

ASS. REC. BY:

Surveior: Marcus

ASSIGNMENT (Office)

From (Person): Irene Tay Hui Ping of CT1 Date/Time: 20.9.19 11.59 a.m

Estimated Cost: Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGV 2300 Y Insured: PC 643P

at Workshop m/s Zoom Autoworks Tel: 94507920  
of 130 Bedok Raceway

Policy No: DMBISA/187589/8000 Claim No: SN M19D 20444 802

Sum Insured: Excess: D.O.A. 19.09.2019

Make of Veh:  
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 20.9.19 12.00 p.m Person Contacted: Elin Cai H.O.D. Endorsement: Vehicle: IN/OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	Inspection: Blk 15 Kaki Bukit Road 4 Biz Centre #01-53
	SGV 2300 Y - NA/INC 19/09/2019 b.OA - 19/09/2019
	PC 643P - NA/INC 19/09/2019 ROA - 19/09/2019

ASS. REC. BY:

REF:

cu/

mc/wj

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD/TP/WS/TP RES/OD RES/EVA/INV/MV  
 To Inspect Vehicle No: SAV2300-Y  
 at Workshop m/s: Zoom  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SGV2300Y Yr Regn: 8,09  
 Type:  M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or CA  
 Make: Toyota picnic c.c. 1998  
 Colour: Red A/C: Insured / Std / NI / NA  
 Sp. Reading: 15-1792 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JTEGH23B100026909  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 215/55-R17  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA  MIO / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front 6 mm Rear 6 mm  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 19/9/19 D.O.I. 24/9/19  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Rear & Rear window  
 The U/C / Chassis frame / Body Structure affected due to collision.

N/S	O/S

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: 50k  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 7 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Date / Time	Action / Instruction
	<u>skattered</u>
	<u>LTA 31402 on 31-3-2019</u>
<u>30/9/19</u>	<u>2/5 * 7500 confirmed with Elin (Red: 8781.03 / 5370)</u>

RECEIVED 11 / OCT 2019

Date/Time, File Pass to?  : Preli. Report  
 : Final Report  
 1) 1/10 Typst  
 Date/Time, File Return to?  
 2) \_\_\_\_\_  
 Report Format: TP  
 Excess: 7500

Days Of Repair: 7  
 Resurvey No. of Trip: \_\_\_\_\_  
 Add Fee:  : Site Insp (\$) )  
 : Interview (\$) )  
 : Tech. Invs (\$) )  
 : Weekend (%) )

Survey Fee:	
Transportation:	
S + RS: \$	
Photos	
Others	
Total	<u>220</u>

**...CLAIM SUBFOLDER...(New Assignment)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Sep 2019		24 Sep 2019 11:51 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:			
Main Claimant:	<b>LOH KIN WAH</b>		
Vehicle Reg. No.:	<b>SGV2300Y</b>	Date of Loss:	19/09/2019 18:00 - :59
Claim Type:	<b>TP / SNM19D204448C02</b>	Policy/Cover Note No.:	DMBISN18258918000
Vehicle Reg. No. (Insured):	<b>PC643P</b>	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	<b>Zoom Autowerks Pte Ltd (Bedok)</b> 130 Bedok Reservoir Road, #08-1339, 470130 Eunos - Tel:		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hul Ping</b> - 638986192]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Final Rpt due 03/10/2019</b> ]		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.			
<b>ALL ASSOCIATED TASKS</b>			
		<a href="#">View All</a>	<a href="#">Search Tasks</a>
		<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

## Nivitha (LKK Auto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 24 September 2019 11:38 AM  
**To:** Zoom Autowerks; assignments  
**Cc:** Asher Sng (LKK Auto)  
**Subject:** RE: OUR REF: SNM19D204448-PC643P-THP - Pre-Repair Inspection for SGV 2300 Y // Accident on 19/09/2019 @ 18:00HR at along CTE(AYE), PIE(Changi) Exit involving Vehicle Number SGV 2300 Y & PC 643 P

Dear Sir/Mdm (LKK),

We refer to the above matter.

Please get your surveyor to liaise with Zoom Autowerk.

Regards,

**Irene Tay**

Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]  
**Sent:** Tuesday, September 24, 2019 10:04 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** Re: OUR REF: SNM19D204448-PC643P-THP - Pre-Repair Inspection for SGV 2300 Y // Accident on 19/09/2019 @ 18:00HR at along CTE(AYE), PIE(Changi) Exit involving Vehicle Number SGV 2300 Y & PC 643 P

Dear All,

Kindly advise if survey has been arranged.

On Mon, Sep 23, 2019, 15:34 Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)> wrote:

Dear All,

Kindly arrange LKK Marcus Chua.

On Mon, Sep 23, 2019, 15:07 Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Dear Irene,

Please conduct PRS for SGV2300Y.

Note : officer in charge – Irene Tay 63596192.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Monday, 23 September, 2019 12:33 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Pre-Repair Inspection for SGV 2300 Y // Accident on 19/09/2019 @ 18:00HR at along CTE(AYE), PIE(Changi) Exit involving Vehicle Number SGV 2300 Y & PC 643 P

Dear Sir/Madam,

We are instructed by Loh Kin Wah to notify you of a road traffic accident on 19

/09/2019

at about 18:00HR at along CTE(AYE), PIE(Changi) Exit involving our client's vehicle registration number SGV 2300 Y and vehicle registration number PC 643 P driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

**Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178**

**08.**

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

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**HOTLINE: 6741 9**

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Sort by Date Posted

34 vehicles

Picnic

Advanced Search 

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage
<b>Search Selection</b>	Picnic	Any	Any	> 10 year(s) old	Any	Any
	<b>Toyota Picnic 2.0A (COE till 08/2029)</b>	<b>\$62,800</b>	<b>\$6,330 /yr</b>	<b>28-Aug-2009</b>	<b>1,998 cc</b>	<b>107,189 km</b>
10 Years COE Renewal With Only 2 Owners! Genuine Low Mileage Done! Guaranteed Accident-Free! Meticulously Well Maintained Unit! Beautiful Paintwork With Smooth Running Engine And Transmission. Comes With A 6 Months Warranty For A Peace Of Mind! All Trade-In Creative Auto Posted: 26-Sep-2019 Tags: 2009 Toyota Picnic, 2009 toyota picnic, Toyota Picnic, toyota picnic, Toyota, Picnic, picnic, Used Toyota						
	<b>Toyota Picnic 2.0A (New 10-yr COE)</b>	<b>\$56,800</b>	<b>\$5,680 /yr</b>	<b>27-Jul-2009</b>	<b>1,998 cc</b>	-
Spacious Interior, Warranty Available, Tip-Top Condition, No Worries, Trade-In Welcome, Call For Viewing Now! Posted: 26-Sep-2019 Tags: 2009 Toyota Picnic, 2009 toyota picnic, Toyota Picnic, toyota picnic, Toyota, Picnic, picnic, Used Toyota						
	<b>Toyota Picnic 2.0A (COE till 05/2029)</b>	<b>\$59,800</b>	<b>\$6,190 /yr</b>	<b>26-May-2009</b>	<b>1,998 cc</b>	-
Posted: 25-Sep-2019 Tags: 2009 Toyota Picnic, 2009 toyota picnic, Toyota Picnic, toyota picnic, Toyota, Picnic, picnic, Used Toyota						
	<b>Toyota Picnic 2.0A (COE till 08/2029)</b>	<b>\$63,800</b>	<b>\$6,440 /yr</b>	<b>21-Aug-2009</b>	<b>1,998 cc</b>	<b>185,350 km</b>
Borneo Motors Unit. Silver Metallic With Cream Interior. Inchcape Pre-Owned Certified Unit. Most Popular MPV In The Market. Spacious Leg Room With Three Row Aircon. Low Risk Purchase And A Dependable Family Car. Call Our Sales Consultants For A Viewing Today. Inchcape Pre-Owned Posted: 25-Sep-2019 Tags: 2009 Toyota Picnic, 2009 toyota picnic, Toyota Picnic, toyota picnic, Toyota, Picnic, picnic, Used Toyota						

**GET YOUR COE RENEWAL LOAN**

**Is your COE expiring? Let us help you renew it!**

Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town approval in 2 days without effort! Enquire today.

Compare

ta Picnic 2.0A (COE till) **\$51,888** **\$6,340 /yr** **21-Dec-2007** **1,998 cc** **118,807 km**

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	133F
<b>Vehicle Details</b>	
Vehicle No.:	SGV2300Y
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PICNIC AUTO W/O ROOF RACK
Primary Colour:	Red
Manufacturing Year:	2009
Engine No.:	1AZH353518
Chassis No.:	JTEGH23B100026909
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$24,216.00
Original Registration Date:	11 Aug 2009
First Registration Date:	11 Aug 2009
Transfer Count:	1
Actual ARF Paid:	\$24,141.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	31 Mar 2029
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$33,018.00
COE Rebate Amount:	\$31,402.00
<b>Total Rebate Amount:</b>	<b>\$31,402.00</b>

The information contained herein is correct as at 27 Sep 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/09/2019 11:49
Date Of Accident	19/09/2019 18:00
Exact Location Of Accident	SLIP RD CTE (AYE) TWDS PIE (CHANGI)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGV2300Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LOH KIN WAH
NRIC No	S0094133F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96387009
Alternative Phone No	OFFICE-96387009
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	PICNIC AUTO W/O ROOF RACK
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
<b>Insurance Company</b>	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5108373025
Cover Note Number	
<b>Driver</b>	
Name of Driver	LOH KIN WAH
NRIC No	S0094133F
Date Of Birth	14/05/1952
Occupation	INDOOR
Date Of Driving Pass	19/08/1971
Driving Experience	48 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96387009
Fax Number	
Contact Number	OFFICE-96387009
EMail Address	NOEMAIL

Address 107 JERVOIS ROAD  
 #04-01  
 Postcode 249063  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

**General Information of the Accident**

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance?  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

**Details of Police Action**

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

**Circumstances of Accident**

REFER TO STATEMENT.

**Attachment(s)**

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number PC643P  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category BUS  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number 86601226  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver) 1

# Accident Sketch Plan

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that:
  - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
    - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
    - (ii) investigating the accident and/or my claims;
    - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
    - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
    - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
  - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
  - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
  - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
  - (e) the information so collected under (d) above may be shared / disclosed:
    - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
    - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time

Driver's Signature  
(if driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

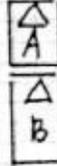
Accident Sketch Plan

SKETCH PLAN

VEHICLE A: SGV 2300Y

VEHICLE B: PC 643P

→ PIE (CHONGI)



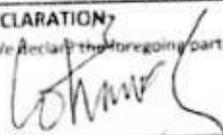
→ CIE (AYE)

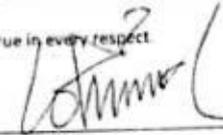
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

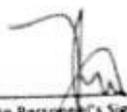
On the stated date & time, I, vehicle 'A', SGV 2300Y, was travelling straight along the stated venue. Front vehicle stopped and I stopped as well. Almost immediately, vehicle 'B', PC 643P, hit onto my stationary vehicle's rear portion. I wish to state that all vehicles were travelling 5-10 km/h due to heavy traffic.

DECLARATION

I/We declare the foregoing particulars are true in every respect

  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (if driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:



# ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road  
 #08-1339 Singapore 470130  
 Tel: 9450 7920  
 \* zoomautowerks@gmail.com

20 September 2019

*Not Authorized*  
*2/1/19*  
*d/s \$7500*  
*24/9/19 Toyota. After 12 p.m.*

REG NO.: SGV 2300 Y  
 MAKE/MODEL: TOYOTA PICNIC

## ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION	AMT(\$)
	<u>LIST ITEMS</u>	
1	Rear windscreen glass	\$ shotted 1,145.76
2	Rear windscreen inner side garnishes	\$ 11 210.40 X
1	Rear windscreen moulding	\$ nu 186.90
1	Rear tailgate	\$ Body D 1,306.90
2	Rear tailgate dampers	\$ 11 425.60 X
1	Rear tailgate inner trim board	\$ Refere 465.90
2	Rear tailgate lamps	\$ n/s cre 495.10 1AC
1	Rear tailgate inner lock	\$ ros/shott 341.95
1	Rear tailgate lock auto locking	\$ 11 198.55 X
1	Rear tailgate outer garnish	\$ cre 168.55
1	Rear tailgate logo	\$ nu 67.40
1	Rear tailgate weatherstrip	\$ twi 247.60
1	Rear tailgate "DELUXE" emblem	\$ nu 28.80
1	Rear tailgate "TOYOTA" emblem	\$ nu 48.50
1	Rear tailgate "PICNIC" emblem	\$ nu 48.50
1	Rear wiper motor	\$ 11 632.60 X
1	Rear taillamp panel	\$ n 293.50 X
2	Rear taillamp	\$ cre 779.80
1	Rear end panel	\$ Body D 781.50
1	Rear end panel inner garnish	\$ twi 234.15
1	Rear bumper	\$ D's 511.20
2	Rear bumper side brackets	\$ n/s sent 134.90 1AC
1	Rear bumper clip (1 set)	\$ nu 50.00
2	Rear bumper reflectors	\$ 11 137.00 X
1	Rear bumper tow hook cover	\$ de 42.65
2	Rear bumper side retainers	\$ 11 134.90 X
1	Rear floor panel	\$ n 680.60 X
1	Rear floor <del>board</del> panel top board	\$ wog/b 687.00
1	Rear exhaust silencer	\$ 11 795.10 X
2	Rear exhaust mountings	\$ 11 89.60 X
1	Rear fender -L/H	\$ n 981.60 X
1	Rear fender inner trim garnish	\$ de/twi 592.60
1	Rear fender quarter glass moulding	\$ 11 189.60 X
		\$ 13,134.71
	Less 25%	\$ 3,283.68
		\$ 9,851.03

*247.5*

*61.45*

*8010-66*  
*6037-99*

<u>SPECIAL NETT ITEMS</u>	
1	Rear windscreen sealant
1	Rear number plate with holder
1	Rear reverse sensor (1 set)
1	Rear reverse camera
1	Rear floor insulator
1	Rear fender quarter glass sealant

\$	100.00	40
\$	50.00	40
\$	380.00	200
\$	480.00	300
\$	180.00	X
\$	120.00	X
\$	<u>1,310.00</u>	

S/N	<u>LABOUR CHARGES</u>
1	To remove, replaced damaged lamps and check up rear wiring.
2	To remove and refit inner garnishes.
3	To remove and refit rear reverse sensor and camera.
4	To transfer rear tailgate mechanism and wiring assembly.
5	To remove and refit rear windscreen glass.
6	To remove and refit quarter glass to assist repair.
7	To remove, refit and replace exhaust silencer and mountings.
8	To apply undercoating.
9	Panel beating.
10	To re-spray painting on the affected areas.

\$	80.00	30
\$	150.00	80
\$	150.00	50
\$	120.00	60
\$	180.00	120
\$	120.00	X
\$	120.00	X
\$	200.00	80
\$	2,000.00	1200
\$	<u>2,000.00</u>	1150
\$	5,120.00	

**GRAND TOTAL :**

**\$ 16,281.03**

LKK Auto Consultants hence notify the Remitter of the following:

- To be done before/after spray painting
- To ensure correct part(s) quality recovery
- To ensure correct repair information
- To ensure correct repair "Warranty" terms
- To ensure correct parts is used
- To ensure correct parts must be removed and is subject to prior approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

P - 6037.91  
 S.N - 580.00  
 L - 2770.00  


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 9387.91  
 20%  
 7520

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/CT119016805/UTF3N2  
**Date:** 02/10/2019

#### REFERENCE

<b>Handling Insurer:</b> China Taiping Insurance (Singapore) Pte. Ltd.	<b>Policy No:</b> DMBISN18258918000	
<b>Claimant Vehicle No :</b> SGV2300Y	<b>Insured Vehicle No :</b> PC643P	
<b>Date of Loss:</b> 19/09/2019	<b>Nature of Claim:</b> TP	<b>Claim No:</b> SNM19D204448C02

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

<b>Reg No:</b> SGV2300Y		<b>Engine No:</b> 1AZH353518
<b>Make &amp; Model:</b> TOYOTA PICNIC, 2.0 W/O ROOF RACK (A)		<b>Chassis No:</b> JTEGH23B100026909
<b>Reg. Date:</b> 11/08/2009 (Man. Year: 2009)		<b>Odometer:</b> 151792 km
<b>Colour:</b> Red		
<b>Engine Capacity:</b> 1998 cc		
<b>Market Value/New Car Price:</b> N/A		
<b>Sum Insured (S\$):</b> Market Value/New Car Price		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

<b>General Condition:</b>	<b>Steering (Serviceable):</b> Yes	<b>Footbrake (Serviceable):</b> Yes
<b>Handbrake (Serviceable):</b> Yes	<b>Engine Modification:</b> No	<b>Pre-accident Condition:</b>

#### CONDITION OF TYRES

<b>Front Tyre Size:</b> 215/55R17	<b>Rear Tyre Size:</b> 215/55R17
<b>Front Left Side:</b> Michelin 6 mm	<b>Rear Left Side:</b> Michelin 6 mm
<b>Front Right Side:</b> Michelin 6 mm	<b>Rear Right Side:</b> Michelin 6 mm

*The above values represent the remaining tyre treads depth*

#### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	11,161.03	6,617.99	4,543.04	40.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,120.00	2,770.00	2,350.00	45.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,281.03</b>	<b>9,387.99</b>	<b>6,893.04</b>	<b>42.34</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,500.00</b>		
<b>Nett Amount (S\$)</b>	<b>16,281.03</b>	<b>7,500.00</b>	<b>8,781.03</b>	<b>53.93</b>

#### INSPECTION

<b>Date of Assignment:</b> 24/09/2019		
<b>Date Inspected:</b> 24/09/2019	<b>Inspected At:</b>	BLK 15 KAKI BUKIT BROAD 4 , BARTLEY BIZ #01-53 REPAIRER: ZOOM AUTOWERKS PTE LTD
<b>Estimated Period of Repair:</b> 7.0 days		

**Adjuster:** MARCUS CHUA

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 02 Oct 2019)
<b>Parts:</b> M1-MPV	TOYOTA PICNIC 2.0 W/O ROOF RACK (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SGV2300Y)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR WINDSCREEN GLASS	Shattered	1,145.76 FL	*1,145.76 FL
2	2	*REAR WINDSCREEN INNER SIDE GARNISHES	Not Necessary	210.40 FL	*- FL
3	1	*REAR WINDSCREEN MOULDING	Necessary	186.90 FL	*186.90 FL
4	1	*REAR TAILGATE	Badly Dented	1,306.90 FL	*1,306.90 FL
5	2	*REAR TAILGATE DAMPERS	Not Necessary	425.60 FL	*- FL
6	1	*REAR TAILGATE INNER TRIM BOARD	Deformed/Cracked	465.90 FL	*465.90 FL
7	1	*REAR TAILGATE LAMPS	N/s Cracked	495.10 FL	*247.55 FL
8	1	*REAR TAILGATE INNER LOCK	Dented/Shorted	341.95 FL	*341.95 FL
9	1	*REAR TAILGATE LOCK AUTO LOCKING	Not Necessary	198.55 FL	*- FL
10	1	*REAR TAILGATE OUTER GARNISH	Cracked	168.55 FL	*168.55 FL
11	1	*REAR TAILGATE LOGO	Necessary	67.40 FL	*67.40 FL
12	1	*REAR TAILGATE WEATHERSTRIP	Twisted	247.60 FL	*247.60 FL
13	1	*REAR TAILGATE DELUXE EMBLEM	Necessary	28.80 FL	*28.80 FL
14	1	*REAR TAILGATE TOYOTA EMBLEM	Necessary	48.50 FL	*48.50 FL
15	1	*REAR TAILGATE PICNIC EMBLEM	Necessary	48.50 FL	*48.50 FL
16	1	*REAR WIPER MOTOR	Not Necessary	632.60 FL	*- FL
17	1	*REAR TAILLAMP PANEL	Repair	293.50 FL	*- FL
18	2	*REAR TAILLAMPS	Cracked	779.80 FL	*779.80 FL
19	1	*REAR END PANEL	Badly Dented	781.50 FL	*781.50 FL
20	1	*REAR END PANEL INNER GARNISH	Twisted	234.15 FL	*234.15 FL
21	1	*REAR BUMPER	Distorted	511.20 FL	*511.20 FL
22	1	*REAR BUMPER SIDE BRACKETS	N/s Bent	134.90 FL	*67.45 FL
23	1	*SET REAR BUMPER CLIP	Necessary	50.00 FL	*50.00 FL
24	2	*REAR BUMPER REFLECTORS	Not Necessary	137.00 FL	*- FL
25	1	*REAR BUMPER TOW HOOK COVER	Deformed	42.65 FL	*42.65 FL
26	2	*REAR BUMPER SIDE RETAINERS	Not Necessary	134.90 FL	*- FL
27	1	*REAR FLOOR PANEL	Repair	680.60 FL	*- FL
28	1	*REAR FLOOR PANEL TOP BOARD	Warped	687.00 FL	*687.00 FL
29	1	*REAR EXHAUST SILENCER	Not Necessary	795.10 FL	*- FL
30	2	*REAR EXHAUST MOUNTINGS	Not Necessary	89.60 FL	*- FL
31	1	*REAR FENDER-L/H	Repair	981.60 FL	*- FL
32	1	*REAR FENDER INNER TRIM GARNISH N/S	Deformed/Twisted	592.60 FL	*592.60 FL
33	1	*REAR FENDER QUARTER GLASS MOULDING	Not Necessary	189.60 FL	*- FL
34	1	*REAR WINDSCREEN SEALANT	Necessary	100.00 FS	*40.00 FS
35	1	*REAR NUMBER PLATE WITH HOLDER	Bent	50.00 FS	*40.00 FS
36	1	*SET REAR REVERSE SENSOR	Shorted	380.00 FS	*200.00 FS
37	1	*REAR REVERSE CAMERA	Shorted	480.00 FS	*300.00 FS
38	1	*REAR FLOOR INSULATOR	Not Necessary	180.00 FS	*- FS
39	1	*REAR FENDER QUARTER GLASS SEALANT	Not Necessary	120.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **14,444.71**    **8,630.66**  
 - List Item Discount on L Items 25.00/25.00% (S\$)    3,283.68    2,012.67

**Total Parts (S\$) 11,161.03    6,617.99**

Report was unsubmitted during this print-out.

Adjuster Report

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING	New	80.00	30.00
2	TO REMOVE AND REFIT INNER GARNISHES	New	150.00	80.00
3	TO REMOVE AND REFIT REAR REVERSE SENSOR AND CAMERA	New	150.00	50.00
4	TO TRANSFER REAR TAILGATE MECHANISM AND WIRING ASSEMBLY	New	120.00	60.00
5	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	180.00	120.00
6	TO REMOVE AND REFIT QUARTER GLASS TO ASSIST REPAIR	New	120.00	0.00
7	TO REMOVE,REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS	New	120.00	0.00
8	TO APPLY UNDERCOATING	New	200.00	80.00
9	PANEL BEATING	New	2,000.00	1,200.00
10	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS	New	2,000.00	1,150.00
<b>Gross Labour Cost (\$\$)</b>			<b>5,120.00</b>	<b>2,770.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >