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nt Workshop	m/s	Bomo	motor	Tel:	98476170
of		2 and	in Orgient		
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Dute/Time;	Action/Instruction Star 35691	Person Conta		Vehic	de CINIDIUT
Date/Time; Date/Time	Action/Instruction Star 35691	Person Conta	repair cost i	Vehic	eding \$20,000k

...CLAIM SUBFOLDER...(Pending for Survey Report)

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	24 Sep 2019 16:25	Est Submitted	24 Sep 2019 17:07 Edit Adj Rpt	Adj Hpt	PAG 2344			Pending for Sur Report Cancel Case	vey
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CLAIM SU	BFOLDER D	ETAILS				-	d by insurer]		
Insured:		N CHENG, ID: S	1114130G, Te	: +65975453	348, Email: NO	EMAIL			
Vehicle Reg	14.4.55				Date of Loss:	[46 Mont		om LTA Reg Date (Man Yr)]
Claim Type	OD				Policy/Cover Note No.:	A290989 Coverage	45AT2 (Compreher 1: 27/10/2018 - 26	(10/2019	
	1000				Excess:	5\$700.00			
Repairer:	Borneo N	lotors (S) Pte Lt	d (Pandan) 2 P	andan Cresce	nt, 128462 Wes	t Coast - T	el: 66311857		2000
Handling Insurer:	MSIG In	surance (Singape	ore) Pte. Ltd. (HQ) - Tel: +6	55 6827 7888	[Handled	by Nor Azlan Bin	te Noordin - 6594	2558]
Adjuster:	LKK Auto	Consultants Pte	e Ltd (HQ) - Tel	6256-3561	[Handled by	MOHD KA	sur] [Imm.A	dvice due 25/0	of Ecces
Driver/Cust dian:	TAN GUA	N CHENG (64 / Ma	le) , NRIC: S1	114130G, 7	rel: +659754534	48 Email: N	OEMAIL		
Adj Asg. Remarks:	Car in, Massignme		LKK via email on	24/09/19. S	urvey & revert.	Please cont	tact us ASAP II you	cannot attend this	
ASSOCIA	TED MAIL R	ECEIVED						View All Compos	e Case Mail
There are	no mail for thi	s case.							
ALL ASS	OCIATED TA	SKS				View A	II Search Tasks	Create New Task	Complete
Due Dat	e Priorit		Group Sub	oject Han	adler Assig	ned By	Completed Or	Created On	Done?

View Received Message

This mail is associated with :

*SKW3569E (606650)

OD Sep 21 2019 8:00PM [TAN GUAN CHENG] Borneo Motors (S) Pte Ltd

1	Reply All Mark as Unread Print Message Delete Message Forward
Reply	Reply All Mark as Officed Print Message Delete Missage Formation
From	MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 23/10/2019 19:48 PM.
To	TKK HO
Subject	Alert - Adj Mandate Approved (5\$18686.64) - SKW3569E - Claim Handler: Nor Azian Binte Noordin
росим	ENTS SUMMARY
There a	re no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

MSIG Insurance (Singapore) Pte. Ltd. To:

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Nor Azian Binte Noordin

Date:

23 Oct 2019

Preliminary Advice

Vehicle No	: SKW3569E	Accident Date	: 21/09/2019
Make	TOYOTA CAMRY	Policy No.	: A29098945AT2
Assignment Date	: 24/09/2019	Excess	: S\$700.00
Date of Inspection	: 24/09/2019	Est. Duration of Repair	: 8.00
Inspection At	: BORNEO MOTORS (S) PTE LTD (PANDAN 2 PANDAN CRESCENT)	

Point of Impact / General Description of Damages

SINGAPORE 128462

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:5\$	21,506.34
Revised Amount	:S\$	18,686.64
Check Items (Estimated)	:S\$	0.00
Total	:S\$	18,686.64
Lump Sum Repair	:8\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:5\$	80,000.00
COE / PARF Rebate	:S\$	59,503.00
Salvage Value	:S\$	
Margin for Repair	:S\$	20,497.00

Remarks

(X)

The vehicle is economical for repair.

The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 26 September 2019 3:53 PM

To:

Francis Cher TCBC; SUR

Subject:

RE: SKW3569E supplimentary parts and check items.

Dear Francis.

Supplementary approved.

Repair limit should not exceed \$20,000/-.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Sent: Thursday, 26 September 2019 2:35 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: RE: SKW3569E supplimentary parts and check items.

Hi. Veron

Any news for the supplementary parts approval?

Regards

Francis Cher

From: Francis Cher TCBC

Sent: Wednesday, September 25, 2019 3:27 PM

To: Veron Chen (LKKAuto)

Subject: RE: SKW3569E supplimentary parts and check items.

AS PER YOUR REQUEST.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, September 25, 2019 3:17 PM

To: Francis Cher TCBC; SUR

Subject: RE: SKW3569E supplimentary parts and check items.

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Francis,

Please forward a copy of supplementary list.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Francis Cher TCBC < francis.cher@borneomotors.com.sg >

Sent: Wednesday, 25 September 2019 2:40 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: FW: SKW3569E supplimentary parts and check items.

Hi, Rasul

Attached some photos for 2 supplementary parts and 2 check items. Kindly for your approval.

SUPPLIMENTARY CONDENSOR-----\$1949.80 LESS 15% = \$ 1657.33 SEAL R/F FENDER-----\$75.30 LESS 15% = \$64.00

CHECK ITEMS S53208-06121 SUPPORT SUB-ASSY HO S53535-06170 RETAINER FRT BUMPER R

Regards

Francis Cher

----Original Message-----

From: Francis Cher [mailto:francischer@live.com.sg] Sent: Wednesday, September 25, 2019 2:12 PM

To: Francis Cher TCBC Subject: SKW3569E

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

View Received Message

This mail is associated with:

+SKW3569E (606650)

OD Sep 21 2019 8:00PM [TAN GUAN CHENG] Borneo Motors (S) Pte Ltd

Reply Reply All Mark as Un	read Print Message	Delete Message	Forward
--------------------------------	--------------------	----------------	---------

MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 26/09/2019 15:29 PM. From

Alert - Adj Mandate Approved (S\$18588.63) - SKW3569E - Claim Handler: Nor Azian Binte Noordin Subject

Approved:18588.63:A if C. Repair limit should not exceed \$20,000/-.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

MSIG Insurance (Singapore) Pte. Ltd. To:

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Nor Azian Binte Noordin

Date:

26 Sep 2019

Preliminary Advice

Vehicle No	: SKW3569E	Accident Date	: 21/09/2019
Make	: TOYOTA CAMRY	Policy No.	: A29098945AT2
Assignment Date	24/09/2019	Excess	: S\$700.00
Date of Inspection	: 24/09/2019	Est, Duration of Repair	: 8.00

Date of Inspection

Inspection At

BORNEO MOTORS (S) PTE LTD (PANDAN)

2 PANDAN CRESCENT SINGAPORE 128462

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,501.67	(incl.supplementary \$1721.33)
Revised Amount	:8\$	18,588.63	(incl.supplementary \$1721,33)
Check Items (Estimated)	:5\$	963.04	
Total	:S\$	19,551.67	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	80,000.00
COE / PARF Rebate	:5\$	59,503.00
Salvage Value	:5\$	
Margin for Repair	:8\$	20,497.00

Remarks

The vehicle is economical for repair.

The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 24 September 2019 5:44 PM

To:

Francis Cher TCBC; SUR

Subject:

SKW 3569D-DOA:21/9/2019 (MSIG OD)

Dear Francis,

As instructed by our client, please proceed to repair the insured vehicle SKW 3569D (Excess \$700/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From:

Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>

Sent:

Tuesday, 24 September 2019 5:25 PM

To:

Veron Chen (LKKAuto); SUR

Cc:

Crystal Lee; Ong Zi Hui

Subject:

RE: Survey Request - Manual Assigned-SKW 3569D

Dear Veron,

Please proceed to authorise the repairer to proceed with the repair if the damages are consistent and repair cost is within the economical repair value. Check items to be verified and confirmed.

Excess of \$700.00 is applicable.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MSSAD INSURANCE GROUP

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, September 24, 2019 3:24 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>

Subject: RE: Survey Request - Manual Assigned-SKW 3569D

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Crystal,

Enclosed preliminary revised of vehicle SKW 3569D

Date of survey: 24/9/2019

Number of days (estimated): 8 days

We have Not authorise repair,

Kindly let us have your approval please.

Please create claim in merimen

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 24 September 2019 11:19 AM

To: 'Crystal Lee' < crystal lee@sg.msig-asia.com>; assignments < assignments@lkkauto.com>

Cc: 'Ong Zi Hui' < zihui ong@sg.msig-asia.com>; 'Nor Azian Binte Noordin' < NorAzian Noordin@sg.msig-asia.com>;

SUR <sur@lkkauto.com>

Subject: RE: Survey Request - Manual Assigned

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee [mailto:crystal lee@sg.msig-asia.com]

Sent: Tuesday, 24 September 2019 9:49 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Ong Zi Hui <zihui ong@sg.msig-asia.com>; Nor Azian Binte Noordin <NorAzian Noordin@sg.msig-asia.com>

Subject: Survey Request - Manual Assigned

Importance: High

SKW3569E OD CLAIM SURVEY

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards, Crystal Lee



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

6 6 6

A Member of MS&AD INSURANCE GROUP

----Original Message-----From: Motor Survey

Sent: Monday, 23 September, 2019 5:39 PM

To: Nor Azian Binte Noordin < NorAzian Noordin@sg.msig-asia.com>

Cc: Crystal Lee <crystal lee@sg.msig-asia.com>; Ong Zi Hui <zihui ong@sg.msig-asia.com>; Francis Cher TCBC

<francis.cher@borneomotors.com.sg>

Subject: FW: SKW3569E OD CLAIM SURVEY (Please arrange survey on 24/09/19 @ Pandan Crescent, Borneo)

Importance: High

Dear Crystal,

Kindly arrange the above vehicle for OD Claim survey on 24/09/19 at 2 Pandan Crescent (BMS).

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey) Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

----Original Message-----

From: Agnes Lee

Sent: Monday, 23 September 2019 5:34 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: FW: SKW3569E OD CLAIM SURVEY

----Original Message-----

From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Sent: Monday, 23 September 2019 5:11 PM To: Claims <claims@sg.msig-asia.com>

Subject: SKW3569E OD CLAIM SURVEY

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear All

Kindly arrange the above vehicle for OD Claim survey on 24/09/19 at 2 Pandan Crescent (BMS).

Thanks.

Regards

Francis Cher 98476179

-----Original Message-----

From: francis.cher@borneomotors.com.sg [mailto:francis.cher@borneomotors.com.sg]

Sent: Monday, September 23, 2019 5:08 PM

To: Francis Cher TCBC

Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]

Number of Images: 13 Attachment File Type: PDF

Device Name: ApeosPort-VI C3371

Device Location:

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Nor Azian Binte Noordin

Date:

24 Sep 2019

Preliminary Advice

: 21/09/2019 Accident Date Vehicle No : SKW3569E : A29098945AT2 Policy No. Make TOYOTA CAMRY : \$\$700.00 Excess : 24/09/2019 Assignment Date Est. Duration of Repair : 8.00 : 24/09/2019

Date of Inspection Inspection At

BORNEO MOTORS (S) PTE LTD (PANDAN)

2 PANDAN CRESCENT SINGAPORE 128462

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,780.34
Revised Amount	:S\$	16,867.30
Check Items (Estimated)	:S\$	963,04
Total	:S\$	17,830.34

:S\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	:8\$	
Pre-Accident Value	:S\$	80,000.00
COE / PARF Rebate	:8\$	59,503.00
Salvage Value	:8\$	
Margin for Repair	:S\$	20,497.00

Remarks

(X)

The vehicle is economical for repair.

The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 24 September 2019 3:24 PM

To:

'Crystal Lee'; SUR

Cc:

'Ong Zi Hui'; 'Nor Azian Binte Noordin'

Subject:

RE: Survey Request - Manual Assigned-SKW 3569D

Attachments:

MARK EST_0001.pdf; PRELI REVISED.pdf

Dear Crystal,

Enclosed preliminary revised of vehicle SKW 3569D

Date of survey: 24/9/2019

Number of days (estimated): 8 days

We have Not authorise repair,

Kindly let us have your approval please.

Please create claim in merimen

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 24 September 2019 11:19 AM

To: 'Crystal Lee' <crystal_lee@sg.msig-asia.com>; assignments <assignments@lkkauto.com>

Cc: 'Ong Zi Hui' <zihui_ong@sg.msig-asia.com>; 'Nor Azian Binte Noordin' <NorAzian_Noordin@sg.msig-asia.com>;

SUR <sur@lkkauto.com>

Subject: RE: Survey Request - Manual Assigned

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Crystal Lee [mailto:crystal lee@sg.msig-asia.com]

Sent: Tuesday, 24 September 2019 9:49 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Ong Zi Hui <zihui ong@sg.msig-asia.com>; Nor Azian Binte Noordin <NorAzian Noordin@sg.msig-asia.com>

Subject: Survey Request - Manual Assigned

Importance: High

SKW3569E OD CLAIM SURVEY

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

----Original Message-----

From: Motor Survey

Sent: Monday, 23 September, 2019 5:39 PM

To: Nor Azian Binte Noordin < NorAzian Noordin@sg.msig-asia.com>

Cc: Crystal Lee <crystal lee@sg.msig-asia.com>; Ong Zi Hui <zihui ong@sg.msig-asia.com>; Francis Cher TCBC

<francis.cher@borneomotors.com.sg>

Subject: FW: SKW3569E OD CLAIM SURVEY (Please arrange survey on 24/09/19 @ Pandan Crescent, Borneo)

Importance: High

Dear Crystal,

Kindly arrange the above vehicle for OD Claim survey on 24/09/19 at 2 Pandan Crescent (BMS).

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey) Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

----Original Message-----

From: Agnes Lee

Sent: Monday, 23 September 2019 5:34 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: FW: SKW3569E OD CLAIM SURVEY

----Original Message-----

From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Sent: Monday, 23 September 2019 5:11 PM To: Claims <claims@sg.msig-asia.com> Subject: SKW3569E OD CLAIM SURVEY

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear All

Kindly arrange the above vehicle for OD Claim survey on 24/09/19 at 2 Pandan Crescent (BMS).

Thanks.

Regards

Francis Cher 98476179

----Original Message-----

From: francis.cher@borneomotors.com.sg [mailto:francis.cher@borneomotors.com.sg]

Sent: Monday, September 23, 2019 5:08 PM

To: Francis Cher TCBC

Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]

Number of Images: 13 Attachment File Type: PDF

Device Name: ApeosPort-VI C3371

Device Location:

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and

Nivitha (LKK Auto)

From:

Crystal Lee <crystal_lee@sg.msig-asia.com>

Sent:

Tuesday, 24 September 2019 9:49 AM

To:

Admin-D (LKKAuto); assignments

Cc:

Ong Zi Hui; Nor Azian Binte Noordin

Subject:

Survey Request - Manual Assigned

Attachments:

23092019170822-0001.pdf

Importance:

High

SKW3569E OD CLAIM SURVEY

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards, Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MSSAD INSURANCE GROUP

----Original Message-----

From: Motor Survey

Sent: Monday, 23 September, 2019 5:39 PM

To: Nor Azian Binte Noordin < NorAzian_Noordin@sg.msig-asia.com>

Cc: Crystal Lee <crystal lee@sg.msig-asia.com>; Ong Zi Hui <zihui ong@sg.msig-asia.com>; Francis Cher TCBC

<francis.cher@borneomotors.com.sg>

Subject: FW: SKW3569E OD CLAIM SURVEY (Please arrange survey on 24/09/19 @ Pandan Crescent, Borneo)

Importance: High

Dear Crystal,

Kindly arrange the above vehicle for OD Claim survey on 24/09/19 at 2 Pandan Crescent (BMS).

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey) Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

----Original Message-----

From: Agnes Lee

Sent: Monday, 23 September 2019 5:34 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: FW: SKW3569E OD CLAIM SURVEY

----Original Message-----

From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Sent: Monday, 23 September 2019 5:11 PM To: Claims <claims@sg.msig-asia.com> Subject: SKW3569E OD CLAIM SURVEY

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear All

Kindly arrange the above vehicle for OD Claim survey on 24/09/19 at 2 Pandan Crescent (BMS).

Thanks.

Regards

Francis Cher 98476179

----Original Message----

From: francis.cher@borneomotors.com.sg [mailto:francis.cher@borneomotors.com.sg]

Sent: Monday, September 23, 2019 5:08 PM

To: Francis Cher TCBC

Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]

Number of Images: 13 Attachment File Type: PDF

Device Name: ApeosPort-VI C3371

Device Location:

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail

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51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

PLEASE ADVISED

Our ref:

CS/MSG19016808/R1vd3

Date:24/9/2019

The Motor Claims Department M/s MSIG INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO: SKW 3569D

We thank you for your instruction on 24/9/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24/9/2019 at the premises of M/s BORNEO MOTORS (S) PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$19,780.34 : S\$16,867.30				
Revised Estimate Amount					
"Check" Items Amount	: S\$963.04				
Total	: S\$17,830.34				
Market Value	: S\$80,000.00				
LTA Reimbursement Value	: S\$59,503.00				
Nett Value	: S\$20,497.00				

Description of Damage:

The vehicle sustained damages at the

front portion

ar M

nearside

offside

front

Comments/Present Status:

Damages Consistent

Repair Cost Economical

Yours faithfully,

MOHAMMED RASUL

Automotive Assessor

> Back to OneMotoring

/ehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	130G
Vehicle No.:	SKW3569E
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	CAMRY 2.0 AUTO
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	6ARP053114
Chassis No.:	MR053DK5100103645
Maximum Power Output:	123.0 kW (164 bhp)
Open Market Value:	\$27,591.00
Original Registration Date:	27 Oct 2015
First Registration Date:	27 Oct 2015
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$30,628.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Oct 2025
PARF Rebate Amount: Intended COE Rebate Details	\$22,971.00
COE Expiry Date:	26 Oct 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$60,001.00
COE Rebate Amount:	\$36,532.00
Total Rebate Amount:	\$59,503.00

The information contained herein is correct as at 24 Sep 2019

OK



MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way, # 21-01, 5GX Centre 2, Singapore 068807 Tel +65 6827 7888, Fax +65 6827 7800 Co. Reg. No. 200412212G | GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA) THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1

Individual Ownership

Toyota DriveElite 360 Comprehensive

Certificate No. A 29098945 AT2

Excess: SGD200

Windscreen Excess: SGD100

1. Index Mark and Registration Number of Vehicle

SKW3569E

2. Name of Policyholder

Tan Guan Cheng

3. Effective Date of the Commencement of Insurance for the purposes of the Act

27/10/2018

4. Date of Expiry of Insurance

26/10/2019

5. Persons or Classes of Persons entitled to drive*

Tan Guan Cheng

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT BORNEO MOTORS (S) PTE LTD OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	23/09/2019 14:42
Date Of Accident	21/09/2019 20:50
Exact Location Of Accident	JUNCTION OF CLEMENTI AVE 2 & WEST COAST RD
Country/State of Loss	SINGAPORE

Country/State of Loss	SINGAPORE	
UNIXE SELECTION OF	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKW3569E	
Insured/Policyholder		
Name Of Registered Owner	TAN GUAN CHENG	

NRIC No. S1114130G Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-97545348 Alternative Phone No. OFFICE-97545348

Vehicle Particulars

Manufacturer TOYOTA Model CAMRY-2.0 (A)

Exact Purpose for which vehicle was being used at NORMAL USAGE time of accident

Are you claiming under your own insurance policy

YES for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number A29098945

Cover Note Number

Driver

Name of Driver TAN GUAN CHENG

NRIC No. S1114130G Date Of Birth 21/05/1955 Occupation INDOOR Date Of Driving Pass 11/06/1977

Driving Experience 42 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97545348

Fax Number

Contact Number OFFICE-97545348

EMail Address NOEMAIL Address

60 LAKESIDE DRIVE #06-39

Postcode

648320

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLIDED INTO MOTORCYCLIST

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

YES

Was any body injured in the Accident? Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged?

NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

YES

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

TAN CHOR CHUANG ANNE

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

JURONG WEST NEIGHBOURHOOD POLICE CENTRE

Police Station Address

ROAD: 700 CORPORATION ROAD , POSTCODE: 649818 , COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 1800-2689999 - FAX NO: 62672438

Was notice of intended Presecution given?

NO

If Yes against whom?

Circumstances of Accident

PLEASE REFER TO ATTACHED SKETCH PLAN AND STATEMENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

FBP8481J

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

MOTORCYCLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle?

FBP8481J

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

TYPE OF CLAIM: □OD □OD/UL □DS	MCA;	
TO SEE SECTION OF THE PARTY OF	MOTOR ACCIDENT REPORT	
Date Of Report: 23 dep 2019 Time: 1	1/30 Hts Date Of Accident 2/ Jep 20/9 Time 20	50/121
Exact Location Of Accident: Juc700V PM CURMON	VI AVE 2 AND NEST COAST READ.	
Country/State of Loss: Singapore 🗹 💹 Wilayah Persekutuan 🛭	🗆 / Selangor Darul Ehsan 🗆 / Negeri Sembilan 🖂 / Melaka 🖂 / Pahang 🖂	7
	CLE DETAILS (INSURED/POLICY HOLDER)	EUROS
Vehicle Registration Number: SKN 3569E	Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No : S () (4 3 0 6	1
Name Of Registered Owner: TAN GUAN COTEN	¢.	
Mobile Number: 97545348 Alternative No:	Email Address	
Vehicle Particulars		
Manufacturer: Toyota⊿ Lexus 🗆 Suzuki 🗆 Hino 🗆	Model: CARLEY 2.0	
Exact Purpose for which vehicle was being used at time of acc	ident: Normal Usage 🗹 Other 🗆 (please specify) :	
Are you claiming under your own insurance policy for repair to	o your vehicle? Yes ☑ Reporting Only □ Third Party □	
Vehicle Category: Private Car 🗷 Commercial Vehicle 🗆	Others 🗆	
Insurance Company		
Name of Insurance Company: MS16 /NSURANCE		
Type Of Coverage: Comprehensive Ø Third Party □	Third Party Fire and/or Theft. □	
Fleet Policy: Yes [] No	Policy/Cover Note No: A 29098945	
DRIV	ER DETAILS AT POINT OF ACCIDENT	JA 1814
Name of Driver: TAU SUAN CHENG	NRIC/ Passport / FIN No: S ///4/306	
Date Of Birth: 2/ MAY 1957	Occupation: Indoor 2 Outdoor 🗆	
Date Of Driving Pass: 11 Jun 1974	Gender: Male Ø Female □	
Mobile Number: 97545344 Fax No:	Alternative No:	
Address: 60 LAKETIBE DRIVE #06.	- 39 Postal Code:	
Email Address		
Was driver an employee of the Insured's Company? Yes	No ☐ State relationship of the driver with the insured:	
Vehicle Registration Number of Driver's Own Vehicle (if applic		
Insurance Company of Driver's Own Vehicle (if applicable):	COC MAN	
GENER	IAL INFORMATION OF THE ACCIDENT	100
Type Of Accident: CAR WITH MOTORCYCUS	A LANGUAGO CONTRACTOR DE LA CONTRACTOR D	
Number of Passengers in the above vehicle (Including Driver)	/ If more than 2 Pax Please fill ANNEX B	
CONTROL OF BUILDING AND ALL	PASSENGER 1	272
Name: TAN CHOR CHEERBY 6 HAWE	Gender: Male □ Female □	
Weather Conditions Clear. Raining □ Others □ (If or		
Road Surface: Wet □ Dry ☑ Others □ (If others, please		
Was any body injured in the Accident? No □ Yes Ø	1 motorcyliar & pillion rider sent or hospital	
Was any injured conveyed to hospital by ambulance? No □	Yes 🗹	
Was any foreign vehicle involved in this accident? No □	300-4000	E
Number of vehicles involved in the accident: /	Temberge Tropics	4
Was there any witness? No. ✓ Yes ☐ If yes, please full	rnish witness details rolums below	
Witness Name: Contact No		
Was there any other vehicle or property damaged? No	Ves 🗆	
Was there any video captured by Car Camera? No 🗷		
		-
	(If yes, please state which Police Station): Jacon & NOTT NPC	
Process of the constraint of the Sale Constraint of the Art Fig. 1. And the Constraint of the Sale Sale Sale Sale Sale Sale Sale Sal	(If yes,please state against whom):	_
I have been approached by unknown person(s) soliciting/offer		1
	PROPERTY 1 (Please fill Annex A if more vehicles involved)	10 11 11
Vehicle Registration Number: FBP 84817	Vehicle Make/Model/Colour: Wat or Cy CL	
Details Of Properties Damage in Accident	N	
Vehicle Category:		
Name of Driver		
NRIC/Passport/FIN Number:	Contact Number:	
Address:	Postal Code:	
Insurance Company Name:		
Nature Of Damage:	No. Of Passenger (Including Driver):	

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 32/4

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:





Police Station Of Origin: Jurong West N.P.C 700 Corporation Road SINGAPORE 649818

Report No. T/20190922/2082

1 at 3

Tel No: 1800-2689999

REPORT OF A TRAFFIC ACCIDENT

	ne Report N 19 19:03	/lade:	Vide Report No.:	Station Diary No.: 108	
Informa	nt's Partic	ulars			
The state of the s	Informant		Address: 60 LAKESIDE DRIVE #06-39	SINGAPORE 648320	
ID Type / ID No.: NRIC NO / S1114130G			Contact No.: Home/Office: Mobile: 97545348		
National SINGAF	ity: ORE CITIZ	'EN	Email:		
Sex: Male	Age: 64	Date of Birth: 21/05/1955	Type of Informant:		
Race: Chinese			Language	Institution / School Name:	
Occupation: ADMIN OFFICER			Driving Licence Information: Class: 3 Date of Expiry:		

Type of Accident:	Injury Conveyed By Ambula	nce Drink No	Date/Time of Accident: 21/09/2019 20:4	Type of Location X-Junction	
Location: Along Road 1 CLEMENTI A WEST COAS	North Control of Contr				
Weather: Road Clear Dry		Road Surface: Dry		Road Speed Limit:	
Traffic Flow: Two Way		Traffic Control: Traffic Light - W	orking	Traffic Volume: Moderate	
Type of Collis	sion: ving Vehicles - Head On			Anyone conveyed by ambulance:	

Details of V	ehicle Involve	d				
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger
FBP8481J	Motorcycle	YAMAHA	MX KING T150 MANUAL	Red	Seriously Damaged	1
SKW3569E	Car	TOYOTA	CAMRY 2.0 AUTO	Silver	Seriously Damaged	1

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





Police Station Of Origin: Jurong West N.P.C

700 Corporation Road SINGAPORE 649818

Tel No: 1800-2689999

CONTINUATION OF REPORT

2013 Report No. T/20190922/2082

Driver					
Name	TAN GUAN CHENG				S1114130G
Related Vehicle	SKW3569E (Car)		Contact		97545348
Hospital/Clinic	NIL			of g ce & Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Disch	narge	NIL	
No. of Days gran	Degree of Injury NIL				
Passenger					
Name	TAN CHOR CHUANG ANNE		ID No.		S0116974B
Related Vehicle	SKW3569E (Car)			ct No.	98756437
Hospital/Clinic	NIL			of g ce & Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Disch	narge	NIL	
No. of Days gran	ted Medical Leave NIL	Degree of		NIL	

Brief Details.

On 21/09/2019 at 2050hrs. I was driving my silver Toyota SKW3569E and was at the junction of Clementi Ave 2 and West Coast Road. I was on the second lane turning right from West Coast Road to Clementi Ave 2. I had stopped earlier at the junction to see whether there any oncoming vehicles before I signal to initiate a turn towards Clementi Ave 2. I was about to clear my vehicle into Clementi Ave 2 when I suddenly impacted a motorcycle FBP8481J with 2 riders from the road coming straight from West Coast Road. I was not visual with the motorcycle and did not speed when I was executing the right turn into Clementi Ave 2. I stopped my vehicle and informed the right authority to assist us. Traffic police and ambulance was at scene vide D/20190921/0149. Ambulance then conveyed both the rider and the pillion to the hospital. I then handed over my in car camera footage to SSGT T02218 Noreffendi Othman for further investigation.

My vehicle front body panel was badly damaged. My passenger and I do not need medical attention at the moment





Police Station Of Origin: Jurong West N.P.C 700 Corporation Road SINGAPORE 649818 Tel No: 1800-2689999 3 of 3 Report No. T/20190922/2082

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

ingapore Police Force

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: J / Sgt 2 SITI KHAIRUNNISA BINTE RAMANAH	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 22/09/2019 19:03
Officer In Charge Of Case: TP / GIT / Sgt 3 MUHAMMAD RIZWAN BIN KAMALUDIN	Classification Of Case:
Contact No.: 65476185 SN 126	



: 196700086Z Co Reg No GST Reg No : MR-8500000-9

Online Service Booking:

www.toyota.com.sg

Toyota Bodycare Centre No. 2 Fandan Crescent

Borneo Motors (Singapore) Pte Ltd

Download "My Toyota SG" app on Playstore or Appstore to access y Singapore 128462 Tel no.: 6631 1188 Account No. Account Detail **Customer Detail** S1000004 / ICCUA1 Mr Tan Guan Cheng MSIG Insurance (Singapore) Pte Ltd Document No 60 Lakeside Drive 4 Shenton Way #21-01 SGX Centre 2 #06-39 Singapore 068807 Singapore 648320 Document Date Attn: Motor Claims Dept Mobile: 97545348 23/09/2019 Make Ven Reg No Kilometers WIP No Order No/Remarks Year Mode) Reg Date 15 JETEHT E4 ASV51R 27/10/2015 SKW3569E 48877 50D/SKW3569R/210911 Chassis No Engine No Terms Service Engineer Vehicle In Collected On MR053DK5100103645 6ARP053114 --/--/---- 0.00 --/--/----60 Francis Cher T S Unit Price Oty Disc % Cd Job/Parts Description Amount BP-SUNDRY SUNDRIES 1 Z POLICY NO.: A29098945 ACC DATE: 21,09,19 Hp 200/0068 TOW IN : 22.09.19 EXCESS: DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORISED ON: 2 BP-LPO SUPPLY REGN PLATE (PO# 68.00 L (frt with casing) 3 2 BP-SLANT SUPPLY SEALANT (NETT) VL 200.00 (2 SETS) 4 Ħ BP-LAB2 REPLACE AND REFOCUS HEADLAMP. 180.00 5 В BP-LAB2 DRILL HOLE TO INSTALL FRT BUMPER SENSOR. 180.00/ 6 В BP-MECH2 RESET AND REPROGRAMME ECU. 180.00-7 В BP-MECH2 REMOVE AIR CON COMPONENTS TO 360.00 REGAS AND ASSIST REPAIR. R B BP-LAB2 REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN FRT BUMPER, BONNET, FRT SUPPORT PANEL, BOTH FRT FENDER AND AFFECTED PORTION OF CAR. Borneo Motors is the only authorised workshop to maintain your Toyota. Similor your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Customer's Signature Change Summary Total Borneo Motors Please acknowledge receipt of vehicle Parts. Labour Materials Less Lubrication/Fluid Others Amount Due 4044302

TO SECURITY GUARD

4044302

DATE

23/09/2019 TIME 17:03

VEHICLE NO

PLEASE ALLOW THE UNDERMENTIONED

VEHICLE TO LEAVE THE COMPANY PREMISES.

SKW3569E

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD

PLEASE YEAR ACUMU PERFORATED LINE



Borneo Motors



Co Reg No : 196700086Z GST Reg No : MR-8500000-9

ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg

Toyota Bodycare Centre No. 2 Pandan Crescent Singapore 128462

Download "My Toyota SG" app on Playstore or Appstore to access y Tel no.: 6631 1188 Account No. Account Detail Customer Detail S1000004 / ICCUA1 Mr Tan Guan Cheng MSIG Insurance (Singapore) Pte Ltd Document No 60 Lakeside Drive 4 Shenton Way #06-39 #21-01 SGX Centre 2 0 Singapore 068807 Singapore 648320 Document Date Attn: Motor Claims Dept Mobile: 97545348 23/09/2019 WIP No. Order No/Remarks Year Make Model Reg Date Veh Reg No Kilometers 15 JETEHT E4 ASV51R 27/10/2015 SKW3569E 48877 50D/SKW3569E/21091: Chassis No Service Engineer Vehicle in Collected On Engine No Terms MR053DK5100103645 6ARP053114 60 Francis Cher T S --/--/---- 0.00 --/--/----Unit Price Disc % Amount Cd Job/Parts Description Oty 2360 35,40.00 9 BP-RES2 SPRAY PAINT ON DAMAGED AFFECTED В PORTION OF CAR. 10 1 \$52119-0X914 COVER, FR BUMPER L/C de 1.00 596.90 15.00 507.36 V 11 2 852611-06420 ABSORBER, FR BUMPER CO. 1.00 102.50 15.00 87.12 V Lou 12 852021-06101 REINFORCEMENT, FR ? 3 1.00 399.50 15.00 339.57 13 853102-06120 4 GRILLE SUB-ASSY, RAD CA-1.00 733.30 15.00 623.30 14 5 852114-06360 BRACKET, FR BUMPER E AL-1.00 80.70 15.00 68.59 RETAINER, FR BUMPER L 15 6 852536-06160 1.00 100.40 15.00 85.34 16 852535-06170 RETAINER, FR BUMPER R 1.00 100.40 15.00 85.34 17 8 T90467-05090 B1 CLIP AR -N 2.00 3.90 15.00 6.62 COVER, FR BUMPER, LW Cut 18 9 852129-06410 15.00 34.59 1.00 40.70 19 0 853101-06860 600.50 GRILLE SUB-ASSY, RAD CA 1.00 15.00 510.42 20 1 853301-06290 HOOD SUB-ASSY 1/ 1.00 1477.30 15.00 1255.70 SHIELD SUB-ASSY, FEN de-21 2 \$53805-06160 1.00 203.10 15.00 172.63 V FENDER SUB-ASSY, RH 64 22 3 \$53811-06180 860.90 15.00 1.00 731.76 4 23 4 T90467-07166 CLIP Ne / 2.80 8.00 15.00 19.04 SELA, HOOD ALL 24 5 \$53381-06140 1.00 88,50 15.00 75.22 LOCK ASSY, HOOD ST 25 6 853510-06241 1.00 135.00 15.00 114.75 SUPPORT SUB-ASSY bt 26 853201-06262 1.00 640.50 15.00 544.42 27 8 853208-06121 SUPPORT SUB-ASSY, HO ? 1.00 93.20 15.00 79.22 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Customer's Signature Change Summary Total Borneo Motors Please acknowledge receipt of vehicle Parts 1 week Materials

PLEASE TENK ACOMO PERFERENTED LINE

Others

Lubrication/Fluid

4044303

TO SECURITY GUARD

CUSTOMER

4044303

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE

23/09/2019

VEHICLE NO

SKW3569E

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Amount Due

Borneo Motors



Cp Reg No : 196700086Z GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access you count & more! Borneo Motors (Singapone) Bte Ltd

Online Service Booking: www.toyota.com.sg

Toyota Bodycare Centre No. 2 Pandan Crescent Singapore 128462 Tel no.: 6631 1188

	A CONTRACTOR OF THE PROPERTY OF THE PERSON O		A HOUSE HARM		12.5 (12.5)	Tel no.:	6631 11	8.8
Account De	etail	Account No S1000004	/TCCTIA1				mer Detai	
MSIG Insurance (Singapo 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		Document No Document Date 23/09/	0		60 L #06- Sing	an Guan C akeside D 39 apore 648 le: 97545	rive 320	
Year Make Model	Reg Date	Veh Reg No	Kilome	ters	W	IP No	Order N	o/Remarks
15 JETEHT E4 ASV	51R 27/10/2015	SKW3569E		0	41	8877 -5	OD/SKW	3569E/21091:
Chassis No Engine N	lo	Terms	Service Er			shicle In	Collecte	
MR053DK5100103645 6	ARP053114	60 Fran	ncis Cher	т з	/-	-/ 0.	00/	/ 0.00
L Cd	Job/Parts Desc	cription			Qty	Unit Price	Disc %	Amount
28 9 T90467-07217 29 0 S53294-06420 30 1 S53293-06420 31 2 S81150-06D50 32 3 S81110-06D50 33 4 S08889-80102 34 5 S75443-06A80 35 6 S75771-06080 36 7 S51441-06260 37 8 S51442-06250 38 9 T90467-07214 39 0 S53851-06110 40 1 T81210-0D042	CLIP ALL CLIP ALL DEFLECTOR, RADIATOR SIL DEFLECTOR S		Z. eveny	10.00 1.00 1.00 1.00 2.00 2.00 1.00 1.00	129.10 129.10 2821.10 2821.10 79.50 45.60 209.60 145.20 185.80 2.60	15.00 15.00 15.00 15.00 15.00 15.00 15.00 15.00 15.00	21.20 109.73 109.73 2397.93 2397.93 135.14 77.52 178.16 123.42 157.93 13.26 45.56 263.84	
For & on behalf of Borneo Motors		on a "Without Projection"				Total		19,780.34
8	Please acknowledge recommon and appropriate to final appropriate to fina	roval from Insuranta-box Mater	Malary tals catton/Fluid			GST 7.009	k:	1,384.62
					0.00	Amount Due		21,164.96
		PLEASE TERR ALONG						4044304

TO SECURITY GUARD

4044304

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE TIME

23/09/2019 17:03

VEHICLE NO

SKW3569E

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Co Reg No : 196700086Z GST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg Toyota Bodycare Centre No. 2 Fandan Crescent Singapore 128462 Tel no.: 6631 1188

Account No Customer Detail Account Detail S1000004 / ICCUA1 Mr Tan Guan Cheng MSIG Insurance (Singapore) Pte Ltd 60 Lakeside Drive 4 Shenton Way Document No #06-39 0 #21-01 SGX Centre 2 Singapore 068807 Singapore 648320 Attn: Motor Claims Dept Document Date Mobile: 97545348 25/09/2019 Kilometers WIP No Order No/Remarks Make Model Reg Date Veh Reg No Year 15 JETEHT E4 ASV51R 27/10/2015 SKW3569E 48933 SKW3569E Collected On Chassis No Engine No. Service Engineer Vehicle In Terms --/--/---- 0.00 --/--/----MR053DK5100103645 6ARP053114 Francis Cher T S Unit Price Cd Job/Parts Description Disc % Amount: L Qty CONDENSER ASSY X 588460-06270 1.00 1949.80 15.00 1657.33 SEAL, FR FENDER, RH 2 2 \$53882-06140 1.00 75.30 15.00 64.00 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Borneo Motors 1,721.33 Customer's Signature Change Summary Total Please acknowledge receipt of vehicle 1,721.33 GST 7.00% 120,49 Labour 0.00 0.00 Materials 1000 0.00 Lubrication/Fluid 0.00 Others. 0.00 1,841.82 Amount Due

PLEASE TEAR ALONG PERFORMED LINE

3966014

TO SECURITY GUARD

3966014

25/09/2019

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES,

15:23 TIME

VEHICLE NO

SKW3569E

SIGNATURE

DATE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

CUSTOMER



MSIG Insurance (Singapore) Pte Ltd

ASV51R

Engine No

Co Reg No : 196700086Z GST Reg No : MR-8500000-9

#21-01 SGM Centre 2

Singapore 068807 Attn: Motor Claims Dept

4 Shenton Way

15 JETEHT E4

Chassis No.

Attn: Racul

Borneo Motors (Singapore) Pte Lt

Collected On

Online Service Booking:

www.tovota.com.sq Toyota Bodycare Centre No. 2 Pandan Crescent Singapore 128462 Tel no.: 6631 1188

Customer Detail

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more! Account No. Account Detail S1000004 / ICCUA1

Mr Tan Guan Cheng 60 Lakeside Drive #06-39 Document No. 38042652 Singapore 648320

Service Engineer

Document Date 17/10/2019 Mobile: 97545348

Vehicle In

WIP No Order No/Remarks Kilometers Veh Reg No. Reg Date Year: Make. Model

27/10/2015 SKW3569E 119768 48877 50D/SKW3569E/21091

Terms

MR053DK5100103645 16/10/2019 16.39 16/10/2019 16.39 6ARP053114 60 Francis Cher T S

L	Cd :	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	2	BP-SUNDRY SUNDRIES POLICY NO.:A29098945 ACC DATE:21.09.19 TOW IN : 22.09.19 EXCESS:\$700 DATE-IN: DATE SURVEY:24.09.19 NO OF REPAIR DAYS:8 days BY:RASUL (LKK) AUTHORISED ON:	fac	710		50.00
3 4 5 6	E B B B	BP-LPO SUPPLY REGN PLATE (PO# 24085) E33 [{TU With UNEIng; BP-SLANT SEPPLY SEALANT (NETT) * [2 SETS] BP-LAB2 REPLACE AND REFOCUS HEADLAMP. BP-LAB2 DRILL HOLE TO INSTALL FRT BUMPER SENSOR. BP-MECH2 RESET AND REPROGRAMME ECU. BP-MECH2 REMOVE AIR CON COMPONENTS TO 18 REGAS AND ASSIST REPAIR.	1000			200.00 200.00 180.00 180.00 360.00
8	В	BP-LAB2 REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN FRT BUMPER, BONNET, FRT SUPPORT PANEL, BOTH FRT FENDER AND AFFECTED PORTION OF CAR. Bomee Motors is the only authorised workshop to maintain your Toyota Every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.				2880.00

For & on behalf of Customer's Signature Change Summury Total **Borneo Motors** Please acknowledge receipt of vehicle Parts. Labour Less Materials Lubrication/Fluid Others **Amount Due**

PLEASE HAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 1801626332

TO SECURITY GUARD

411633

17/10/2019 07:34

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

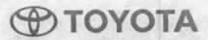
> SKW3569E VEHICLE NO

> > SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Moto



: 196700086Z GST Reg No : MR-8500000-9 Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more

TAX INVOICE

Borneo Motors (Singapore) Pte Lt

Online Service Booking:

Toyota Bodycare Centre No. 2 Fandan Crescent Singapore 128462 Tel no.: 6631 1188

Account No Customer Detail Account Detail S1000004 / ICCUA1 Mr Tan Guan Cheng MSIG Insurance (Singapore) Pte Ltd 60 Lakeside Drive 4 Shenton Way Document No #06-39 #21-01 SGX Centre 2 38042652 Singapore 649320 Singapore 068807 Attn: Motor Claims Dept Document Date Mobiler 97545348 17/10/2019 Order No/Remarks Year Make Model Reg Date Veh Reg No Kilometers WIP No 15 JETEHT E4 ASV51R 27/10/2015 SKW3569E 119768 48877 50D/SKW3569E/21091 Collected On Service Engineer Vehicle In Engine No Terms Chassis No. MR053DK5100103645 6ARP053114 60 Francis Cher T S 16/10/2019 16.39 16/10/2019 16.35 Amount Job/Parts Description Qty Unit Price Disc % ь Cd 9 8 BP-RES2 SPRAY PAINT ON DAMAGED AFFECTED 2360.00 PORTION OF CAR. Excess element of insurance repair to be 88 10 V EXC -700.0C paidby the insured party 11 1 S52119-0X914 COVER, FR BUMPER L/C 596.90 507.3€ 1.00 15.00 12 1.00 2 S52611-06420 ABSORBER, FR BUMPER 102.50 15.00 87.12 733.30 15.00 13 3 \$53102-06120 623.30 GRILLE SUB-ASSY, RAD 1.00 4 S52114+06360:::: 80.70 15.00 68:51 14 BRACKET, FR BUMPER E 1:00 952129-06410 40.70-15.00 5 34.55 15 OUVER, FR BUNDER, IN £:00 GRILLE SUB-ASSY, RAD 16 S\$3101-06860... 510.42 6 1.00 600.50 15.00 17. 7. 853301-06290 HOOD SUB-ASSY .. 12,00 1477 303 15.00 1255.70 SHIELD SUB-ASSY, 18 B 853809-06160 FEM 1.00 203:10 15:00 172.63 19 9 853811-06180 FENDER SUB-ASSY, RH 731.7€ 1.00 860.90 15.00 20 0 \$53381-06140 SELA, HOOD 15.00 75.22 1.00 88.50 21 LOCK ASSY, HOOD 15.00 1 853510-06241 1.00 135.00 114.75 22 2 853201-06262 SUPPORT SUB-ASSY 1.00 640.50 15.00 544.42 23 3 T90467-07217 15.00 21.20 CLIP 10.00 2.50 24 4 \$53294-06420 DEFLECTOR, RADIATOR 1.00 129.10 15.00 109.73 2397.93 25 5 1.00 \$81150-06D50 HEADLAMP ASSY, LH 2821.10 15.00 26 6 381110-06D50 HEADLAMP ASSY, RH 2821.10 15.00 2397.93 1.00 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Customer's Signature Change Summary Total Borneo Motors Please acknowledge receipt of vehicle Parts. Labour Materials Less Lubrication/Fluid **Amount Due**

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462633

PLEASE TEAR ALONG FERS

TO SECURITY GUARD

411633.

17/10/2019 07:34

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO

SKW3569E

SIGNATURE

DATE

TIME

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Moto



Co Reg No : 196700086Z GST Reg No : MR-8500000-9

TAX INVOICE

Borneo Motors (Singapore) Pte Lt

Collected On

Vehicle In

Online Service Booking:

Tower BadyBall Centre No. 2 Pandan Crescent Singapore 128462

Tel no.: 6631 1188 Download "My Toyota S6" app on Playstore or Appstore to access your Toyota ME account & more! Account No Customer Detail Account Detail S1000004 / ICCUA1 Mr Tan Guan Cheng MSIG Insurance (Singapore) Pte Ltd 60 Lakeside Drive 4 Shenton Way Document No 38042652 #21-01 SGX Centre 2 Singapore 648320 Singapore 068807 Attn: Motor Claims Dept Mobile: 97545348 Document Date 17/10/2019 WIP No Order No/Remarks Veh Reg No Kilometers Make Reg Date Year Model 50D/SKW3569E/21091 15 JETEHT E4 27/10/2015 119768 48877 ASV51R SKW3569E

Chassis No Terms Service Engineer Engine No. 16/10/2019 16.39 16/10/2019 16.39 MR053DK5100103645 6ARP053114 60 Francis Cher T S

1	L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
	27	7	S08889-80102 COOLANT, SLLC444	2.00	79.50	15.00	135.14
	28	8	S75443-06A80 PLATE, LUGGAGE COMPT	2.00	45.60	15.00	77.52
Ш	29	9	S75771-06080 MOULDING, HOOD, FR	1.00	209.60	15.00	178.16
	30	0	S51441-06260 COVER, ENGINE UNDER,	1.00	145.20	15.00	123.42
0	31	1	S51442-06250 COVER, ENGINE UNDER,	1.00	185.80	15.00	157.93
н	32	2	T90467-07214 CLIP	6.00	2.60	15.00	13.26
Ц	33	3	S88460-06270 CONDENSER ASSY	1.00	1949.80	15.00	1657.33
-	34	4	S52538-06170 RETAINER, FR. BUMPER, R.	1.00	100.40	15:00	85.34
	35	5	S53208-06121 BUPPORT SUB-ASSY, HO	1:00:			79.22
1	36	6	SS3887-06140::::: SEAL FR RENDER:: RE	2:00:	75.30	15.00	64.00
-9	37.	7	T90541-0912B CUSHION (P) KA-/		5,50	15.00	4.67
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Parts

Borneo Motors is the only authorised workshop to maintain your Toyota, Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Change Summary Customer's Signature Borneo Motors

Please acknowledge receipt of vehicle

Total 12,228.64 GST 7.00% 6,390,00 Labour Materials Less 68.00 Lubrication/Fluid 0.00 Others 0.00 Amount Due

18,686.64 17, 986.64

1,259.06

19,245.70

0.00

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 1881626334

TO SECURITY GUARD

411633

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

17/10/2019 07:34 TIME

VEHICLE NO

SKW3569E

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Moto

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 24 October 2019 8:40 AM

To:

Francis Cher TCBC; Rasul (LKKAuto)

Cc:

SUR

Subject:

RE: SKW3569E FINAL BILL

Dear Francis,

Confirmed amount \$18,686.64 before excess \$700 and GST

Repair days: 8 days

Kindly send Final invoice and all supporting documents directly to MSIG INSURANCE

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

----Original Message-----

From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Sent: Tuesday, 22 October 2019 12:32 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: SKW3569E FINAL BILL

Hi. Rasul

Final Bill

Regards

Francis Cher

----Original Message----From: Francis Cher TCBC

Sent: Tuesday, October 22, 2019 12:12 PM

To: rasul@lkkauto.com Cc: Admin-D (LKKAuto)

Subject: FW: Scan Data from FX-2F43FF

Hi. Rasul

Attached the above vehicle final bill for you to finalize.

Regards

Francis Cher

----Original Message-----

From: francis.cher@borneomotors.com.sg [mailto:francis.cher@borneomotors.com.sg]

Sent: Tuesday, October 22, 2019 12:07 PM

To: Francis Cher TCBC

Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]

Number of Images: 3 Attachment File Type: PDF

Device Name: ApeosPort-VI C3371

Device Location:

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

...CLAIM SUBFOLDER...(Pending for Survey Report)

	FOLDER TRA	CKING									
Case	Natified	Est Submitted	Adj Assigned	Adj Rpt		Adj Su	bmitted	Ins Auth'ed	Status		
Main	24 Sep 2019		24 Sep 2019 17:07 Edit Adj Rpt	\$\$18,68 Edit Est	200	\$\$18, View	686.64 Rpt		Repor	ng for S rt cei Case	urvey
	Main) F	eference	C	laim Deta	ils		Docume	nts	s	how All
CLAIM SU	BFOLDER DE	TAILS				Īt	Created I	by insurer]			
Insured:	TAN GUA	CHENG, ID: 5	1114130G, Tel: +6	59754534	B, Email:	NOEM	ATL				
Vehicle Reg No.:	SKW356	9E			Date of Lo			20:00 - :59 and 25 Days	From LTA Reg	Date (M	an Yr)]
Claim Type	OD / 606	650			Policy/Cov Note No.:			AT2 (Comprehi 27/10/2018 - 2			
					Excess:		\$700.00				
Repairer:	Borneo M	otors (S) Pte Lt	d (Pandan) 2 Panda	n Crescent	128462 W	Vest Co	oast - Tel:	66311857			
Handling Insurer:	MSIG Ins	urance (Singap	ore) Pte. Ltd. (HQ)	- Tel: +65	6827 7888	I [H	andled by	Nor Azian Bin	te Noordin	6594 25	58)
Adjuster:	LKK Auto	Consultants Pto	Ltd (HQ) - Tel: 625	6-3561	(Handled b	by MO	HD RASU	L) [Final R	tpt due 24/	10/201	9]
		CHENC / 64 / Ma	e), NRIC: S11141	30G, Tel	+659754	5348 £	meil: NOE	MAIL			
Driver/Cust dian:	TAN GUAN	CHEMO TOAT HIS							cannot atter	of this no	
to the many department	TAN GUAN		KK via email on 24/0	9/19. Surv	ey & reven	t. Plea	se contact	us ASAP If you	Cannot atter	na trim as	signmen
dian: Adj Asg. Remarks:	TAN GUAN	nual assigned to I	KK via email on 24/0	9/19. Surv	ey & rever	t. Plea	se contact			Compose	
dian: Adj Asg. Remarks: ASSOCIA' • MSIG_S • MSIG_S	Car in. Mai TED MAIL RE G (23/10/2019 G (26/09/2019	nual assigned to i CEIVED (): Alert - Adj M (): Alert - Adj M	KK via email on 24/0 andate Approved (5 andate Approved (5 andate Approved (5	\$\$18686.6 \$\$18588.6	4) - SKW: 3) - SKW:	3569E 3569E	- Claim I	tandler: Nor A	View All		
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Claim Documents

*SKW3569E (606650) OD Sep 21 2019 8:00PM [TAN GUAN CHENG] Borneo Motors (S) Pte Ltd

Ass	essment Reports		1 per	page V	12
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	[A.Ker.]	Thumbnail	-
1	23/09/19 14:49	Accident Statement	0	Load HTM	-
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1	24/09/19 17:20	Adjuster Immediate Advice	0	Load HTM	
2	26/09/19 09:00	Adjuster Immediate Advice	0	Load HTM	
3	23/10/19 14:27	Adjuster Immediate Advice	0	Load HTM	
Pho	otos/Images		3 per	page V	V
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)		Thumbnail	Print
1	23/09/19 14:48	Accident Photo [Linked Accident Report Documents]	0	Load JPG	2
2	23/09/19 14:48	Accident Photo [Linked Accident Report Documents]	0	Load JPG	2
3	23/09/19 14:48	Accident Photo	0	Load JPG	Ø
4	23/09/19 14:48	[Linked Accident Report Documents] Accident Photo	0	Load 3PG	Ø
	Paragraphy and	[Linked Accident Report Documents] Accident Photo	0	Load JPG	Ø
5	23/09/19 14:48	[Linked Accident Report Documents] Accident Photo			-
6	23/09/19 14:48	[Linked Accident Report Documents]	0	Load 3PG	2
7	23/09/19 14:48	Accident Photo [Linkest Accident Report Documents]	0	Load 2PG	Ø
B	23/09/19 14:48	Accident Photo [Linked Accident Report Documents]	0	Load JPG	Ø
9	23/09/19 14:48	Accident Photo [Linked Accident Report Documents]	0	Load JPG	Ø
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
3	25/09/19 10:43	General View	0	Load 3PG	8
2	25/09/19 10:43	General View	0	Load JPG	2
3	25/09/19 10:43	General View	0	Load JPG	V
4	25/09/19 10:43	General View	0	Load 3PG	M
5	25/09/19 10:43	General View	0	Load 3PG	2
6	25/09/19 10:43	General View	0	Load JPG	8
7	25/09/19 10:43	General View	0	Load JPG	V
				-	₩.
8	25/09/19 10:43	General View	0	Load JPG	_
9	25/09/19 10:43	General View	0	Load JPG	N
10	25/09/19 10:43	General View	0	Load 3PG	Ø
11	25/09/19 10:43	General View	0	Load 3PG	82
12	25/09/19 10:43	General View	0	Load JPG	82
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21	25/09/19 10:43	General View	0	Load 3PG	22
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50	25/09/19 10:43	General View	0	Load 3PG	8
51	25/09/19 10:43	General View	0	Load JPG	2
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Ass	essment Reports		1 per :	page V	~
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)		Thumbnail	Print
82	25/09/19 10:43	General View	0	Load JPG	N/
83	26/09/19 08:47	Reinspection Photo	0	Load IPG	M
84	26/09/19 08:47	Reinspection Photo	0	Load JPG	Ø
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86	26/09/19 08:47	Reinspection Photo	0	Load JPG	82
87	26/09/19 08:47	Reinspection Photo	0	Load JPG	N
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89	26/09/19 08:47	Reinspection Photo	0	Load JPG	12
90	26/09/19 08:47	Reinspection Photo	0	Load JPG	12
91	26/09/19 08:47	Reinspection Photo	0	Load JPG	V
92	26/09/19 08:47	Reinspection Photo	0	Load JPG	150
93	26/09/19 08:47	Reinspection Photo	0	Load JPG	Ø
94	26/09/19 08:47	Reinspection Photo	0	Load JPG	120
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2	24/09/19 16:31	Valid DL	0	Load PDF	
3	24/09/19 16:31	Valid Road Tax	0	Load PDF	
4	24/09/19 16:33	Request for survey frm Borneo Motors	0	Load PDF	
5	24/09/19 16:34	Survey assigned to LKK	0	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Prin
1	24/09/19 17:03	Survey Request - Manual Assigned	0	Load PDF	
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	26/09/19 09:14	SUPPLEMENTARY	0	Load PDF	
2	30/10/19 10:14	Supplementary 2	0	Load PDF	

Linked Accident Report Documents

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7	23/09/19 14:48	Identification Card	0	Load JPG	2

Documents Checklist

DOCUMENTS CHECKLIST

	Réset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other perties.	

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way, #21-01 SGX Centre 2

Our File No:

CS/MSG19016808/R1VD3E2

Singapore 068807

Date:

OD

30/10/2019

REFERENCE

Date of Loss:

Insured/Claimant:

TAN GUAN CHENG

Policy No:

Nature of Claim:

A29098945AT2

Claim No:

606650

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKW3569E

Make & Model:

TOYOTA CAMRY, 2.0 (A)

Engine No: Chassis No: 6ARP053114

Reg. Date:

27/10/2015 (Man. Year: 2015)

Odometer:

MR053DK5100103645 119767 km

Colour: Engine Capacity: Grey 1998 cc

21/09/2019

Market Value/New Car Price:

\$\$80,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

215/60 R16

Rear Tyre Size:

215/60 R16

Front Tyre Size: Front Left Side: Front Right Side:

Michelin 6 mm Michelin 6 mm Rear Left Side: Rear Right Side: Michelin 6 mm Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIM	S	Repairer's	Adjuster's	Difference	Diff %
Parts		13,466.34	12,546.64	919.70	6.83
Miscellaneous Item	15	0.00	0.00	0.00	
Labour		8,040.00	6,140.00	1,900.00	23.63
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	21,506.34	18,686.64	2,819.70	13.11
	- Excess (S\$)	700.00	700.00	0.00	0.00
	(S\$)	20,806.34	17,986.64	2,819.70	13.55
	+ GST 7.00/7.00% (S\$)	1,456.44	1,259.06	197.38	13.55
	Nett Amount (S\$)	22,262.78	19,245.70	3,017.08	13.55

INSPECTION

Date of Assignment:

24/09/2019

Date Inspected:

24/09/2019 Inspected At:

Borneo Motors (S) Pte Ltd (Pandan)

2 Pandan Crescent Singapore 128462

Estimated Period of Repair:

8.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 30 Oct 2019)

Parts: 143 TOYOTA CAMRY 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKW3569E)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty Part No	o. Particulars	Condition	Repairer's	Amount
1	1	*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1	*REGN PLATE (PO#) (FRT WITH CASING)	Bent	68.00FS	*68.00 FS
3	2	*SETS SEALANT	Necessary	200.00 FS	*200.00 FS
4	1	*COVER, FR BUMPER L/C	Deformed	507.36 FS	*507.36 FS
5	1	*ABSORBER, FR BUMPER	Cracked	87.12FS	*87.12 FS
6	1	*REINFORCEMENT, FR	Serviceable	339.57 FS	*-FS
7	1	*GRILLE SUB-ASSY, RAD	Cracked	623.30 FS	*623.30 FS
8	1	*BRACKET, FR BUMPER E	Necessary	68.59 FS	*68.59 FS
9	1	*RETAINER, FR BUMPER L	Serviceable	85.34 FS	*-FS
10	1	*RETAINER, FR BUMPER R	Necessary	85.34 FS	*85.34 FS
11	2	*CLIP	Not Necessary	6.62 FS	*-FS
12	1	*COVER, FR BUMPER, LW	Cut	34.59 FS	*34.59 FS
13	1	*GRILLE SUB-ASSY, RAD	Cracked	510.42 FS	*510.42 FS
14	1	*HOOD SUB-ASSY	Bent	1,255.70FS	*1,255.70 FS
15	1	*SHIELD SUB-ASSY, FEN	Deformed	172.63 FS	*172.63 FS
16	1	*FENDER SUB-ASSY, RH	Bent	731.76FS	*731.76 FS
17	8	*CLIP	Not Necessary	19.04FS	*-FS
18	1	*SELA, HOOD	Necessary	75.22 FS	*75.22 FS
19	1	*LOCK ASSY, HOOD	Bent	114.75FS	*114.75 FS
20	1	*SUPPORT SUB-ASSY	Bent	544.42 FS	*544.42 FS
21	1	*SUPPORT SUB-ASSY, HO	Bent	79.22 FS	*79.22 FS
22	10	*CLIP	Necessary	21.20FS	*21.20 FS
23	1	*DEFLECTOR, RADIATOR	Deformed	109.73 FS	*109.73 FS
24	1	*DEFLECTOR, RADIATOR	Serviceable	109.73 FS	*-FS
25	1	*HEADLAMP ASSY, LH	Cracked	2,397.93 FS	*2,397.93 FS
26	1	*HEADLAMP ASSY, RH	Cracked	2,397,93 FS	*2,397.93 FS
27	2	*COOLANT, SLLC&&&	Necessary	135.14FS	*135.14 FS
28	2	*PLATE, LUGGAGE COMPT	Necessary	77.52 FS	*77.52 FS
29	1	*MOULDING, HOOD, FR	Cracked	178.16FS	*178.16 FS
30	1	*COVER, ENGINE UNDER	Deformed	123.42 FS	*123.42 FS
31	1	*COVER, ENGINE UNDER	Deformed	157.93 FS	*157.93 FS
32	6	*CLIP	Necessary	13.26 FS	*13.26 FS
33	1	*PAD, FR WHEEL OPENIN	Serviceable	45.56 FS	*- FS
34	1	*R/FRT FOG LAMP ASSY	Serviceable	263.84 FS	*-F\$
35	1	*CONDENSER ASSY	Bent	1,657.33FS	*1,657.33 FS
36	1	*SEAL, FR FENDER, RH	Bent	64.00FS	*64.00 FS
37	1	*CUSHION	Necessary	4.67 FS	*4.67 FS
	anchise part. S=5		non-manual la vacati	V. De Weigne Courts	OFFICE HERONY
10015		Yestodoni	Total Parts (S\$	13,466.34	12,546.64

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	REPLACE AND REFOCUS HEADLAMP	New	180.00	180.00
2	DRILL HOLE TO INSTALL FRT BUMPER SENSOR	New	180.00	180.00
3	RESET AND REPROGRAMME ECU	New	180.00	180.00
4	REMOVE AIR CON COMPONENTS TO REGAS AND ASSIST REPAIR	New	360.00	360.00
5	REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN FRT BUMPER, BONNET, FRT SUPPORT PANEL, BOTH FRT FENDER AND AFFECTED PORTION OF CAR	New	3,600.00	2,880.00
6	SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR	New	3,540.00	2,360.00
	Gross Labo	ur Cost (S\$)	8,040.00	6,140.00
	Report was unsubmitted dur	ing this print-out.		

< END OF ESTIMATES >