER PLATE HOLDER	Cracked	30.00 FS	*30.00 FS
46	1		*REVERSE SENSOR	Damaged	280.00 FS	*200.00 FS
47	1		*REAR END PANEL SEALANT	Necessary	60.00 FS	*60.00 FS
48	1		*TAILGATE GLASS SEALANT	Necessary	60.00 FS	*60.00 FS
49	1		*REAR FENDER GLASS SEALANT -LH	Not Necessary	60.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	19,822.10	11,201.40
- List Item Discount on L Items 25.00/25.00% (S\$)	4,810.53	2,690.35
Total Parts (S\$)	15,011.57	8,511.05

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCKING & PULL OUT FRONT & REAR PORTION & RENEW ABOVE PARTS	New	2,400.00	1,600.00
2	TO PUTTY & SPRAY UP PAINT WORKS	New	2,200.00	1,500.00
3	TO CHECK WIRING	New	100.00	60.00
4	TO UNDERSEAL	New	200.00	60.00
5	TO REMOVE REVERSE SENSOR	New	100.00	50.00
6	TO REMOVE TAILGATE GLASS	New	180.00	120.00
7	TO TRANSFER TAILGATE FITTINGS	New	150.00	80.00
8	TO REMOVE EXHAUST PIPE	New	150.00	80.00
9	TO REMOVE UPHOLSTERY	New	150.00	80.00
10	TO REMOVE REAR FENDER GLASS	New	120.00	0.00
11	TO REMOVE CONDENSER ,RADIATOR & TO RE-GAS	New	180.00	120.00
Gross Labour Cost (S\$)			5,930.00	3,750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >