

# Ace Auto Solution

## Letter of Demand

To : AIL Asia Pacific Insurance Pte Ltd

Re : Accident involving my vehicle no. SMH11046 and vehicle no. SLT49737 on 14/09/2019 at 1645 HRS PM/AM along Furber Road (Close to Furber Gardens)

- 1) I/We, the owner of vehicle no. SMH11046 hereby appoint Ace Auto Solution ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ <u>4350.00</u>
Vehicle Rental Fee for _____ days @	
\$ _____ per day	\$
Loss of use/rental for <u>4</u> days @	
\$ <u>100</u> per day	\$ <u>400.00</u>
Loss of income for _____ days @	
\$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$ <u>7.45</u>
Others	\$
Total :	\$ <u>4757.45</u>

Signature of vehicle owner

Name - \_\_\_\_\_

Address : 7 Ulu (lost, Alpinia

Centre, S'pore 408604

Tel : 65112021

Witnessed by :

Sushirani

**Ace Auto Solution**

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom building, Singapore 415933 Hp : 9189 2617 Fax : 6844 5185

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 1 October 2019 3:27 PM  
**To:** STEVEN.SG.ONG@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLT 4973T AND SMH 1104G ON 14/09/2019

**Our Ref: CC6/AIG19016779/Aea3**

01 OCT 2019

**ONG SOON GUAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLT 4973T AND SMH 1104G ON 14/09/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

# Ace Auto Solution


## Authorization To Act

I, Alpine Car Rental Pte Ltd ("the third party claimant") of  
746111026, Alpine Centre, 500 408604  
(address), owner of SMH11046 (vehicle no.) hereby  
authorize Ace Auto Solution  
("the workshop") to act for me with respect to my claim for repair  
costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMH11046 that was damaged pursuant to the accident which  
occurred on 14/9/2019 (date) along Forster Road (Close to  
Forster Gardens) (location) involving  
vehicle no/s SLT 4973T  
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that  
they deem fit and the workshop is further authorized to receive payment further to  
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis in so far as the  
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 day of 09 (month) 20 19 (year)

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Signed by "the third party claimant"

Signed by "the workshop"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ACE AUTO SOLUTION ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,350.00 (Repair Cost), S\$200.00 (Loss of Use/~~Rental~~), S\$7.45 (Disbursement) for vehicle no. SMH 1104G that was damaged pursuant to the accident which occurred on 14/09/2019 (date) along FARRER ROAD ( CLOSE TO FARRER GARDENS ) (location) involving vehicle no/s SLT 4973T.

This is pursuant to the inspection conducted on 23/09/2019 (date) at "the workshop".



We/I confirm that we/I are/am authorized by the owner ALPINE CAR RENTAL PTE LTD ("the third party claimant") of vehicle no. SMH 1104G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMH 1104G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of NOV (month) 2019 (year)

  
  
Signed by appointed surveyor LWP

  
  
Signed by "the workshop" (with chop)

**"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"**

**Ace Auto Solution**

Registration number : 53228991M  
23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

**INVOICE**

To : AIG Asia Pacific Insurance Pte. Ltd  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Vehicle No: SMH1104G  
Chassis No : W0V7H9ED7J4033407  
Engine No: 10XVA10804666

Invoice No: ACC-19015  
Invoice Date: 14/10/2019

DESCRIPTION	AMOUNT SGD
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<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
1	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts,labour and spray painting charges	\$ 4,350.00

**Grand Total: \$ 4,350.00**

Yours Faithfully,



Suhaimi  
Service Executive  
Tel: 9189 2617 Fax:6844 5185  
Email : aceautosolution@gmail.com

**E & O E**

ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "**ACE AUTO SOLUTION**".  
PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

&gt; Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Sep 2019 / 16:49:47

Receipt Date/Time : 19 Sep 2019 / 16:49:47

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190919-002412

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLT4973T				
As at 14 Sep 2019/16:45:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLT4973T Enquiry Fee 20190919164901724468	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20190919164911852	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.