

**Veron Chen (LKKAuto)**

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**From:** Ho Yue Meng <ho\_yue\_meng@tanchong.com>  
**Sent:** Tuesday, 15 October 2019 10:05 AM  
**To:** Rasul (LKKAuto)  
**Subject:** FW: OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019 - SNM19D204379C02/5(tkl)  
**Attachments:** IMG\_1936\_1.JPG; IMG\_1937\_1.JPG; IMG\_1938\_1.JPG; IMG\_1939\_1.JPG; IMG\_1940\_1.JPG; IMG\_1941\_1.JPG; IMG\_1942\_1.JPG; IMG\_1943\_1.JPG; IMG\_1944\_1.JPG; IMG\_1945\_1.JPG  
**Importance:** High

Dear Mr Rasul,

Please refer to the attached photos of GBJ6969P.

The End Panel (Item 35) and the rear floor panel is badly damaged.

We will need to change the end panel and repair and respray the rear floor panel.

Thank-you.

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** 14 October, 2019 11:04 AM  
**To:** Ho Yue Meng <ho\_yue\_meng@tanchong.com>; assignments <assignments@lkkauto.com>  
**Cc:** kelly@aesperon.com; SUR <sur@lkkauto.com>  
**Subject:** RE: OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019 - SNM19D204379C02/5(tkl)

Dear Mr.Ho,

Noted with thanks.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ho Yue Meng [[mailto:ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)]  
**Sent:** Monday, 14 October 2019 10:57 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [kelly@aesperon.com](mailto:kelly@aesperon.com); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019  
- SNM19D204379C02/5(tkl)  
**Importance:** High

Dear LKK,

Owner has just called us to request to postpone the survey appointment from 11.30 – 12.00noon to 1.30pm to 2.00pm (Our lunch time is 12.30pm to 1.30pm) as owner is now at the hospital for medical consultation.

We apologize for the inconvenience caused.

Thank-you.

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** 11 October, 2019 10:03 AM  
**To:** Ho Yue Meng <[ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [kelly@aesperon.com](mailto:kelly@aesperon.com); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019  
- SNM19D204379C02/5(tkl)

Dear Mr.Ho,

Appointment confirmed.

Best Regards

**G.NIVITHA**  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ho Yue Meng [[mailto:ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)]  
**Sent:** Friday, 11 October 2019 9:04 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** [kelly@aesperon.com](mailto:kelly@aesperon.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** FW: OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019  
- SNM19D204379C02/5(tkl)

**Importance:** High

Dear Sir,

Kindly arrange for survey of GBJ6969P (3rd Party Direct Settlement)  
On **14/10/2019 (Monday)** between 11.30am and 12.00noon at our workshop in Lok Yang.

Thank-you.

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** 10 October, 2019 9:13 AM

**To:** Ho Yue Meng <[ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)>

**Cc:** [nigelnassim@gmail.com](mailto:nigelnassim@gmail.com)

**Subject:** RE: OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019  
- SNM19D204379C02/5(tkl)

**Without Prejudice**

Dear Sirs,

We refer to your email below.

Liability is clear. We propose to do direct settlement, quantum subject to damages consistency and our surveyor's recommendation.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Ho Yue Meng [[mailto:ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)]

**Sent:** Monday, October 7, 2019 10:11 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Alfred

Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

Cc: [nigelnassim@gmail.com](mailto:nigelnassim@gmail.com); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019  
- SNM19D204379C02/5(tkl)

**Importance:** High

Dear Sirs,

## 2<sup>nd</sup> Reminder

Further our e-mail message dated 21/09/2019 and 25/09/2019, please  
Advise if you have any update on the liability status for this case **urgently**.

We look forward to your advice.

Thank-you.

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** Ho Yue Meng

**Sent:** 25 September, 2019 1:51 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019  
- SNM19D204379C02/5(tkl)

**Importance:** High

Dear Mr Tan,

Please advise if you have any update on the liability status for this case.

Thank-you.

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** 23 September, 2019 2:08 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Ho Yue Meng <[ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)>

**Subject:** OUR REF: SNM19D204379-GBH1185C-TKL- Accident Involving GBJ6969P and GBH1185C on 16/09/2019 - SNM19D204379C02/5(tkl)

**Importance:** High

Dear Boon Sen,

Please assist to conduct PRS for GBJ6969P.

Note : officer in charge – Kah Leong 63896193.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Ho Yue Meng [[mailto:ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)]

**Sent:** Saturday, 21 September, 2019 9:49 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [nigelnassim@gmail.com](mailto:nigelnassim@gmail.com)

**Subject:** Accident Involving GBJ6969P and GBH1185C on 16/09/2019 - SNM19D204379C02/5(tkl)

**Importance:** High

Dear Sir,

Our client, owner of vehicle GBJ6969P was involved in an accident with your insured vehicle GBH1185C on 16/09/2019 and our client wanted to make a 3rd Party Direct Settlement with your company.

Please find attached for details.

**We will arrange for survey once liability has been established to be in our client's favour.**

Thank-you.

Best Regards

YM Ho

TC Autoclinic Pte Ltd

No 1 Sixth Lok Yang Road

Singapore 628099

DID : 67038432

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