

ASS. REC. BY:

REF:

OS/INC190/6813/R/qd302

Special Instruction:

Surveyor: RasulASSIGNMENT (Office)From (Person): Annie Koh

of

INC

Date/Time:

24/9/2018 9.26am

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJA 6522Y

Insured:

GBH 5671P

at Workshop, m/s

Tan Chong Motor

Tel:

6703 8916

of

913 Bukit Timah

Policy No:

Claim No:

MT/1023269-001

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 19/11/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9.54am @ 24/11/18

Person Contacted:

zuhriVehicle IN (OUT)

Date/Time

Action/Instruction

VoluntarySJA 6522Y - NA/INC18022510/k4D.O.A: 19/11/2018GBH 5671P - NA/INC18022510/k4D.O.A: 19/11/2018

13/12/19 @ 1.5pm confirmed with Zuhri Arni for \$1998.72, 4 days.
Ched \$669.84, 75/100

ASS. REC. BY:

REF: INC

3530

ASSIGNMENT

From: _____ Date: 24/9/19

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SJA 6522 Y
at Workshop m/s Tan cheng Motor
of 913 Bukit Timah road

Insured: _____

Policy No. _____

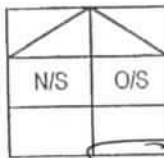
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 2pm - 4pm

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SJA 6522 Y Yr Regn: 2017 / B6C

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: NISSAN QASHQAI 1.2 C.C. 1197

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 29869 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: SJNFEA J11U2123215

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/65R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or ☒

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 19/11/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 13 DEC 2019

Date/Time, File Pass to?

☐ : Preli. Report

1) 13/12 11:55 AM

☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

290

290

Rep. Format: TP

Lump Sum / U/C: 1298.72

Add Fee:

☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Nivitha (LKK Auto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Tuesday, 24 September 2019 9:26 AM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto)
Cc: Thio Tse Kiat; Teng Ken Leong
Subject: RE: TP CASES FARMED OUT TO LKK ON 24/09/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

| SN | Surveyor | Claim No. | Vehicle | WorkShop Name | WorkShop Address | WorkShop Contact | Survey Time | S/E | Zone | Additional Remarks |
|----|----------------|----------------|----------|-------------------------------|--|---------------------------|-------------|----------|----------|--|
| 1 | Eric Tang | MT/1062171-002 | XE2117Z | HOME ADDRESS | 4 BENOI ROAD SINGAPORE 629878 | Mr. Cai Wang / 96194774 | 10:00-12:00 | XD5577P | 12/9/19 | Workshop : Sin Trans Engineering Pte Ltd |
| 2 | Charlotte Chew | MT/1063347-002 | PC4642R | UCB ENGINEERING PTE LTD | 2C JALAN PESAWAT JURONG SINGAPORE 619359 | ah siang / 62681281 | | GBE2998H | 19/9/19 | 62684816-Ah Siang or Mr Tan 97381908 |
| 3 | Jared Liu | MT/1062081-001 | SLK5002L | VOLKSWAGEN CENTRE SINGAPORE | 247 ALEXANDRA ROAD SINGAPORE 159934 | charmaine kong / 63057176 | 14:00-16:00 | GBD2176T | 9/9/19 | |
| 4 | David Phua | MT/1023269-001 | SJA6522Y | TAN CHONG MOTOR SALES PTE LTD | 913 BUKIT TIMAH ROAD SINGAPORE 589623 | ZUHRI / 67038916 | 14:00-16:00 | GBH5671P | 19/11/18 | Owner waiting |

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh
Senior Admin Assistant, Motor Insurance
T +65 6430 7899
www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 13 December 2019 1:52 PM
To: Muhammad Zuhri; Rasul (LKKAUTO)
Subject: RE: TP VEHICLE SJA 6522Y (DOA: 19/11/2018)

Dear Zuhri,

WITHOUT PREJUDICE

Confirm final fig \$1,998.72 before GST and 4 repair days.

Kindly send the relevant documents to NTUC Insurance company.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Zuhri <zuhri@tanchong.com>
Sent: Wednesday, 11 December 2019 4:20 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: RE: TP VEHICLE SJA 6522Y (DOA: 19/11/2018)

Dear Rasul ,

Photo , Supplementary & Finalize attached .

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: 11 December 2019 14:48
To: Muhammad Zuhri <zuhri@tanchong.com>
Cc: Lawrence Teo <lawrenceteo@tanchong.com>
Subject: RE: TP VEHICLE SJA 6522Y (DOA: 19/11/2018)

Dear Zuhri,

Re-send.

Kindly advise the status of above vehicle.

S/C
D.S

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|------------------|
| Date Of Report | 20/11/2018 10:23 |
| Date Of Accident | 19/11/2018 15:50 |
| Exact Location Of Accident | ENG NEO AVENUE |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SJA6522Y |
| Insured/Policyholder | |
| Name Of Registered Owner | TAY SOY MENG |
| NRIC No | S1825353D |
| Email Address | NOEMAIL |
| Mobile Phone No | (LOCAL) +65-97574990 |
| Alternative Phone No | OFFICE-97574990 |

Vehicle Particulars

| | |
|--|-----------------------|
| Manufacturer | NISSAN |
| Model | QASHQAI-1.2 DIG-T (A) |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | |
| Cover Note Number | |

Driver

| | |
|----------------------|----------------------|
| Name of Driver | CHOO KOK HEE |
| NRIC No | S1556408C |
| Date Of Birth | 27/10/1962 |
| Occupation | INDOOR |
| Date Of Driving Pass | 02/10/1990 |
| Driving Experience | 28 YEARS AND 1 MONTH |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-97821107 |
| Fax Number | |
| Contact Number | |
| EMail Address | NOEMAIL |

| | |
|---|---------------------------------|
| Address | 317 JURONG EAST ST 31 #13-24 |
| Postcode | 600317 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | SPOUSE |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|--------------------------|
| Type Of Accident | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|--|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 4 |
| Passenger 1 | NAME: : TAY SOY MENG GENDER: : FEMALE |
| Passenger 2 | NAME: : TAY WAH MENG GENDER: : FEMALE |
| Passenger 3 | NAME: : TAY HOONG MENG GENDER: : FEMALE |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER ATTACH

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-----------------------------|---------------------------|
| Vehicle Registration Number | GBH5671P |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | COMMERCIAL VEHICLE |
| Name of Driver | MUHAMMAD HAIQAL BIN JALIL |
| NRIC/Passport Number | |
| Contact Number | |

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 20/11/18

10:25am



Driver's Signature

(If driver is not the policyholder)

Date & Time:

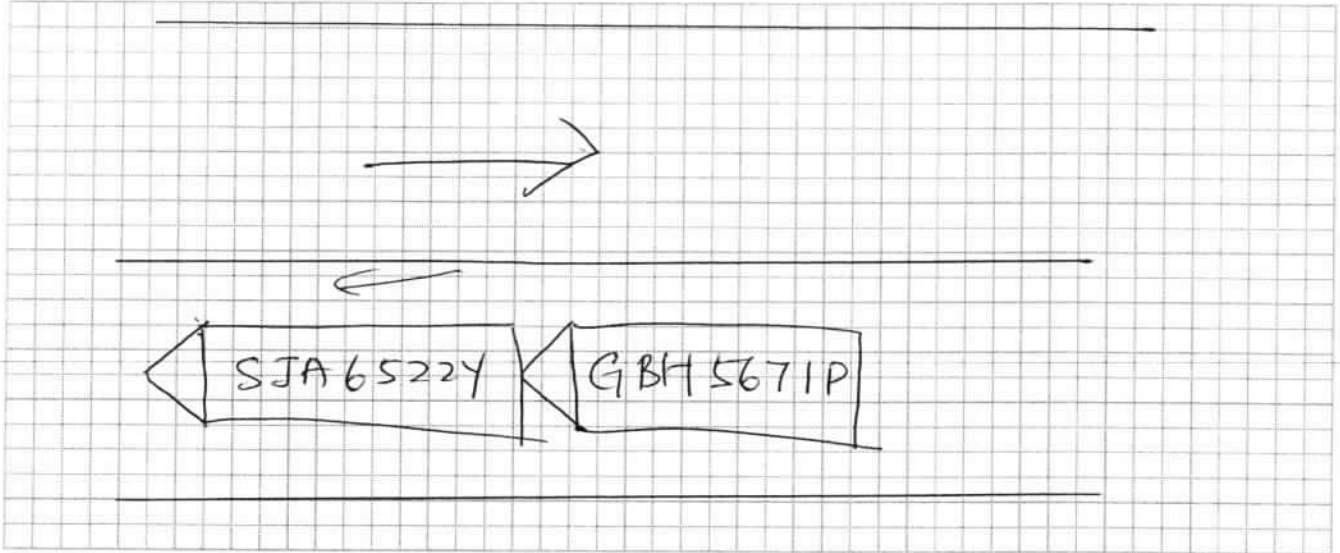


Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My Vehicle No: SJA 6522Y

Accident Date: 19/11/2018

Accident Time: 3:50 PM ~~AM~~ / PM

Accident Location: Eng Neo Road Avenue

- Details of circumstances -

Driving along Eng Neo Avenue towards Duncan Road, a vehicle came from the back and hit my car.

Other party details below:-

B) Veh No: GBH 5671P Hp No:

Pax incl driver: Driver name: MUHAMMAD HAIGAL BIN JAIL

C) Veh No: Hp No:

Pax incl driver: Driver name:

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 20/11/18
10:25am

GLARid SketchPlanForm_V3

Driver's Signature

(If driver is not the policyholder)

Date & Time: 20/11/18

10:25am

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



CERTIFICATE OF INSURANCE

NISSAN AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Tay Soy Meng
Period of Insurance : 07 Dec 2017 To 06 Dec 2018
Engine No. : HRA2533002A
Chassis No. : SJNFEAJ11U2123215

Vehicle No. : SJA6522Y
Policy No. : 1700086085
Endorsement No. :
Issued Date : 26 Dec 2017

ABOUT THE COVER

Make/Model : NISSAN Qashqai 1.2 DIG-Turbo
Engine Capacity/Tonnage : 1,197.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

Any person other than the Policyholder who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify any authorised driver other than the Policyholder only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Choo Kok Hee - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. TC AutoClinic Add: No 1, Sixth Lok Yang Road Singapore 626099 62622212
2. Autoklub Industrial Add: 19 Ubi Road 4 Singapore 408623 64909666
3. TC AutoClinic Add: 25 Leng Kee Road Singapore 159097 67038511 67038513
4. Tan Chong Motor Sales Add: 913 Bukit Timah Road Singapore 589623 64694091 64694092 64694093
5. Tan Chong Motor Sales Add: 17 Lorong 8 Toa Payoh Singapore 319254 63570753 63570754

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OCBC Bank Ltd

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0500610309

TAN CHONG CREDIT PTE LTD-CHH
911 BUKIT TIMAH ROAD TAN CHONG MOTOR CENTRE
SINGAPORE 589622 ANSP-MOTOR
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCHFZ

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-179504

Date of Request: 20/11/2018

Your Ref No:

Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 20/11/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. GBH5671P
Accident Date 19/11/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--|-----------------------|------------------|
| GBH5671P | NTUC Income Insurance Co-operative Ltd | 16/07/2018-15/07/2019 | |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-179504
Date of Request: 20/11/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 20/11/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. GBH5671P
Accident Date 19/11/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0567/2018
DATE : 10-DEC-2018

NTUC INCOME INSURANCE CO-OPERATIVE LIMITED
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
S(189556)
TEL : 65947060
FAX : 63381504
ATTN:MOTOR CLAIM MANAGER

OWNER'S NAME : MDM TAY SOY MENG
ADDRESS : BLK 155 LORONG 1 TOA PAYOH
#15-1167
S(310155)
TELEPHONE NO : 97821107

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-GBH5671P
VEHICLE NO : SJA6522Y
MODEL CODE : FRLARDWJ11USA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2 MY2017
ENGINE NO : HRA2533002A
CHASSIS NO : SJNFEAJ11U2123215
MILEAGE : 1 KM
DATE IN : 10/12/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 19/11/2018

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT WORKSHOP / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

10/12/2018

EMAIL : zuhri@tanchong.com

OFFICE : 67038916 FAX : 64697472

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJA6522Y

| S/NO | JOB CODE | NATURE OF JOB | ESTIMATED CHARGES | SURVEYOR'S RECOMMENDATION |
|----------------------|----------|--|-------------------|---------------------------|
| 1 | RPI | PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL | 120.00 | X N |
| 2 | RSI | R/INSTALL OR RENEW REVERSE SENSOR, NECESSARY ADJUSTMENT, FUNCTION TEST | 110.00 | / |
| 3 | SEALI | APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA | 100.00 | X N |
| 4 | ZZ/001 | REPAIR REAR END PANEL & RENEW REAR BUMPER COVER | 560.00 | 420 |
| 5 | ZZ/002 | S/PAINT REAR END PANEL & REAR BUMPER COVER | 500.00 | / |
| TOTAL LABOUR CHARGES | | | 1390.00 | |

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJA6522Y

| | | DAMAGED PARTS & PRICES | | |
|---|-------------------------------|------------------------|-------------------|---------------------|
| S/NO | PARTS DESCRIPTION | PARTS NUMBER | NETT | LIST S/NETT REMARKS |
| 1 | REVERSE SENSOR <i>? xsr</i> | SENSOR-TE5140 | | 180.00 <i>X sel</i> |
| 2 | FINISHER-REAR B <i>cut</i> | 85071-HV00A | 16.80 <i>/</i> | |
| 3 | ENERGY ABSORBER <i>? xsr</i> | 85090-HV00A | 126.40 <i>X f</i> | |
| 4 | BRACKET-BUMPER LH <i>x sr</i> | 85221-4EA0A | 35.90 <i>X</i> | |
| 5 | BRACKET-BUMPER RH <i>re</i> | 85220-4EA0A | 35.90 <i>/</i> | |
| 6 | CLIP(10X1.2) <i>re</i> | 01553-05933 | 12.00 <i>/</i> | |
| 7 | CLIP(7.4X3) <i>re</i> | 85284-JD00A | 22.20 <i>/</i> | |
| 8 | FASCIA-RR BUMP <i>de</i> | 85022-HV00H | 717.00 <i>/</i> | |
| SUB TOTAL | | | 966.20 | 0.00 180.00 |
| LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%) | | | 193.24 | 0.00 0.00 |
| GRAND TOTAL | | | 772.96 | 0.00 180.00 |
| OVERALL TOTAL | | | 952.96 | |

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SJA6522Y

| | |
|---------------------------|-----------|
| TOTAL LABOUR CHARGES | 1390.00 |
| TOTAL SPARE PARTS CHARGES | 952.96 |
| GRAND TOTAL | 2342.96 * |

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

| | |
|-----------------|-----------------------|
| NAME | : Rasul - Hp 90010068 |
| SURVEYED DATE | : 24/09/19 @ 1650 |
| AUTHORIZED DATE | : |
| EXCESS CLAUSE | : 0.00 4 days |
| LIABILITY | : 0.00 |
| REMARKS | : |

Resurvey before paint

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0567/2018
DATE : 10-DEC-2018

DS => Rasu (Lkk)

NTUC INCOME INSURANCE CO-OPERATIVE LIMITED
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
S(189556)
TEL : 65947060
FAX : 63381504
ATTN:MOTOR CLAIM MANAGER

ZHR

OWNER'S NAME : MDM TAY SOY MENG
ADDRESS : BLK 377 BUKIT BATOK ST 31
#21-14
S(650377)
TELEPHONE NO : 97821107

Recommend Repair

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-GBH5671P
VEHICLE NO : SJA6522Y
MODEL CODE : FRLARDWJ11USA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2 MY2017
ENGINE NO : HRA2533002A
CHASSIS NO : SJNFEAJ11U2123215
MILEAGE : 1 KM
DATE IN : 10/12/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 19/11/2018

4 Days.

LOR = \$90 x 4 Days.
= \$385.20

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJA6522Y

| S/NO | JOB CODE | NATURE OF JOB | ESTIMATED CHARGES | SURVEYOR'S RECOMMENDATION |
|----------------------|----------|---|----------------------|------------------------------|
| 1 | RPI | PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL | 120.00 | .00 |
| 2 | RSI | R/INSTALL OR RENEW REVERSE SENSOR, NECESSARY ADJUSTMENT, FUNCTION TEST | 110.00 | 110.00 |
| 3 | SEALI | APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA | 100.00 | .00 |
| 4 | ZZ/001 | REPAIR REAR END PANEL & RENEW REAR BUMPER COVER | 560.00 | 420.00 |
| 5 | ZZ/002 | S/PAINT REAR END PANEL & REAR BUMPER COVER | 500.00 | 500.00 |
| 6 | ZZ/003 | ADDITIONAL COLOUR FOR REAR BUMPER (2-TONE) -SUPPLEMENTARY | 100.00 | 100.00 |
| TOTAL LABOUR CHARGES | | | 1490.00 | 1130.00 |

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJA6522Y

| | | DAMAGED PARTS & PRICES | | | |
|---|-------------------------------|------------------------|---------|--------|----------------|
| S/NO | PARTS DESCRIPTION | PARTS NUMBER | NETT | LIST | S/NETT REMARKS |
| 1 | STAY ASSY-RR RH-SUPPLEMENTARY | H5210-4EAMA | 141.00 | | OK |
| 2 | STAY ASSY-RR LH-SUPPLEMENTARY | H5211-4EAMA | 141.00 | | OK |
| 3 | REVERSE SENSOR | SENSOR-TE5140 | | 180.00 | X |
| 4 | FINISHER-REAR B | 85071-HV00A | 16.80 | | OK |
| 5 | ENERGY ABSORBER | 85090-HV00A | 126.40 | | X |
| 6 | BRACKET-BUMPER LH | 85221-4EA0A | 35.90 | | X |
| 7 | BRACKET-BUMPER RH | 85220-4EA0A | 35.90 | | OK |
| 8 | CLIP(10X1.2) | 01553-05933 | 12.00 | | OK |
| 9 | CLIP(7.4X3) | 85284-JD00A | 22.20 | | OK |
| 10 | FASCIA-RR BUMP | 85022-HV00H | 717.00 | | OK |
| SUB TOTAL | | | 1085.90 | 0.00 | 0.00 |
| LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%) | | | 217.18 | 0.00 | 0.00 |
| GRAND TOTAL | | | 868.72 | 0.00 | 0.00 |
| OVERALL TOTAL | | | 868.72 | | |

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SJA6522Y

| | |
|---------------------------|---------|
| NETT ITEM | 1085.90 |
| LESS 20.00%) | -217.18 |
| NETT AMOUNT | 868.72 |
| LIST ITEM | 0.00 |
| LESS 30.00%) | 0.00 |
| LIST AMOUNT | 0.00 |
| SPECIAL NETT ITEM | 0.00 |
| LESS .00%) | 0.00 |
| SPECIAL NETT AMOUNT | 0.00 |
| TOTAL LABOUR CHARGES | 1130.00 |
| TOTAL SPARE PARTS CHARGES | 868.72 |
| TOTAL CHARGES | 1998.72 |
| ADD 7 % GST | 139.91 |
| GRAND TOTAL | 2138.63 |

11-Dec-2019

INS/IC/ZHR/0567/2018

NTUC INCOME INSURANCE CO-OPERATIVE LIMITED
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
S(189556)

Attn : Motor Claim Manager
Claim Dept

Dear Sir

SUPPLEMENTARY CLAIM

REGN. NO. : SJA6522Y
POLCY NO. : TP - GBH5671P

Further to our claim we are submitting a supplementary claim for the below mentioned items which were found damaged during the course of repairs.

- Replacement of Damaged Items
- 1 STAY RH
 - 2 STAY LH

\$141.00 NETT

\$141.00 NETT

Labour

ADDITIONAL COLOUR FOR BUMPER(2 -TONE)

\$100.00

TOTAL \$ 382.00

We trust the above supplementary claim will meet with your kind approval and we will forward to you the final repair bill together with the satisfaction note on completion repairs.

Yours faithfully

TAN CHONG MOTOR SALES PTE LTD

M. ZUHRI

Insurance Claim Dept

Cc: Surveryor RASUL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19016813/R1qd3e2
73 BRAS BASAH ROAD Date: 19-12-2019
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556



ATTN: DAVID PHUA

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|----------------|----------------|------------|
| Insured Veh. | GBH 5671P | Veh. Inspected | SJA 6522Y |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | MT/1023269-001 | Excess (\$) | 0.00 |
| Assign From | ANNIE KOH | Assign Date | 24/09/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------------------|--------------|------------|
| Make & Model | NISSAN QASHQAI 1.2 | c.c | 1197 |
| Engine No. | HIDDEN | Year of Reg. | 2017 |
| Chassis No. | SJNFEAJ11U2123215 | Colour | BROWN |
| Odometer | 29869 KM | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | SPORTS RIM |
| General | FAIR | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|----------|---------|
| R/H Front Tyre | 225/65 R17 | YOKOHAMA | 6 mm |
| L/H Front Tyre | 225/65 R17 | YOKOHAMA | 6 mm |
| R/H Rear Tyre | 225/65 R17 | YOKOHAMA | 6 mm |
| L/H Rear Tyre | 225/65 R17 | YOKOHAMA | 6 mm |

4. Description of Damages

| |
|--|
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS. |
|--|

5. General Information

| | | | |
|----------------|---|---------------------|-------------------------|
| Accident Date | 19/11/2018 | Inspect Date / Time | 24/09/2019 (04:48 PM) |
| Survey held at | TAN CHONG MOTOR SALES PTE LTD 913 BUKIT TIMAH ROAD SINGAPORE 589623 | | |

5a. Remarks

| |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

5b. Estimate Days of Repair

| | |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 4 Working Days |
|-------------------------------------|----------------|



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJA 6522Y

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|---|---------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | FINISHER-REAR B (N) | CUT | 16.80 | 16.80 |
| 1 | ENERGY ABSORBER (N) | SERVICEABLE | 126.40 | - |
| 1 | BRACKET-BUMPER LH (N) | SERVICEABLE | 35.90 | - |
| 1 | BRACKET-BUMPER RH (N) | NECESSARY | 35.90 | 35.90 |
| 10 | CLIP @\$1.20 (N) | NECESSARY | 12.00 | 12.00 |
| 3 | CLIP @\$7.40 (N) | NECESSARY | 22.20 | 22.20 |
| 1 | FASCIA-RR BUMP (N) | DEFORMED | 717.00 | 717.00 |
| 1 | STAY RH (N) (ADDITIONAL) | BENT | 141.00 | 141.00 |
| 1 | STAY LH (N) (ADDITIONAL) | BENT | 141.00 | 141.00 |
| | LESS 20% DISCOUNT | | -249.64 | -217.18 |
| | | | 998.56 | 868.72 |
| SPECIAL NETT ITEMS | | | | |
| 1 | REVERSE SENSOR (SN) | SERVICEABLE | 180.00 | - |
| | | | 180.00 | - |
| LABOUR | | | | |
| | PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL. | NOT NECESSARY | 120.00 | - |
| | R/INSTALL OR RENEW REVERSE SENSOR, NECESSARY ADJUSTMENT, FUNCTION TEST. | | 110.00 | 110.00 |
| | APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA. | NOT NECESSARY | 100.00 | - |
| | REPAIR REAR END PANEL & RENEW REAR BUMPER COVER. | | 560.00 | 420.00 |
| | S/PAINT REAR END PANEL & REAR BUMPER COVER. | | 500.00 | 500.00 |
| | ADDITIONAL COLOUR FOR BUMPER (2-TONE). (ADDITIONAL) | | 100.00 | 100.00 |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | 1,490.00 | 1,130.00 |
| GRAND TOTAL | | | 2,668.56 | 1,998.72 |

Report Ref No. CS/INC19016813/R1qd3e2



| | | | |
|---|--|--|----------|
| RECOMMENDED COST OF REPAIRS (CONFIRMED) | | | 1,998.72 |
|---|--|--|----------|

Report Ref No. CS/INC19016813/R1qd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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