

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 11 December, 2019 5:06 PM
To: 'PBSP'
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMK9681M & SMP1377T ON 23/09/2019
****LKK REF:CC3/AIG19016818/T1hb3

Without Prejudice

Dear Caroline,

We refer further to the below email and we confirmed in receipt of your LOD.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer as per your LOD.

We will now close the matter for our principal to process the payment.

The above amount is to be made payable to **PERFORMANCE MOTORS LTD.**

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Monday, 30 September, 2019 2:40 PM
To: 'PBSP'
Cc: Admin A; Vic (LKKAUTO)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMK9681M & SMP1377T ON 23/09/2019 ****LKK
REF:CC3/AIG19016818/hb3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
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From: Vic (LKKAuto)

Sent: Thursday, 26 September, 2019 4:51 PM

To: PBSP

Cc: Admin A; Vic (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMK9681M & SMP1377T ON 23/09/2019 ****LKK
REF:CC3/AIG19016818/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Thursday, 26 September, 2019 4:37 PM

To: Shu Pei (LKKAuto)

Cc: Admin A; CS A Team; Vic (LKKAuto)

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SMK9681M & SMP1377T ON 23/09/2019 ****LKK
REF:CC3/AIG19016818/hb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 24 September 2019 2:40 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯珺 © <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMK9681M & SMP1377T ON 23/09/2019 ****LKK
REF:CC3/AIG19016818/hb3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 24 September 2019 9:34 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SMK9681M & SMP1377T ON 23/09/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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